

7 Habits for a successful Cisco DNA Center deployment

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Cisco Webex App

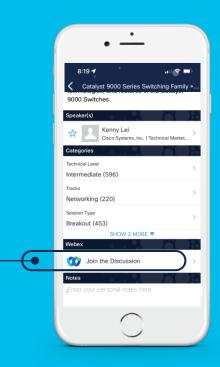
Questions?

Use Cisco Webex App to chat with the speaker after the session

How

- 1 Find this session in the Cisco Live Mobile App
- 2 Click "Join the Discussion"
- 3 Install the Webex App or go directly to the Webex space
- 4 Enter messages/questions in the Webex space

Webex spaces will be moderated until February 24, 2023.



Habit ...

... a thing that you do often and almost without thinking, especially something that is hard to stop doing.



Agenda

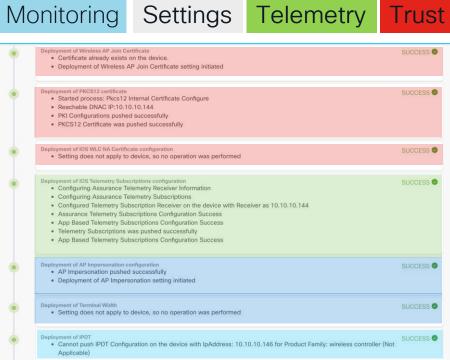
- Habit #1 Understanding device controllability
- Habit #2 Find issues before your users with telemetry
- Habit #3 Compliance and Configuration management
- Habit #4 Agile operations with software image management
- Habit #5 Proactive insights with AI/ML
- Habit #6 APIs and other integrations
- Habit #7 Minimizing upgrade risk with AURA tool



Habit #1 - Understanding (and embracing) device controllability

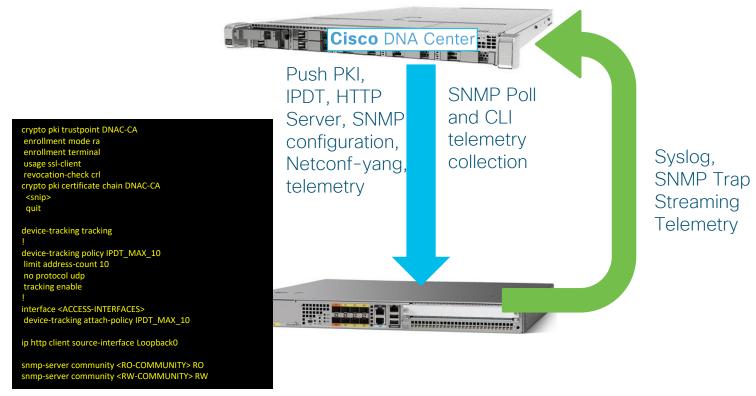






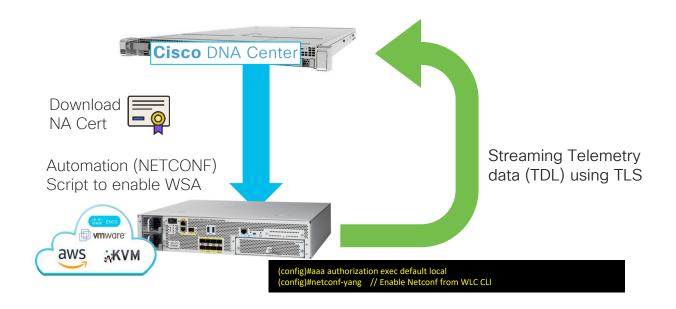


What happens when a **C9K switch** is added to Cisco DNA Center?



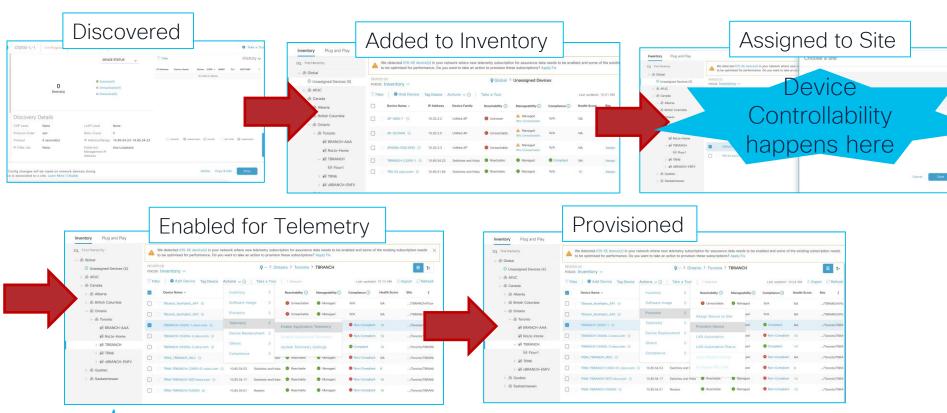


What happens when an C9800 WLC is added to Cisco DNA Center?



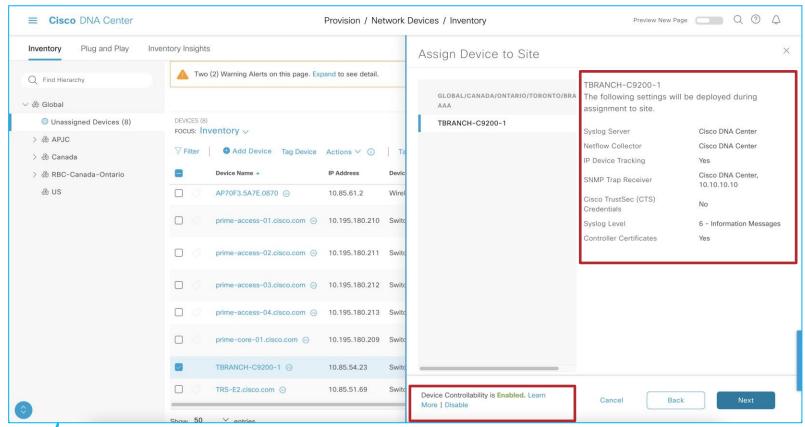


Full device on-boarding process into DNA Center

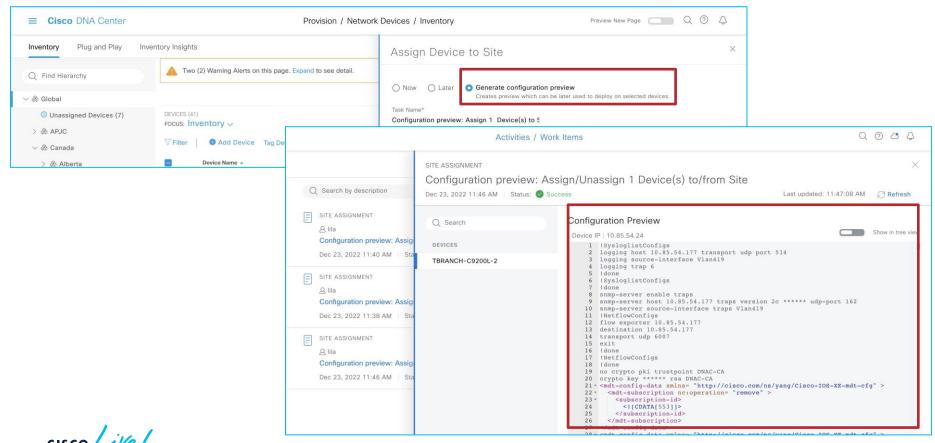


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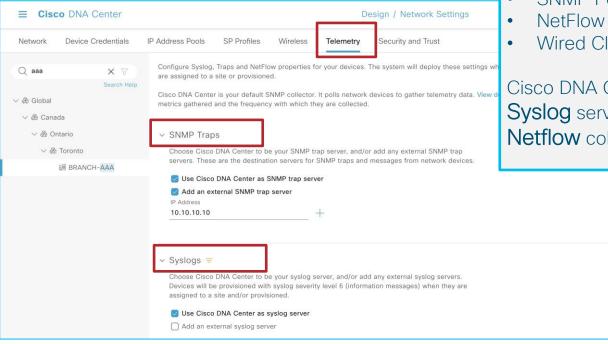
Adding a switch to DNA Center - Assign to Site



Adding a switch to DNA Center - Assign to Site



Site-level customization

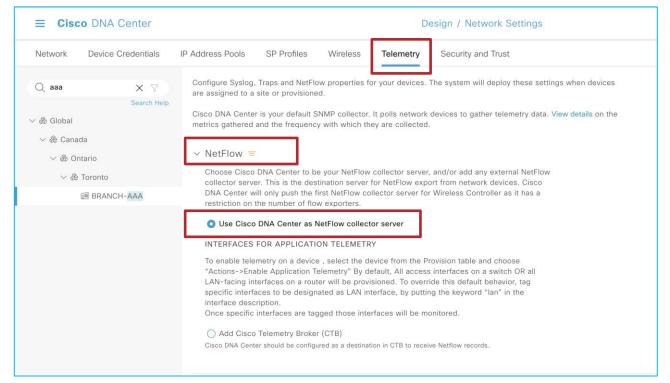




- SYSLOG Server
- SNMP Trap Server
- SNMP Polling
- Wired Client Data Collection

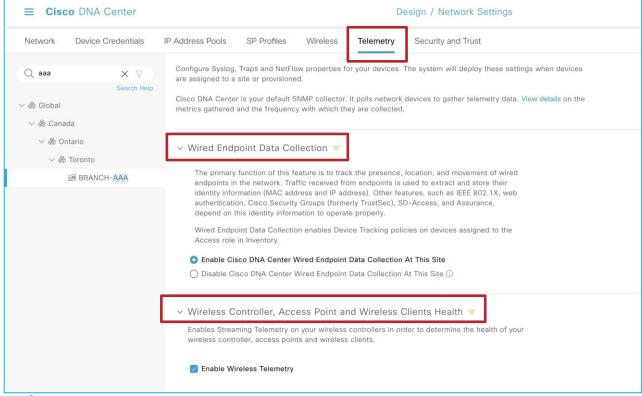
Cisco DNA Center is configured as Syslog server, SNMP Trap Server and Netflow collector server by default

