

The background features a vibrant, abstract design with a color gradient from dark blue on the left to bright yellow and white on the right. The design consists of overlapping, wavy horizontal bands and a radial pattern of lines emanating from a bright white point on the right side, creating a sense of motion and energy.

CISCO *Live!*

Let's go



The bridge to possible

A song of ISE and Posture:

Advanced deployment and troubleshooting

Andrea Bertorello, Security Consulting Engineer

About me



- AAA TAC Engineer
- ThousandEyes Support Engineer
- Security Consulting Engineer



Warning!
Italian accent ahead



Icon Used Through the Presentation



Content enlarging – when something is not visible good enough we highlight and enlarge this area.



GUI navigation assistant – This special type of highlighting is used to help you in navigation in the Graphical User Interface of a product.



For your Reference – these items could not be covered in detail during the session.



Warning – Extra attention during the configuration



Hidden Content – slides which won't be presented during the session. Those slides are here to give you later more context and detailed information

Agenda

1

Basic Posture

- ISE Posture 101
- ISE Posture Journey

3

Advanced Scenarios Application

- Posture, MFA, VPN and Duo Proxy
- Posture, MFA, Duo DAG and ASA with SAML

2

Advanced Posture Processes

- Session Sharing
- Discovery Process
- Compliant State

4

Posture Troubleshooting

- Deep Dive Troubleshooting
- Learn on Example

Session Objectives

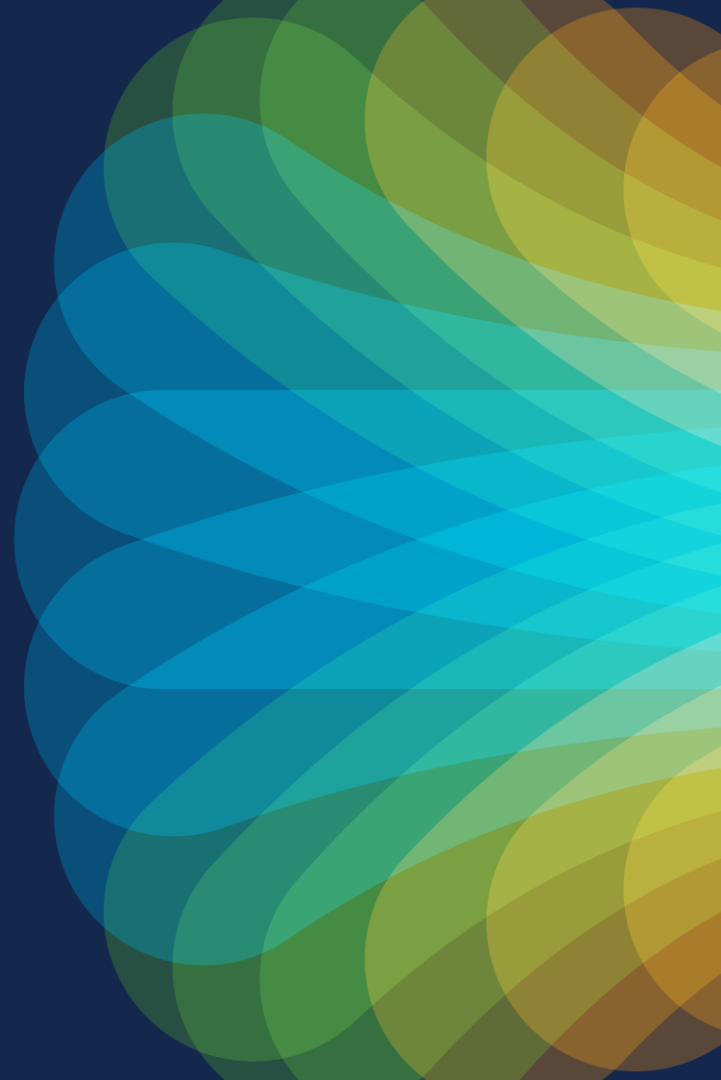
Session will cover:

- Theory of Posture
- Posture deployment scenarios
- Troubleshoot methodology

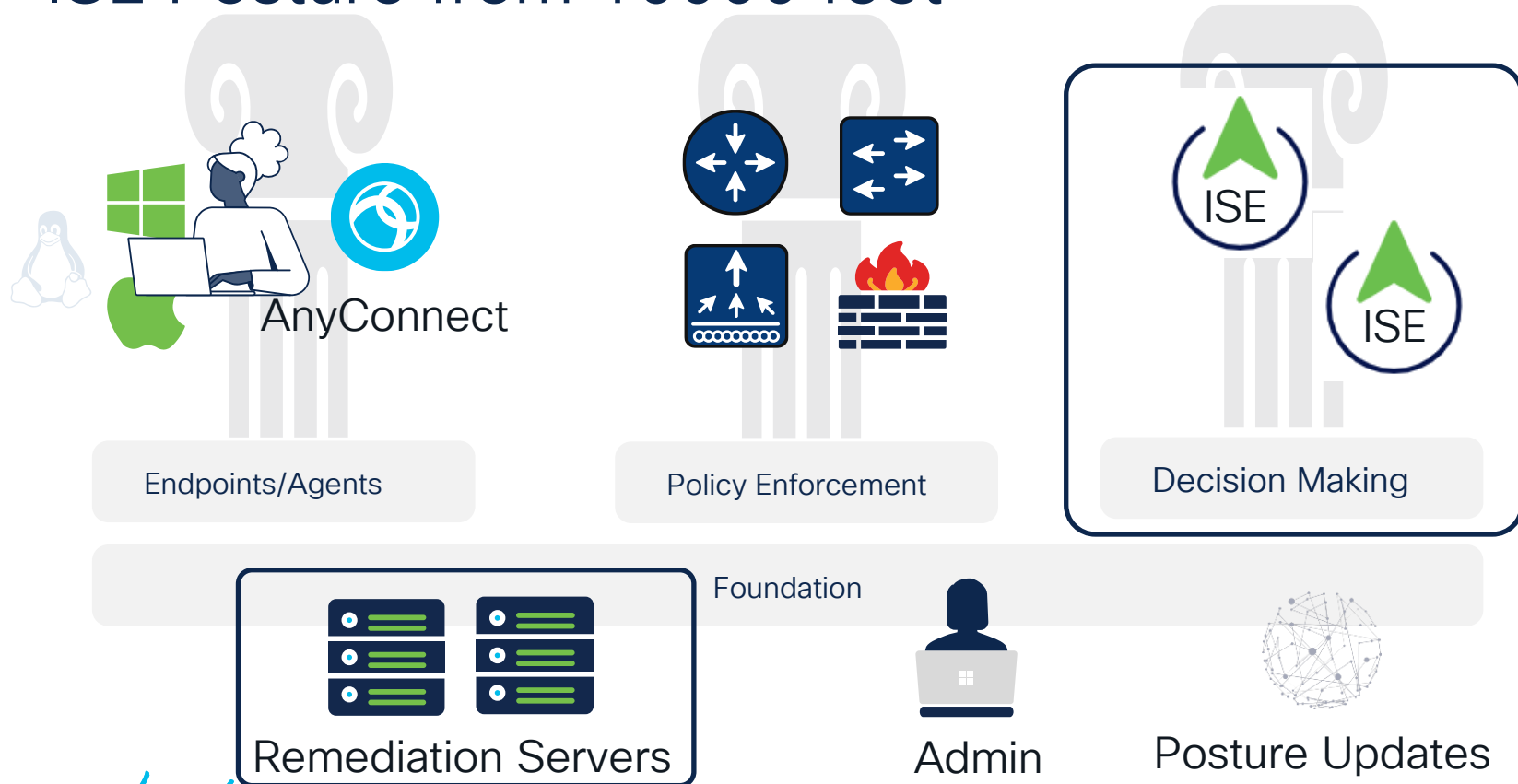
Session will not cover:

- Marketing
- Roadmaps
- All possible ISE posture features

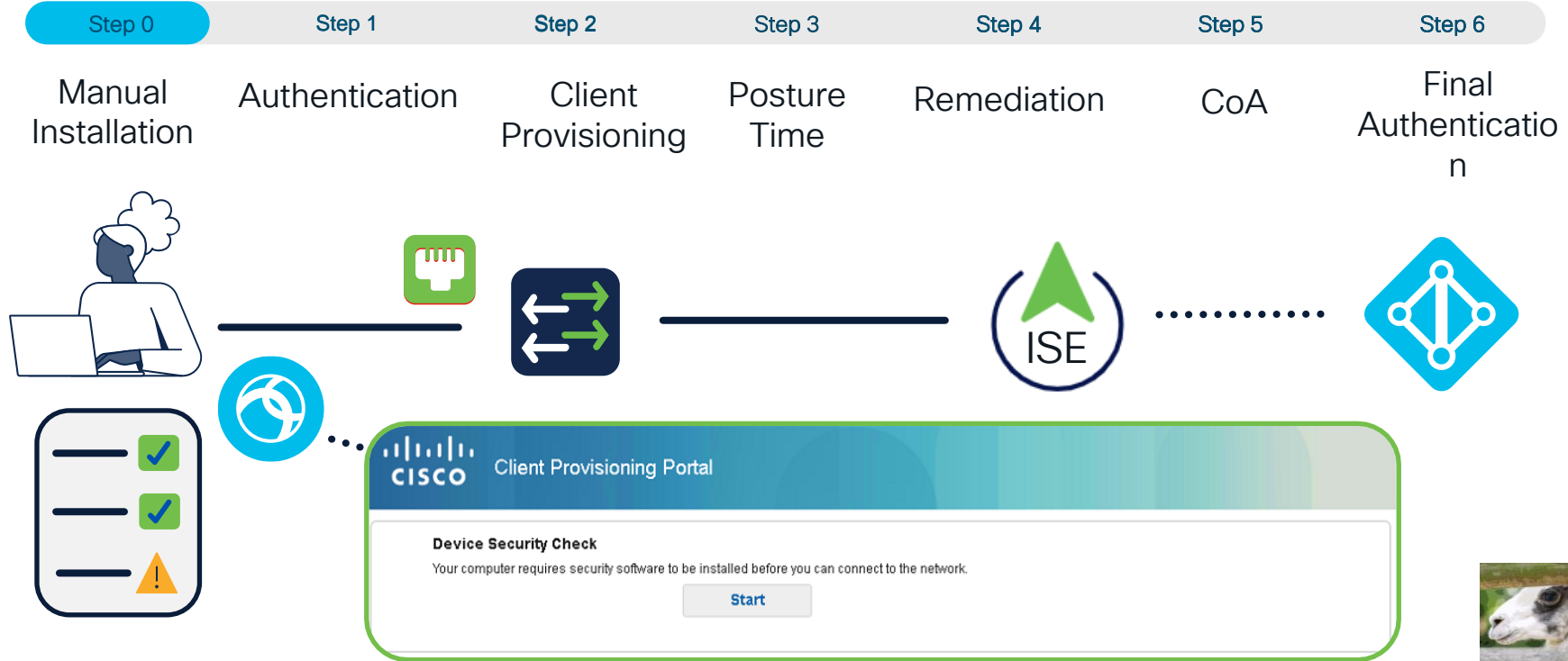
Posture 101



ISE Posture from 10000 feet



Posture Lifecycle

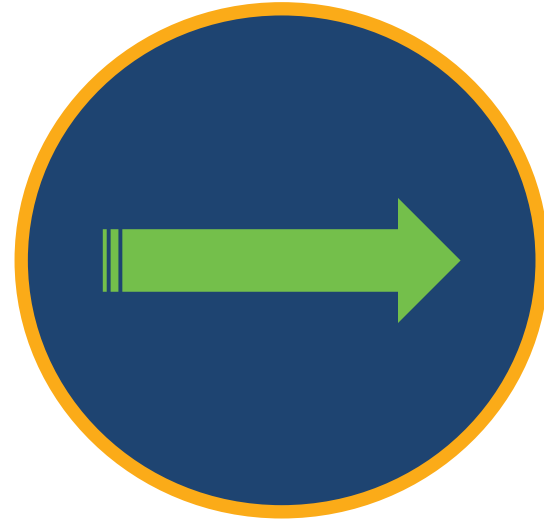


ISE Posture Flow types

Redirect based



Non-redirect based



Posture with pre-installed Agent (no-profile)



ISEPostureCFG.xml
HASH=123

Overwrite



ISEPostureCFG.xml
HASH=321

Posture with pre-installed Agent (no-profile)

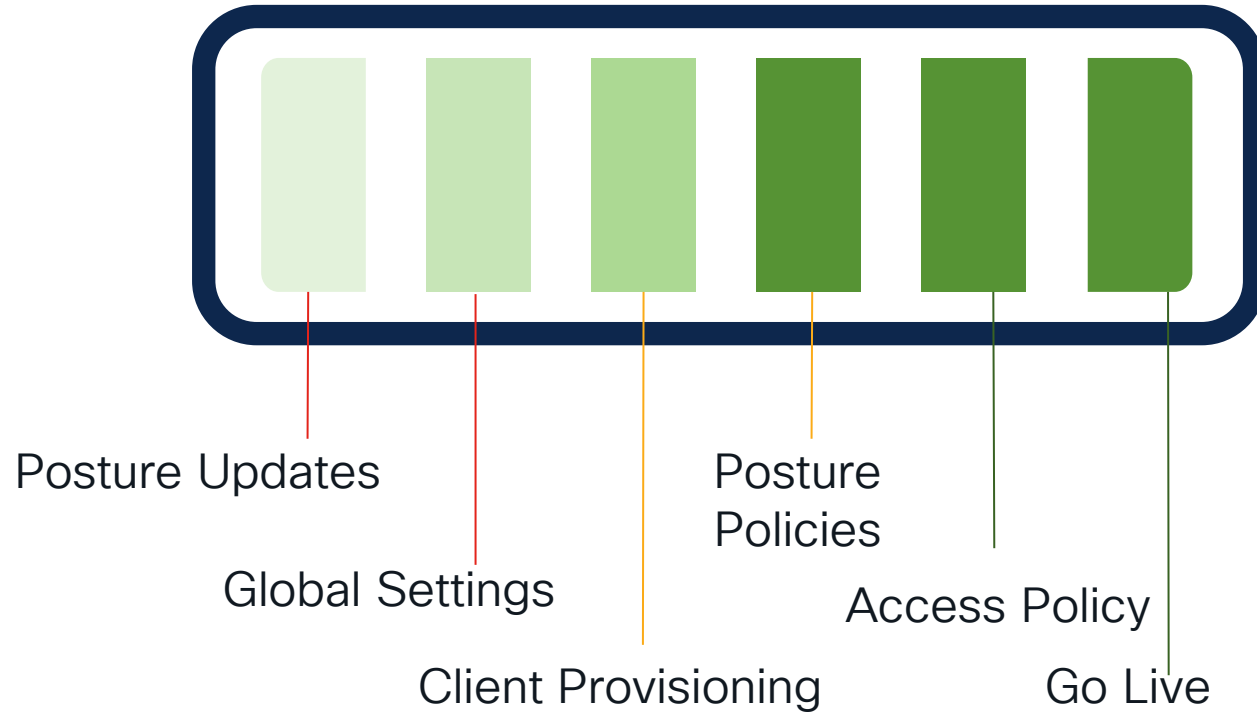
- ConnectionData.xml file created on the first posture attempt
- For every primary record you have a <time> tag
- Every next server is added as a separate Primary record

```
<?xml version="1.0" ?>
<records>
  <record>
    <primary>ise-p.lab.com</primary>
    <port>8443</port>
    <status_path>/auth/status</status_path>
    <ng-discovery>/auth/ng-discovery</ng-discovery>
    <time>1702031250</time>
    <backups>
      <backup>ise-s.lab.com</backup>
    </backups>
  </record>
  <record>
    <primary>ise-s.lab.com</primary>
    <port>8443</port>
    <status_path>/auth/status</status_path>
    <ng-discovery>/auth/ng-discovery</ng-discovery>
    <time>1702030758</time>
    <backups>
      <backup>ise-p.lab.com</backup>
    </backups>
  </record>
</records>
```

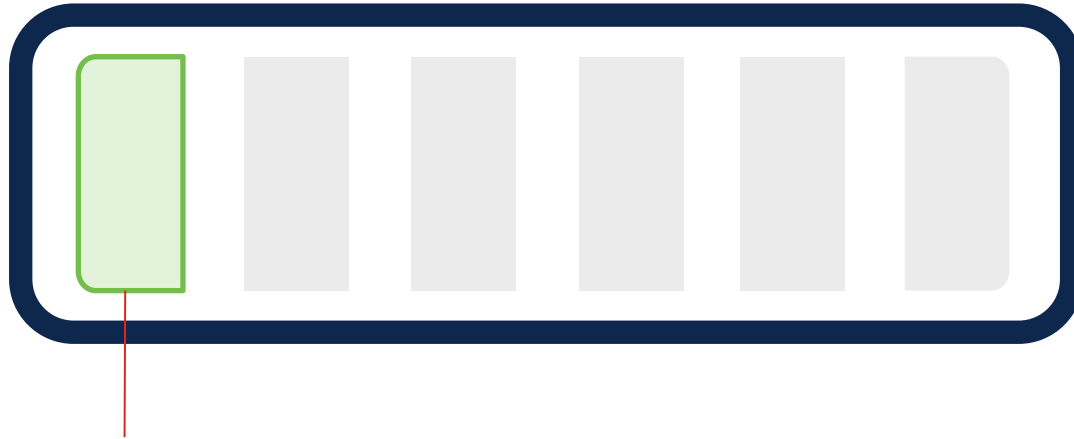
ConnectionData.xml

ISE Posture Journey

ISE Posture Journey

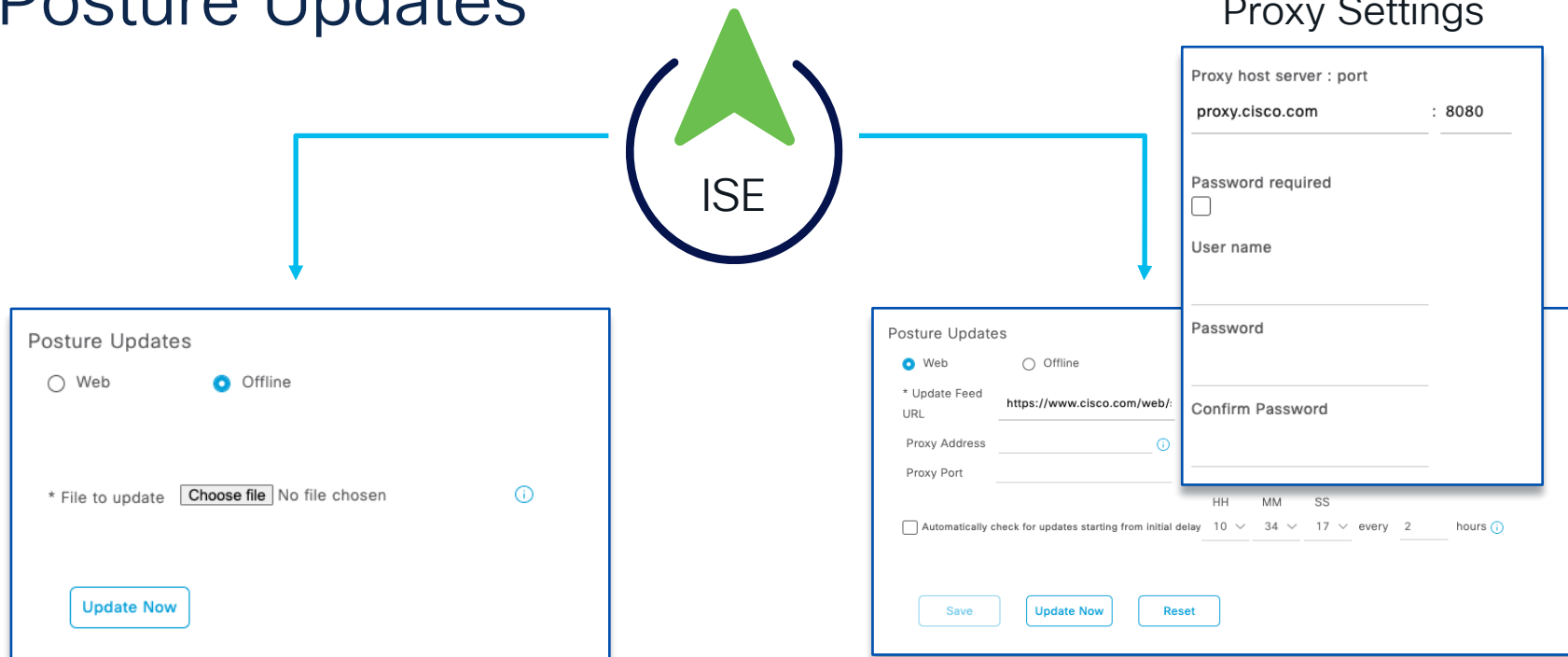


ISE Posture Journey: Posture Updates



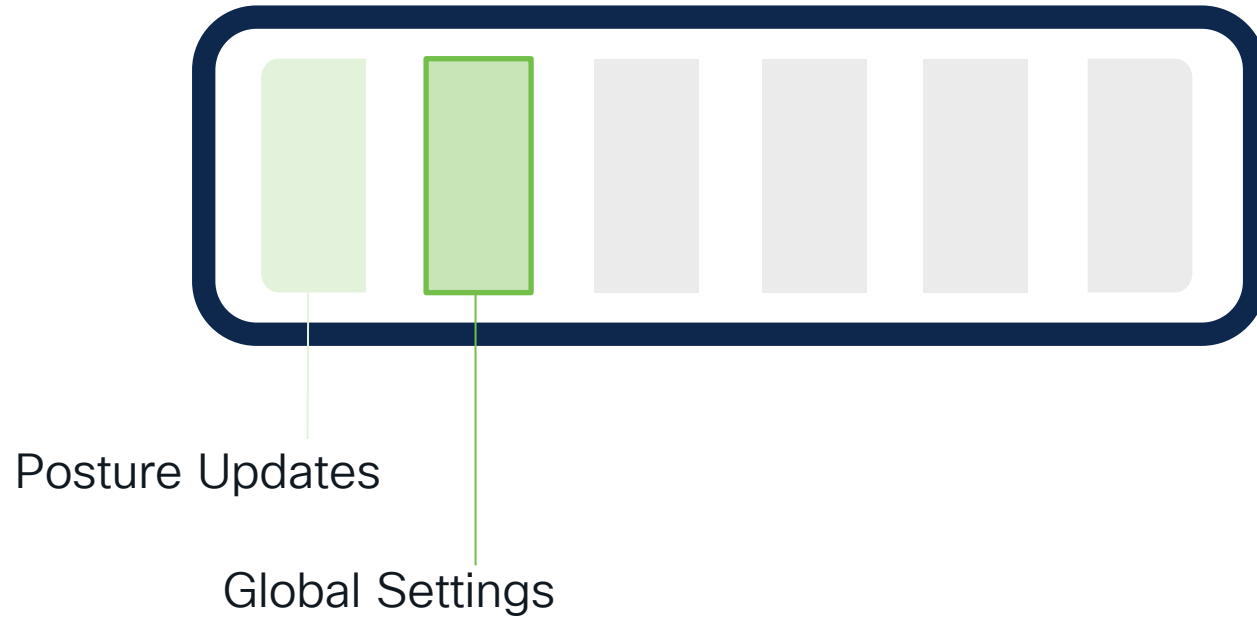
Posture Updates

Posture Updates



Deleted default posture elements are not created again during next updates

ISE Posture Journey: Global Settings



Global Settings

Posture General Settings

These settings will be used if there is no profile under client provisioning policy.

