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# Managing an Enterprise Network with Cisco Prime Infrastructure

Soren Dulong Andreasen

BRKNMS-2574



Barcelona | January 27-31, 2020



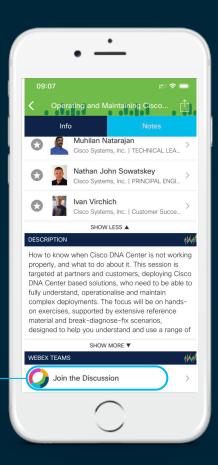
# Cisco Webex Teams

#### Questions?

Use Cisco Webex Teams to chat with the speaker after the session

#### How

- 1 Find this session in the Cisco Events Mobile App
- 2 Click "Join the Discussion"
- 3 Install Webex Teams or go directly to the team space
- 4 Enter messages/questions in the team space



Prime is still here!
But start planning
migration to Cisco
DNA-Center



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# Agenda

- Welcome and Introduction
- Getting started with Prime Infrastructure
- New capabilities of Cisco Prime Infrastructure 3.6 & 3.7
- A sneak peak of Prime Infrastructure 3.8
- How Prime Infrastructure and Cisco DNA-Center can CoExist
- How you can migrate from Prime Infrastructure to Cisco DNA-Center
- Key takeaways and Q&A



# What has been covered in previous Cisco Live

- Onboarding
- Inventory
- Configuration
  - Router /Switches / AirOS Wireless Templates
- Reports
- Assurance & Monitoring
- Compliance
- Typical use cases from major Prime customers
- Prime 3.4 & 3.5 News

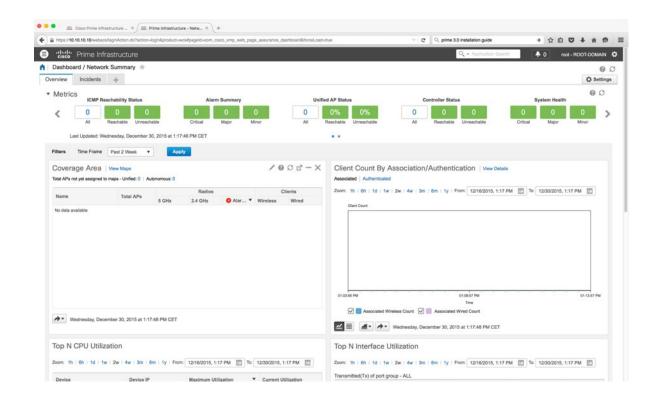


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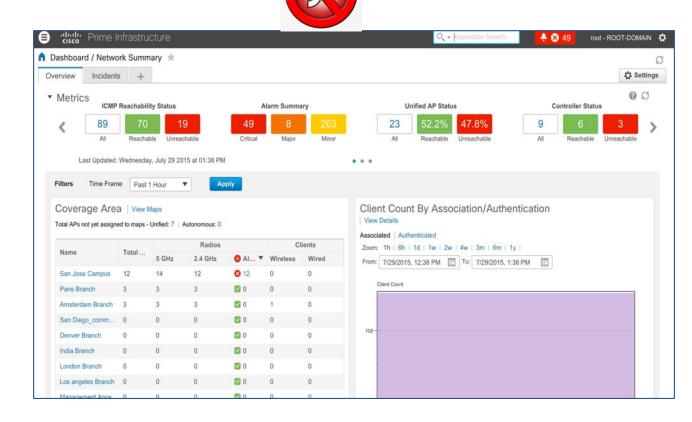
# Dashboard





# User Interface

- Tablet friendly
- No Flash
- Metrics widgets
- Same Menu Structure as 2.2
- Menu on left



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# My top # Best Practices

- Plan for migration to Cisco DNA-Center, Use DNA-Center CoExist for migration
- 2. Daily backup to a remote server and make sure your backup works
- 3. Running on HyperV or Vmware, reserve all allocated resources for best performance and use Thick Provision
- 4. Run latest's version as soon as first patch is out (So don't run 3.7 but wait for 3.7.1 or 3.7 device pack 1)
- 5. If severe issues with the PI Database, then Export: Wireless MAPS, Devices including credentials, Site hierarchy, Discovery jobs, Custom config templates and Compliance rule sets. Then Install new Prime and import it all





# My top # Best Practices (Cont.)

- Use Prime API's for repetitive tasks, example: use it to add GPS location to all Buildings
- Check Job Dashboard for failed jobs (you might get surprised)
- "Activate" all Dashlets on the Admin -> System Monitoring Dashboard
- Getting to many alarms? Only send Alarms(traps/syslog) that you are going to react to.
- 10. When incidents happens, who is doing what, have a plan.
- 11. If using High Availability, write down the HA key and remember where you saved it!