Site-level customization



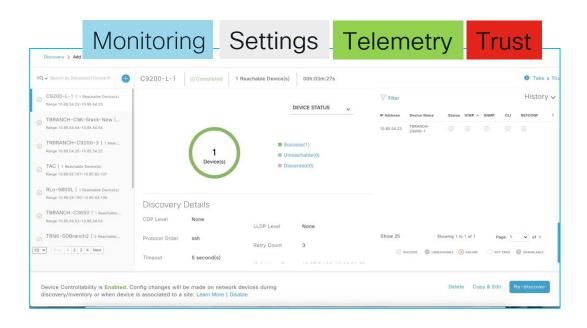


Site-level customization





- Device Controllability allows devices to interact with DNA Center efficiently
- Cisco DNA Center now provides comprehensive visibility and customizations into Device Controllability configurations
- Controllability is safe and easy to troubleshoot
- Recommended to keep Device Controllability enabled and send configs to DNA Center

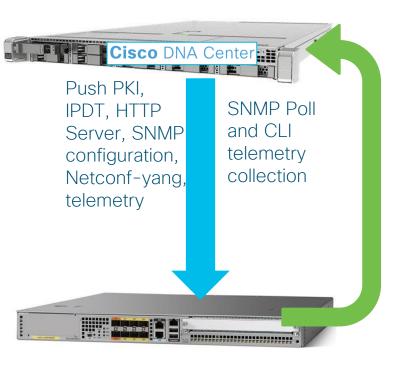




Habit #2 – Find issues before your users with telemetry



Benefits of Telemetry data captured via DNA Center

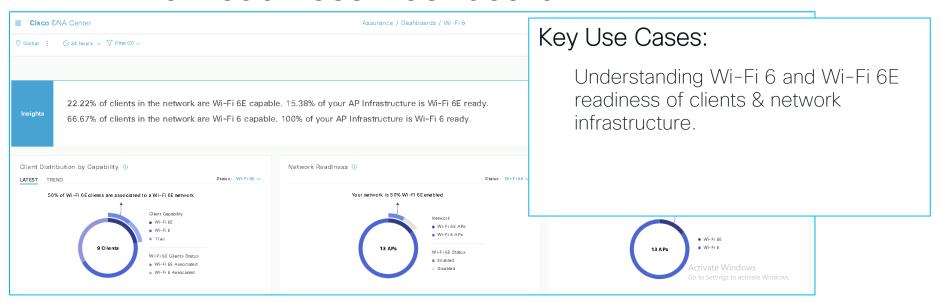


Syslog, SNMP Trap Streaming Telemetry

- Monitor Network Network and Client Health
- Monitor Application Health
- Monitor Network Services
- View and Manage Issues
- Monitor Wi-Fi 6 Readiness
- Monitor Power over Ethernet
- EoX Insights
- Observe Network Trends and Gain Insights