Remediation Timer

4

Minutes



Network Transition Delay

3

Seconds



Acceptable Use Policy in Stealth Mode

Block



Default Posture Status

Compliant



☐ Automatically Close Login Success Screen After

0

Seconds



☒ Continuous Monitoring Interval

15

Minutes



Time for the user to remediate



What if client does not support posture?



Global Settings

Posture Lease

☒ Perform posture assessment every time a user connects to the network

☐ Perform posture assessment every Days [i](#)

☒ Cache Last Known Posture Compliant Status

Last Known Posture Compliant State Days [v](#)

☐ Enable Port 8905 on non-Policy Service nodes for Posture services.

Posture Lease

Cisco ISE will use the last known posture state and will not reach out to the endpoint to check for compliance.

Agentless Plugin

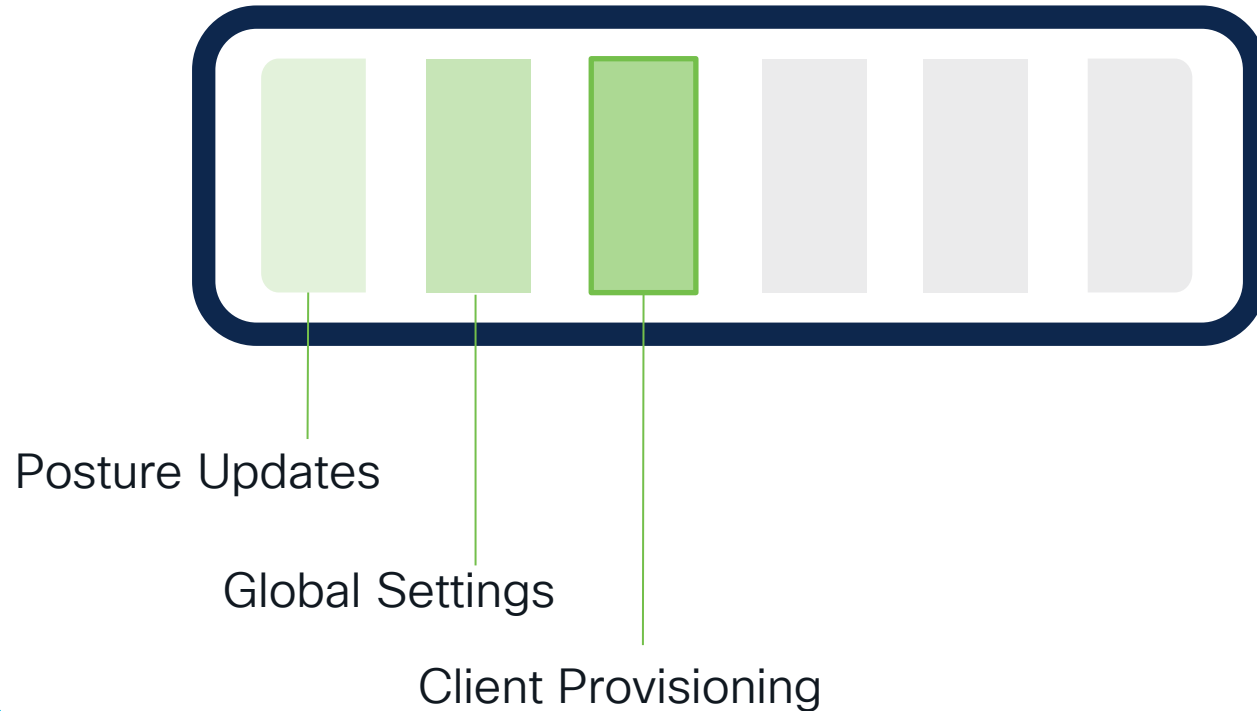
Agentless Posture

These settings configure whether to display notifications about posture timeout. Agentless Posture uses Endpoint Connectivity Timeout, which is controlled by "Max retry attempts" and "Delay between retries for OS identification". For more information, see [\(Administration > System > Settings > Endpoint Scripts > Settings\)](#)

Agentless posture client timeout Minutes [i](#)

☐ Remove Agentless Plugin after each run

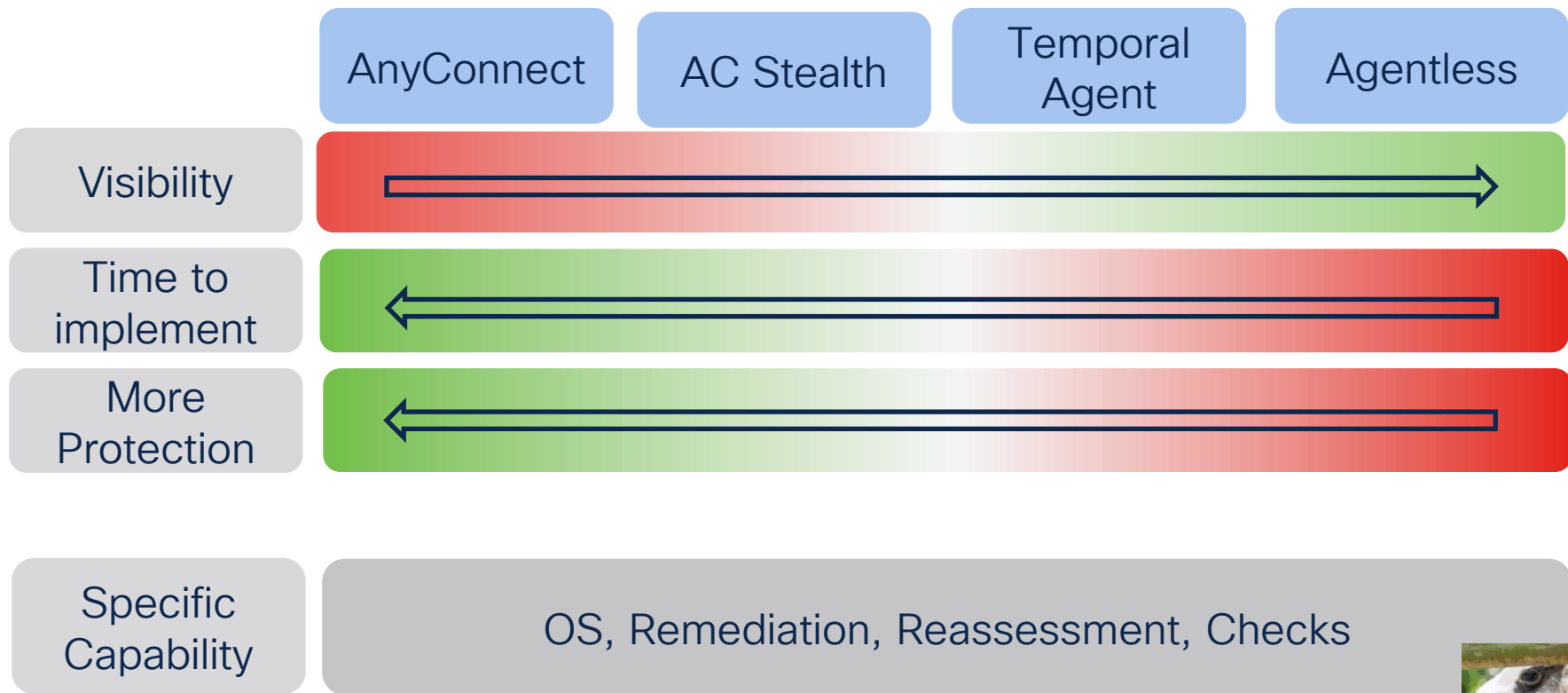
ISE Posture Journey: Client Provisioning



ISE Posture: Agent types



Which agent you need ?



Client Provisioning

Resources

AnyConnect Profile

Client Provisioning Policy

Resources

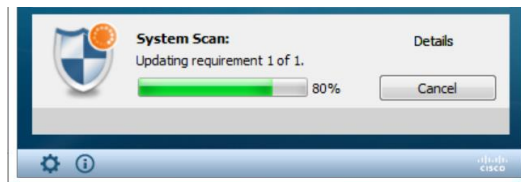
[Edit](#) [+ Add](#) [Duplicate](#) [Delete](#)

<input type="checkbox"/>	Name	Type	Version	Last Update	Description
<input type="checkbox"/>	CiscoAgentlessWindows 5.0...	CiscoAgentlessWind...	5.0.529.0	2022/08/30 12:26:58	With CM: 4.3.2868.6145
<input type="checkbox"/>	CiscoAgentlessOSX 5.0.005...	CiscoAgentlessOSX	5.0.529.0	2022/08/30 12:27:00	With CM: 4.3.2490.4353
<input type="checkbox"/>	MacOsXSPWizard 2.7.0.1	MacOsXSPWizard	2.7.0.1	2022/08/30 12:26:50	Supplicant Provisioning ...
<input type="checkbox"/>	Cisco-ISE-Chrome-NSP	Native Supplicant Pro...	Not Applic...	2016/10/06 22:01:12	Pre-configured Native S...
<input type="checkbox"/>	CiscoTemporalAgentWindo...	CiscoTemporalAgent...	5.0.529.0	2022/08/30 12:26:51	With CM: 4.3.2868.6145
<input type="checkbox"/>	CiscoTemporalAgentOSX 5...	CiscoTemporalAgent...	5.0.533.0	2022/08/30 12:26:54	With CM: 4.3.2490.4353
<input type="checkbox"/>	WinSPWizard 3.2.0.1	WinSPWizard	3.2.0.1	2022/08/30 12:26:51	Supplicant Provisioning ...
<input type="checkbox"/>	Cisco-ISE-NSP	Native Supplicant Pro...	Not Applic...	2022/08/30 13:37:08	Pre-configured Native S...

Some agents must be downloaded from Cisco Software Center and uploaded manually

Client Provisioning: What is compliance module

Compliance Module – Offers the ability to assess an endpoint's compliance.

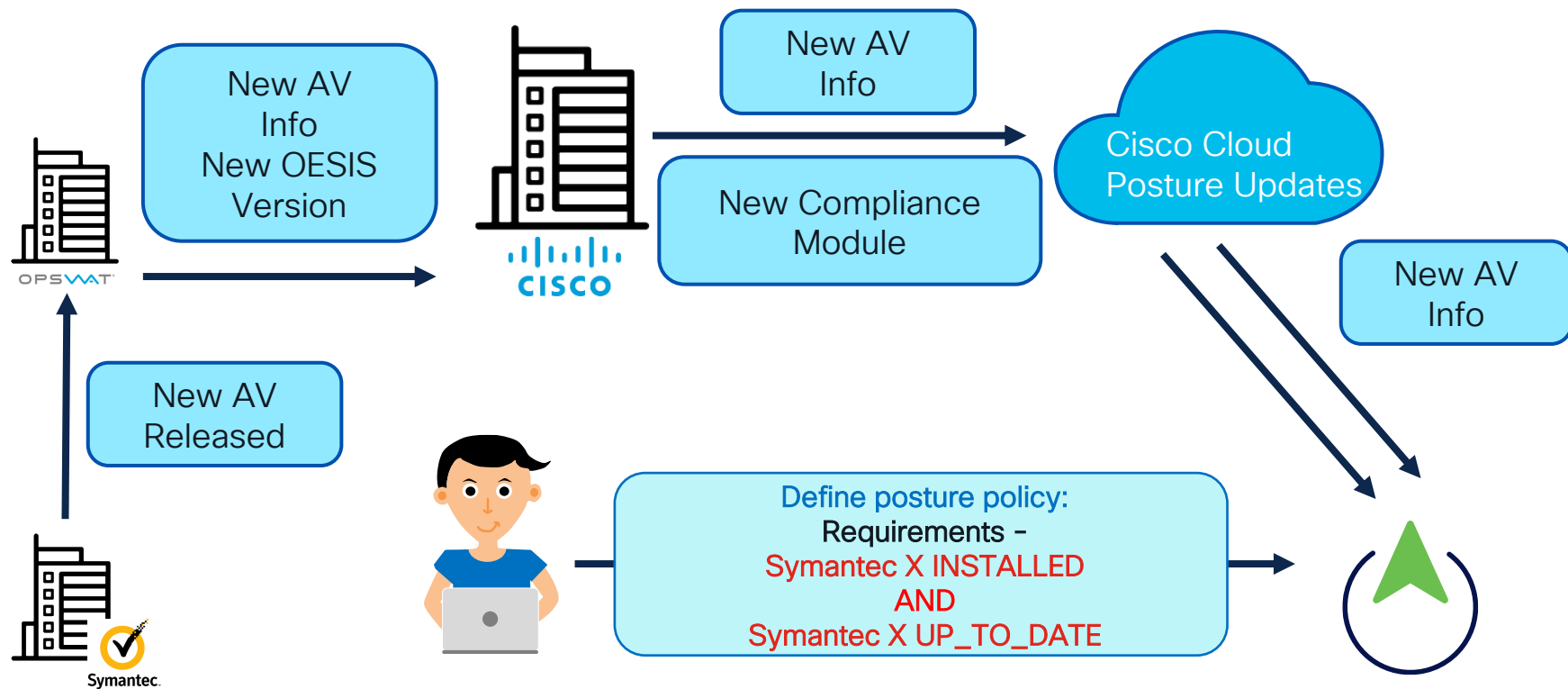


OPSWAT – Cisco Compliance module is using OESIS framework from OPSWAT for detection and remediation

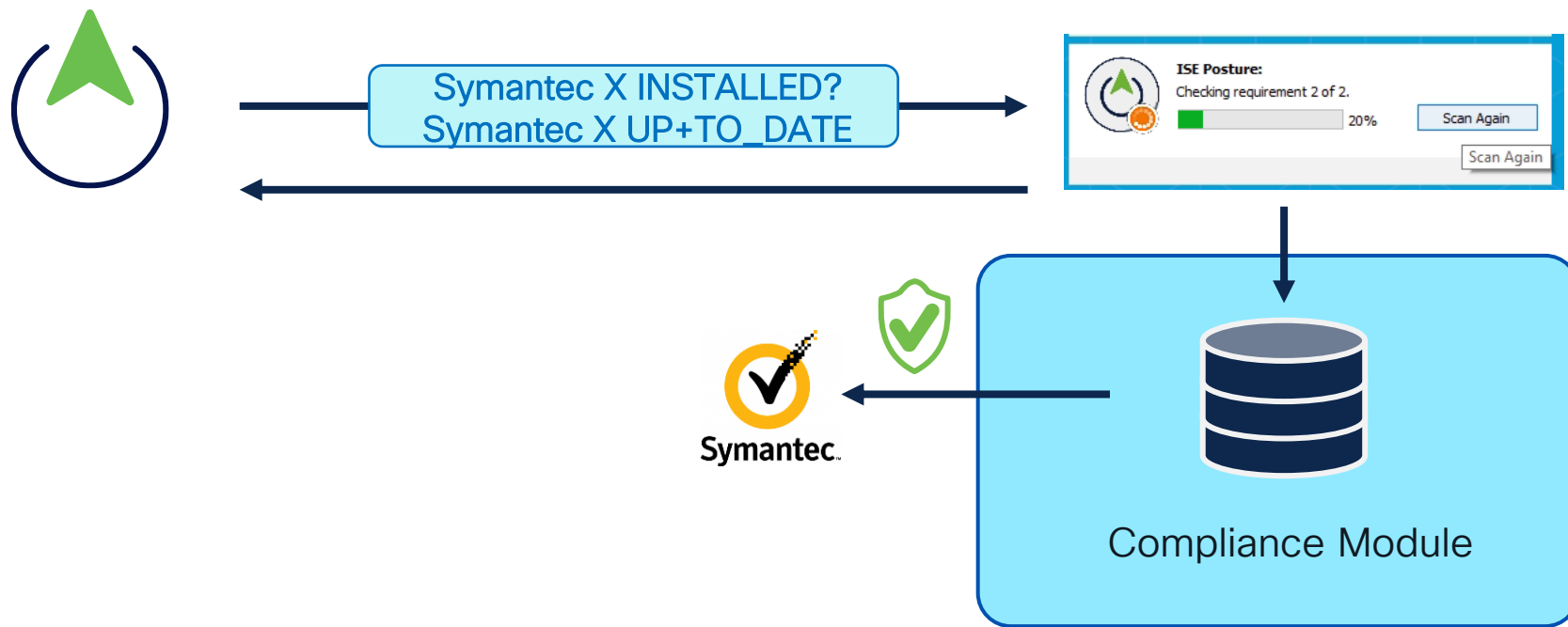
<https://www.slideshare.net/OPSWAT/introduction-to-oesis-framework>



Let's visualize



Let's visualize



Compliance module updates vs Posture updates

Compliance Module



DB Application



Corresponding

Actions



Posture Updates



On ISE



Posture Policy

<input type="checkbox"/>	Avast Business Security	6.x	▼	23.x	4.3.3726.6145
<input type="checkbox"/>	Avast Premium Security	19.x	▼	23.x	4.3.3726.6145

Client Provisioning

Resources



AnyConnect Profile



Client Provisioning Policy

Posture Protocol		
Parameter	Value	Description
PRA retransmission time	120 secs	This is the agent retry period if there is a Passive Reassessment communication failure
Retransmission Delay ⓘ	60 secs	Time (in seconds) to wait before retrying.
Retransmission Limit ⓘ	4	Number of retries allowed for a message.
Discovery host ⓘ	*	Enter any IP address or FQDN that is routed through a NAD. The NAD detects and redirects that http traffic to the Client Provisioning portal.
Discovery Backup Server List ⓘ	Choose	By default, AnyConnect sends discovery probes to all the Cisco ISE PSNs sequentially if the PSN is unreachable. Choose specific PSNs as the backup list and restrict the nodes to which AnyConnect sends discovery probes.
Server name rules * ⓘ	*	A list of wildcarded, comma-separated names that defines the servers that the agent can connect to. E.g. "*"*.cisco.com"
Call Home List ⓘ		A list of IP addresses, that defines the all the Policy service nodes that the agent will try to connect to if the PSN that authenticated the endpoint doesn't respond for some reason.
Back-off Timer ⓘ	30 secs	Agent will continuously try to reach discovery targets (redirection targets and previously connected PSNs) by sending the discovery packets till this max time limit is reached

* Select Agent Package: AnyConnectDesktopWindows 4.5.5030. v

* Configuration Name: Agent Configuration

Description:

Description Value Notes

* Compliance Module AnyConnectComplianceModuleWindow: v

AnyConnect Module Selection

- ISE Posture ☒
- VPN ☒
- Network Access Manager ☐
- Web Security ☐
- AMP Enabler ☐
- ASA Posture ☐
- Network Visibility ☐
- Umbrella Roaming Security ☐
- Start Before Logon ☐
- Diagnostic and Reporting Tool ☒

Profile Selection

* ISE Posture

AC-Profile |



Server name rules *



Retransmission Delay



60

secs

Discovery host



cisco.com

Call Home List



10.52.15.80, 10.52.15.81

Description

This is the agent retry period if there is a Passive Reassessment communication failure

Time (in seconds) to wait before retrying.

Number of retries allowed for a message.

Enter any IP address or FQDN that is routed through a NAD. The NAD detects and redirects that http traffic to the Client Provisioning portal.

By default, AnyConnect sends discovery probes to all the Cisco ISE PSNs sequentially if the PSN is unreachable. Choose specific PSNs as the backup list and restrict the nodes to which AnyConnect sends discovery probes.

A list of wildcarded, comma-separated names that defines the servers that the agent can connect to. E.g. "*.cisco.com"

A list of IP addresses, that defines the all the Policy service nodes that the agent will try to connect to if the PSN that authenticated the endpoint doesn't respond for some reason.

Agent will continuously try to reach discovery targets (redirection targets and previously connected PSNs) by sending the discovery packets till this max time limit is reached

Enable Rescan Button

Disabled



System Scan:

No policy server detected.

Default network access is in effect.