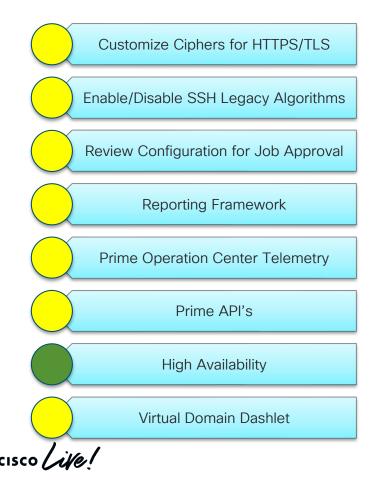


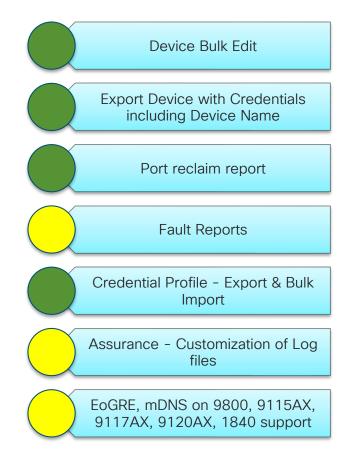
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# Prime Infrastructure 3.6 new features



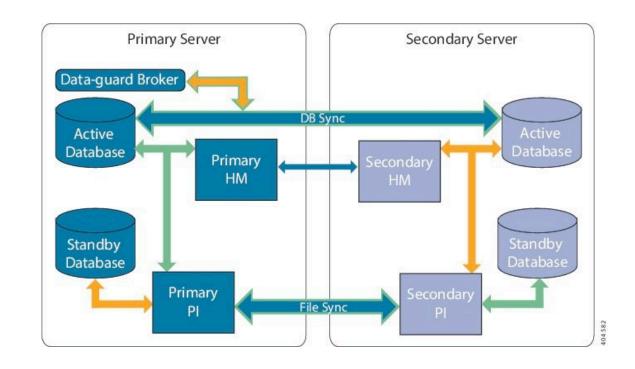


High Availability



# High Availability been around for a while

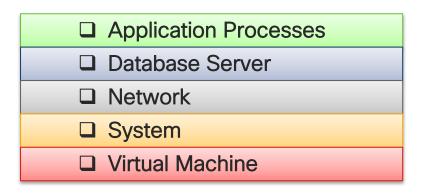
- Primary / Secondary server equal "size"
- Each server will have its own Hostname and IP address
- Can share a Virtual IP (recommended)
- Failover auto or manual
- Patching turn HA into manual
- Failover 2-3 minutes!

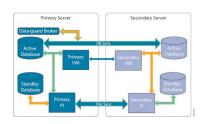




# Installing Prime - High Availability

Prime Infrastructure servers can fail due to issues in one or more of the following areas:







# What's new? "High Availability Replication status"

Actions under each major category of the progress bar is as follows:

#### > Pre-HA Registration

- ✓ System Level Prechecks
- ✓ Peer Server Sync
- ✓ Create HA Config

#### Database Replication

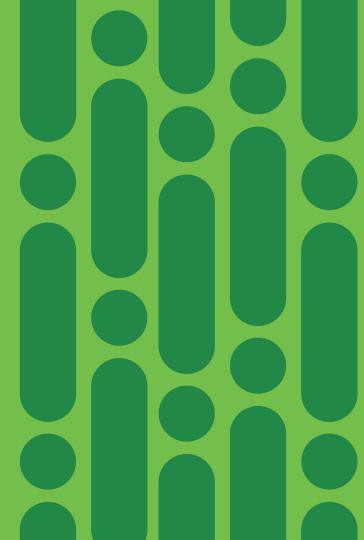
- ✓ Database DNS Check
- ✓ Standby Database Creation
- ✓ Copy Database Files

#### > Post-HA Registration

- ✓ Update Database Files
- ✓ Update System Firewall
- ✓ Enable Database Archive policies