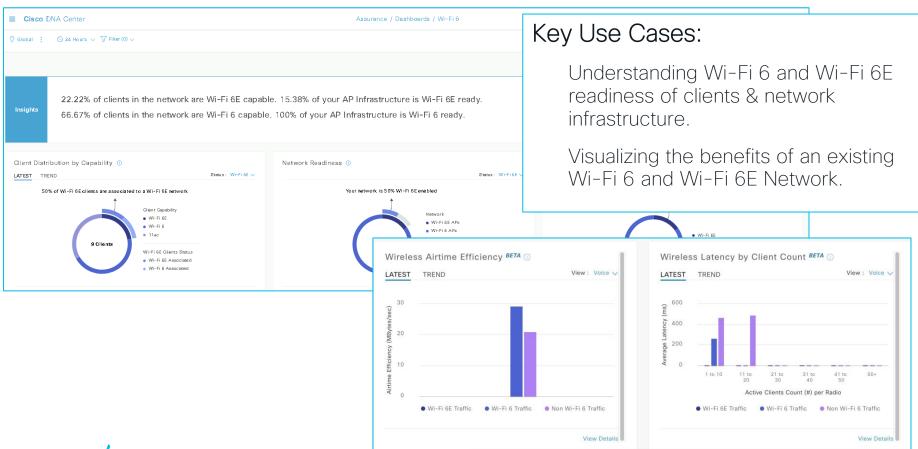


Wi-Fi 6 Readiness Dashboard



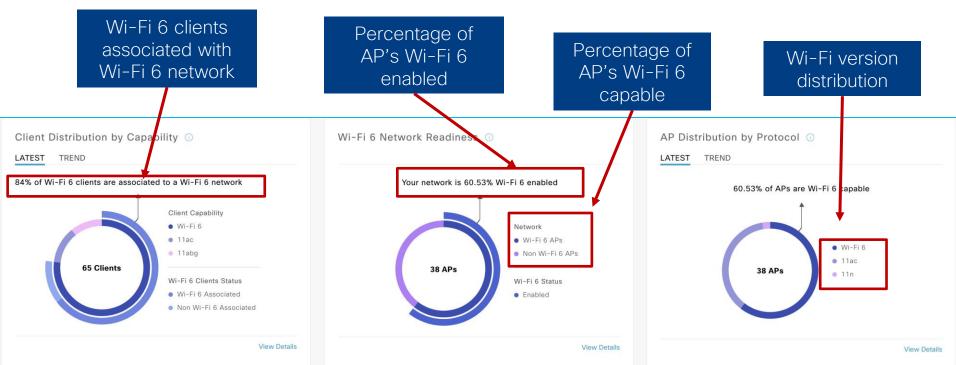


Wi-Fi 6 Readiness Dashboard

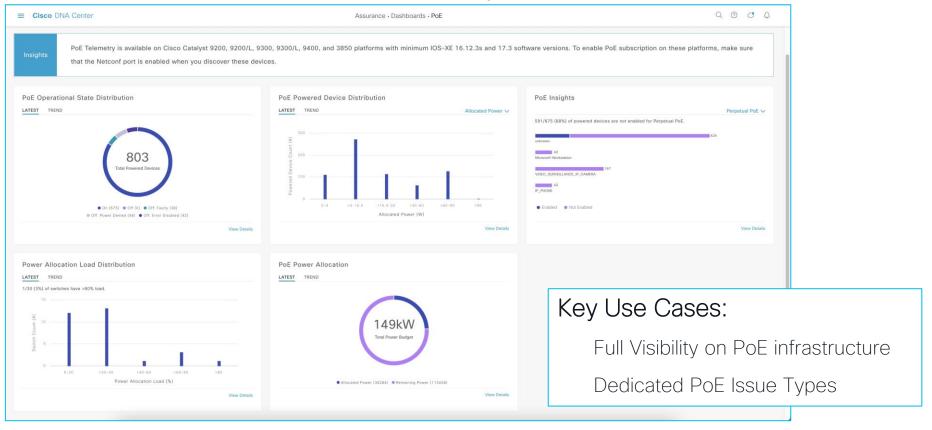


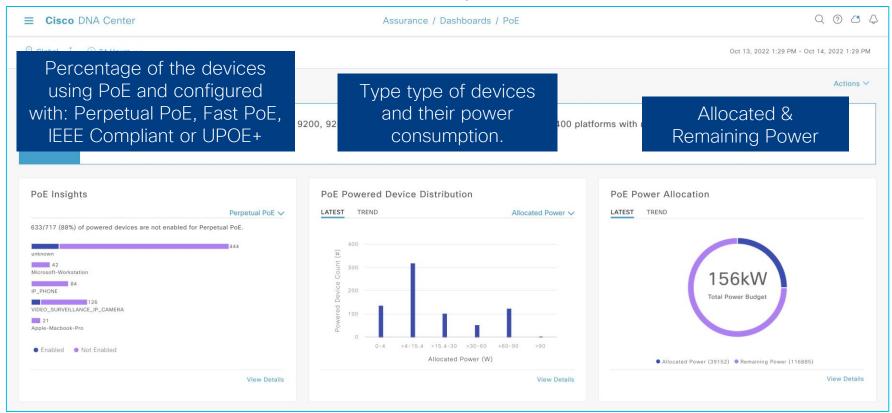
Wi-Fi 6 Readiness Dashboard



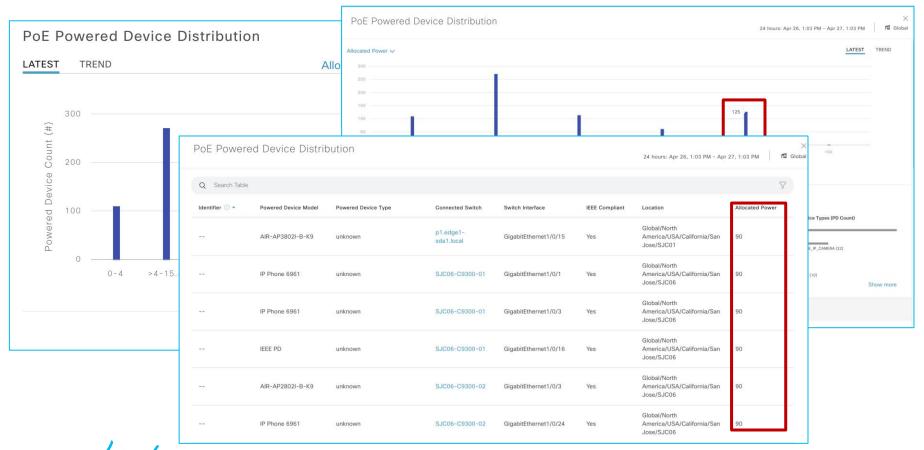


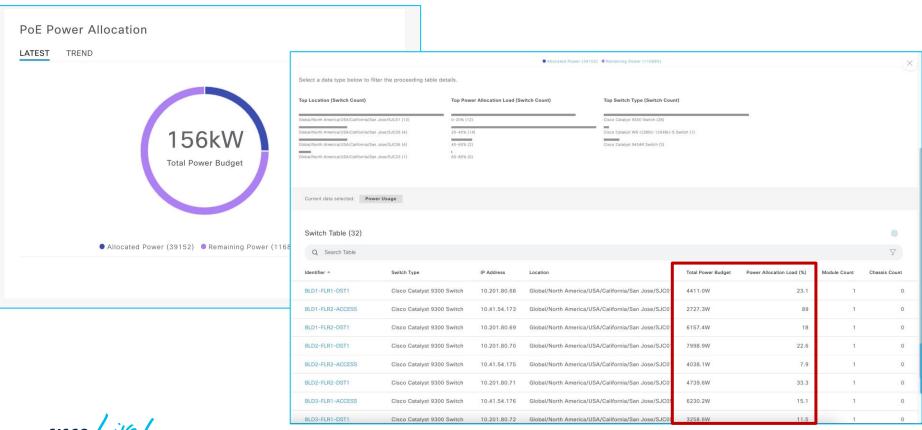


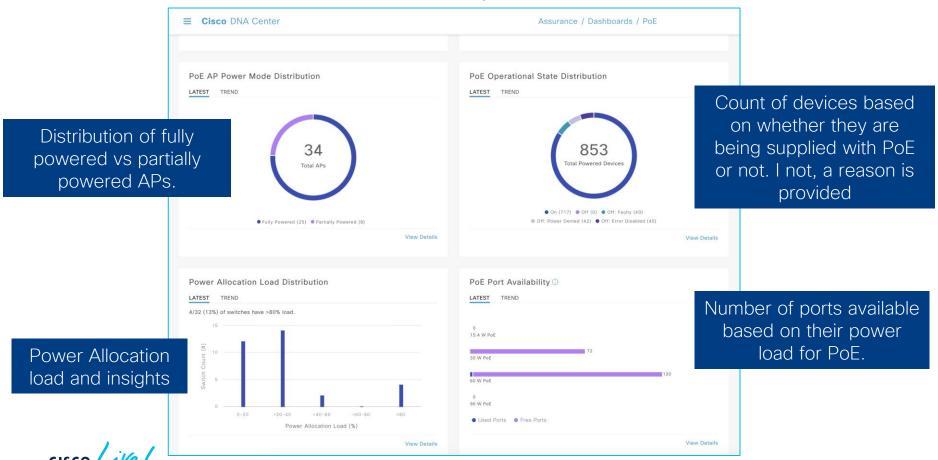






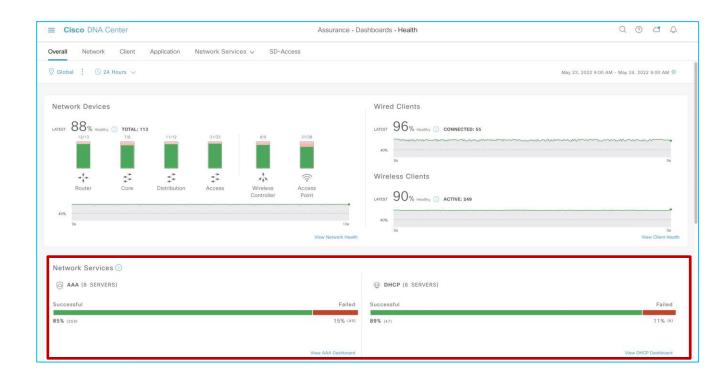






Network Services
 Analytics to improve user Onboarding experience

 Quickly view and monitor AAA and DHCP transactions





6 210ms -11.11% 53 +54.55% 47 +54.55% 6 Successful Failed

Top Sites by Highest Latency ①

San Francisco/SF010/Fir-SF010-1 (9ms)

San Jose/SJC01/Fir-SJC1-1 (8ms)

San Jose/SJC02/Fir-SJC22-1 (7ms)

DHCP TRANSACTIONS

DHCP SUMMARY





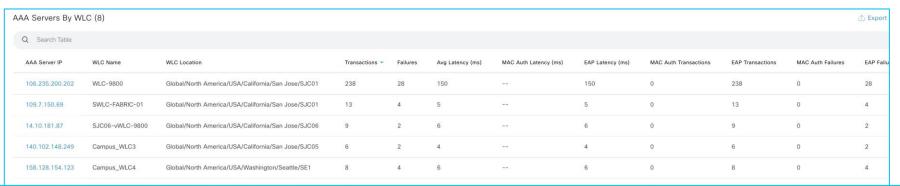


Identify sites with potential AAA/DHCP issues using dashlets' details for highest latency and highest number of transaction failures

See mapping of WLCs to corresponding AAA/DHCP servers

Global/North America/USA/Washington/Seattle/SE1

Global/North America/USA/California/San Jose/SJC06



blef edited by WES (c)							
Q Search Table							
DHCP Server IP	WLC Name	WLC Location	Transactions 🕶	Failures	Avg Latency (ms)	Discover-Offer Latency (ms)	Request-Ack Latency (ms)
192.168.152.1	WLC-9800	Global/North America/USA/California/San Jose/SJC01	14	0	45	45	1
100.30.189.51	SWLC-FABRIC-01	Global/North America/USA/California/San Jose/SJC01	7	1	36	36	9
104.194.73.167	SJC06-vWLC-9800	Global/North America/USA/California/San Jose/SJC06	15	2	28	28	4
140.102.148.249	Campus_WLC3	Global/North America/USA/California/San Jose/SJC05	10	1	43	43	6

3



Campus_WLC4

SJC06-WLC-ISSU

DHCP Servers By WLC (6)

116.140.161.52

118.130.12.121

0

2

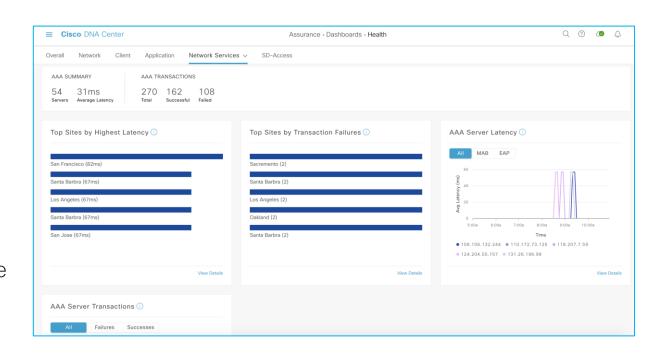
54

3

54

- Supported for wireless only
- IOS-XE 17.6.1 version or higher
- Not supported for AireOs controllers
- Local DHCP on 9800 not supported
- All transaction and server information is provided by the WLC directly
- WLC TDL subscriptions:
 - AAA -> 4321
 - DHCP -> 4322

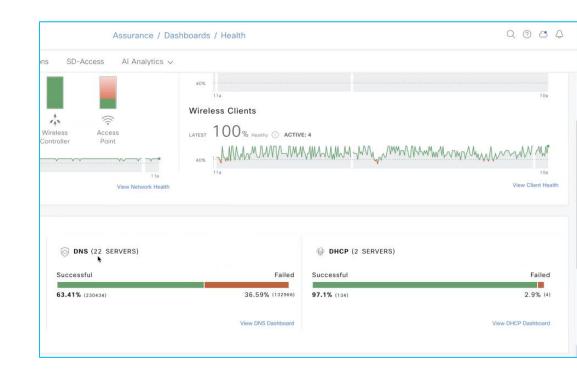




New in 2.3.5: Network Services DNS

- Monitor DNS server transactions reported by wireless controllers, switches, and routers
- Servers and Average Latency
- View all Successful and Failed Transactions
- Enable via Application Telemetry

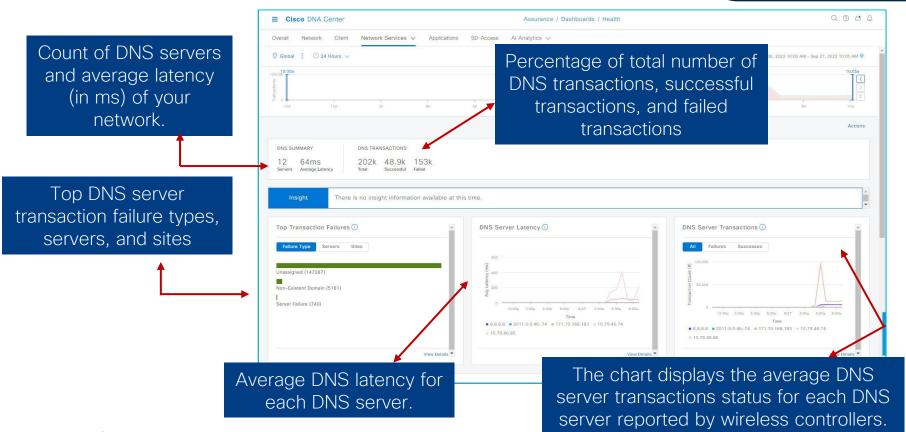
```
flow monitor avc ipv4 assurance dns
exporter avc exporter
                                                flow exporter avc exporter
                                                 destination 10.79.59.28
exporter avc_local_exporter
                                                 source Vlan13
cache timeout active 60
record wireless avc ipv4 assurance-dns
                                                 transport udp 6807
                                                 export-protocol ipfix
                                                 option vrf-table timeout 300
flow monitor avc ipv6 assurance dns
                                                 option ssid-table timeout 300
                                                 option application-table timeout 300
exporter avc exporter
                                                 option application-attributes timeout 300
exporter avc local exporter
cache timeout active 60
record wireless avc ipv4 assurance-dns
```





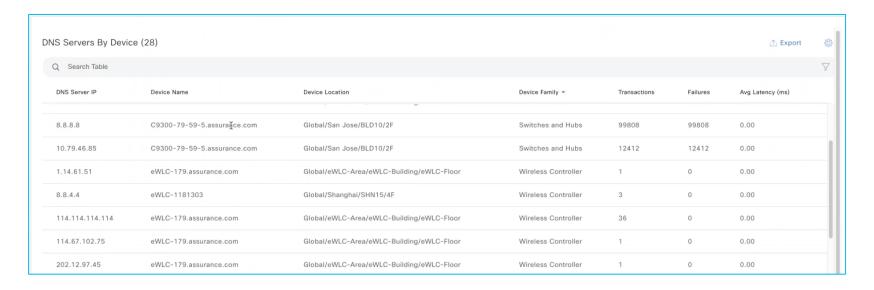
Network Services DNS





Network Services - DNS Dashboard





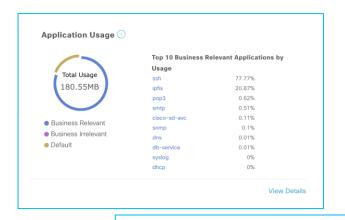
View DNS servers by location, failures, and latency for a specific device.