Scan Again

Client Provisioning

Resources



AnyConnect Profile



Client Provisioning Policy

Posture Protocol		
Parameter	Value	Description
PRA retransmission time	120 secs	This is the agent retry period if there is a Passive Reassessment communication failure
Retransmission Delay ⓘ	60 secs	Time (in seconds) to wait before retrying.
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Description Value Notes

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AnyConnect Module Selection

- ISE Posture ☒
- VPN ☒
- Network Access Manager ☐
- Web Security ☐
- AMP Enabler ☐
- ASA Posture ☐
- Network Visibility ☐
- Umbrella Roaming Security ☐
- Start Before Logon ☐
- Diagnostic and Reporting Tool ☒

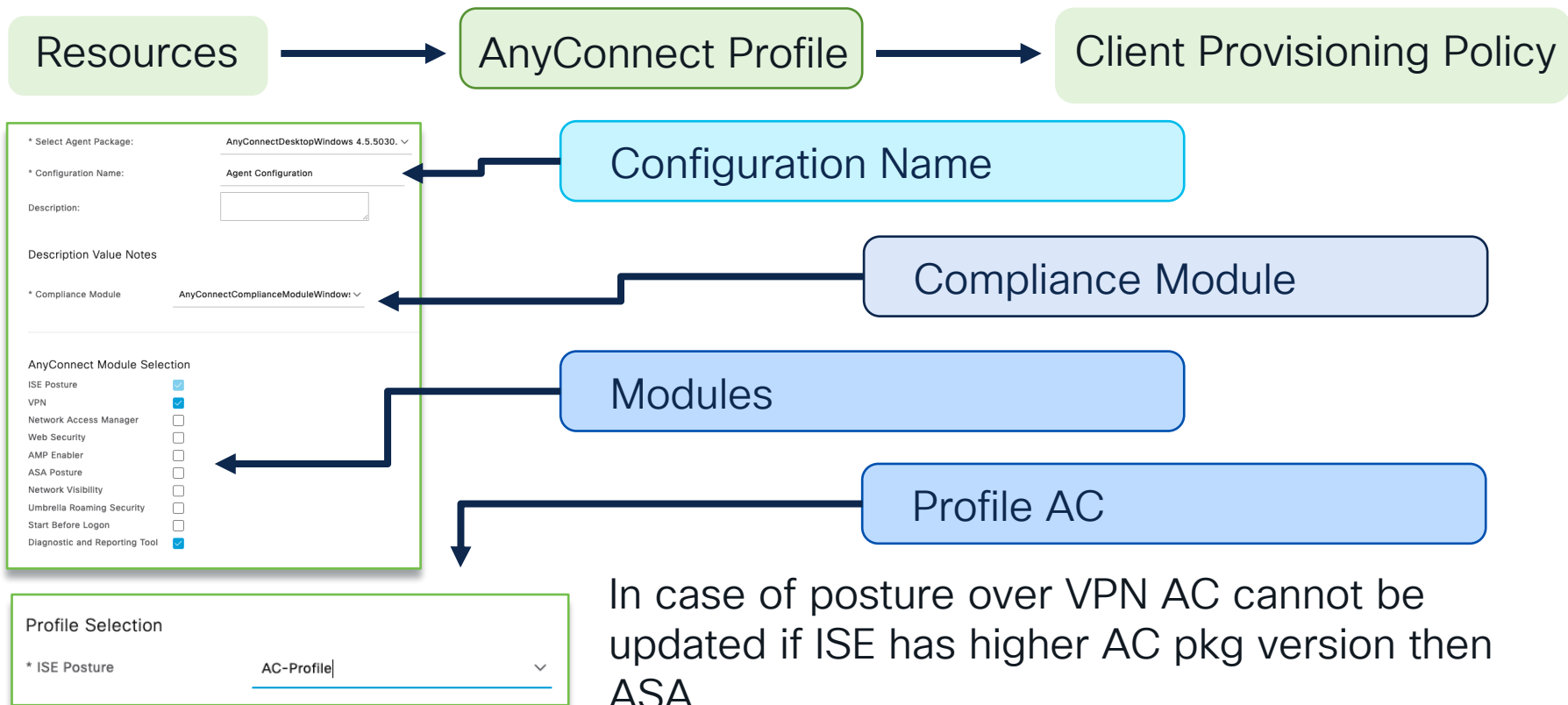
Profile Selection

* ISE Posture

AC-Profile |



Client Provisioning



In case of posture over VPN AC cannot be updated if ISE has higher AC pkg version then ASA

Client Provisioning



Resources



AnyConnect Profile



Client Provisioning Policy

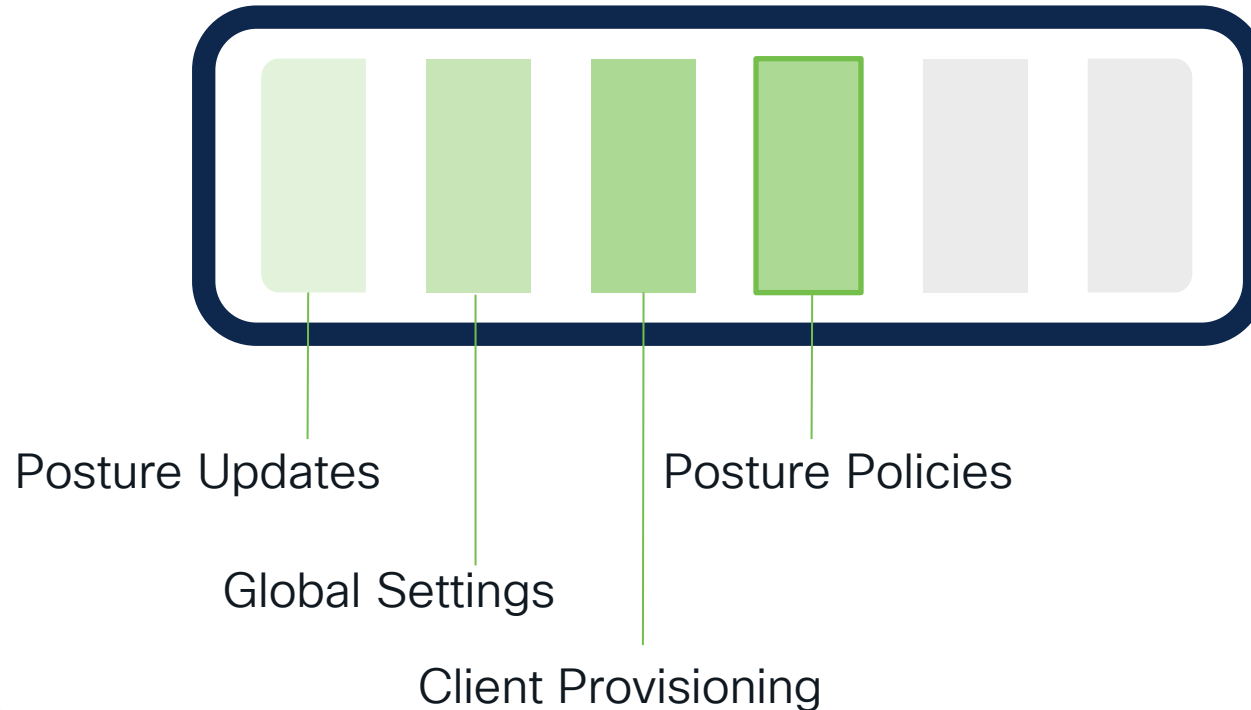
Client Provisioning Policy

Define the Client Provisioning Policy to determine what users will receive upon login and user session initiation:
For Agent Configuration: version of agent, agent profile, agent compliance module, and/or agent customization package.
For Native Supplicant Configuration: wizard profile and/or wizard. Drag and drop rules to change the order.

	Rule Name	Identity Groups	Operating Systems	Other Conditions	Results	
☰	<input checked="" type="checkbox"/> IOS	If Any	and Apple iOS All	and Condition(s)	then Cisco-ISE-NSP	Edit
☰	<input checked="" type="checkbox"/> Android	If Any	and Android	and Condition(s)	then Cisco-ISE-NSP	Edit
☰	<input checked="" type="checkbox"/> Windows	If Any	and Windows All	and Condition(s)	then CiscoTemporalAgentWindows 5.0.00529 And WinSPWizard 3.2.0.1 And Cisco-ISE-NSP	Edit
☰	<input checked="" type="checkbox"/> MAC OS	If Any	and Mac OSX	and Condition(s)	then CiscoTemporalAgentOSX 5.0.00533 And MacOSXSPWizard 2.7.0.1 And Cisco-ISE-NSP	Edit
☰	<input checked="" type="checkbox"/> Chromebook	If Any	and Chrome OS All	and Condition(s)	then Cisco-ISE-Chrome-NSP	Edit

Specify the
AnyConnect
Agent
Configuration

ISE Posture Journey: Configuration



ISE Posture Checks

Condition + Remediation → Requirement



ISE Posture Policy

Policy Elements

Policy Sets

Status	Policy Options	Rule Name	Identity Groups	Operating Systems	Compliance Module	Posture Type	Other Conditions	Requirements
<input type="checkbox"/>	Policy Options	Default_AntiMalware_Policy_Ma c	If Any	and Mac OSX	and 4.x or later	and Agent	and	then Any_AM_Installation_Ma c Edit ▾
<input type="checkbox"/>	Policy Options	Default_AntiMalware_Policy_Ma c_temporal	If Any	and Mac OSX	and 4.x or later	and Temporal Agent	and	then Any_AM_Installation_Ma c_temporal Edit ▾

Policy Options

Grace period settings

Grace Period for:

0

Minutes



Delay notification by



(0 %) of Grace period.

Agent

Agent Stealth

Temporal Agent

Agentless

Requirements



Any_AM_Definition_Ma
Any_AM_Installation_Ma

Any_AM_Installation_Ma

Default_AppVis_Requirement_Ma

Default_Firewall_Requirement_Ma

Default_Hardware_Attributes_Requirem



Posture Script Condition

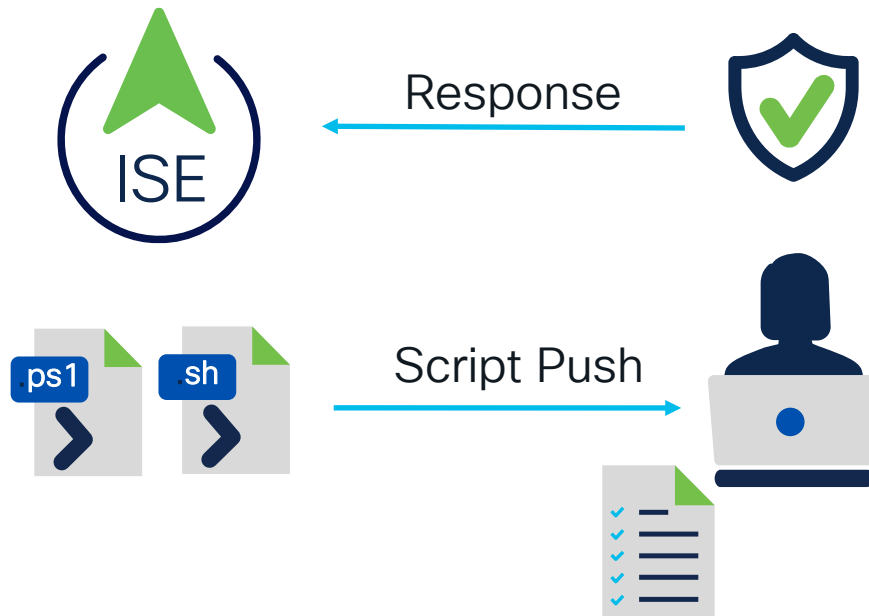
Dynamic requirements

Are all corporate CA certs and
no rogue CA certs installed ?

[...]



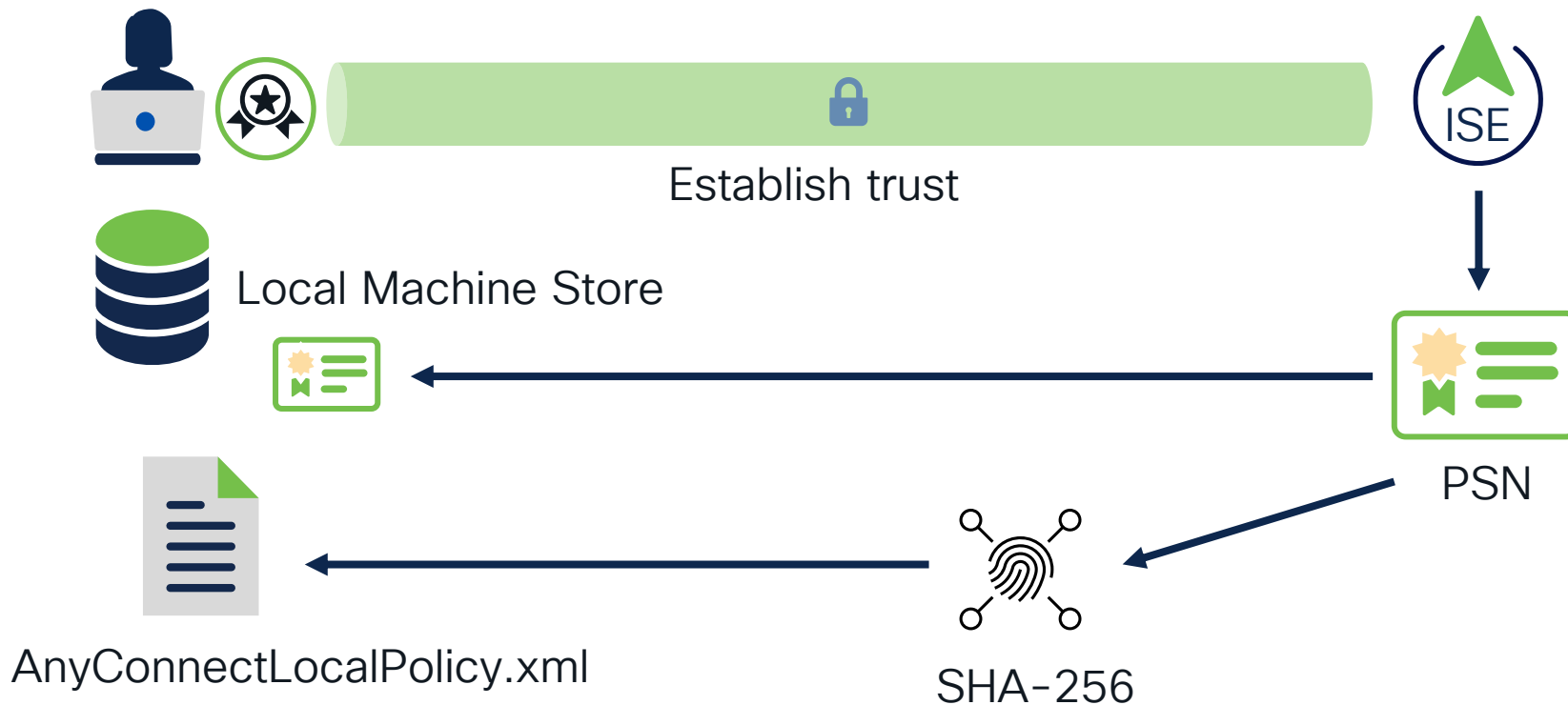
Has the user over-written
network configuration to
use specific DNS ?



Posture Script Condition – Prerequisites



New



Posture script condition – Script Download

New

%LOCALAPPDATA%\Cisco\Cisco
Anyconnect Secure Mobility Client\scripts



~/.cisco/iseposture/scripts

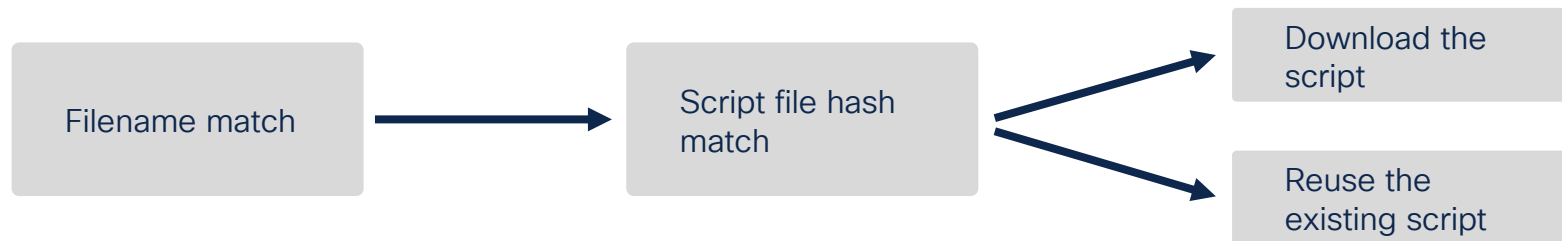
Elevated privileges 



%ALLUSERPROFILE%\Cisco\Cisco
Anyconnect Secure Mobility Client\ISE
Posture\scripts



/opt/cisco/anyconnect/iseposture/scripts



Posture script condition – Exit Code



Other failure possibilities:

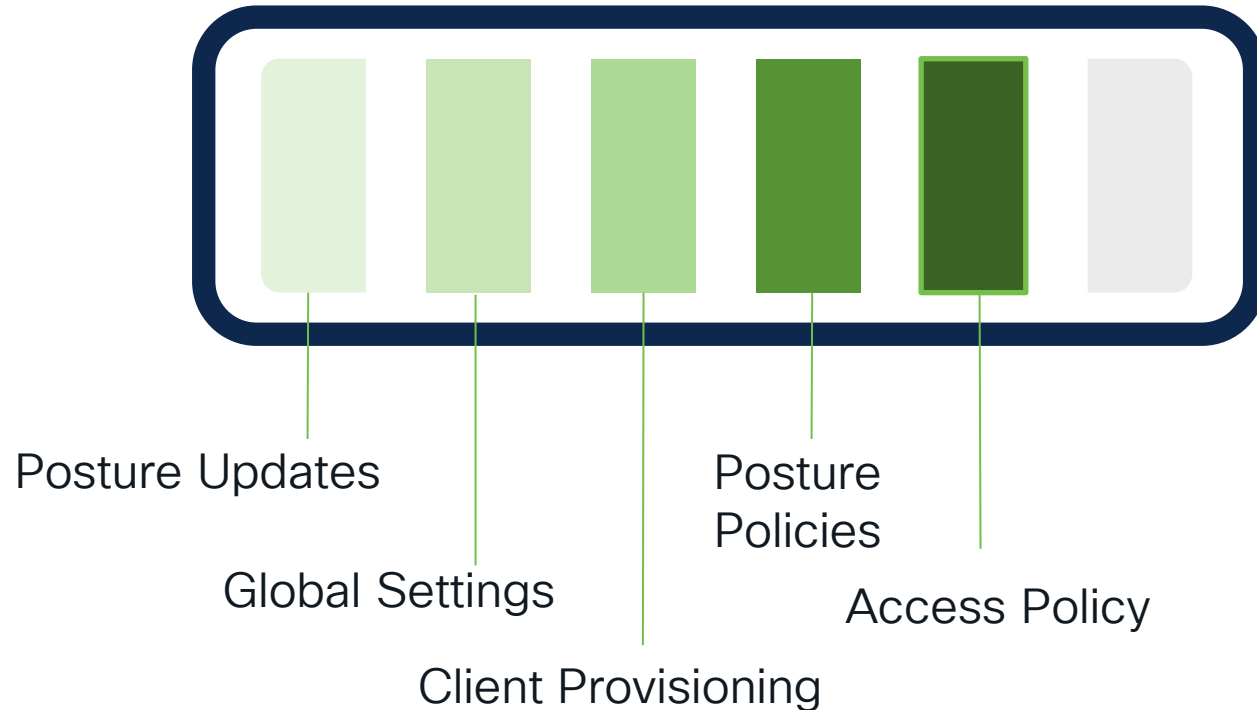


<0 : pre-defined exit code

>0 : user-defined exit code

Script exit code must be
between 0 and 255

ISE Posture Journey: Access Policy



Access Policies – Redirect Chaining

We need to redirect our clients to the Client Provisioning Portal, provide access or deny it.

✓	Wired_Agent_Compliant	Session-PostureStatus EQUALS Compliant	Compliant	PermitAccess ×	⌵ +
✓	Wired_Agent_Redirect_copy	Session-PostureStatus EQUALS NonCompliant	NonCompliant	DenyAccess ×	⌵ +
✓	Wired_Agent_Redirect	Session-PostureStatus EQUALS Unknown	Unknown	Agent-Posture-Redirect ×	⌵ +

* Name Agent-Posture-Redirect

Description

* Access Type ACCESS_ACCEPT

Network Device Profile Cisco

Service Template ☐

Track Movement ☐ ⓘ

Agentless Posture ☐ ⓘ

Passive Identity Tracking ☐ ⓘ

☒ Web Redirection (CWA, MDM, NSP, CPP) ⓘ

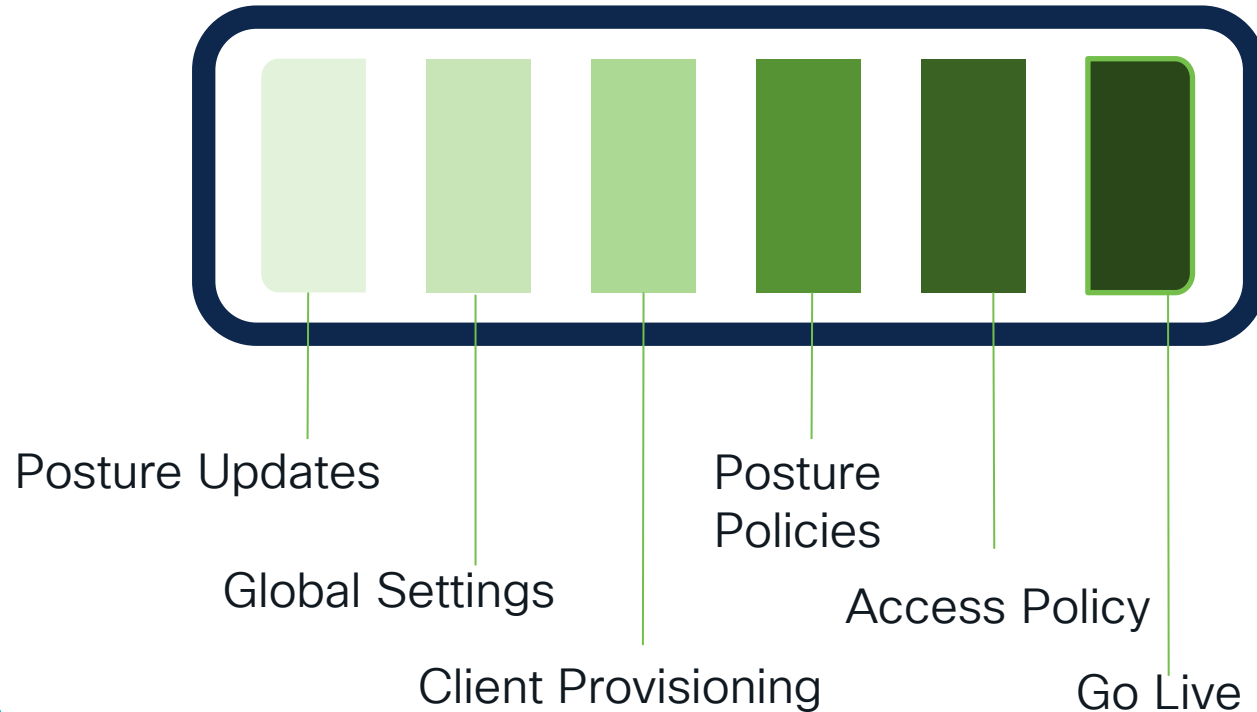
Client Provisioning (Posture) ⌵ ACL redirect-posture Value Client Provisioning Portal (def: ⌵

☐ Static IP/Host name/FQDN

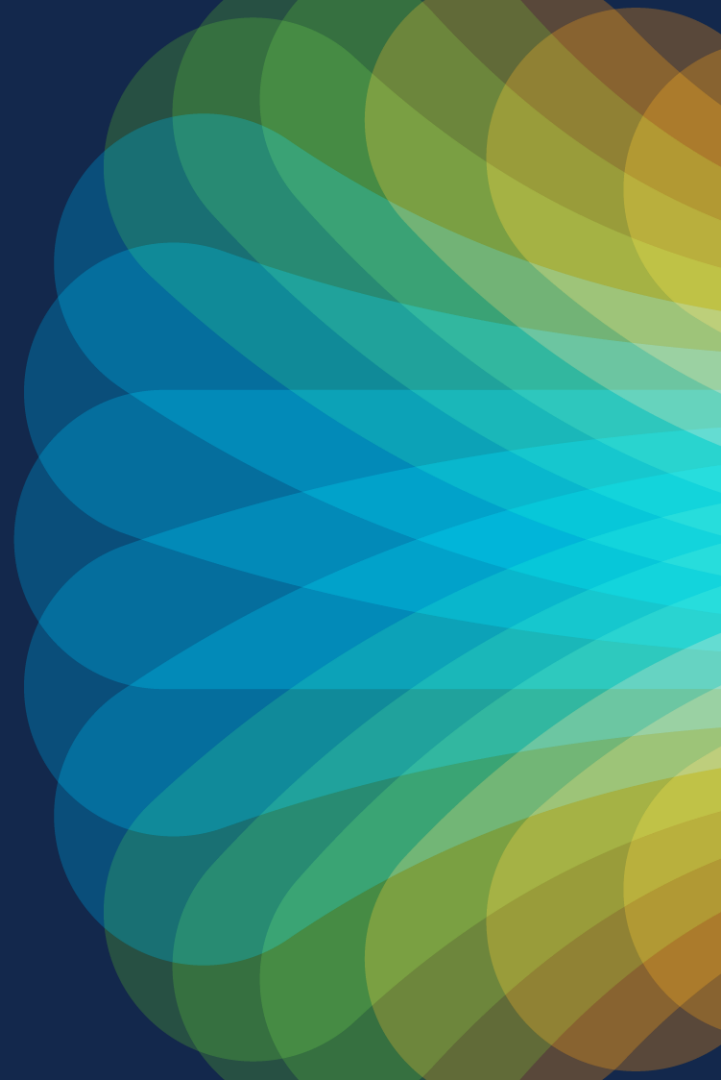
☐ Suppress Profiler CoA for endpoints in Logical Profile

Must exists on NAD

ISE Posture Journey: Time to Go Live



Advanced Posture Processes



Session Sharing

“Session context is shared within ISE deployment so PSN can run posture even when authentication hit another node”



Node Group



Light Session Directory

slido



Is session context shared
within ISE deployment ?