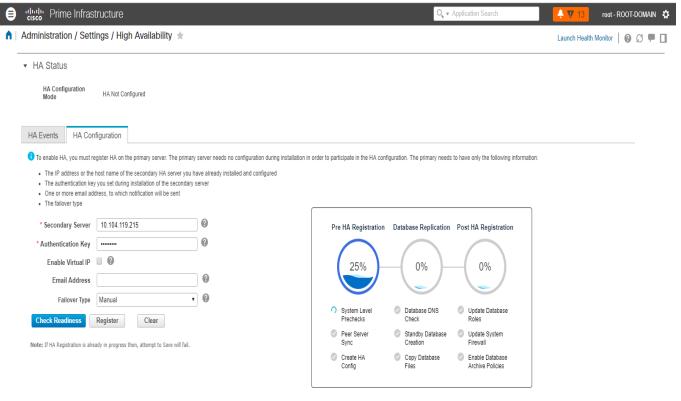


Demo, High Availability



# User Interface (1/5)



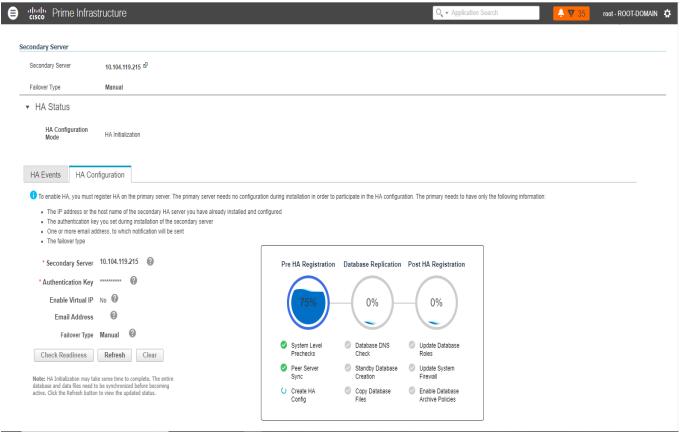


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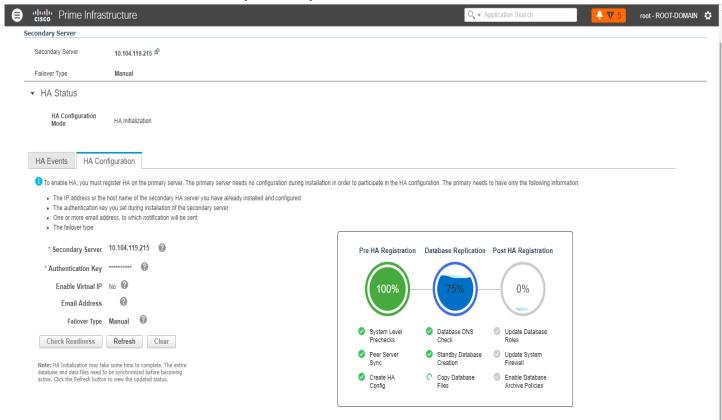


# User Interface (2/5)





# User Interface (3/5)



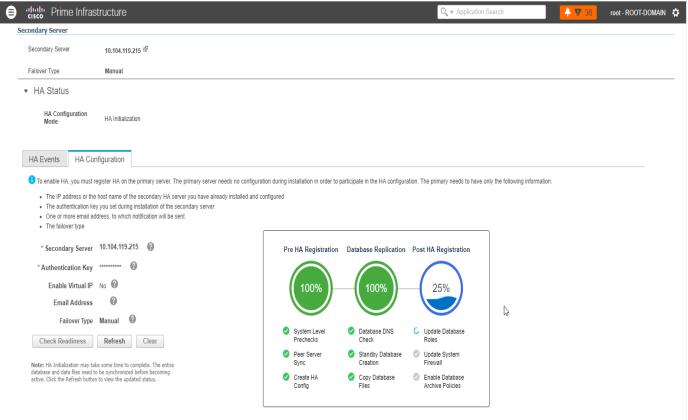


For Your

Reference

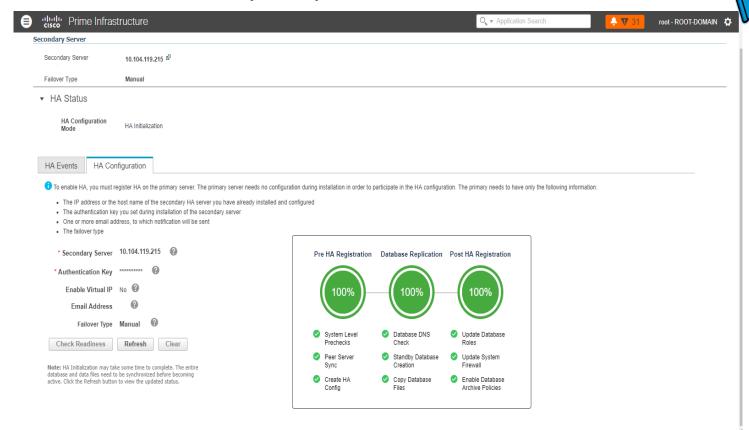
# User Interface (4/5)







# User Interface (5/5)





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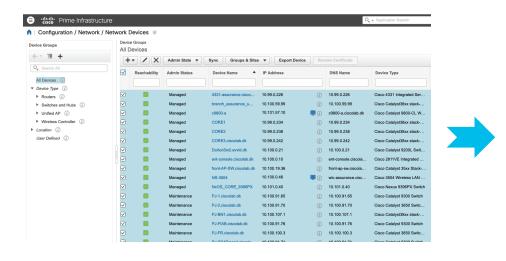
Reference

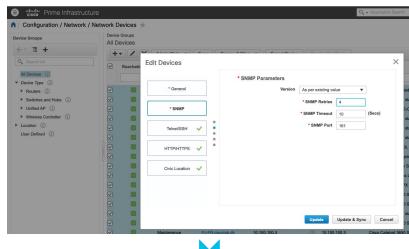
Device Bulk Edit



# Device Bulk Edit

Ever had to change credentials in PI for many devices?