Application Visibility vs Application Experience

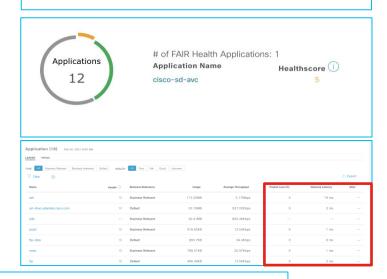
How Much = quantitative

- Supported on C9k switches
- 17.3.1 supported with ETA
- AirOS WLC
- 9800 WLC flex



How Good = qualitative (health)

- Supported on routers IOS-XE
- 9800 WLC- local mode



DNA Center 2.1.2 supports auto interface/WLAN selection



Telemetry cheat sheet



How Much = quantitative

APV - application performance visibility

Switches 16.10 or 17.3 for ETA+

AireOS WLC 8.8.114 - central

9800 WLC 16.12.1 - central

How Good = qualitative (health)

APM – application performance monitor

Routers. 17.3 optimized APM

Appliance 17.3 optimized APM

9800 WLC 17.3 optimized APM central (with DNAC 2.1.2)

Note: Optimized APM increases performance. no DSCP marking – observed and expected values

#3 SWIM to do software upgrades



Configuration pushed (1/2)



flow exporter avc_exporter
destination 10.10.10.181
source Vlan10
transport udp 6007
export-protocol ipfix
option vrf-table timeout 300
option ssid-table timeout 300
option application-table timeout 300
option application-attributes timeout 300
exit

flow exporter avc_local_exporter
 destination local wlc
 exit

flow monitor avc_ipv4_assurance
exporter avc_exporter
exporter avc_local_exporter
cache timeout active 60
default cache entries
record wireless avc ipv4 assurance
exit

flow monitor avc_ipv6_assurance
exporter avc_exporter
exporter avc_local_exporter
cache timeout active 60
default cache entries
record wireless avc ipv6 assurance
exit

flow monitor avc_ipv4_assurance_rtp
exporter avc_exporter
cache timeout active 60
default cache entries
record wireless avc ipv4 assurance-rtp
exit

flow monitor avc_ipv6_assurance_rtp
exporter avc_exporter
cache timeout active 60
default cache entries
record wireless avc ipv6 assurance-rtp
exit

Configuration pushed (2/2)



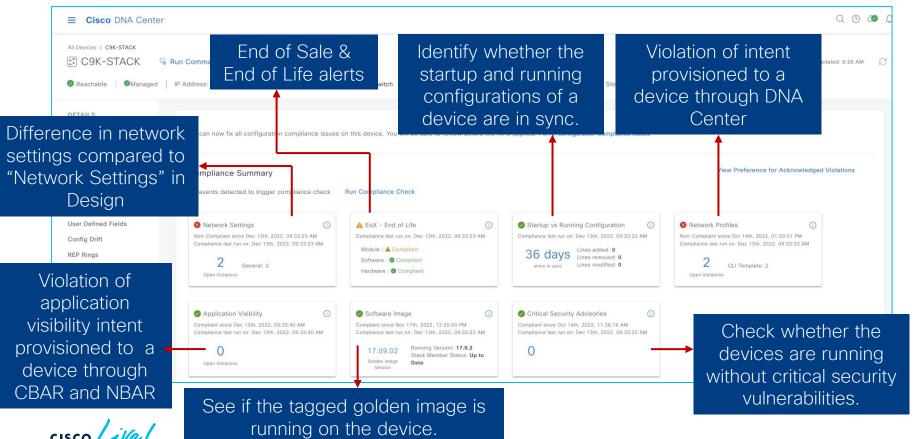
```
wireless profile policy hk_Global_NF_a38f71c1 shutdown
ipv4 flow monitor avc_ipv4_assurance input
ipv4 flow monitor avc_ipv4_assurance output
ipv4 flow monitor avc_ipv4_assurance_rtp input
ipv4 flow monitor avc_ipv4_assurance_rtp output
ipv6 flow monitor avc_ipv6_assurance input
ipv6 flow monitor avc_ipv6_assurance output
ipv6 flow monitor avc_ipv6_assurance_rtp input
ipv6 flow monitor avc_ipv6_assurance_rtp output
ipv6 flow monitor avc_ipv6_assurance_rtp output
no shutdown
exit
```

wireless profile policy default-policy-profile shutdown
ipv4 flow monitor avc_ipv4_assurance input
ipv4 flow monitor avc_ipv4_assurance output
ipv4 flow monitor avc_ipv4_assurance_rtp input
ipv4 flow monitor avc_ipv4_assurance_rtp output
ipv6 flow monitor avc_ipv6_assurance input
ipv6 flow monitor avc_ipv6_assurance output
ipv6 flow monitor avc_ipv6_assurance_rtp input
ipv6 flow monitor avc_ipv6_assurance_rtp output
ipv6 flow monitor avc_ipv6_assurance_rtp output
no shutdown
exit

Habit #3 - Compliance and Configuration management



Cisco DNA Center Compliance Landscape



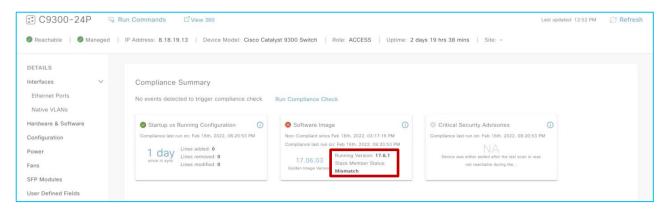
BRKOPS-2416

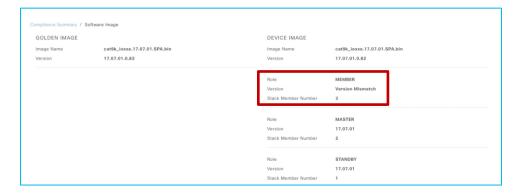
Compliance: Software Image - Switches

Stack SW version mismatch

Detect SW version mismatch among switch stack

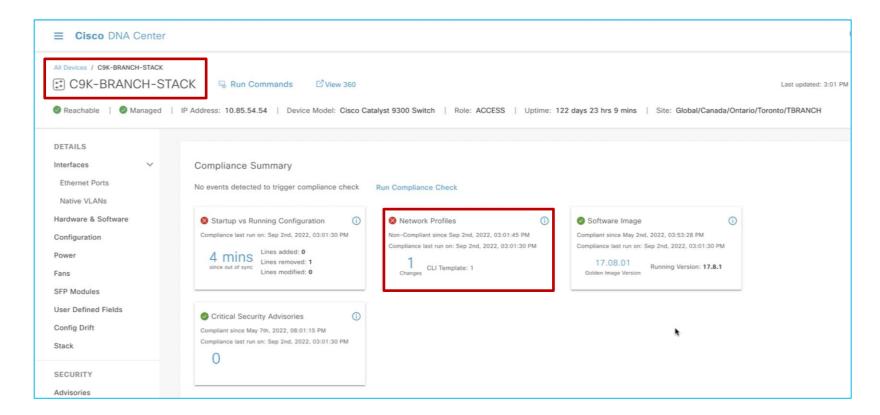
Compare image version between master and members







Compliance: Network Profiles - Switches





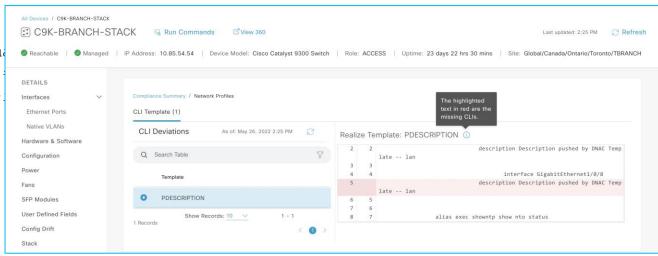
Compliance: Network Profiles - Switches

Config pushed by DNA Center via templates:

```
interface GigabitEthernet1/0/7
  description Description pushed by DNAC Template -- lan
!
interface GigabitEthernet1/0/8
  description Description pushed by DNAC Template -- lan
```

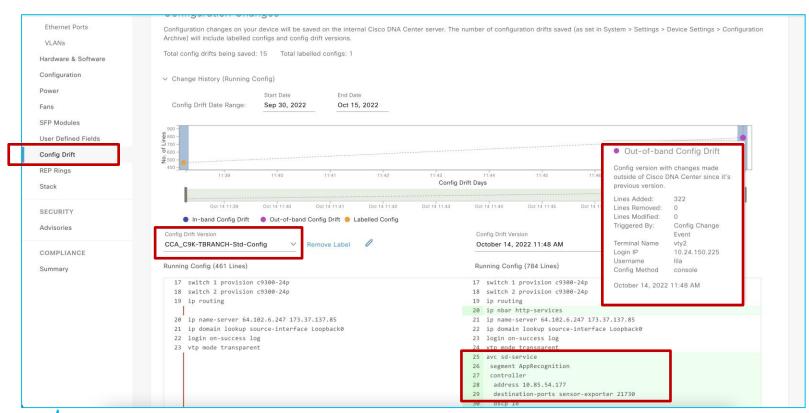
Out of band changes:

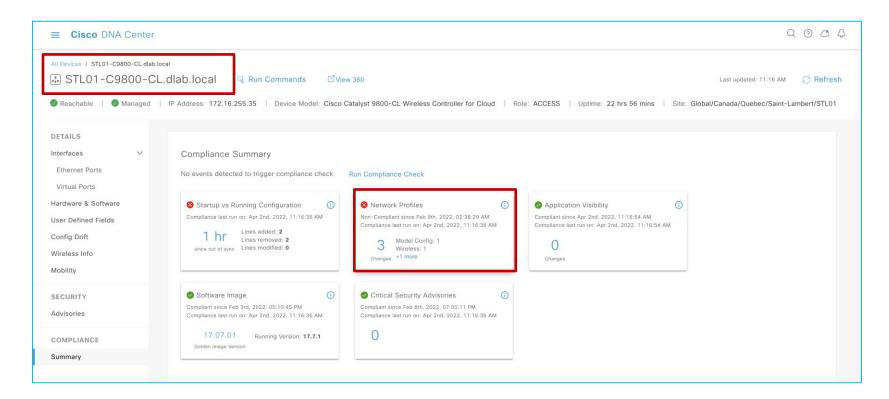
C9K-BRANCH-STACK#conf t Enter configuration common C9K-BRANCH-STACK(config): C9K-BRANCH-STACK(config-