① Start presenting to display the poll results on this slide.

Session management - theory walkthrough

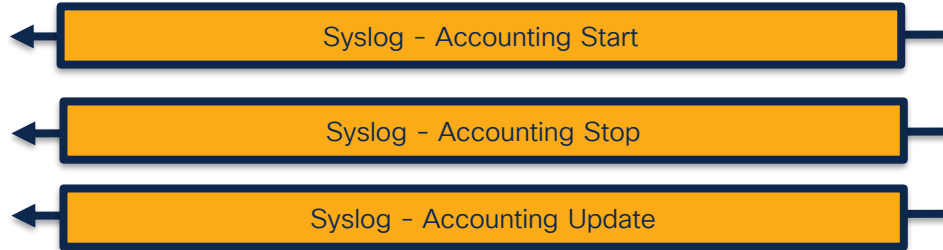
Who is responsible for session management in ISE deployment?



Sessions are created:

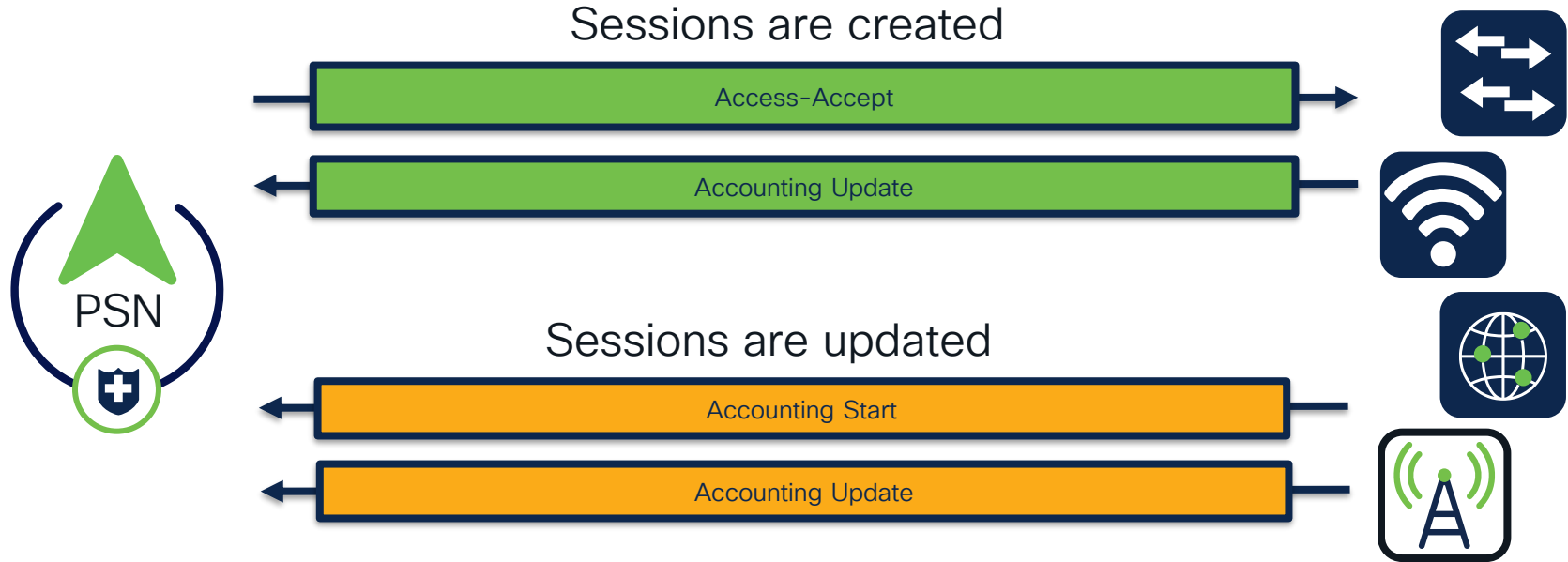


Sessions are updated:



Session management - theory walkthrough

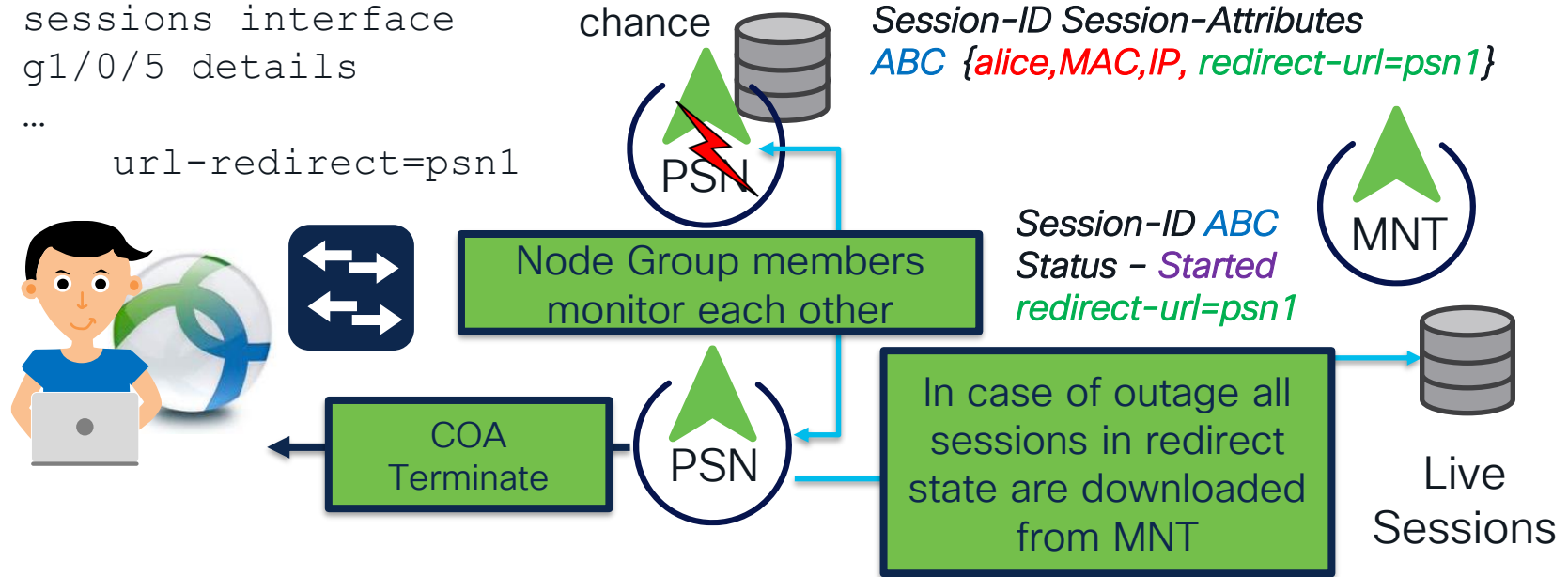
Who is responsible for session management in ISE deployment?



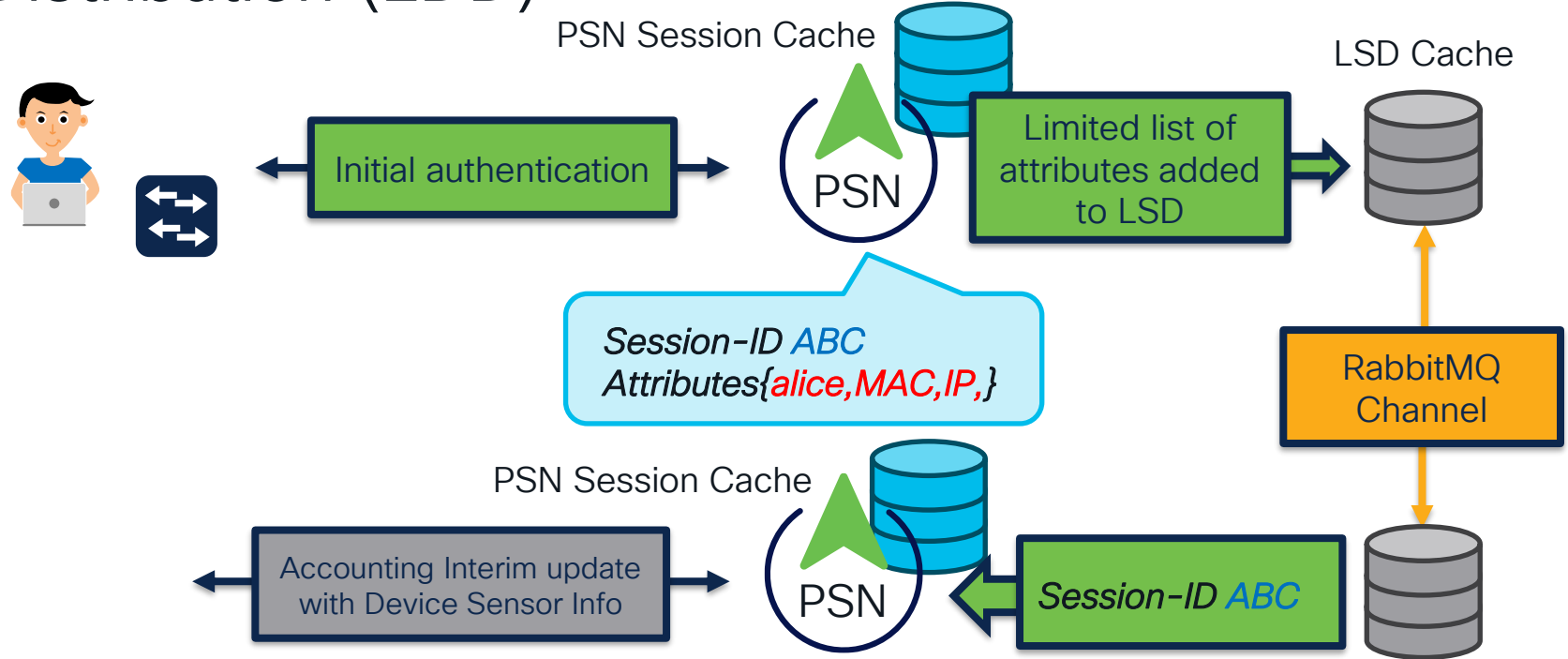
Node Group

Main idea behind is to minimize amount of global replication events

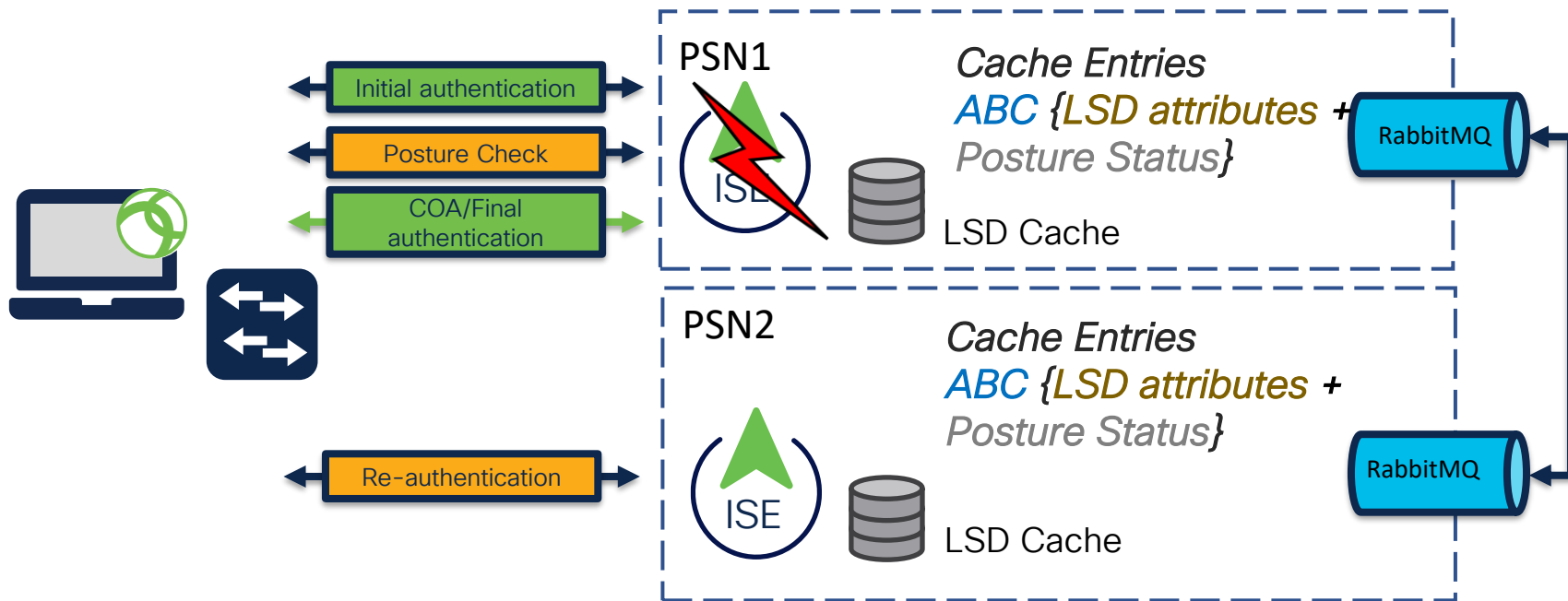
```
SW#sh authentication PSN session  
sessions interface  
g1/0/5 details  
...  
url-redirect=psn1
```



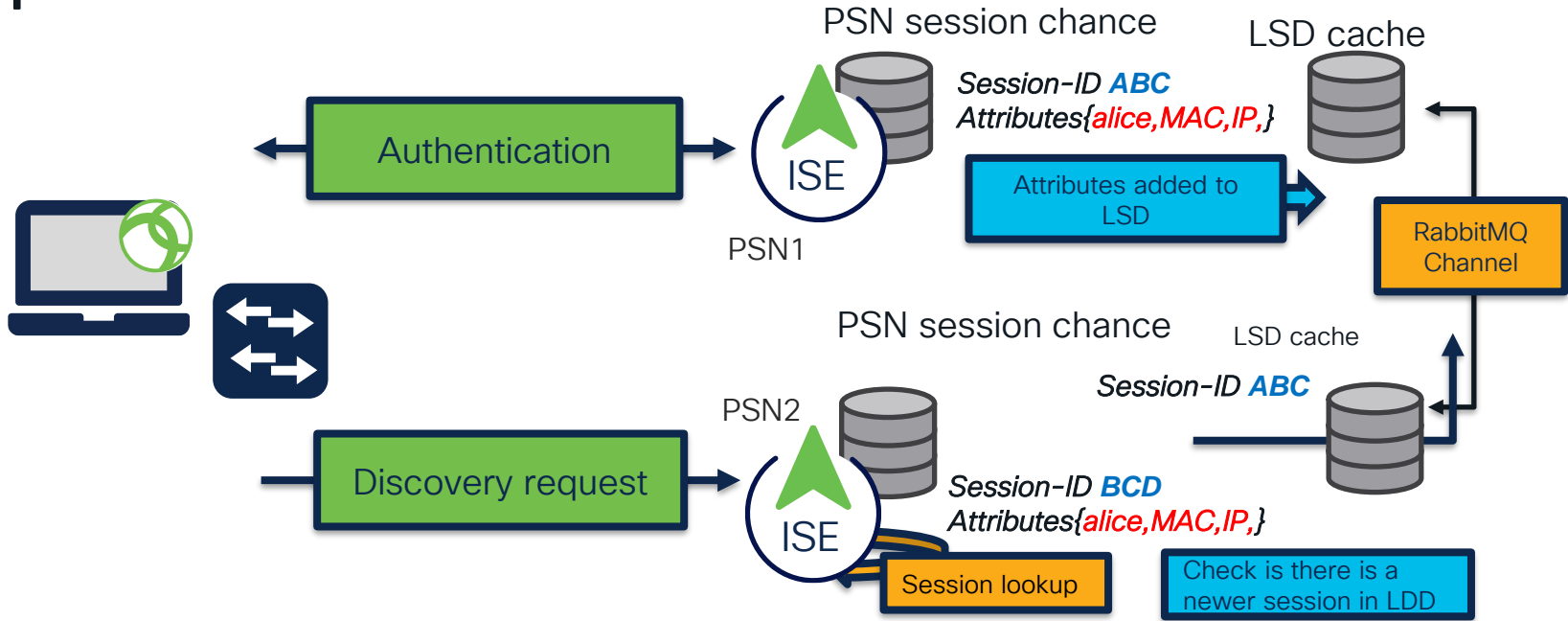
Light session directory (LSD) AKA Light Data Distribution (LDD)



How Light Data Distribution (LDD) solve posture problems



How Light Data Distribution (LDD) solve posture problems



Demo – Node Group and Phantom Session



Client Provisioning Portal

Device Security Check

Your computer requires security software to be installed before you can connect to the network.

Start

Cisco AnyConnect Secure Mobility Client

VPN:
 Use a browser to gain access.

Web Authentication Required

System Scan:
 Compliant.
 Network access allowed.



Posture Status Sharing over RSD – PSN Failover

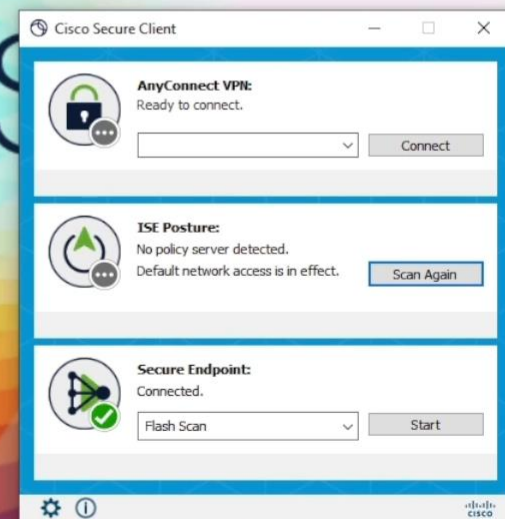
alice@lab.com	D4:C9:3C:52:6F:...	10.52.14.186	SW-1-LAB	Compliant	ise-p	ISE-PSN2
alice@lab.com	D4:C9:3C:52:6F:...	10.52.14.186	SW-1-LAB	Compliant	ise-s	ISE-PSN1
#ACSACL#-IP-...			SW-1-LAB		ise-s	
alice@lab.com	D4:C9:3C:52:6F:...	10.52.14.186	SW-1-LAB	Compliant	ise-s	

1. Authentication happens on PSN-1, authorization profile with redirection is assigned.
2. COA after successful posture assessment.
3. Next authentication when authorization profile for the compliant state is assigned.
4. Authentication hits different PSN but it still gets authorization profile for the compliant state.

Demo RSD



DART_Postu...



Activate Windows
Go to Settings to activate Windows.

Posture Discovery and Authentication

“Every time when dot1x authentication happens, Discovery process is restarted by the ISE posture module”



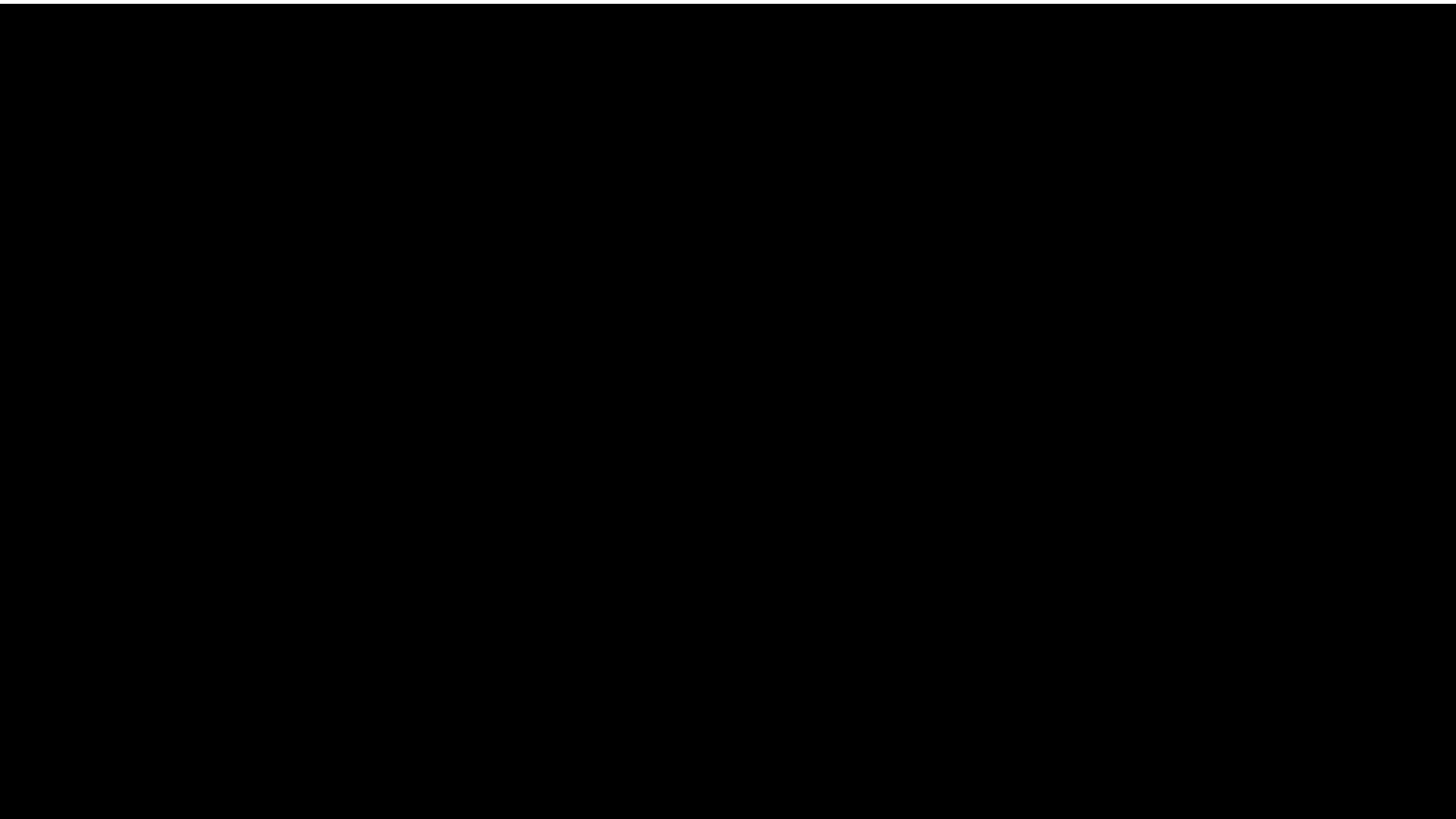
slido



Every time when dot1x authentication happens, Discovery process is restarted by the ISE posture module

① Start presenting to display the poll results on this slide.