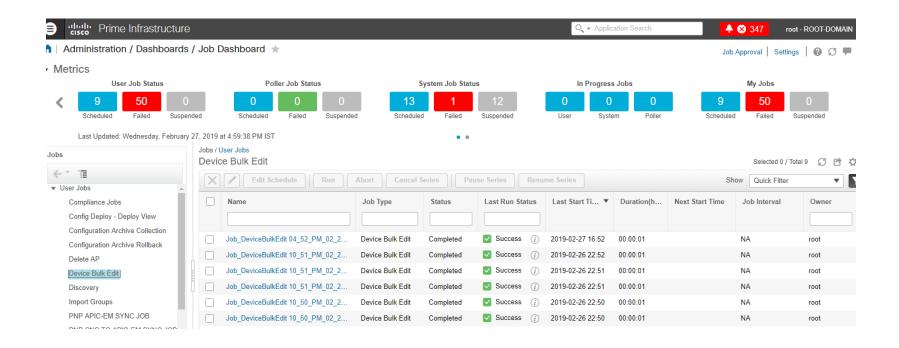






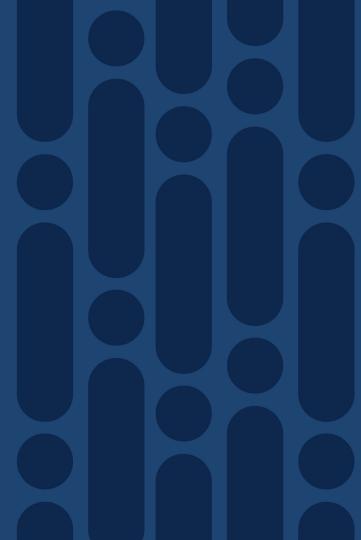


# Checking Status of Job in Job Dashboard



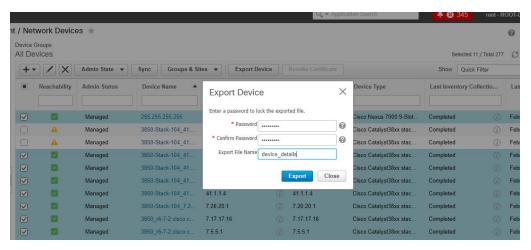


Export Devices with Credentials including Device Name

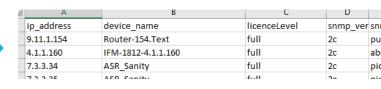


# **Export Devices with Credentials**

- **Inventory -> Network Devices**
- Select some/all devices, click on "Export Device" button. After filling password and file name, click on Export.







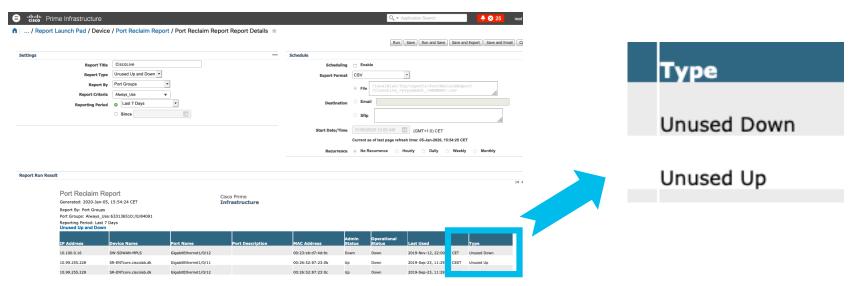


Port Reclaim report & Port Groups report



# Port Reclaim Report

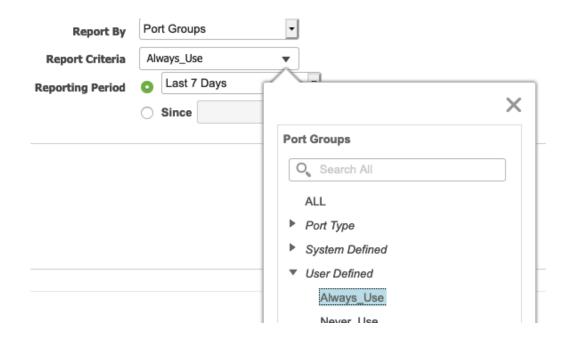
New report type combined results of both "Unused Up" and "Unused Down" Reports -> Device -> Port Reclaim Report
Choose report type "Unused Up and Down"





# Port Reclaim Report

#### Filter on Port groups

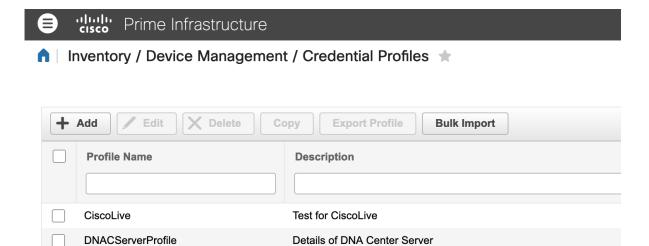




Credential Profile – Export & Bulk Import



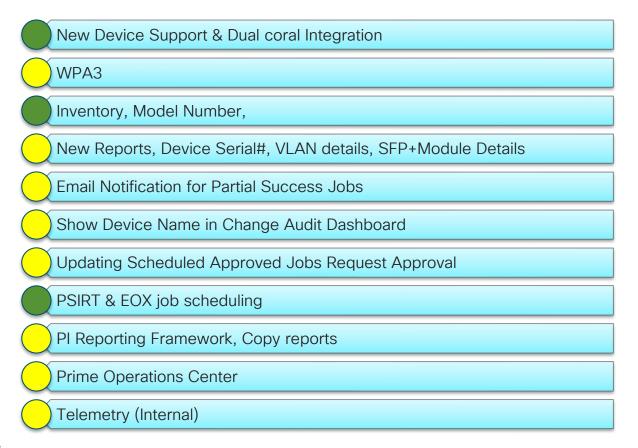
#### **Export Credential Profiles**



Credential profiles are used in Discovery Jobs
Being able to export the credentials profile is pretty useful if you are moving
to a new Prime server and you want to avoid retyping credentials again