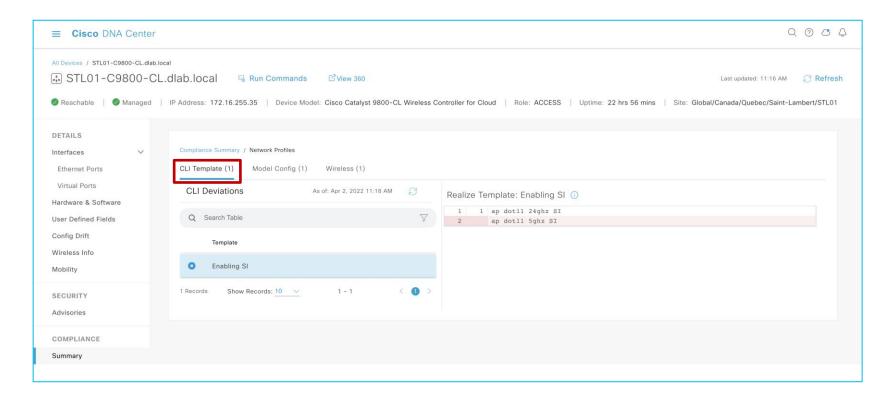


Config Drift

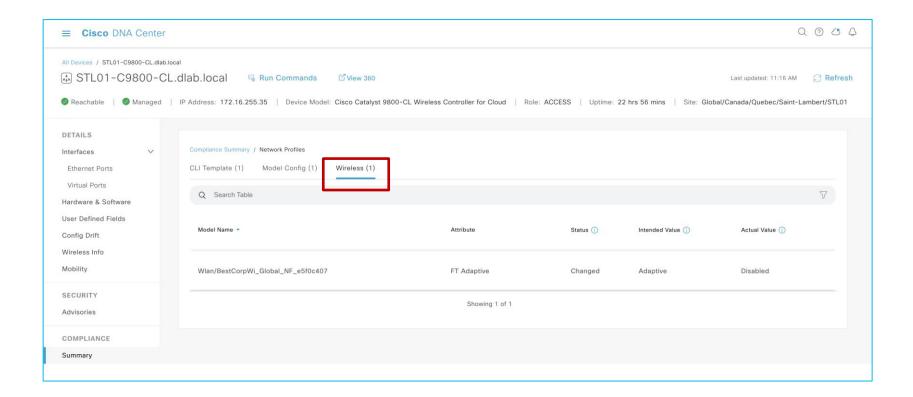




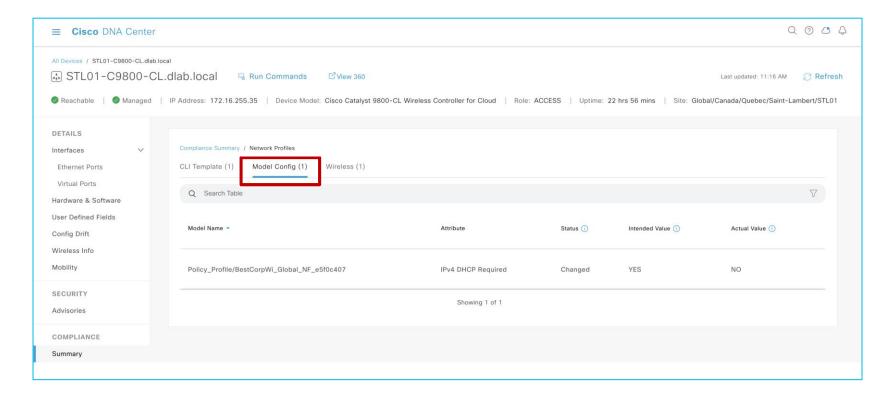














New in DNA Center 2.3.5

Network Setting Compliance

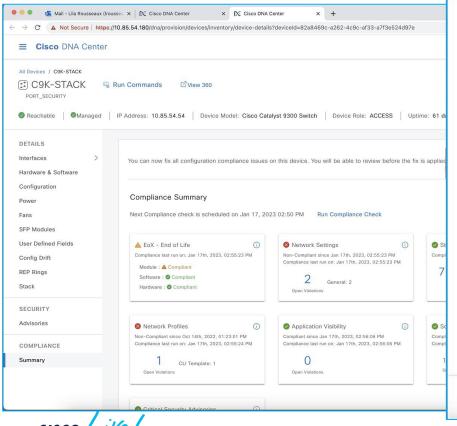
C9K-STACK#show run | i name-server ip name-server 64.102.6.247 173.37.137.85 C9K-STACK#conf t All Devices / C9K-STACK Enter configuration commands, one per line. End with CNTL/Z. C9K-STACK •Managed | IP Address | C9K-STACK(config)#no ip name-server 64.102.6.247 173.37.137.85 DETAILS Interfaces You can now fix all configuration compliance issues on this device. You will be able to review before the fix is applied. Fix All Configuration Compliance Issues Hardware & Software Configuration Compliance Summary / Network Settings View Preference for Acknowledged Violations Power General (2) Fans SFP Modules Q Search Table 8 User Defined Fields Acknowledged Violations (0) Config Drift Open Violations (2) **REP Rings** 0 Selected Stack Model Name * Attribute Status (1) Intended Value (1) Actual Value (1) Action SECURITY **DNS NR Settings** nameServers Changed 64.102.6.247 Acknowledge Advisories **DNS NR Settings** nameServers Changed 173.37.137.85 Acknowledge

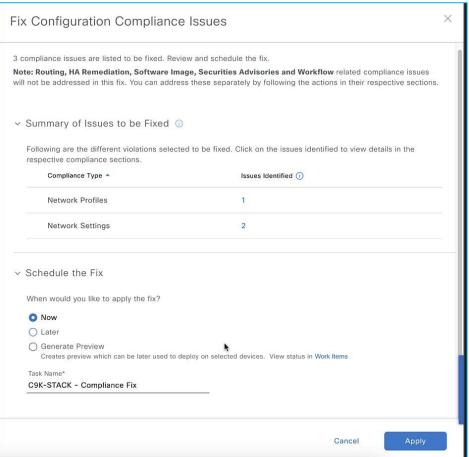
COMPLIANCE

Showing 2 of 2

New in 2.3.5

Fix Config Compliance Issues

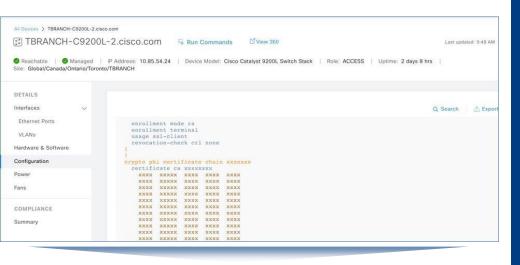




Compliance Tips

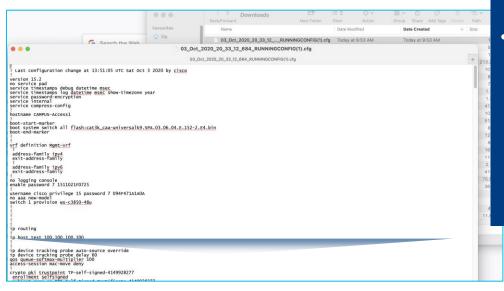
- Event-based archive takes at least 5 minutes to update after traps are received. For accurate results, we recommend that you wait for at least 5 minutes before running compliance manually after a configuration change.
- Network Profile and Network Settings
 - Device has to be provisioned by Cisco DNA Center





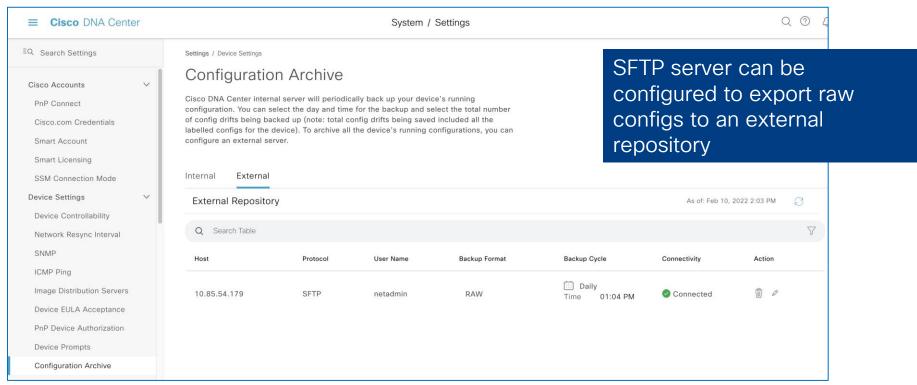
- DNA Center stores device configurations in the DNAC DB
- Device configurations are available via the UI
- For security reasons, sensitive data is masked
- CLI output can be exported from this same window, but it will be done using the masked config as well. What this means is that we don't expose sensitive data via the UI or UI export.
- But it also means that we can't directly used this device config to restore a device.

API's to retrieve device configuration



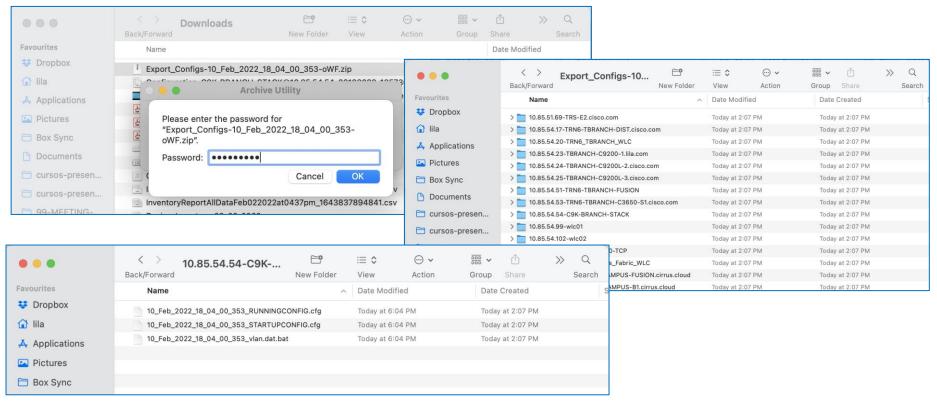
- The API's available in DNAC allows you to retrieve raw startup, running configs and VLAN DB.
- API details:
 - POST /network-devicearchive/cleartext
 - A zip file is generated which contains raw running-config, startup-config and VLAN DB

Configuration Archive





Configuration Archive





Configuration Archive

```
. .
                                                                             10_Feb_2022_18_04_00_353_RUNNINGCONFIG.cfg
                                                                                 10 Feb 2022 18 04 00 353 RUNNINGCONFIG.cfg
  Last configuration change at 21:55:47 UTC Mon Feb 7 2022 by netadmin NVRAM config last updated at 21:55:49 UTC Mon Feb 7 2022 by netadmin
version 17.3
service timestamps debug datetime msec
service timestamps log datetime msec
service password-encryption
! Call-home is enabled by Smart-Licensing.
service call-home
platform punt-keepalive disable-kernel-core
hostname C9K-BRANCH-STACK
vrf definition Mgmt-vrf
 address-family ipv4
 exit-address-family
address-family ipv6
 exit-address-family
enable secret 9 $9$slj/qvcAL9GFOU$k6/kumGDPS/ABbtHwK8xZqGeVEVvM3idf83ZIm4zH92
no aaa new-model
boot system switch all flash:packages.conf
switch 1 provision c9300-24p
switch 2 provision c9300-24p
ip routing
ip nbar attribute-map BR2
attribute business-relevance default
ip nbar attribute-map TC3
attribute traffic-class multimedia-streaming
```



Habit #4 - Maintain network infrastructure code up to date with SWIM



SWIM Demo





What you need to know about SWIM

Intent Based Network Upgrades



Golden-image driven to automate process and drive consistency

Streamlined Upgrade Process



Upgrade base image, patches, ROMMON in one single flow. ISSU supported

Trustworthiness Integration



Assures that device images are not compromised in any way.