Demo – Identification



Discovery



Power Events



User Login



Initial AC
Installation



Return
sleep

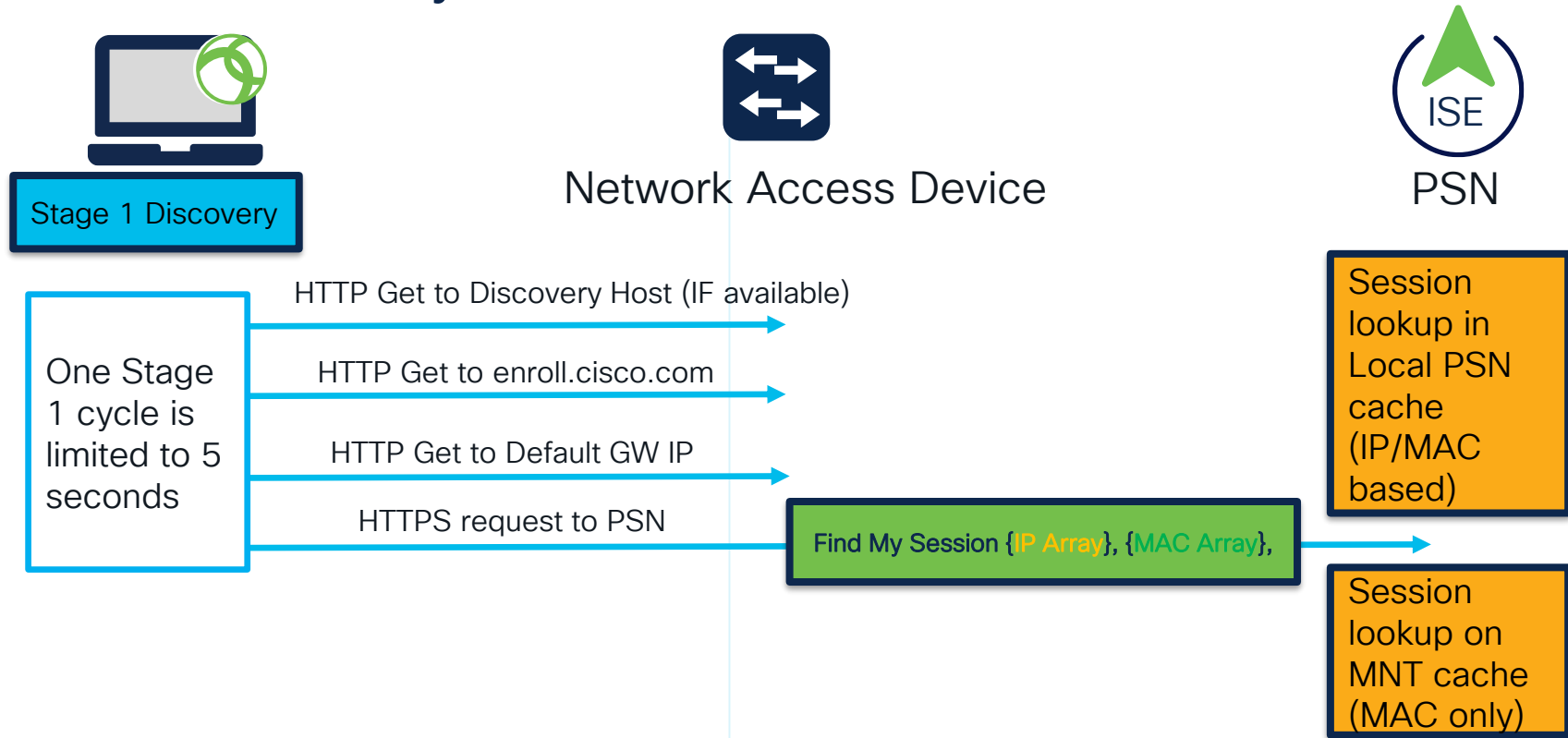


Default GW
change



Interface
Up

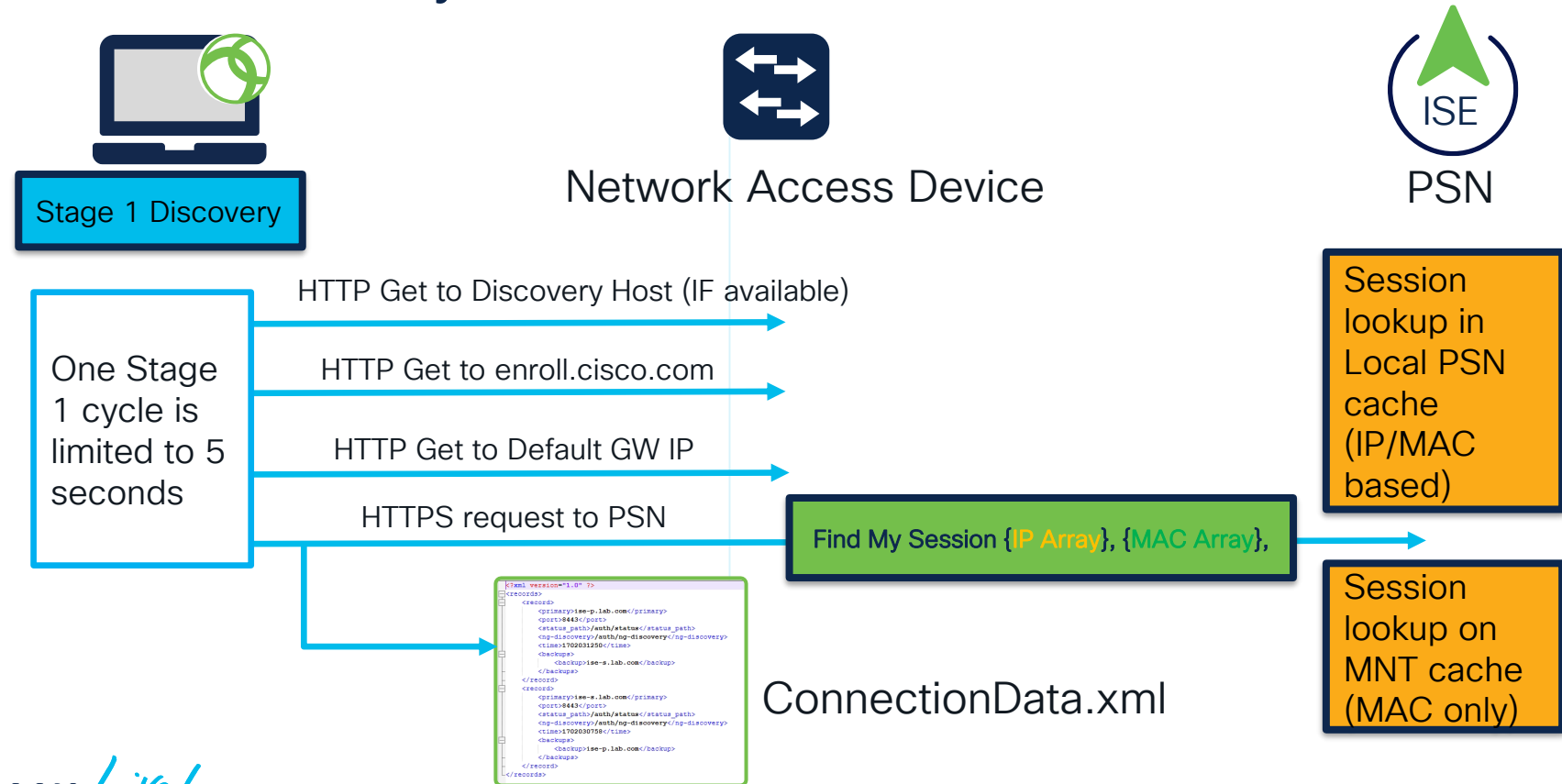
PSN discovery Redirect flow



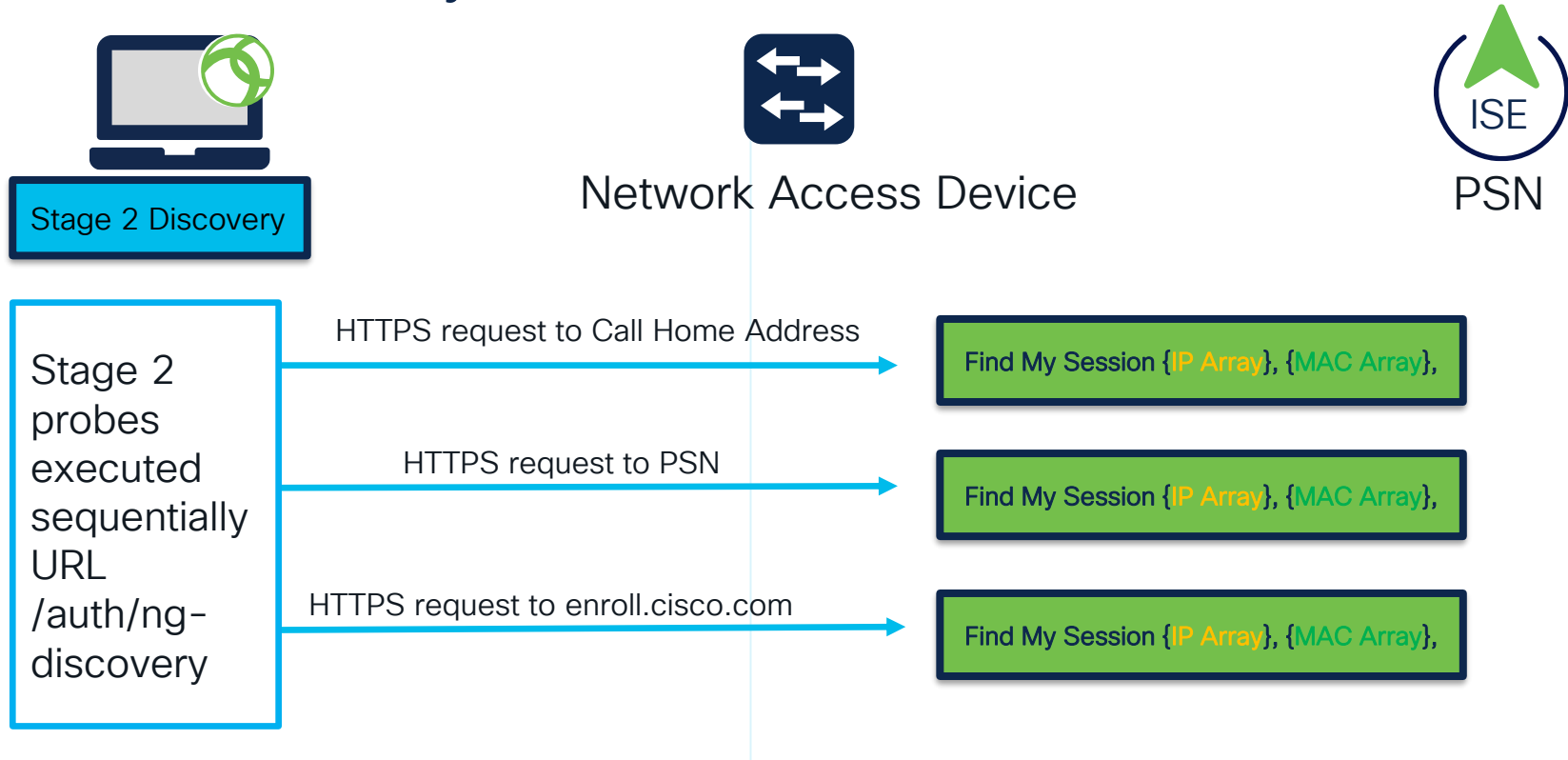
PSN discovery Redirect flow



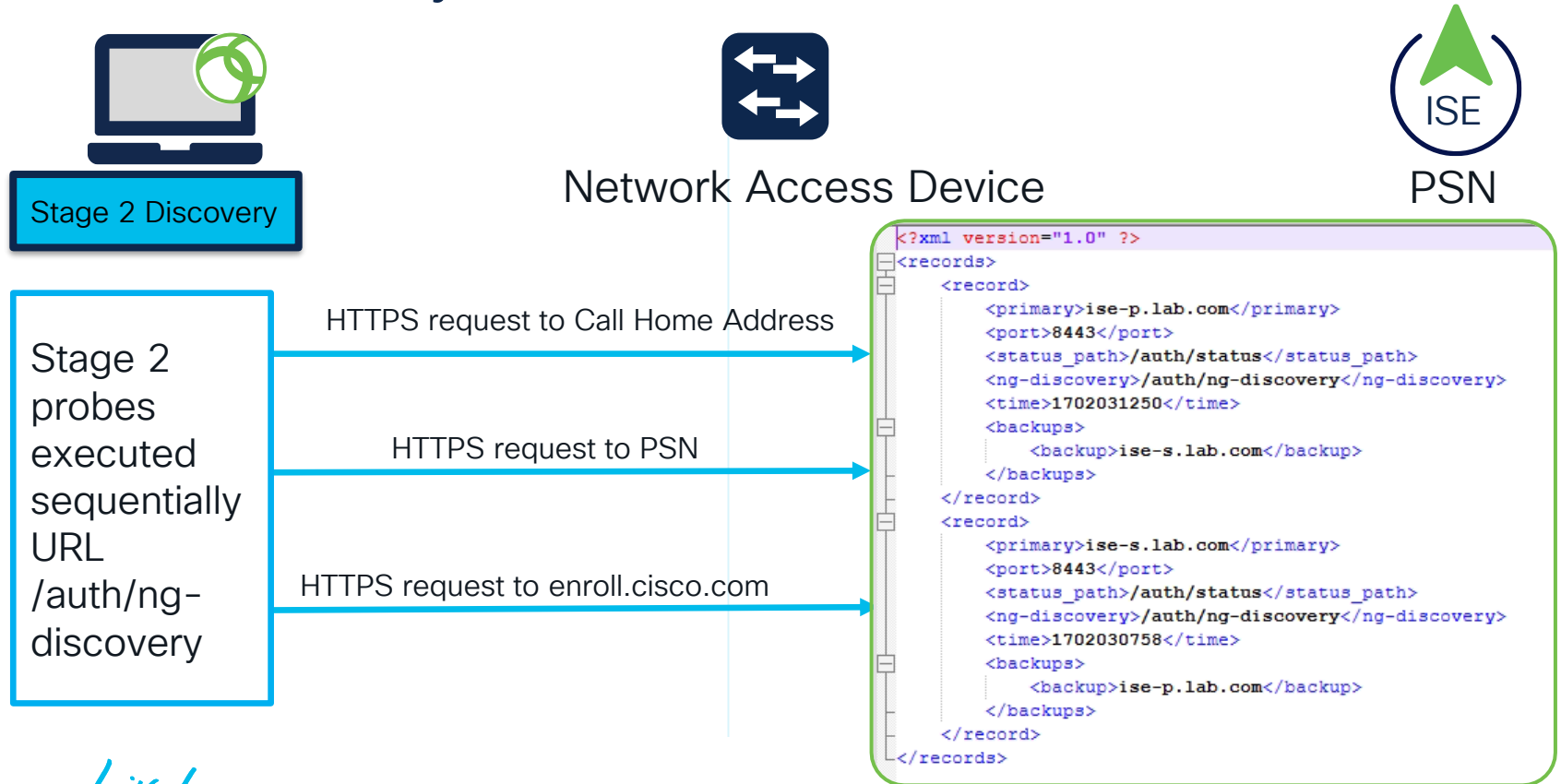
PSN discovery Redirect flow



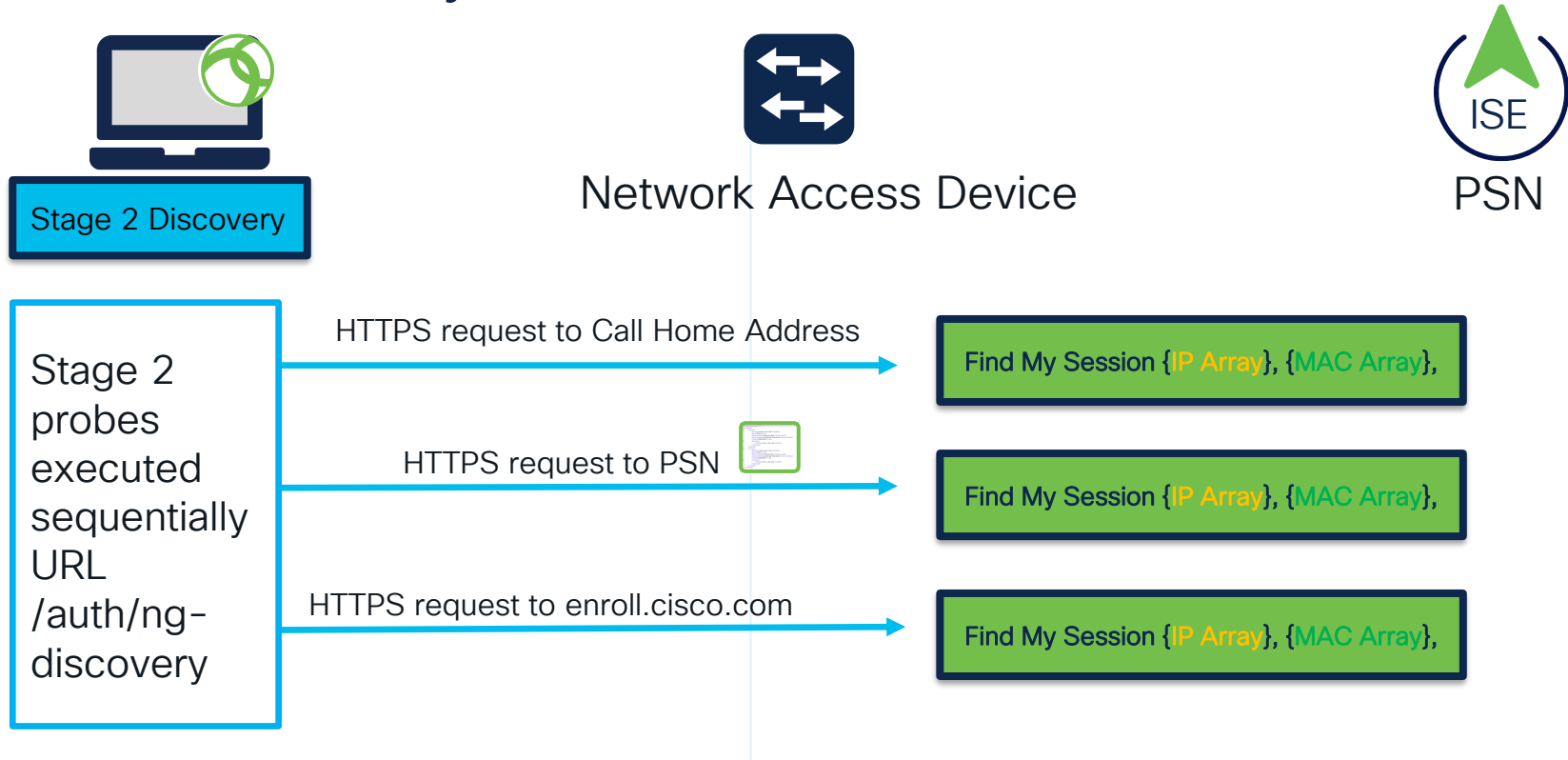
PSN discovery Non-redirect based flow



PSN discovery Non-redirect based flow



PSN discovery Non-redirect based flow



Misconception n. 3: Compliant State ISE vs Secure Client



AnyConnect Compliant State

“Secure Client is aware of its Compliant State on ISE”



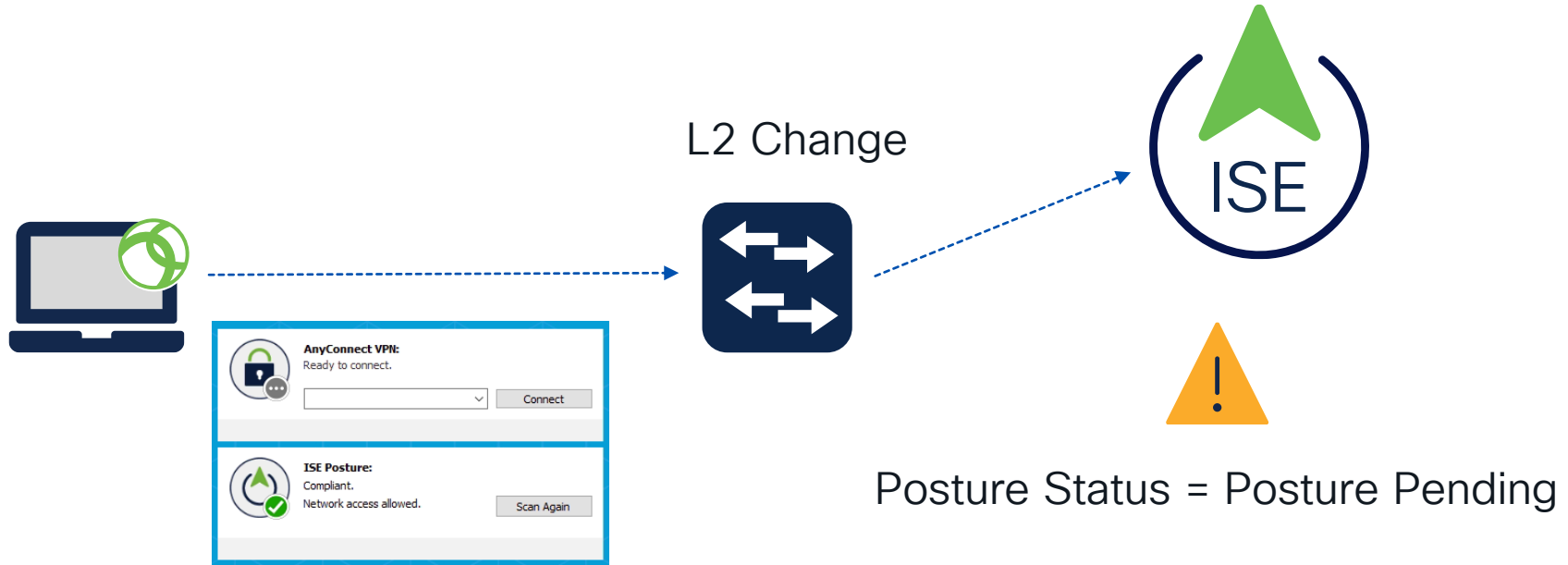
slido



Secure Client is aware of its Compliant State on ISE

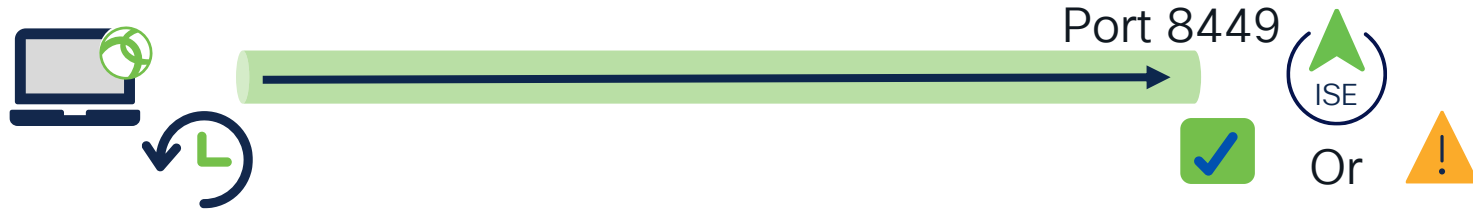
① Start presenting to display the poll results on this slide.