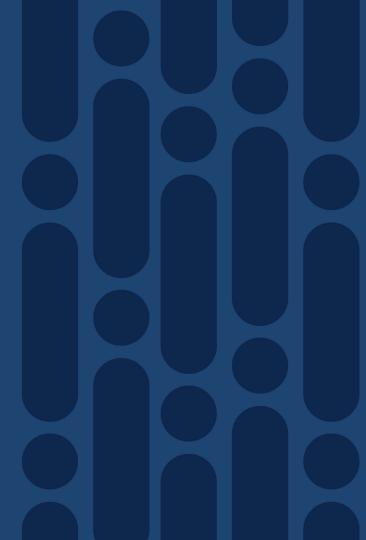


# Prime Infrastructure 3.7 new features

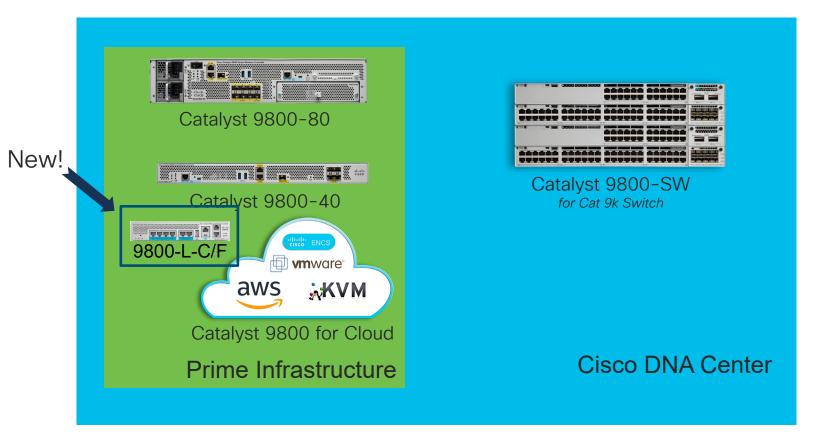




New Device Support & Dual Coral support



# Cisco Catalyst 9800 support





## New Unified AP support: 9120, 1840

- ✓ Cisco Catalyst 9120 Series Unified AP– 9120AXI, 9120AXE and 9120AXP
- ✓ Cisco 1840 Series Unified AP 1840I (for 9800 WLC 16.12)









#### Dual Coral support in Prime 3.7

Coral is the name for the new 9800 Wireless controller collection engine used in PI 3.5, 3.6, 3.7 .(Operation data like AP's, Clients etc.)

PI 3.7 Prime will have 2 coral process running to support 9800 both 16.11x and 16.12x

9800 / Prime Compatibility Matrix				
	Prime 3.5	Prime 3.6	Prime 3.7(Dual-coral)	
16.10x	X			
16.11.x		X	X	
16.12.x			X	



## Not getting client/ap data from 9800 into Prime?

Make sure FW allows traffic between 9800 WLC and PI (Port 830, 20828 and 20830) and SNMP ports (161 & 162)

Google "prime netconf 9800", open "Managing Catalyst 9800 Wireless Controller Series with Prime Infrastructure using SNMP v2 and SNMP v3 and NetCONF"

Follow the sections for SNMP + Netflow configuration on 9800 WLC and the Configure Prime



#### Troubleshoot Corel process's on Prime Server

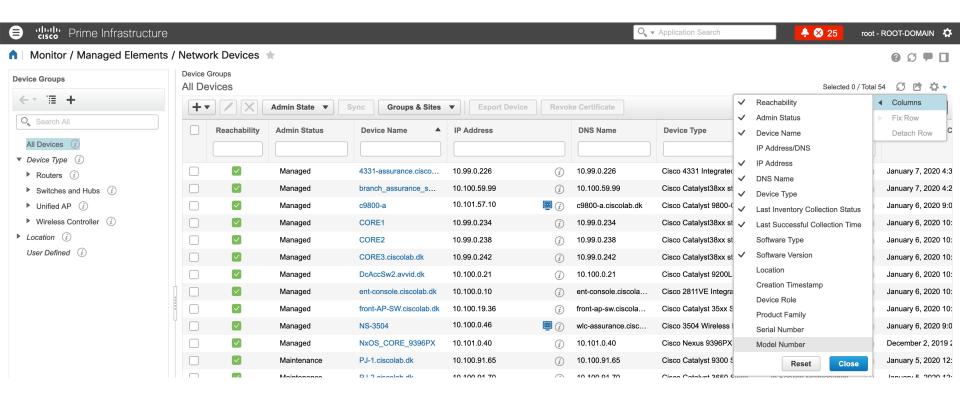
```
pi37/admin#
pi37/admin# shell
Enter shell access password :
                                                               Status = 2 is good :-)
Starting bash shell ...
ade #
ade # cd /opt/CSCOlumos/coralinstances/coral1/coral/bin
ade # ./coral health
Coral instance: 1 is running [status=2]
                root path=/opt/CSCOlumos/coralinstances/coral1/coral/run/1/rootfs
                harddisk=/opt/CSCOlumos/coralinstances/coral1/coral/run/1/storage/harddisk
                log directory=/opt/CSCOlumos/coralinstances/coral1/coral/var/log
ade #
ade #
ade # cd /opt/CSCOlumos/coralinstances/coral2/coral/bin
ade # ./coral health
Coral instance: 1 is running [status=2]
                root path=/opt/CSCOlumos/coralinstances/coral2/coral/run/1/rootfs
                harddisk=/opt/CSCOlumos/coralinstances/coral2/coral/run/1/storage/harddisk
                log directory=/opt/CSCOlumos/coralinstances/coral2/coral/var/log
```