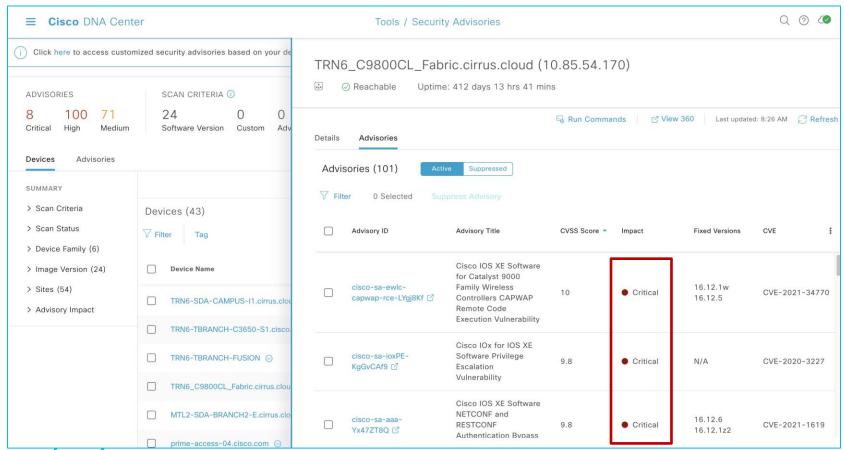
Upgrade Checks



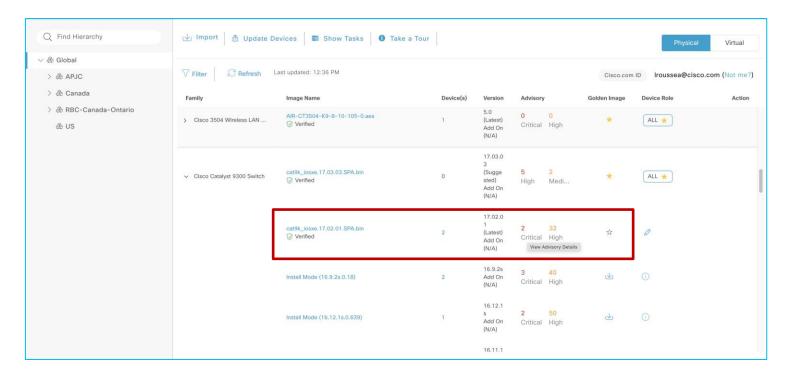
Pre/Post check ensures updates do not have adverse effects on network



Uncover software potential security vulnerabilities



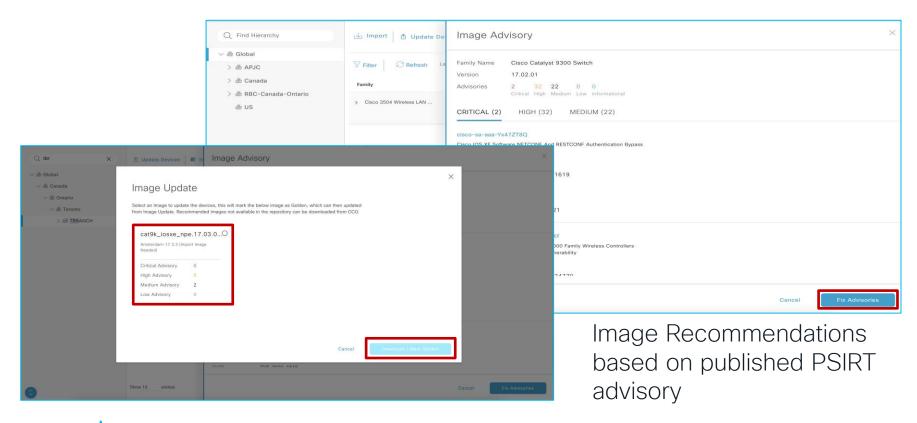
Golden Images & Security Advisories



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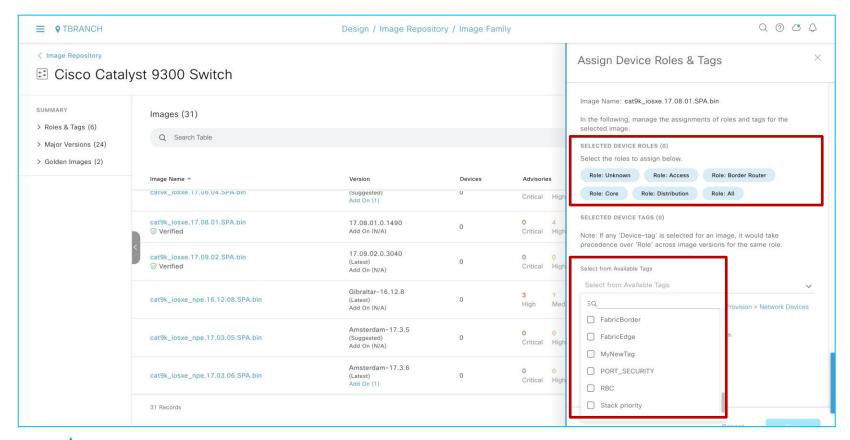


Golden Images Recommendations



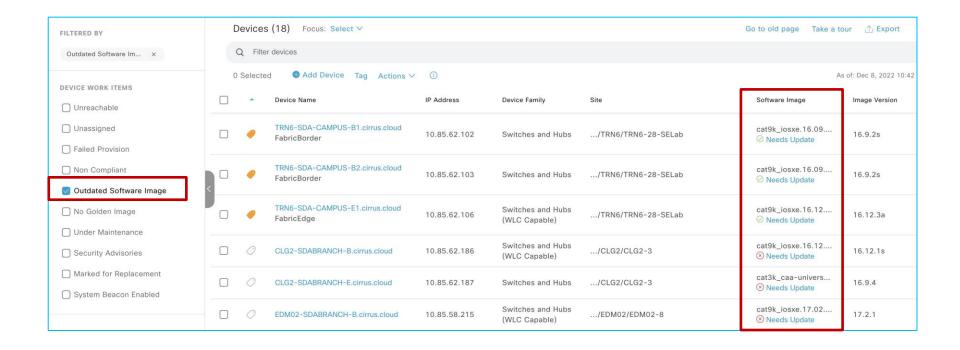


Golden Image Tagging





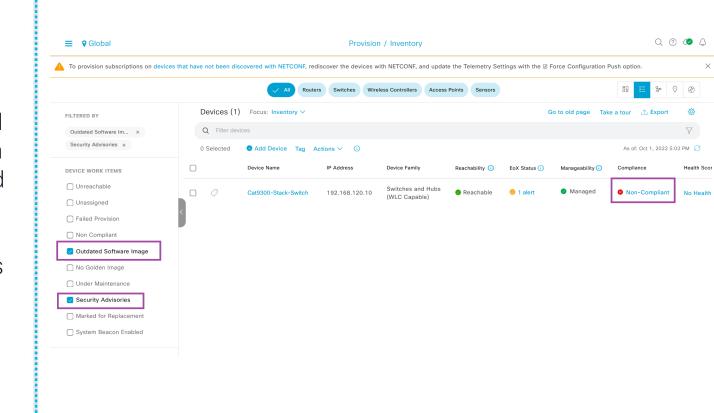
Outdated Software Images





Visibility into Non-Compliant Devices Inventory

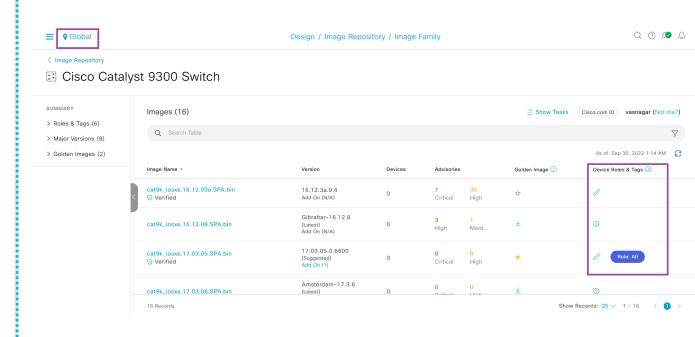
- Device Dashboard helps in creating a filter for "Outdated Software Images"
- Inventory provides
 a filter to show
 devices which are
 Non-complaint





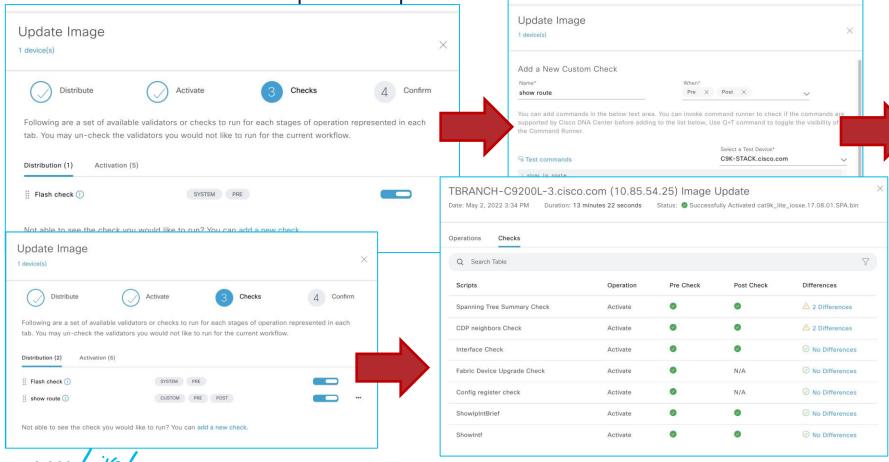
Control SWIM- Golden Image Tagging

- Image Repository provides options to mark devices as golden based on
 - Device Role
 - Device Tags
 - Sites
- Image Repository also provides visibility into advisories impacting a particular software version