The problematic scenario



Bidirectional Posture

Secure Client/AnyConnect will probe ISE if in Compliant state



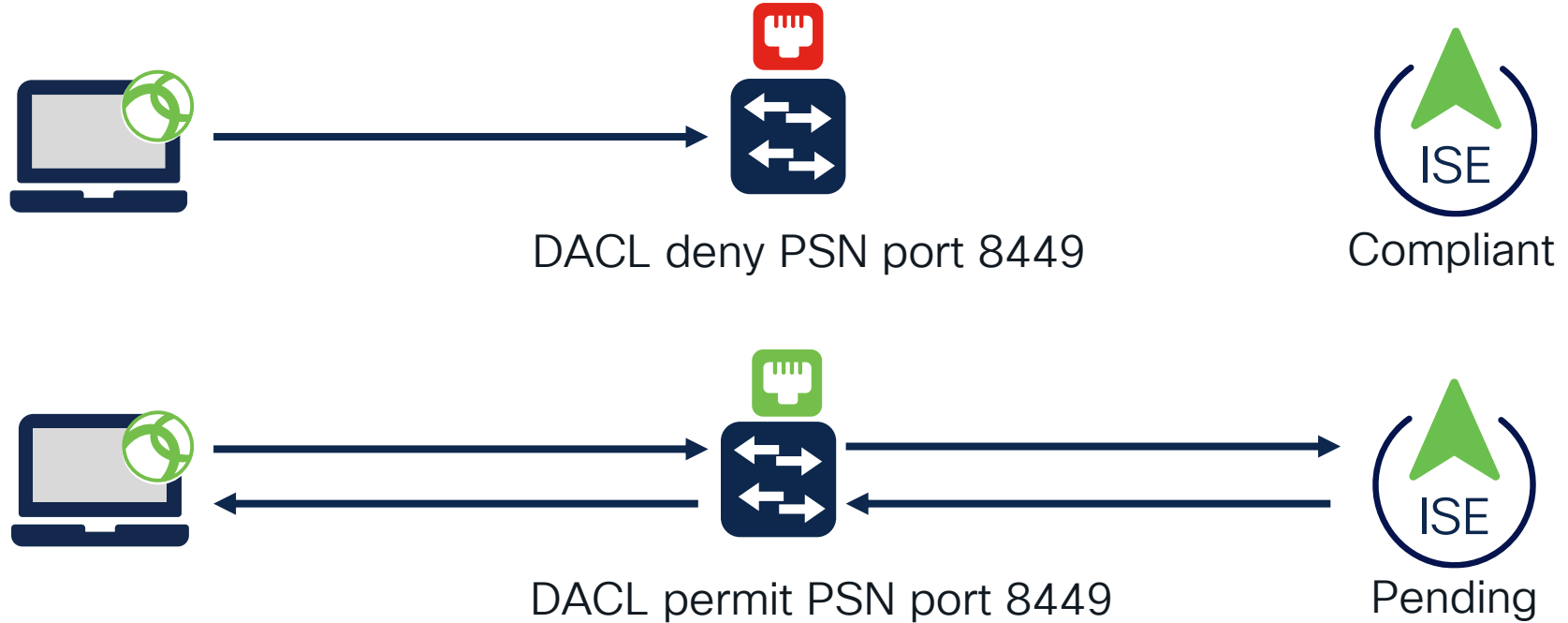
Anyconnect 4.10+



ISE 3.1+



Bidirectional Posture – Correct Implementation



Demo – Bidirectional Posture Configuration

[Overview](#) [Network Devices](#) [Client Provisioning](#) [Policy Elements](#) [Posture Policy](#) [Policy Sets](#) [Troubleshoot](#) [More ▾](#)

Client Provisioning Policy

Resources

Client Provisioning Portal

Resources

Selected 0 Total 12  Edit  Add ▾  Duplicate  DeleteAll ▾ 

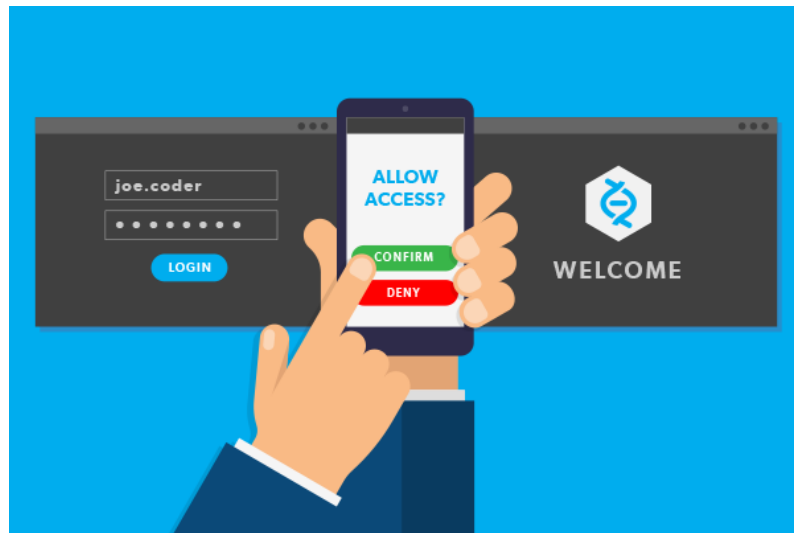
<input type="checkbox"/>	Name	Type	Version	Last Update	Description
<input type="checkbox"/>	AnyConnectComplianceMod...	AnyConnectComplian...	4.3.3765....	2023/11/29 19:45:51	Cisco Secure Client Win..
<input type="checkbox"/>	CiscoAgentlessOSX 5.0.005...	CiscoAgentlessOSX	5.0.529.0	2022/10/19 16:56:01	With CM: 4.3.2490.4353
<input type="checkbox"/>	CiscoSecureClientDesktopW...	CiscoSecureClientDe...	5.1.0.136	2023/11/29 19:58:57	Cisco Secure Client for ..
<input type="checkbox"/>	Cisco-ISE-Chrome-NSP	Native Supplicant Pro...	Not Applic...	2016/10/06 22:01:12	Pre-configured Native S..
<input type="checkbox"/>	MacOsXSPWizard 2.7.0.1	MacOsXSPWizard	2.7.0.1	2022/10/19 16:55:51	Supplicant Provisioning ..
<input type="checkbox"/>	CiscoTemporalAgentWindo...	CiscoTemporalAgent...	5.0.529.0	2022/10/19 16:55:52	With CM: 4.3.2868.6145
<input type="checkbox"/>	Cisco-ISE-NSP	Native Supplicant Pro...	Not Applic...	2022/10/19 17:56:43	Pre-configured Native S..
<input type="checkbox"/>	Win_Posture_Profile	AgentProfile	Not Applic...	2023/11/29 19:44:42	
<input type="checkbox"/>	CiscoAgentlessWindows 5.0...	CiscoAgentlessWind...	5.0.529.0	2022/10/19 16:55:58	With CM: 4.3.2868.6145

Advanced ISE Posture Deployments – Use Cases

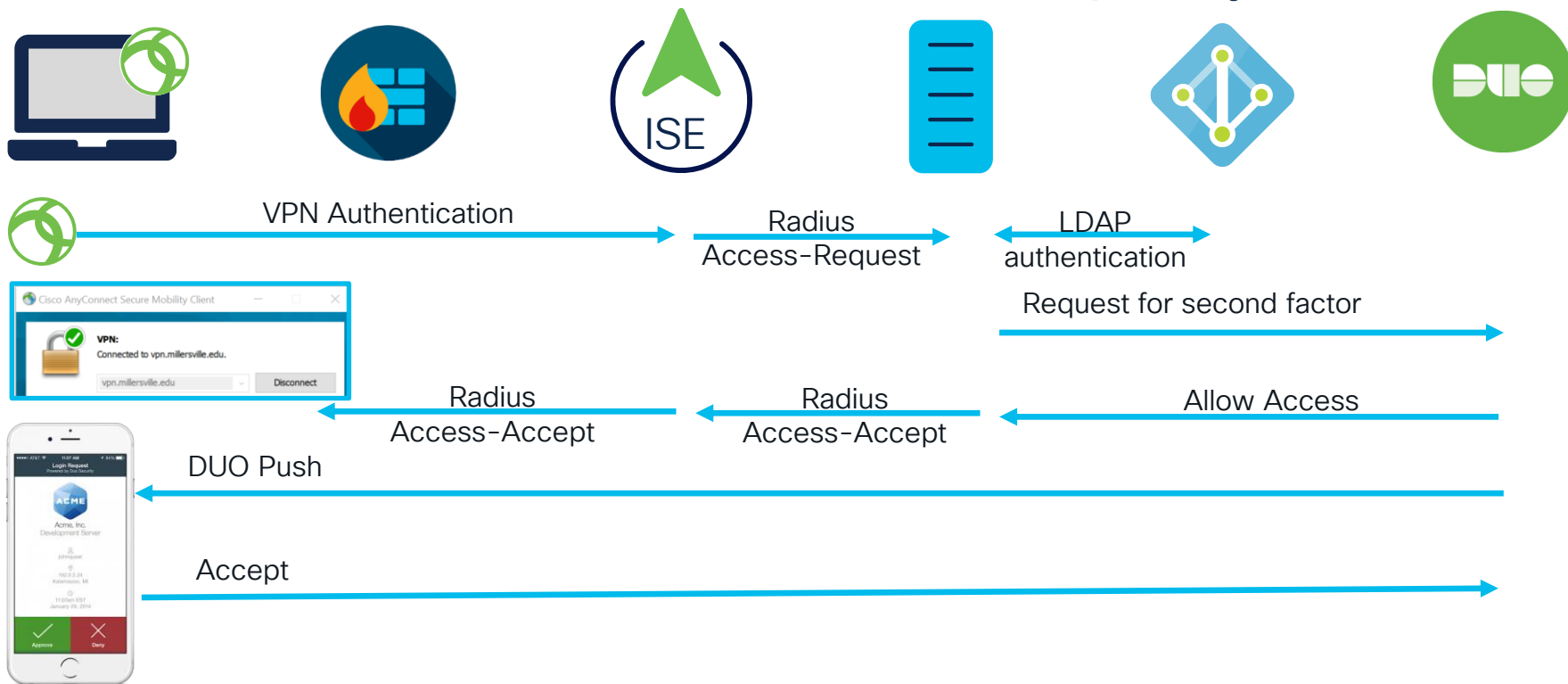
Posture and MFA

Possible scenarios:

1. Posture over VPN with ASA or FTD when DUO proxy is used
2. Posture over VPN with ASA configured for SAML authentication on DUO Access Gateway (DAG)
3. Posture on dot1x media with DUO proxy



Posture and MFA – VPN with DUO proxy (flow)



Demo – ISE Configuration



Remote-Access-VPN

Enter Description

[Save](#) [Cancel](#)

[Policy Assignments \(1\)](#)

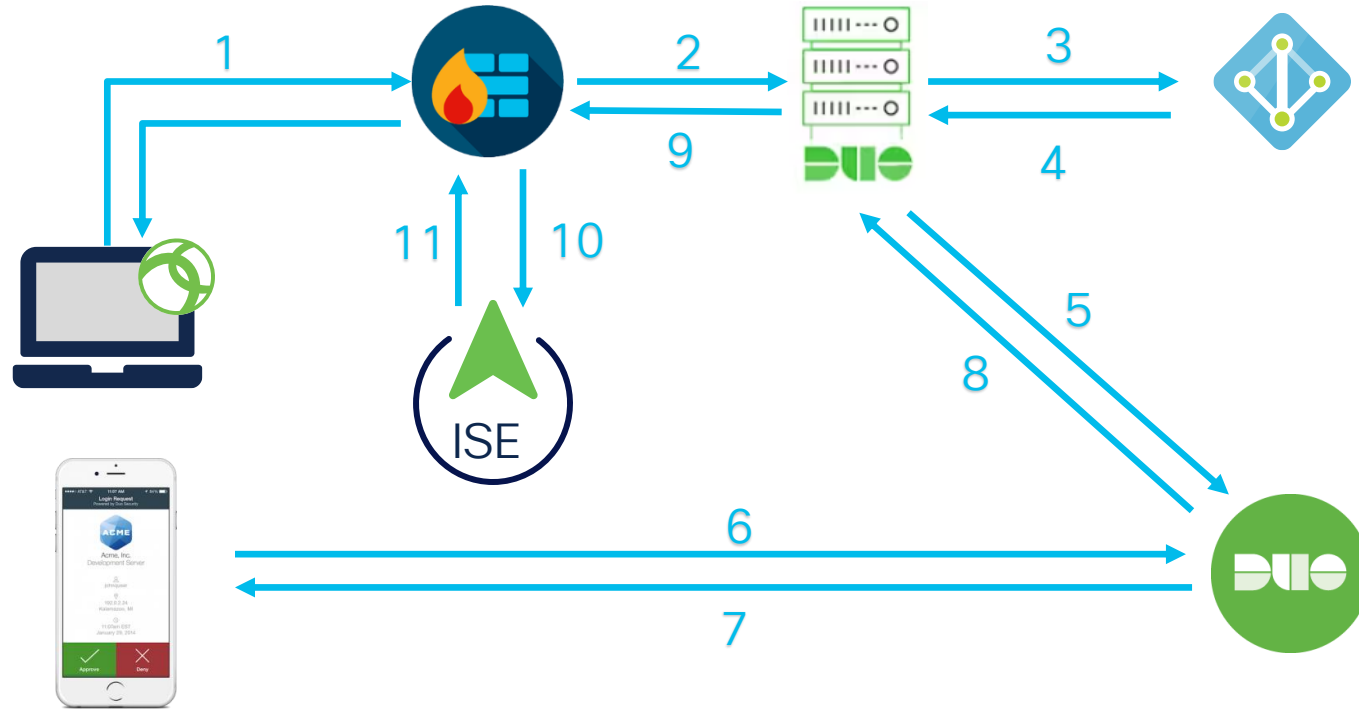
Local Realm: [None](#) Dynamic Access Policy: [None](#)

Connection Profile Access Interfaces Advanced

+

Name	AAA	Group Policy	
DefaultWEBVPNGroup	Authentication: None Authorization: None Accounting: None	DfltGrpPolicy	
Remote-Access-VPN	Authentication: ISE_Radius (RADIUS) Authorization: ISE_Radius (RADIUS) Accounting: ISE_Radius (RADIUS)	DfltGrpPolicy	

ASA Configured for SAML with SSO






Demo

CISCO *Live!*

- Dashboard
- Device Insight
- Policies
- Applications
 - Protect an Application
 - Authentication Proxy
- Single Sign-On
- Users
- Groups
- Endpoints
- 2FA Devices
- Trusted Endpoints
- Trust Monitor
- Reports
- Settings

Protect an Application






Add an application that you'd like to protect with Duo two-factor authentication.

You can start with a small "proof-of-concept" installation — it takes just a few minutes, and you're the only one that will see it, until you decide to add others.

Documentation: [Getting Started](#)

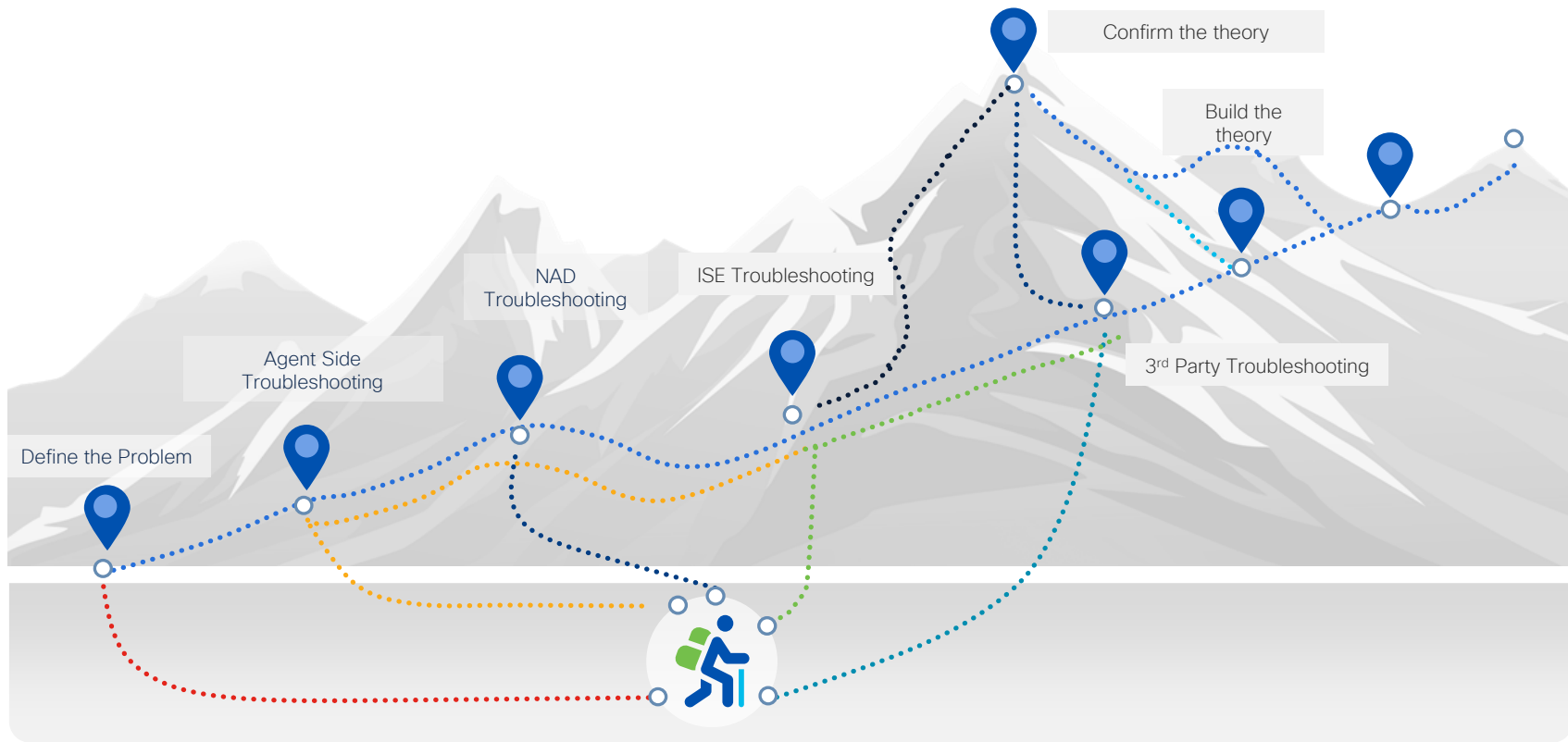
Choose an application below to get started.

asa

Application	Protection Type
 Asana	2FA with SSO hosted by Duo (Single Sign-On)
 Cisco ASA	2FA with SSO hosted by Duo (Single Sign-On)
 Cisco RADIUS VPN	2FA

ISE Posture troubleshoot deep dive

ISE Posture Troubleshooting Journey



Posture troubleshooting, what to collect

Most commonly
needed



Exact Timestamp

Status of the authentication session at
time of the issue

Live Logs/Detailed authentication
reports for affected endpoint

Screenshots/Recording of user
experience

Device configuration

Radius Authentication/Accounting
reports for the affected endpoint

System Scan Details from
AnyConnect

Debugs for Authentication/Accounting
and Redirect activities

Client Provisioning Report filtered by
endpoint MAC

Packet capture collected when issue
manifested

Posture Report filtered by endpoint
MAC

DART bundle collected after the
problem

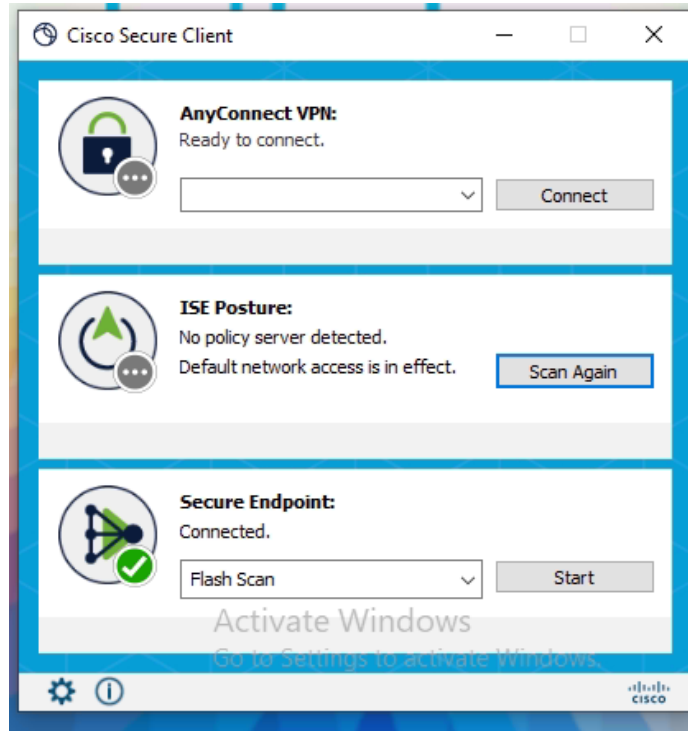
Screenshots of related ISE
configuration

Packet capture collected when issue
manifested

Support bundle with posture related
components in 'DEBUG'

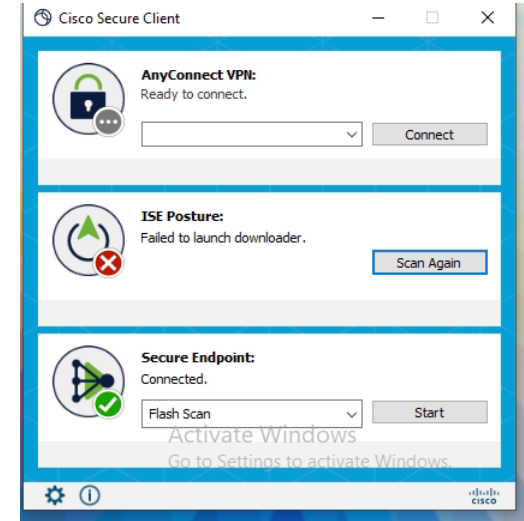
Less commonly
needed

Learn on Example



No Policy Server Detected

Learn on Example – Failed to launch Downloader





Recycle Bin



DARTBund...



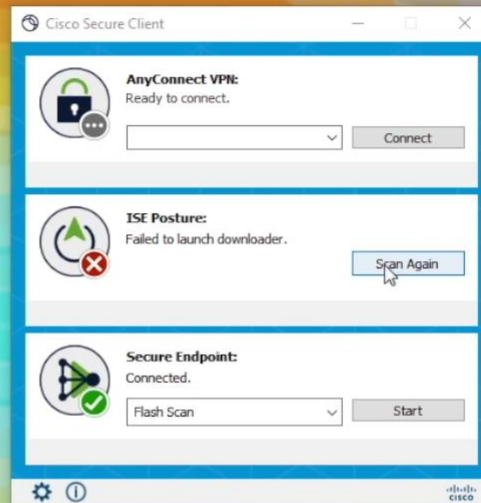
AnyConnec...