Inventory: Model Number

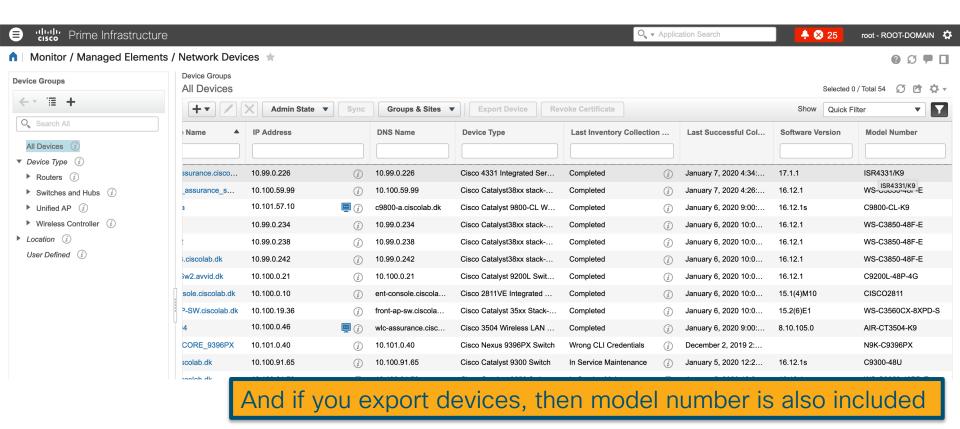


#### Model number





#### Modul number dfor each device can be seen



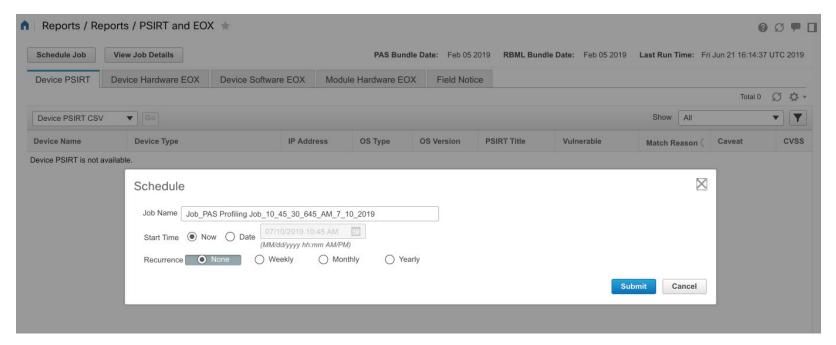
cisco life!

PSIRT & EOX job scheduling



## Scheduling PSIRT and EOX job

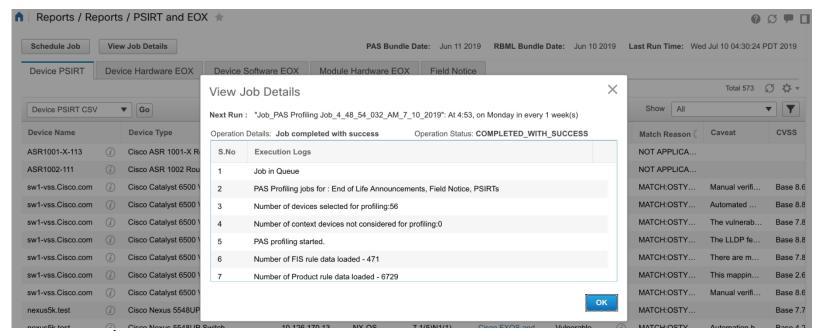
Its now possible to schedule when/how often PSIRT and EOX job should be run





#### Checking next scheduled job

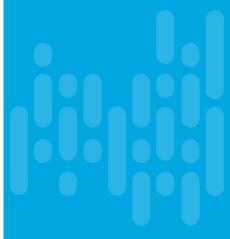
- Navigate to Reports -> PSIRT and EOX
- Click on "View Job Details"
- Next job run schedule will be shown in popup under "Next Run" label





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## Prime Infrastructure Roadmap (CY2019-20)