Define relevant pre & post checks



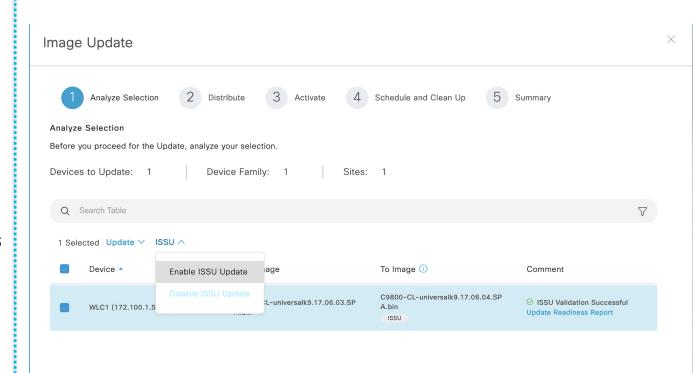
Software Upgrade Recommendations

- To reduce the network downtime, it's recommended to perform distribution and activation job separately
- Maintenance window is required for activation
- Wireless
 - Start with ISSU, AP Pre-Image Download
 - Use Rolling AP upgrades where ISSU not available
- Consider external file servers for remote sites.
- Install Mode is recommended mode
 - "Bundle"/"Install" mode conversion is not supported



Control over SWIM- ISSU

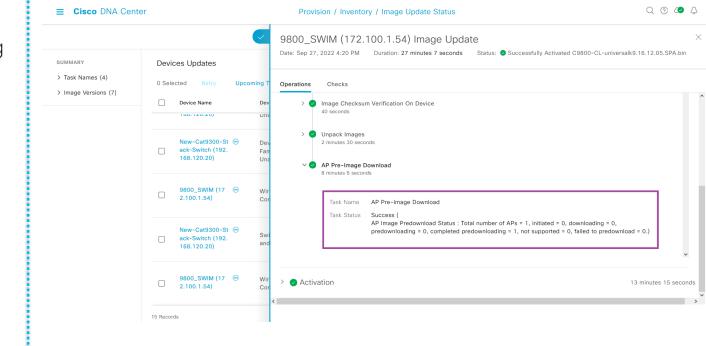
- ISSU supports both Wired & Wireless devices
- ISSU support for C9800 controller starting 17.3
- Helps reduce downtime for wireless Infrastructure
- ISSU requires controllers in HA SSO or N+1





Control SWIM- AP Pre-Image Download/Rolling AP Upgrade

- ISSU together with AP Pre-Image Download and Rolling AP Upgrade helps reduce network downtime
- Controllers needs to be provisioned for Rolling Ap Upgrade
- AP Pre-image download by default available starting DNAC 2.3.3.x

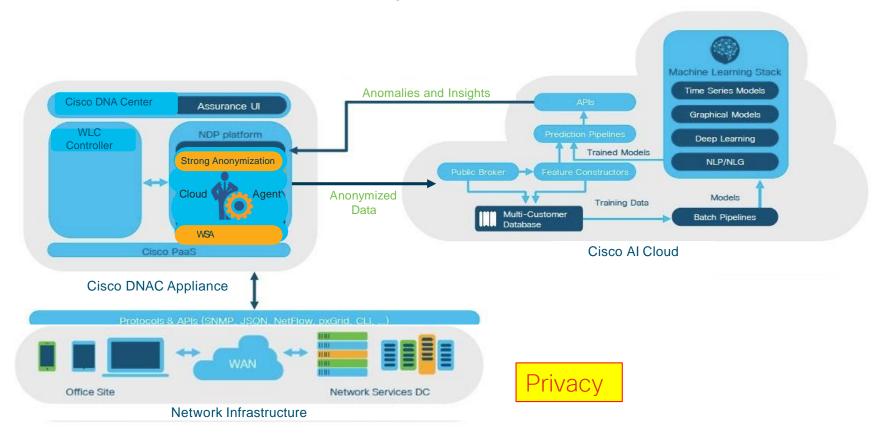




Habit #5 - Proactive insights with AI/ML



Cisco Al Network Analytics Architecture



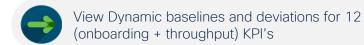


Al Driven Baseline Issues

Use case:

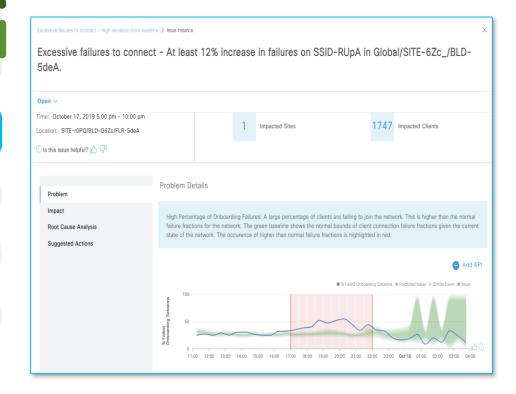
What are the expected KPI performance across AP's and SSID's? How can I effectively identify, isolate and mitigate deviations from the baseline performance.

Key Benefits:



Accelerated troubleshooting with end-2-end workflow complete with impact and potential root cause details

Active feedback loop (thumps up/down) to integrate SME expertise to further refine baselines over period of time





Al Analytics - AP Family & Endpoint Comparison

Use case:

View and evaluate AP and client performance across different sites through dynamic performance clusters identified based on selected KPI

Key Benefits:



Compare AP performance across traffic classes.



Flexibility to compare both on-boarding and throughput KPI's

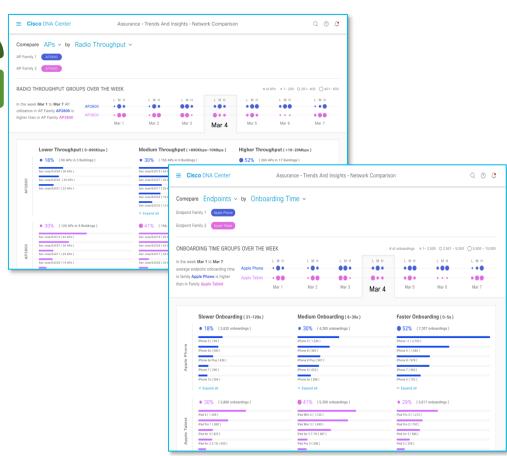


View and compare dynamic performance clusters for a selected KPI and AP families.



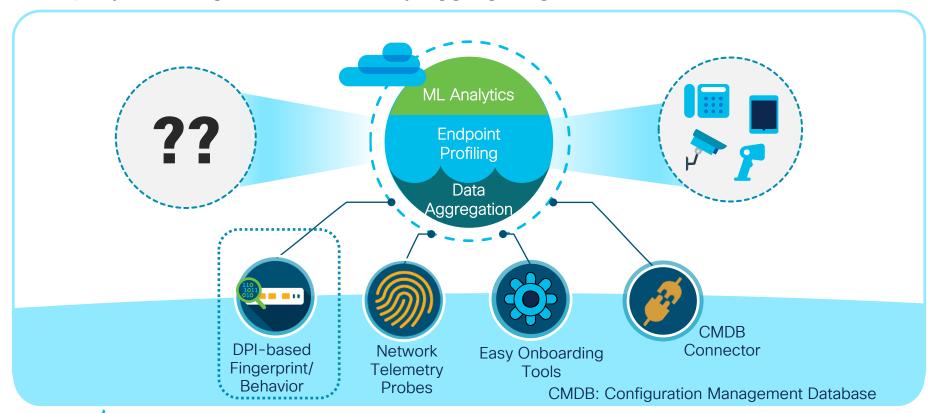
View and compare onboarding KPIs for specific device types for days of a week..



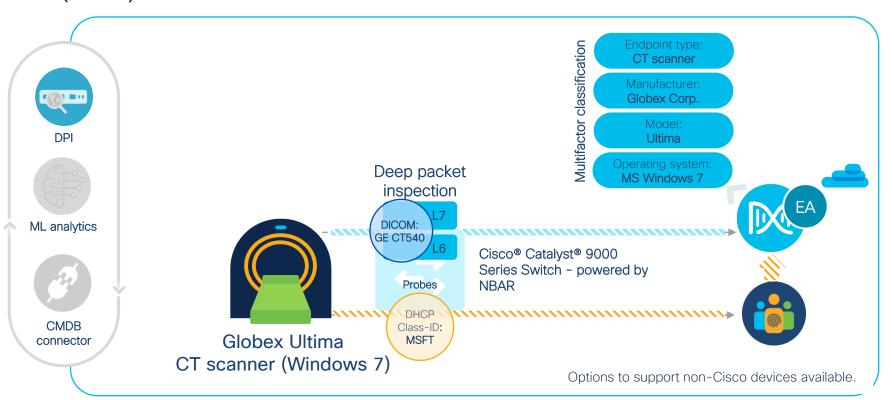


Al Endpoint Analytics on Cisco DNA Center

Rapidly reducing the unknowns by aggregating data from different sources



Classification based on Deep Packet Inspection



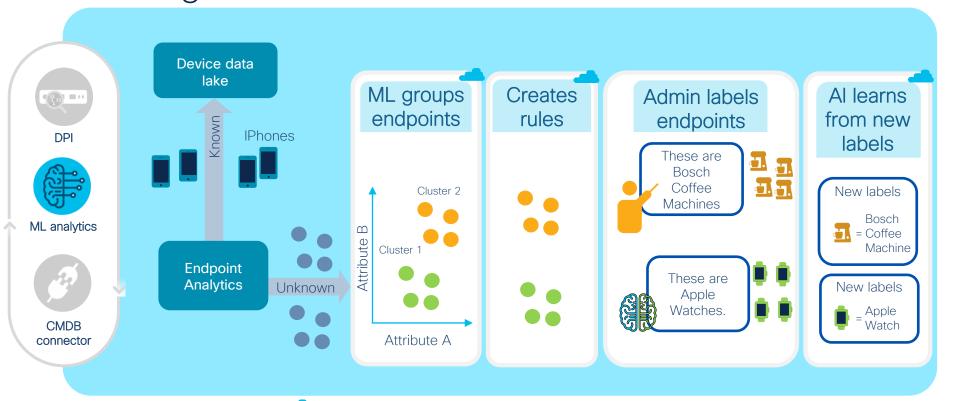


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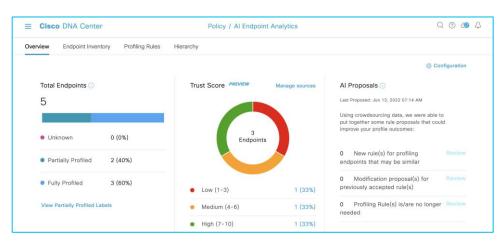
Reducing Unknowns with Machine Learning