ISEPosture

CISCO *Live!*

Amsterdam | February 5-9, 2024



go

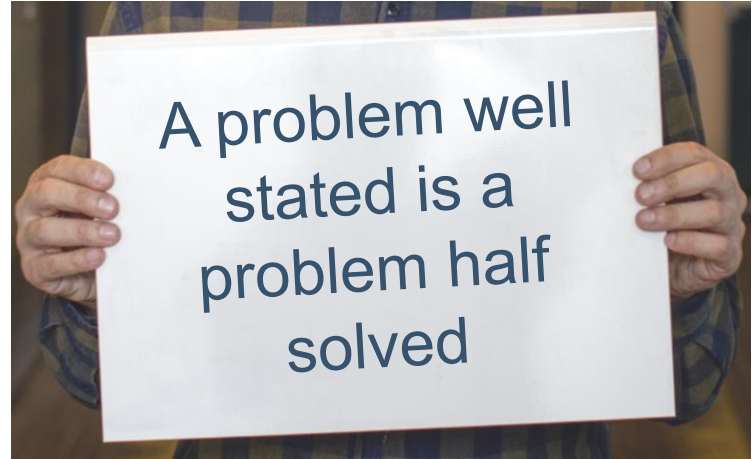
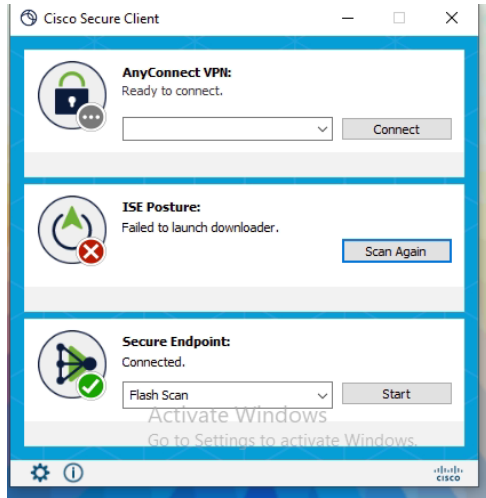
Activate Windows
Go to Settings to activate Windows.

Define the Problem

ISE Posture Agent is now failing with Failed to Launch Downloader

Define the Problem

ISE Posture Agent is now failing
with Failed to Launch Downloader

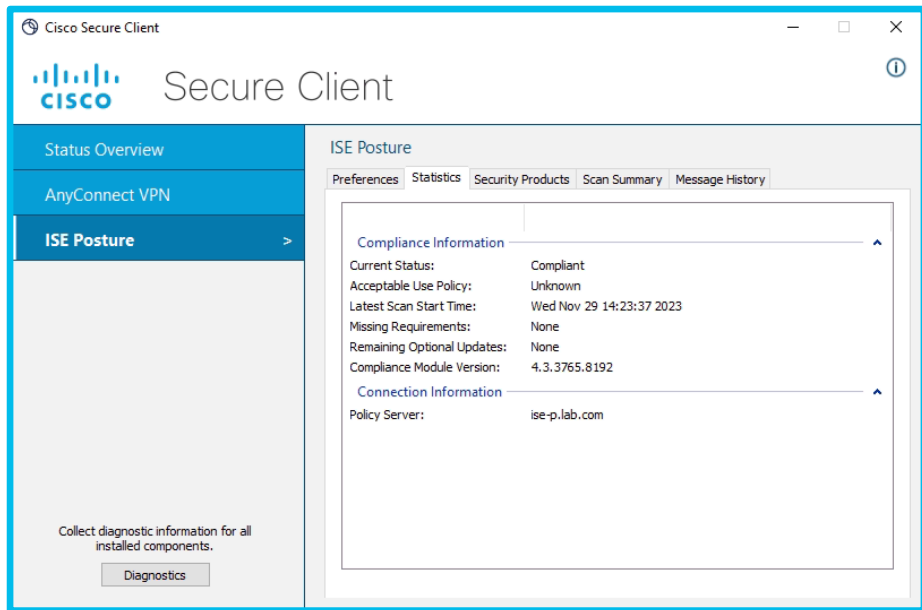
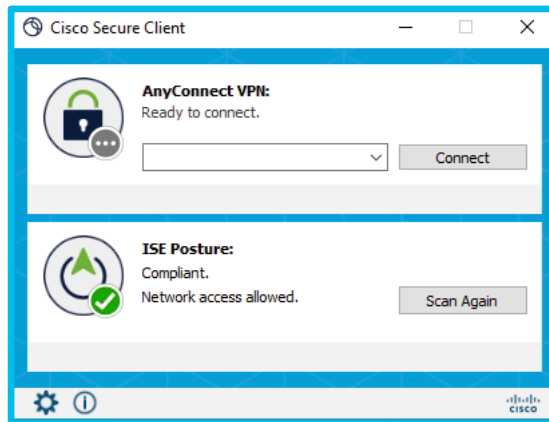


Which is the problematic pillar ?

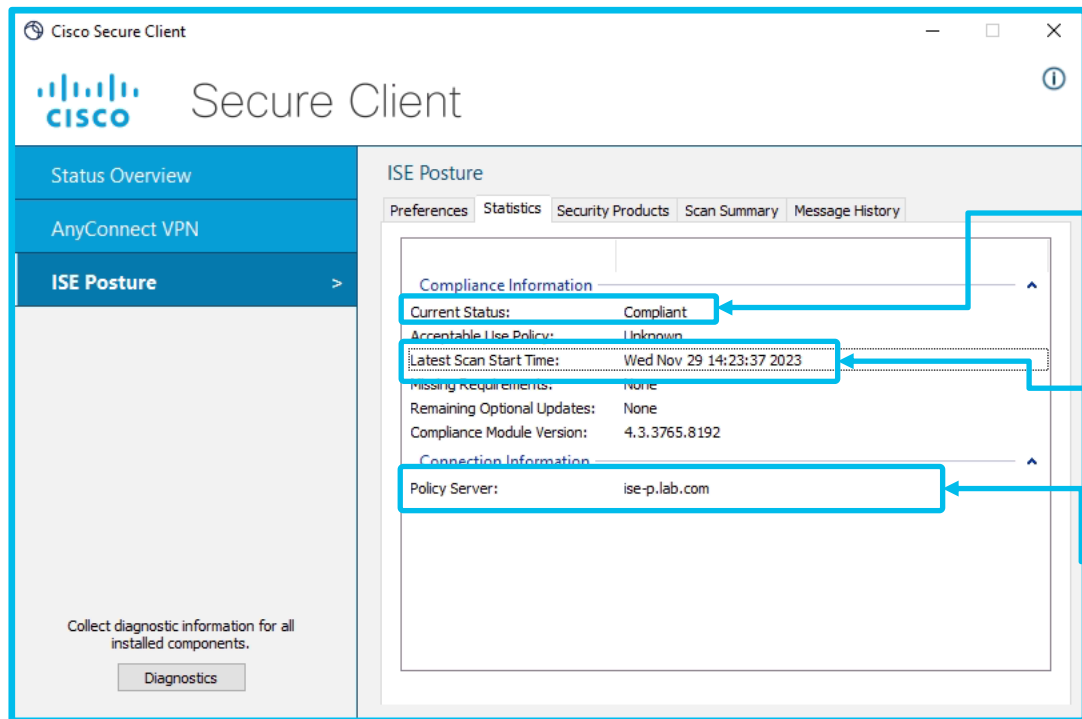


Agent Side Troubleshooting

System Scan Details



ISE Posture - Details

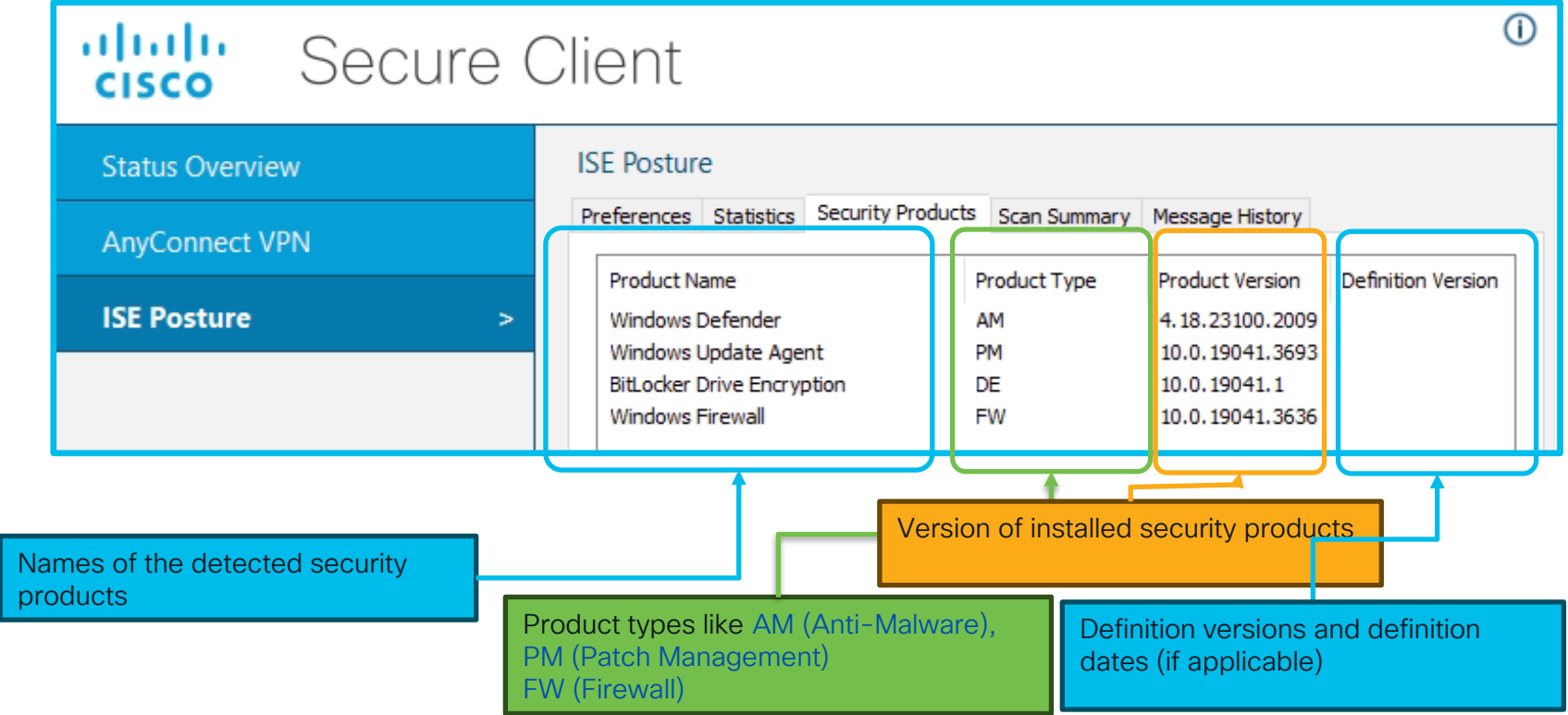


Current posture status
returned from ISE to endpoint

Time and data of last scan

FQDN of the PSN which performed
last posture check

ISE Posture - Security Products



ISE Posture – Scan Summary

Cisco Secure Client

Secure Client

Status Overview

AnyConnect VPN

ISE Posture >

ISE Posture

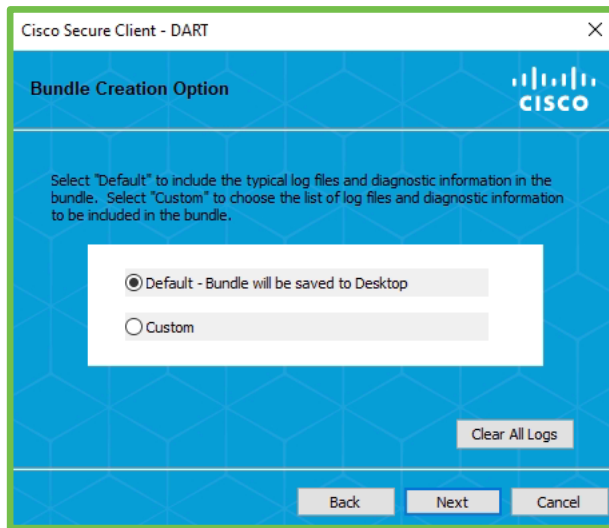
Preferences Statistics Security Products Scan Summary Message History

	Required	Updates	Status
1	✓	Any_AM_Installation_Win	Done
2	✓	Win_10_FW	Done

Status for each Requirement
obtained from PSN (Passed/Failed)

List of the Requirement obtained
from ISE. Requirements names here
are the same which defined on ISE.


Clearing Logs



Packet Capture

Enable Rescan Button	Enabled ▾
Disable UAC Prompt	No ▾



**ISE Posture:**
Compliant.
Network access allowed.

Scan Again

http

For general redirect troubleshooting
tcp.port==80 is more effective

DNS

In case if we know which FQDN
we are looking for:
dns.qry.name ==
"posture.demo.local"

IP address of PSNs

In unknown environment better
to use CP portal port as a file:
tcp.port==8443



Agent side troubleshooting – DART analysis

1. Find Discovery Restart event closest to the issue timestamp (keywords ‘Restarting Discovery’, ‘HTTP Discovery’),

```
1251 Level: info Restarting Discovery.  
1251 Level: info Restarting Discovery.
```

1. Highlight every stage 1 probe target (Keyword ‘Probing no MNT stage targets’),

2024/01/16 02:05:15 [Information] csc_iseagent Function:

SwiftHttpRunner::collectNoMntTargets Thread Id: 0x1070 File: SwiftHttpRunner.cpp Line: 1400

Level: debug

Probing no MNT stage targets (#5): Redirection target 10.52.14.254, Redirection target fe80::5:73ff:fea0:e, Redirection target enroll.cisco.com,

Auth-Status target ise-p.lab.com with path /auth/status, Auth-Status target ise-s.lab.com with path /auth/status, .

2. Follow the logs to see result for each probe

2024/01/16 02:05:17 [Information] csc_iseagent Function: Target::Probe Thread Id: 0x1140 File: Target.cpp Line: 212 Level: debug Status of Redirection target 10.52.14.254 is 6 <Not Reachable.>.



DART analysis

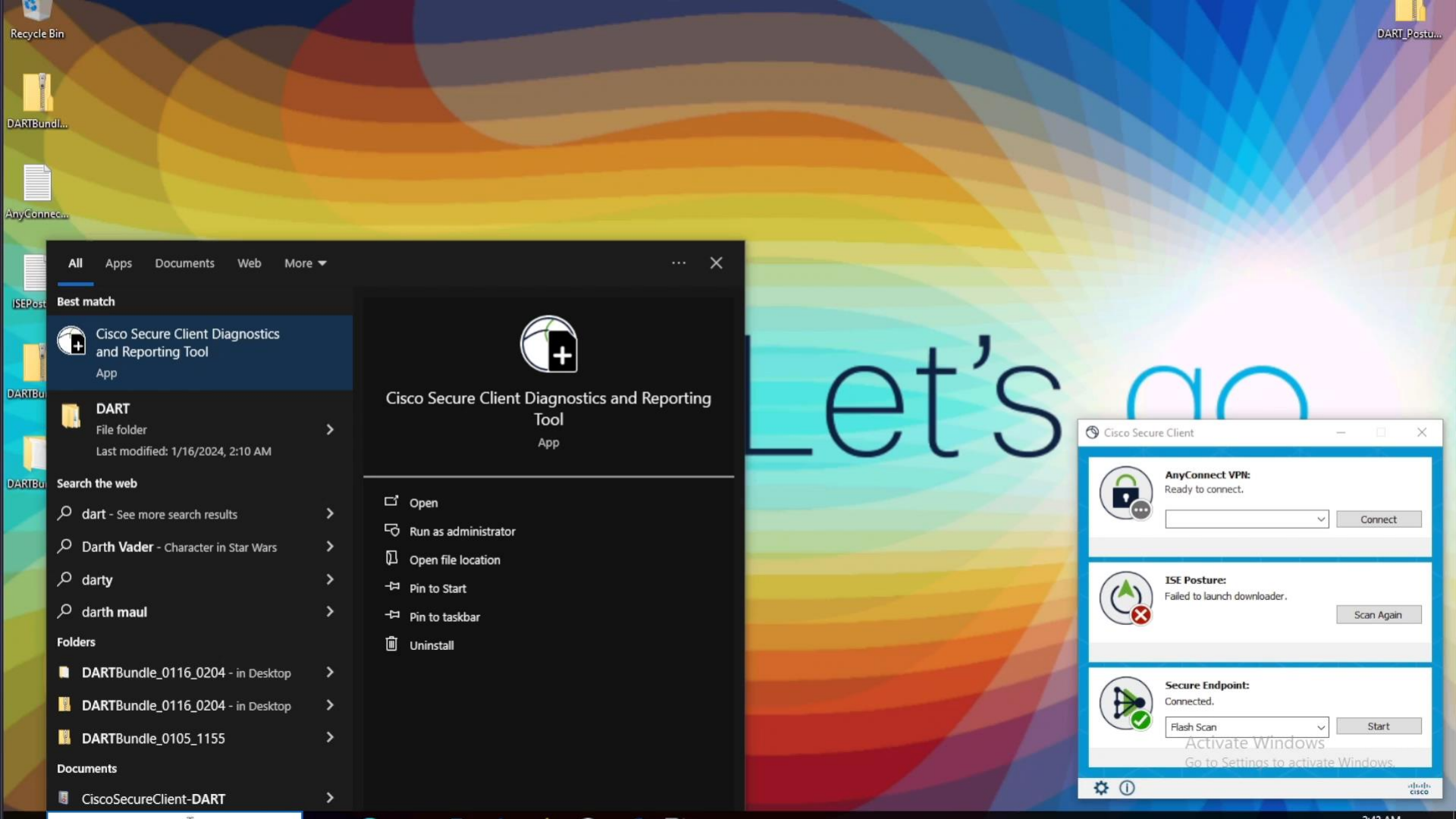
4. Find which PSN in the deployment replied to the agent

```
Target::fetchPostureStatus Thread Id: 0xBF0 File:  
C:\temp\build\thehoff\Logan_MR30.436724056525\Logan_MR3\posture\ise\libnaccommon  
\Target.cpp Line: 401 Level: debug POST request to URL (  
https://ciscolive-ise2.demo.local:8443/auth/ng-discovery), returned status 0  
<Operation Success.>
```

5. Make a note of the session ID from reply

```
SwiftHttpRunner::invokePosture Thread Id: 0x1340 File:  
C:\temp\build\thehoff\Logan_MR30.436724056525\Logan_MR3\posture\ise\libswift\SwiftHttpRunner.cpp Line: 1407 Level: debug MSG NS SWISS NEW SESSION,  
{ {ise_fqdn="ciscolive-ise2.demo.local"}, {posture_port="8443"},  
{posture_path="/auth/perfigo_validate.jsp"},  
{posture_domain="posture_domain"}, {posture_status="Compliant"},  
{session_id="0a3e949c000002585cf00588"},  
{config_uri="/auth/anyconnect?uuid=f62337c2-7f2e-4b7f-a89a-3508d761173c"},  
{acpack_uri="/auth/provisioning/download/066ac0d6-2df9-4a2c-a129-fabf1ace36aa"},  
{acpack_port="8443"}, {acpack_ver="4.6.3049.0"}, {pra_enabled=0}}.
```

Demo – Learn on the example



Recycle Bin

DART_Postu...

DARTBundl...

AnyConnec...

ISEPost

DARTBu

DARTBu

All Apps Documents Web More

Best match

Cisco Secure Client Diagnostics and Reporting Tool
App

DART
File folder
Last modified: 1/16/2024, 2:10 AM

Search the web

dart - See more search results

Darth Vader - Character in Star Wars

darty

darth maul

Folders

DARTBundle_0116_0204 - in Desktop

DARTBundle_0116_0204 - in Desktop

DARTBundle_0105_1155

Documents

CiscoSecureClient-DART

Cisco Secure Client Diagnostics and Reporting Tool
App

Open

Run as administrator

Open file location

Pin to Start

Pin to taskbar

Uninstall

Cisco Secure Client

AnyConnect VPN:
Ready to connect.

Connect

ISE Posture:
Failed to launch downloader.

Scan Again

Secure Endpoint:
Connected.