#### PI 3.8 (Feb '20)

#### Wireless / Assurance

- 3.7.1 MR content
- Customer feedback enhancements

#### Wired/Assurance

- SVL Support on Cat 9300 & Cat 9500H
- Customer feedback enhancements
- Multi context support for ASA-5500-X
- Email Functionality supporting SMTPS and MSA encryption

#### Platform / TechDebt

- PSB requirements and customer specific security requirements
- Federal support

#### Cisco DNA Center Migration

- Dynamic sync for CMX
- Summary screen enhancements

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# Datacenter Support End-of-life announcement - What does it mean

#### Announced on March 28 2018

https://www.cisco.com/c/en/us/products/collateral/cloud-systems-management/prime-infrastructure/eos-eol-notice-c51-740406.html

#### No longer support for:

- MDS switches (SAN)
- Nexus 2k, 3k, 5k, 6k, N9k
- UCS + Virtual Machines (servers)

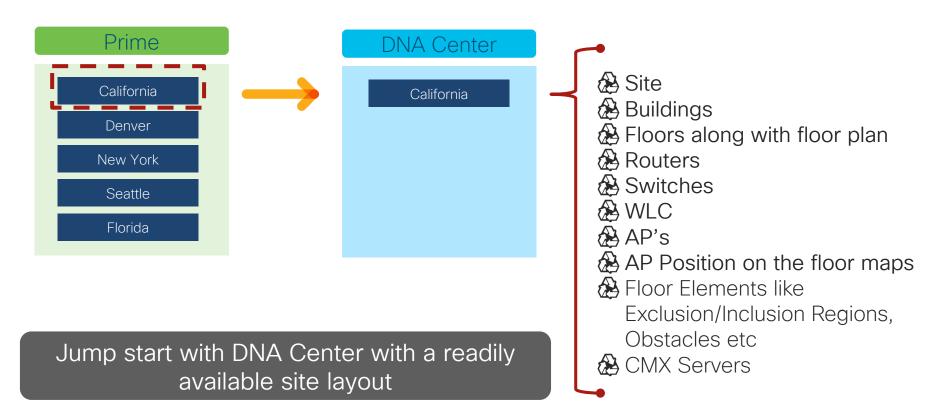


## Co-existence Objectives

- Start using Cisco DNA Center with minimal efforts for Prime Infrastructure customers
- Migrate Devices, Location Groups, Maps and CMX Servers from Prime Infrastructure to Cisco DNA Center seamlessly using the workflow
- 3 Allow Incremental updates to the migrated dynamically
- 4 Make it easy to run Prime Infrastructure and Cisco DNA-Center in parallel