= done in cloud

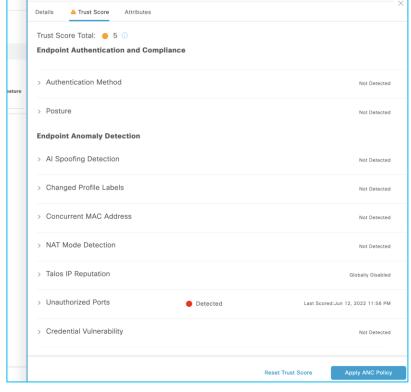




Trust Scores and Remediation



Adaptive Network Control - ANC Remediate the host via Identity Services Engine - ISE

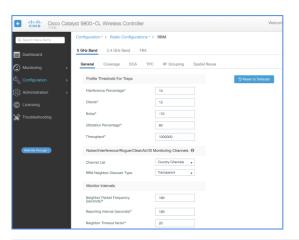




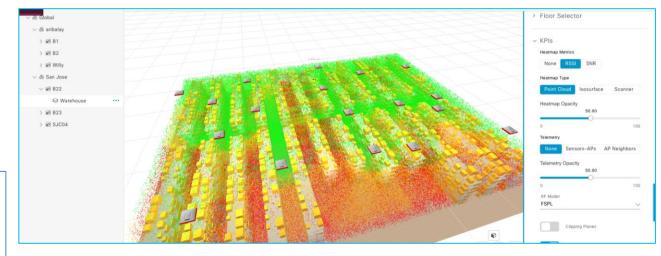
Q @ @ A

Policy / Al Endpoint Analytics

Why radio resource management

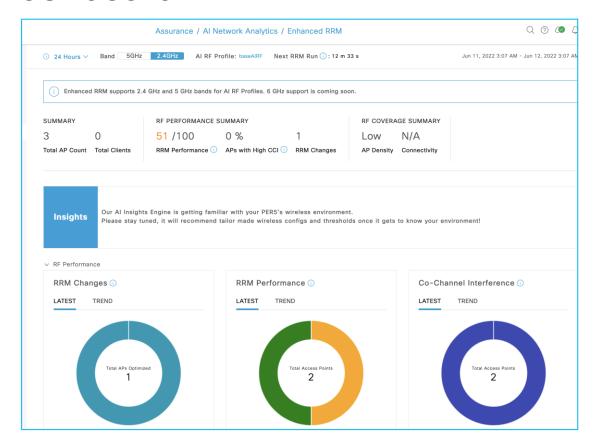


- 10min worth of data
- No "busy hour(s)"
- No building segmentation
- No visibility
- Lots of tuning knobs
- No simulation mode **





Dashboard

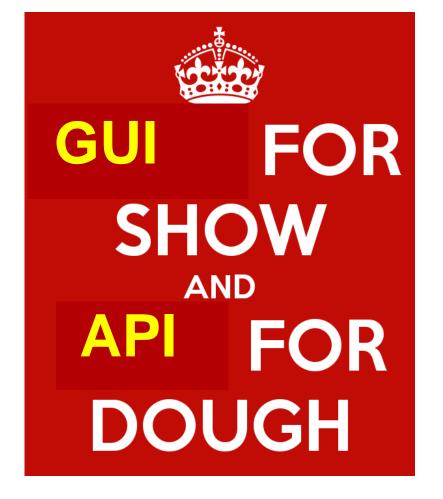




Habit #6 - APIs and other integrations









Why API?





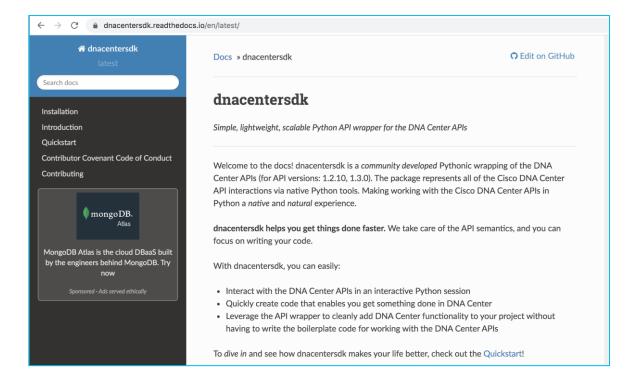


AUTOMATION INTEGRATION INNOVATION



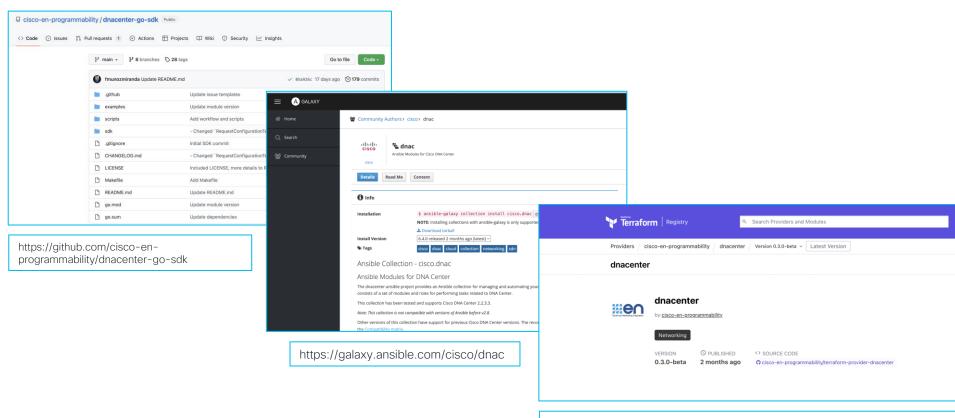
SDK

- >>> from dnacentersdk import DNACenterAPI
- >>> api = DNACenterAPI()



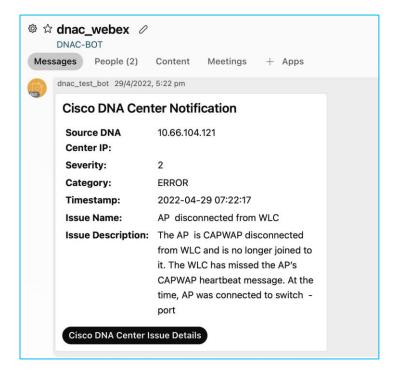


Go/Ansible/Terraform



https://registry.terraform.io/providers/cisco-en-programmability/dnacenter/latest

Native Webex Issue Integration





Habit #7 - Minimizing upgrade risk with AURA tool



AURA

Focus Areas for Automation

DNA Center Scale

SDA Control & Security Audit

DNA Center Infra Health SDA Device CLI Capture

DNA Center Assurance WLC/eWLC Assurance

Bugs Causing Upgrade Failures

Upgrade Readiness

PDF Generation (Open Source)

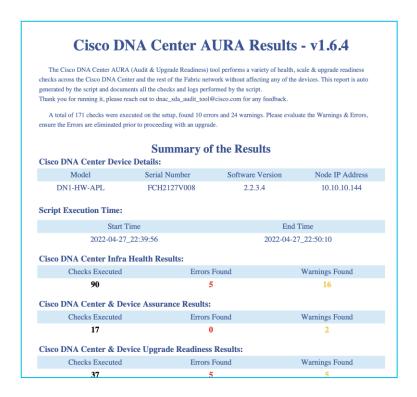
SDA Compatibility
Check

DNAC-ISE Integration

Cisco DNA Center AURA (Audit & Upgrade Readiness Analyzer)

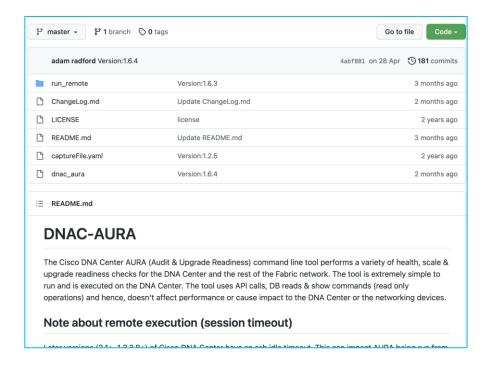
- AURA is a tool that covers health, scale & upgrade readiness checks across the DNAC Use Cases
- Simple & Straight Forward:
 - Copy **one** executable file to the DNAC and execute it on the DNAC
 - Using existing pre-installed libraries/software ONLY
 - Only input required DNA Center passwords
 - Automatically generated PDF report & Zipped Log file that can be automatically uploaded to Cisco SR
 - Not Intrusive only DB reads, show commands and API calls
 - Works with 1.2.8/10/12, 1.3.x, 2.1.x, 2.2.x, 2.3.x
- Execution time: DNAC node <15mins. SDA=depends on scale (approx. 30min for 30 SDA Devices)

Sample (32-page) report





Download from git



https://github.com/CiscoDevNet/DNAC-AURA



Restricted Shell

In Cisco DNA Center 2.3.3 there is a restricted shell by default

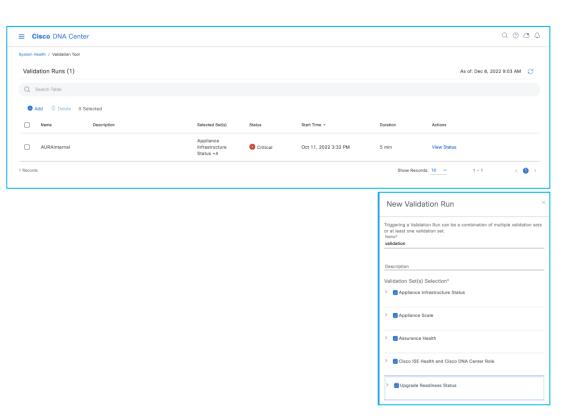
- Can be access unrestricted shell using the command _shell

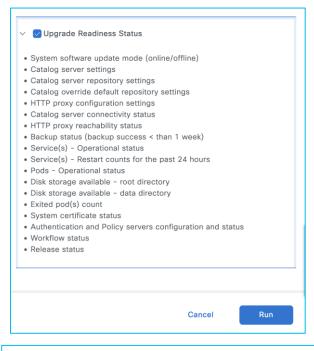
In Cisco DNA Center 2.3.4 and above the restricted shell cannot be disabled

- Need to get a consent token from tac (4 days)



Validation Tool





Built into DNA Center Number of checks will grow over time



Take aways

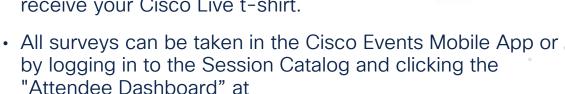


- Device Controllability to maximize value
- Telemetry for network/application/user insights
- Software Image management to keep up to date
- Q Compliance and Configuration management
- Al/ML for Alops
- API for automation/integration/innovation
- → AURA Automated Upgrade Readiness Assessment (and operational health)



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https://www.ciscolive.com/emea/learn/sessions/session-catalog.html





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Thank you



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