Flash Scan

Start

Activate Windows
Go to Settings to activate Windows

© 2024 CISCO

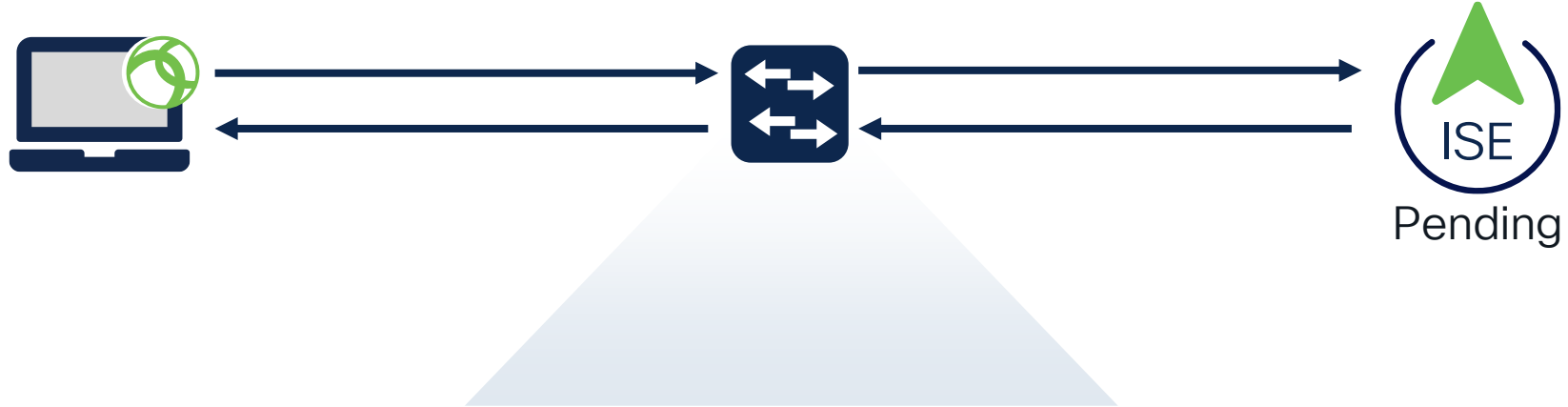

```

162 igData.cpp Line: 43 Level: info ISEPostureCFG.xml present. Using it for config.
163 wiftHttpRunner.cpp Line: 895 Level: warn Discarding Ng-Discovery target ise-s.lab.com with path /auth/ng-discovery as it is already present.
164 wiftHttpRunner.cpp Line: 895 Level: warn Discarding Ng-Discovery target ise-p.lab.com with path /auth/ng-discovery as it is already present.
165 ile: SwiftHttpRunner.cpp Line: 1483 Level: debug Probing MNT stage targets (#4): Ng-Discovery target ise-p.lab.com with path /auth/ng-discovery, Ng-I
166 ile: SwiftHttpRunner.cpp Line: 1757 Level: debug Probing Mnt stage Ng-Discovery target ise-p.lab.com with path /auth/ng-discovery.
167 Connection.cpp Line: 330 Level: debug Url=https://ise-p.lab.com:8443/auth/ng-discovery.
168 : 0x1070 File: DefaultGatewayRecordManager.cpp Line: 91 Level: info PSN found previously for gateway 10.52.14.254, so it won't take much time in dis
169 Connection.cpp Line: 332 Level: debug Encoded Url=https://ise-p.lab.com:8443/auth/ng-discovery.
170 070 File: SwiftHttpRunner.cpp Line: 580 Level: info Enabling next round timer.
171 Line: 552 Level: debug initialization done.
172 nsport_winhttp.c Line: 5987 Level: debug Connection to the server failed.
173 t.cpp Line: 472 Level: debug POST request to URL (https://ise-p.lab.com:8443/auth/ng-discovery), returned status -1 <Operation Failed.>, stage 2.
174 12 Level: debug Status of Ng-Discovery target ise-p.lab.com with path /auth/ng-discovery is 6 <Not Reachable.>.
175 ile: SwiftHttpRunner.cpp Line: 1757 Level: debug Probing Mnt stage Ng-Discovery target ise-s.lab.com with path /auth/ng-discovery.
176 Connection.cpp Line: 330 Level: debug Url=https://ise-s.lab.com:8443/auth/ng-discovery.
177 Connection.cpp Line: 332 Level: debug Encoded Url=https://ise-s.lab.com:8443/auth/ng-discovery.
178 Line: 552 Level: debug initialization done.
179 nsport_winhttp.c Line: 5987 Level: debug Connection to the server failed.
180 t.cpp Line: 472 Level: debug POST request to URL (https://ise-s.lab.com:8443/auth/ng-discovery), returned status -1 <Operation Failed.>, stage 2.
181 12 Level: debug Status of Ng-Discovery target ise-s.lab.com with path /auth/ng-discovery is 6 <Not Reachable.>.
182 ile: SwiftHttpRunner.cpp Line: 1757 Level: debug Probing Mnt stage Ng-Discovery target ise-p.lab.com with path /auth/ng-discovery.
183 pConnection.cpp Line: 330 Level: debug Url=https://ise-p.lab.com:8905/auth/ng-discovery.
184 pConnection.cpp Line: 332 Level: debug Encoded Url=https://ise-p.lab.com:8905/auth/ng-discovery.
185 c Line: 552 Level: debug initialization done.
186 .c Line: 430 Level: debug --- Http Response Headers ---.
187 .c Line: 437 Level: debug HTTP-Version: 1.1.
188 .c Line: 437 Level: debug Status-Code: 200.
189 .c Line: 437 Level: debug Connection: keep-alive.
190 .c Line: 437 Level: debug Date: Tue, 16 Jan 2024 10:04:17 GMT.
191 .c Line: 437 Level: debug Keep-Alive: timeout=20.
192 .c Line: 437 Level: debug Content-Length: 23.
193 .c Line: 437 Level: debug Server: server.
194 .c Line: 437 Level: debug X-Frame-Options: SAMEORIGIN.
195 .c Line: 437 Level: debug Strict-Transport-Security: max-age=31536000; includeSubDomains.
196 .c Line: 437 Level: debug X-Content-Type-Options: nosniff.
197 .c Line: 437 Level: debug Content-Security-Policy: default-src 'self'; script-src 'self' 'unsafe-inline' 'unsafe-eval'; style-src 'self' 'unsafe-inl
198 .c Line: 437 Level: debug X-XSS-Protection: 1; mode=block.
199 .c Line: 437 Level: debug Accept-CH: Sec-CH-UA-Arch, Sec-CH-UA-Full-Version, Sec-CH-UA-Mobile, Sec-CH-UA-Model, Sec-CH-UA-Platform-Version,Sec-CH-U

```

Network Device Troubleshooting

Cisco Switch



- Show access-session
- IP Device Tracking DB

Cisco Switch



```
KSEC-3850-1#sh authentication sessions interface g1/0/5 details
  Interface: GigabitEthernet1/0/5
    IIF-ID: 0x18486C6C
    MAC Address: 0050.56b6.0bc6
    IPv6 Address: fe80::6c97:5272:c80c:5ef7
                  2001:10::107
    IPv4 Address: Unknown
    User-Name: EXAMPLE\bob
    Status: Authorized
    Domain: DATA
    Oper host mode: multi-auth
    Oper control dir: both
    Session timeout: N/A
    Common Session ID: 0A3E946C000015073D01055F
    Acct Session ID: 0x000000b2
    Handle: 0xc10000a9
    Current Policy: POLICY_Gi1/0/5

Local Policies:
  Service Template: DEFAULT_LINKSEC_POLICY_SHOULD_SECURE (priority 150)
  Security Policy: Should Secure

Server Policies:
  ACS ACL: xACSACLx-IP-CPP-DACL-5f8592bd
  URL Redirect ACL: skuchere_redirect
  URL Redirect: https://skuchere-ise30-1.example.com:8443/portal/gateway?sessionId=0A3E946C000015073D01055F
```

Cisco Switch - Access Session Details



```

DOT1X-SW-1#show access-session int
Nov 30 14:20:55.126: %LINK-3-UPDOWN: Interface GigabitEthernet0/2, changed state to upgi0
Nov 30 14:20:56.126: %LINEPROTO-5-UPDOWN: Line protocol on Interface GigabitEthernet0/2, changed state to up/2 det
      Interface: GigabitEthernet0/2
      MAC Address: d4c9.3c52.6f46
      IPv6 Address: Unknown
      IPv4 Address: 10.52.14.186
      User-Name: alice@lab.com
      Status: Authorized
      Domain: DATA
      Oper host mode: multi-auth
      Oper control dir: both
      Session timeout: N/A
      Restart timeout: N/A
      Periodic Acct timeout: 172800s (local), Remaining: 172797s
      Common Session ID: 0A340E670000001405DDD4EF
      Acct Session ID: 0x0000000A
      Handle: 0x57000006
      Current Policy: DOT1X

Local Policies:
  Service Template: DEFAULT_LINKSEC_POLICY_SHOULD_SECURE (priority 150)
  Security Policy: Should Secure
  Security Status: Link Unsecure

Server Policies:
  URL Redirect: https://ise-p.lab.com:8443/portal/gateway?sessionId=0A340E670000001405DDD4EF&portal=d9276eb2-c440-42d6-8055-3d72ed4769ab&action=da20d8ff2dcc0ad28
  URL Redirect ACL: POSTURE-REDIRECT

Method status list:
  Method      State
  dot1x       Authc Success
  
```

Cisco Switch – Device Tracking



```
DOT1X-SW-1#show ip device tracking all
Global IP Device Tracking for clients = Enabled
Global IP Device Tracking Probe Count = 3
Global IP Device Tracking Probe Interval = 30
Global IP Device Tracking Probe Delay Interval = 0
```

IP Address	MAC Address	Vlan	Interface	Probe-Timeout	State	Source
10.52.14.186	d4c9.3c52.6f46	14	GigabitEthernet0/2	30	ACTIVE	ARP

```
Total number interfaces enabled: 1
Enabled interfaces:
Gi0/2
```

HTTP Server

Http server on the switch disabled by default and need to be enabled by typing:

```
(config)#ip http server
```

Often customers are against enabling http server since it may make switch vulnerable.

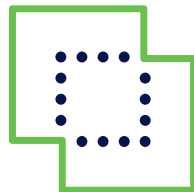
To keep only web redirect functionality and disable everything else we use:

```
(config)#ip http active-session-modules none
```



ASA/FTD

What is different



Cisco Secure
Firewall



1. Not all traffic may go into tunnel (tunnel-all VS split-tunneling)
2. MAC OS has no default GW on VPN adapters (utunX)
3. ASA can push AnyConnect posture resources to client (ISE posture module, ISE posture profile but not a compliance module)

Cisco ASA/FTD - Resources

Ideally same AC version should be installed on both ASA/FTD and ISE



ASA > ISE



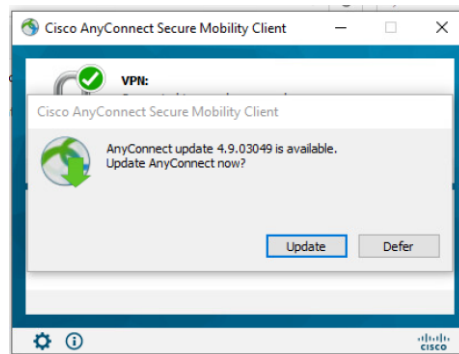
ASA = ISE



If ISE > ASA

It's possible to enable 'defer update' settings in ISE AC config but if user will press update accidentally this will result in error

Deferred Update	
Allowed for AnyConnect Software	Yes
Minimum Version Required for AnyConnect Software	4.9.1095
Allowed for Compliance Module	No
Minimum Version Required for Compliance Module	0.0.0.0
Prompt Auto Dismiss Timeout	None
Prompt Auto Dismiss Default Response	Update













Troubleshooting ISE



Troubleshooting ISE

Detailed Authentication report is always a good starting point

Live Logs

Status	Details	Repea...	Identity	Endpoint ID	Endpoint Prof...	Authentication Policy	Authorization Policy	Authorization Profiles
	▼		Identity	Endpoint ID	Endpoint Profile	Authentication Policy	Authorization Policy	Authorization Profiles
		0	alice@lab.com	D4:C9:3C:52:6F:...	Windows10-Wo...	CiscoLive_LAB >> Default	CiscoLive_LAB >> Posture_Compliant	Posture_Compliant
			#ACSACL#-IP-...					
			alice@lab.com	D4:C9:3C:52:6F:...	Windows10-Wo...	CiscoLive_LAB >> Default	CiscoLive_LAB >> Posture_Compliant	Posture_Compliant
				D4:C9:3C:52:6F:...				
			alice@lab.com	D4:C9:3C:52:6F:...	Windows10-Wo...	CiscoLive_LAB >> Default	CiscoLive_LAB >> Posture_Unknown	Posture_Unknown

Troubleshooting ISE

Detailed Authentication report is always a good starting point

Overview	
Event	5200 Authentication succeeded
Username	alice@lab.com
Endpoint Id	D4:C9:3C:52:6F:46 ⓘ
Endpoint Profile	Windows10-Workstation
Authentication Policy	CiscoLive_LAB >> Default
Authorization Policy	CiscoLive_LAB >> Posture_Unknown
Authorization Result	Posture_Unknown

Take a note of authorization policy and authorization profile name. This may be needed for further configuration validation

Troubleshooting ISE

Authentication Details

Source Timestamp 2023-12-01 00:17:12.944

Received Timestamp 2023-12-01 00:17:12.944

Policy Server ise-p

Event 5200 Authentication succeeded

Username alice@lab.com

Endpoint Id D4:C9:3C:52:6F:46

Write down name of the PSN
which performed authentication

Troubleshooting ISE

Result

Class	CACS:0A340E670000001405DDD4EF:ise-p/490071257/58
EAP-Key-Name	19:65:68:a7:72:1b:80:f8:c0:1d:51:06:f7:7f:bc:af:17:00:b3:e7:c 1:9b:86:27:9e:84:f1:ff:31:8d:6f:4d:9a:47:e2:ac:fe:2d:fc:f9:e8:5 8:62:01:7f:10:a3:7d:2b:85:7a:f4:dc:f2:e9:c8:fb:d2:c9:3c:99:f0: 78:f3:84
cisco-av-pair	url-redirect-acl=POSTURE-REDIRECT
cisco-av-pair	url-redirect=https://ise-p.lab.com:8443/portal/gateway? sessionId=0A340E670000001405DDD4EF&portal=d9276eb2- c440-42d6-8055- 3d72ed4769ab&action=cpp&token=07ce672dcfab3ada20d8ff 2dcc0ad28
MS-MPPE-Send-Key	****
MS-MPPE-Recv-Key	****
LicenseTypes	Essential license consumed.

Redirect attributes returned to
NAD

Posture Assessment Report

My Reports

Reports

Audit

Device Administration

Diagnostics

Endpoints and Users

Agentless Posture

Authentication Summary

Client Provisioning

Current Active Sessions

Endpoint & Logical Profi...

Endpoint Scripts Provisi...

External Mobile Device ...

Manual Certificate Provi...

PassiveID

Posture Assessment by ...

Posture Assessment by...

Posture Script Remediat...

Posture Script Condition

Profiled Endpoints Sum...

Operations • Reports

License Warning

Posture Assessment by Endpoint

From 2023-12-01 00:00:00.0 To 2023-12-01 01:06:10.0

Reports exported in last 7 days 0

Add to My Reports Export To Schedule

Filter Refresh

Logged At	Status	Details	PRA Action	Identity	Endpoint ID	IP Address	Endpoint OS	Agent
× Today ×				Identity	Endpoint ID		Endpoint OS	
2023-12-01 00:22:19.928	✓		N/A	alice@lab.com	D4:C9:3C:52:6F:46	10.52.14.239	Windows 10 Professional 64-bit	Posture Agent for
2023-12-01 00:17:20.246	✓		N/A	alice@lab.com	D4:C9:3C:52:6F:46	10.52.14.239	Windows 10 Professional 64-bit	Posture Agent for
2023-12-01 00:17:18.512	✓		N/A	alice@lab.com	D4:C9:3C:52:6F:46	10.52.14.239	Windows 10 Professional 64-bit	Posture Agent for

Rows/Page 3 1 3 Total Rows

Posture Assessment Report

The screenshot shows the Cisco ISE interface for the 'Posture Assessment by Endpoint' report. The report is filtered for the time range 'From 2023-12-01 00:00:00.0 To 2023-12-01 01:06:10.0' and shows 'Reports exported in last 7 days: 0'. The table lists three assessment entries for the user 'alice@lab.com' on a Windows 10 Professional 64-bit system. Annotations highlight key fields: the 'Logged At' column for scan time, the 'Status' column for compliance, and the 'Details' column for opening the detailed report.

Operations · Reports

License Warning

Posture Assessment by Endpoint ⓘ

From 2023-12-01 00:00:00.0 To 2023-12-01 01:06:10.0
Reports exported in last 7 days: 0

Add to My Reports Export To Schedule

Filter Refresh

Logged At	Status	Details	PRA Action	Identity	Endpoint ID	IP Address	Endpoint OS	Agent
2023-12-01 00:22:19.928	✓	ⓘ	N/A	alice@lab.com	D4:C9:3C:52:6F:46	10.52.14.239	Windows 10 Professional 64-bit	Posture Agent for
2023-12-01 00:17:20.246	✓	ⓘ	N/A	alice@lab.com	D4:C9:3C:52:6F:46	10.52.14.239	Windows 10 Professional 64-bit	Posture Agent for
2023-12-01 00:17:18.512	✓	ⓘ	N/A	alice@lab.com	D4:C9:3C:52:6F:46	10.52.14.239	Windows 10 Professional 64-bit	Posture Agent for

Rows/Page 3 1 3 Total Rows

Check what decision ISE made (Compliant/Non-Compliant)

Take a note of last posture scan time

Open detailed report to gather more data

Posture Assessment Report

Posture Report

Posture Status	Compliant
Logged At	2023-12-01 01:11:13.774

Posture Policy Details

Policy	Name	Enforcement Type	Status	Passed Conditions	Failed Conditions
Default_AntiMalware_Policy_Win	Any_AM_Installation_Win	Mandatory	Passed	am_inst_v4_ANY_vendor	
LAB_CiscoLive_Win	Win_10_FW	Mandatory	Passed	fw_enabled_v4_WindowsFirewall_10_x	

List of matched posture Policies

Posture requirements taken from Posture Policies

Type of the requirement

Result of posture check

Names of passed posture conditions

Learn on Example



Live Logs Live Sessions

Misconfigured Supplicants ⓘ

Misconfigured Network Devices ⓘ

RADIUS Drops ⓘ

Client Stopped Responding ⓘ

Repeat Counter ⓘ

Refresh Never Show Latest 20 records Within Last 3 hours

Reset Repeat Counts Export To Filter

Time	Status	Details	Repea...	Identity	Endpoint ID	Endpoint...	Authenti...	Authoriz...	Authorization Profiles	Posture Status	Se
×		▼		Identity	Endpoint ID	Endpoint Pr	Authenticat	Authorizatic	Authorization Profiles	Posture Status	Si
Jan 27, 2024 10:01:53.5...	ⓘ	📄	0	alice@lab.com	D4:C9:3C:52:6F:...	Windows1...	CiscoLive...	CiscoLive...	Posture_Unknown	Pending	⋮ ise
Jan 27, 2024 09:55:49.9...	✓	📄		alice@lab.com	D4:C9:3C:52:6F:...	Windows1...	CiscoLive...	CiscoLive...	Posture_Unknown	Pending	⋮ ise
Jan 27, 2024 09:31:33.3...	✓	📄		alice@lab.com	D4:C9:3C:52:6F:...	Windows1...	CiscoLive...	CiscoLive...	Posture_Compliant	Compliant	⋮ ise
Jan 27, 2024 09:31:33.0...	✓	📄			D4:C9:3C:52:6F:...					Compliant	⋮ ise
Jan 27, 2024 09:31:19.7...	✓	📄		alice@lab.com	D4:C9:3C:52:6F:...	Windows1...	CiscoLive...	CiscoLive...	Posture_Unknown	Pending	⋮ ise

Where we are

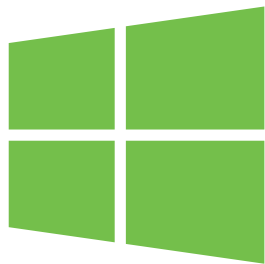
- Captures shows no communication over port 8443
- Packets are not crossing the switch
- Pending state on ISE, no posture Reports received



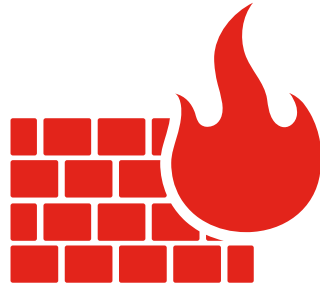
Third party Firewall

Local team added on Secure Endpoint more restrictive rules due to a missing fix on a specific CVE.

This was breaking the communications over port 8443 to ISE

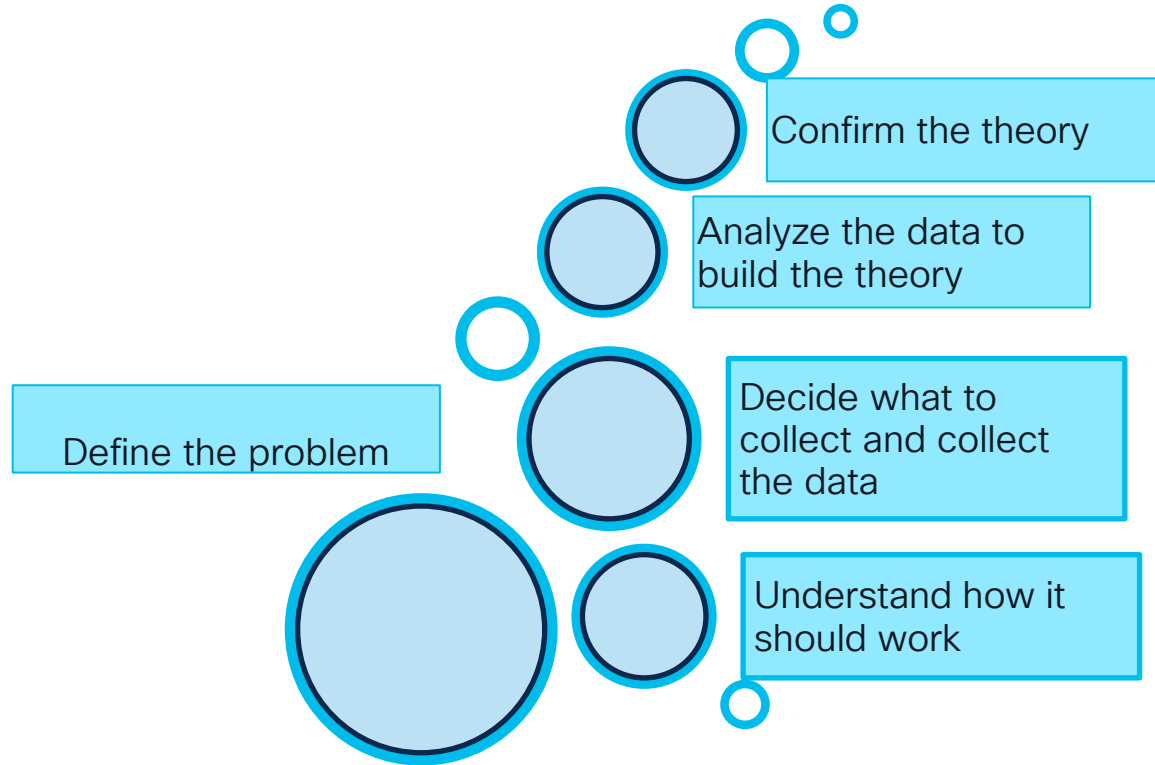


TCP.PORT 8443



Wrap up time

Key Takeaways



Key Takeaways Posture Deployment

Work on the different ISE Pillars

Advanced Scenarios are just bigger puzzles



Security

ISE

Learn how Cisco ISE will help you implement Network access Control in your campus. Sessions will cover how to plan and deploy, how to leverage the new cloud capabilities, best practices and other topics.

START

Monday, February 5 | 8:45 a.m.

TECSEC-3416

Walking on Solid ISE: Advanced use cases and deployment best practices

Monday, February 5 | 2:15 p.m.

TECSEC-3503

Segmenting industrial networks with Trustsec and Cisco Identity Services Engine

Tuesday, February 6 | 8:00 a.m.

BRKSEC-2889

Mastering ISE Upgrades: Best Practices, Tips, and Tricks

Tuesday, February 6 | 5:00 p.m.

BRKSEC-2660

ISE Deployment Staging and Planning

Wednesday, February 7 | 10:30 a.m.

BRKSEC-2039

Secure Access with ISE in the Cloud

Thursday, February 8 | 8:45 a.m.

BRKSEC-2100

ISE Your Meraki Network with Group Based Adaptive Policy

FINISH

Thursday, February 8 | 2:30 p.m.

BRKSEC-3077

A song of ISE and Posture: Advanced deployment and troubleshooting

Thursday, February 8 | 4:30 p.m.

BRKSEC-2234

Cisco ISE Performance, Scalability and Best Practices

Friday, February 9 | 9:15 a.m.

BRKSEC-3412

Unleashing the Art of Troubleshooting Authentication Latency issues.



The bridge to possible

Thank you

CISCO *Live!*

The background of the slide is a vibrant, abstract graphic. It features a large, stylized cloud shape on the left side, composed of overlapping, semi-transparent bands of color in shades of red, orange, yellow, and green. To the right of the cloud, a bright, multi-colored sunburst or starburst pattern radiates outwards, with colors transitioning from yellow and orange in the center to blue and green towards the edges. The overall effect is energetic and colorful.

cisco *Live!*

Let's go