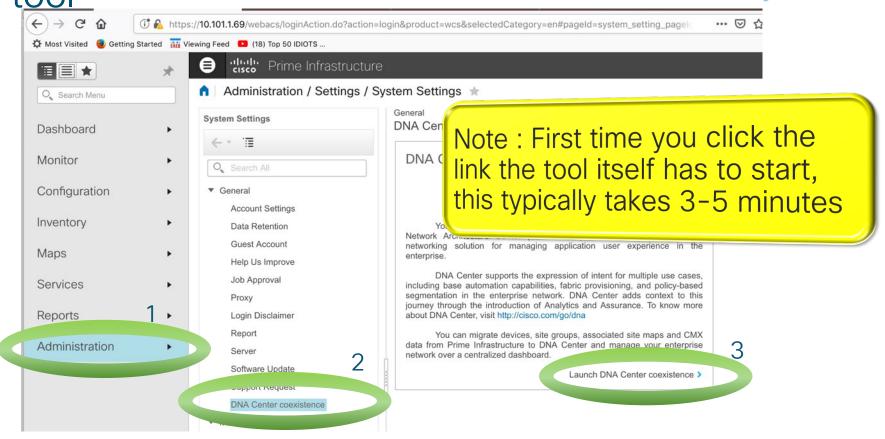


#### Co-existence Overview

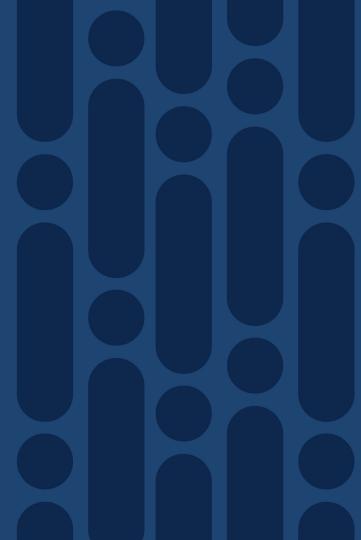


# Start the Cisco DNA-Center Co-existence tool

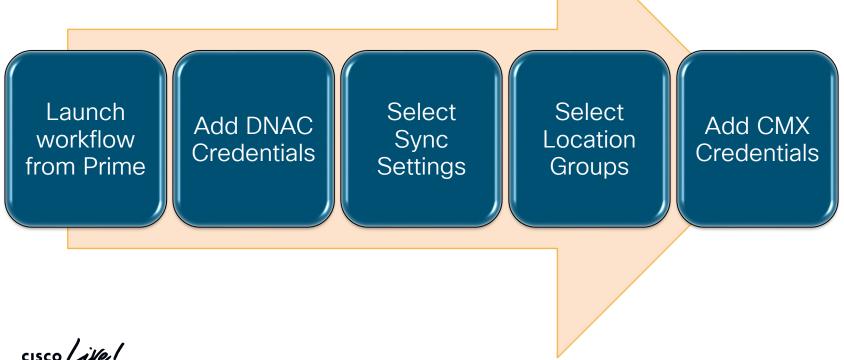




Demo, Prime Co-existence



## Workflow Summary



## Sync Behavior



#### Force Sync

- Force sync essentially pushes all data, based on selection of groups, irrespective of the previous data push from PI to DNA Center
- For any setting change to come into effect, a force sync has to be done
- Initial sync from PI to DNAC will always be a force sync

#### Auto Sync

- Auto Sync is an incremental, dynamic synchronization of the data from PI to DNAC based on the earlier selection
- Any changes to groups association and device credentials will be synced
- CMX and Maps are not in scope of auto sync and need to triggered via the Force Sync option
- Auto sync has 2 modes of operation :
  - ✓ Changes to the already synced groups and devices only are pushed to DNAC.
  - ✓ Any new groups added as a sub-group to the already selected location groups and its device association are pushed to DNAC



## Some comments on Cisco DNA-Center co-existence tool (1/4)



Supported Prime Infrastructure versus Cisco DNA-Center versions can be found in the Cisco Prime Infrastructure 3.X Administrator Guide (see upcoming slide)

For Catalyst 9800 WLC you will need to manually add Netconf "port" and SSH credentials 10.5.0 and above versions of CMX is supported

SNMPv1 not supported in DNA-Center

Pl user credentials has to be Root

Area/Site/floor names has to have be less then 32 characters and not contain "/"

What happens behind the scenes: API calls between the Co-exist tool and Prime Infrastructure and between Co-exist tool and Cisco DNA-Center



## Some comments on Cisco DNA-Center co-existence tool (2/4)



Migration of 500 groups + 1000 devices using force sync will take between 20-30 minutes

Removal of many groups/devices/maps takes more time(hours)

Tip: If you are having issues, try and do it manually to see the error messages. You can also have a look in the logfile on Prime "/opt/CSCOlumos/logs/process\_dnac\_migration.log"

Adding an AP or moving and AP on a MAP requires a manual "force sync" from the Co-exist tool



# Some comments on Cisco DNA-Center co-existence tool (3/4) Prime Infrastructure 3.7



Appliance Type	Site Groups/Site Maps	Devices
DN1-HW-APL DN2-HW-APL	500	1000
DN2-HW-APL-L	1000	4000
DN2-HW-APL-XL	2000	5000

Cisco DNA Center Version	Supported/Recommended
1.2.1	Supported
1.2.2	Supported
1.2.3	Supported
1.2.4	Supported
1.2.5	Supported
1.2.6	Supported & Recommended
1.2.8	Supported & Recommended
1.2.10	Supported & Recommended
1.2.10.4	Supported & Recommended
1.2.11	Supported & Recommended
1.2.12	Supported & Recommended
1.3.0	Supported & Recommended
1.3.0.1	Supported
1.3.0.2	Supported
1.3.0.3	Supported & Recommended
1.3.1	Supported & Recommended



# Some comments on Cisco DNA-Center co-existence tool



- If your WLC('s) is not assigned to a site(unassigned) or its assigned to the "System Campus", then it will not be exported to DNA-Center
- Sensor(s) will be deleted from maps if already added in DNA-Center



## Key takeaways

#### **Prime**

Supports the lastest generation of Routers, Catalyst Switches and WLAN Controllers Prime and Cisco DNA Center

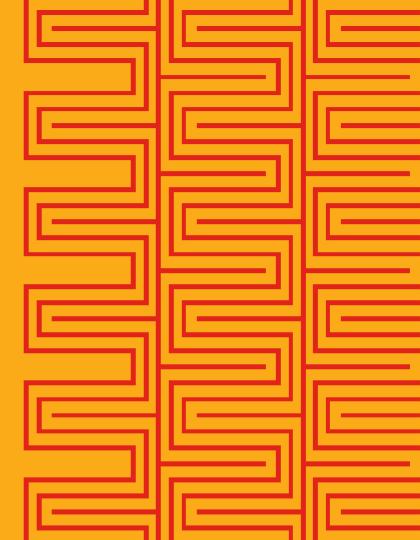
Give's you the benefit of both products

Co-Existence Makes transition to Cisco DNA-Center smoother

Prime 3.7

isco Life!

# Q & A



#### Mission statement

Prime is still here, but start planning migration to Cisco DNA-Center



# Complete your online session survey



- Please complete your session survey after each session. Your feedback is very important.
- Complete a minimum of 4 session surveys and the Overall Conference survey (starting on Thursday) to receive your Cisco Live t-shirt.
- All surveys can be taken in the Cisco Events Mobile App or by logging in to the Content Catalog on <u>ciscolive.com/emea</u>.

Cisco Live sessions will be available for viewing on demand after the event at ciscolive.com.



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