



Maximizing AI Potential: Best Practices for Leveraging Cisco and Splunk Data

Faisal Azizullah, Principal Architect CX Engineering

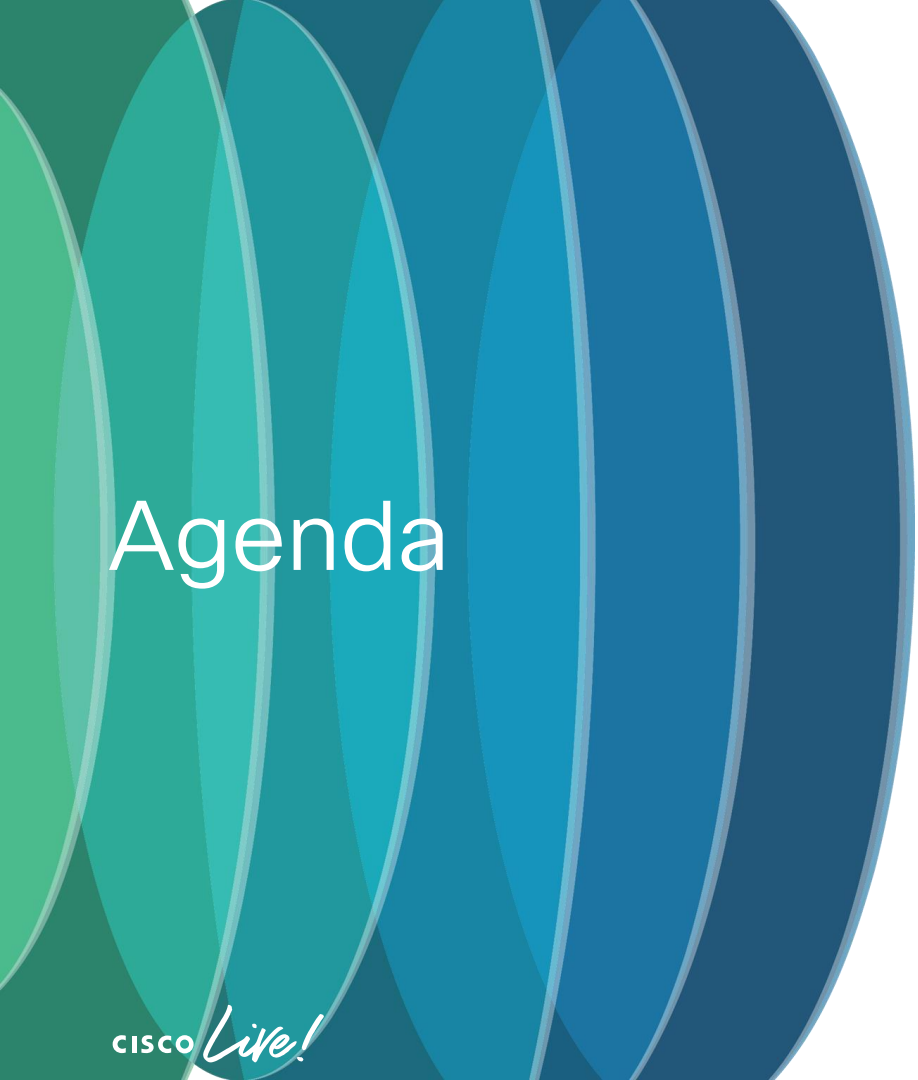
@faisalazizulla

David Stanford, Sr. Director CX CTO

@dastanfo

CISCOU-2029

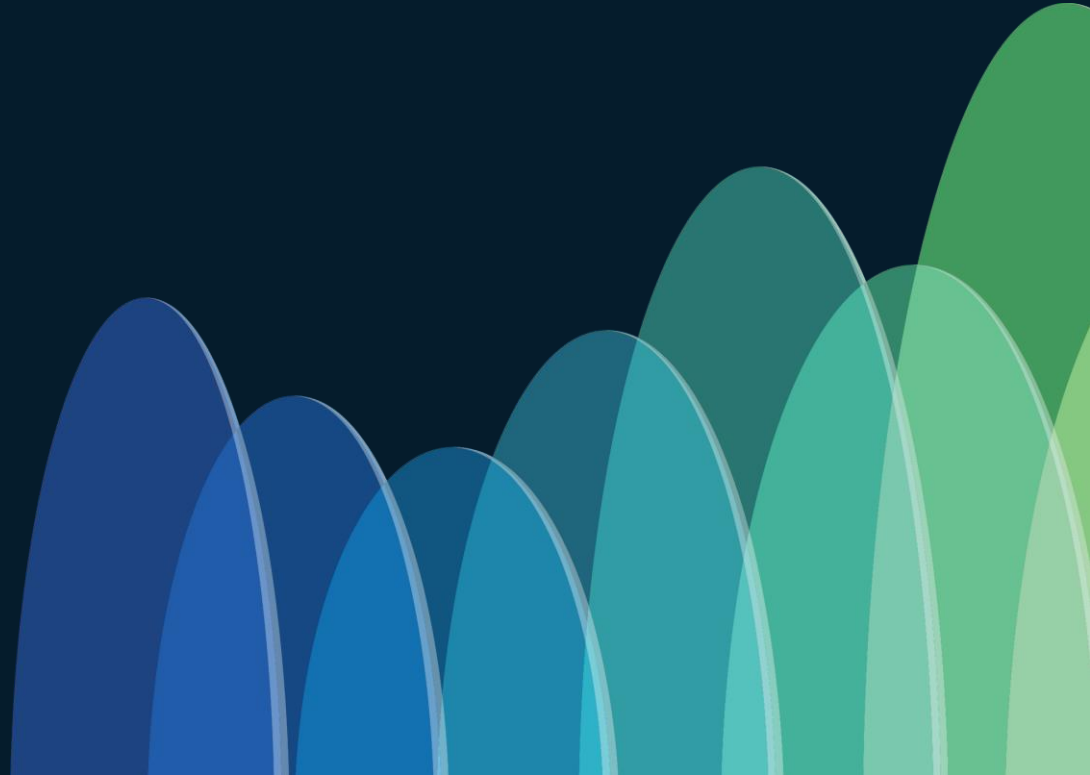
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Agenda

- Introduction
- Why AI in Networking?
- The Role of Data
- Use-Cases & Best Practices
- Challenges and Solutions
- Success Story
- Conclusion

Introduction



Introduction

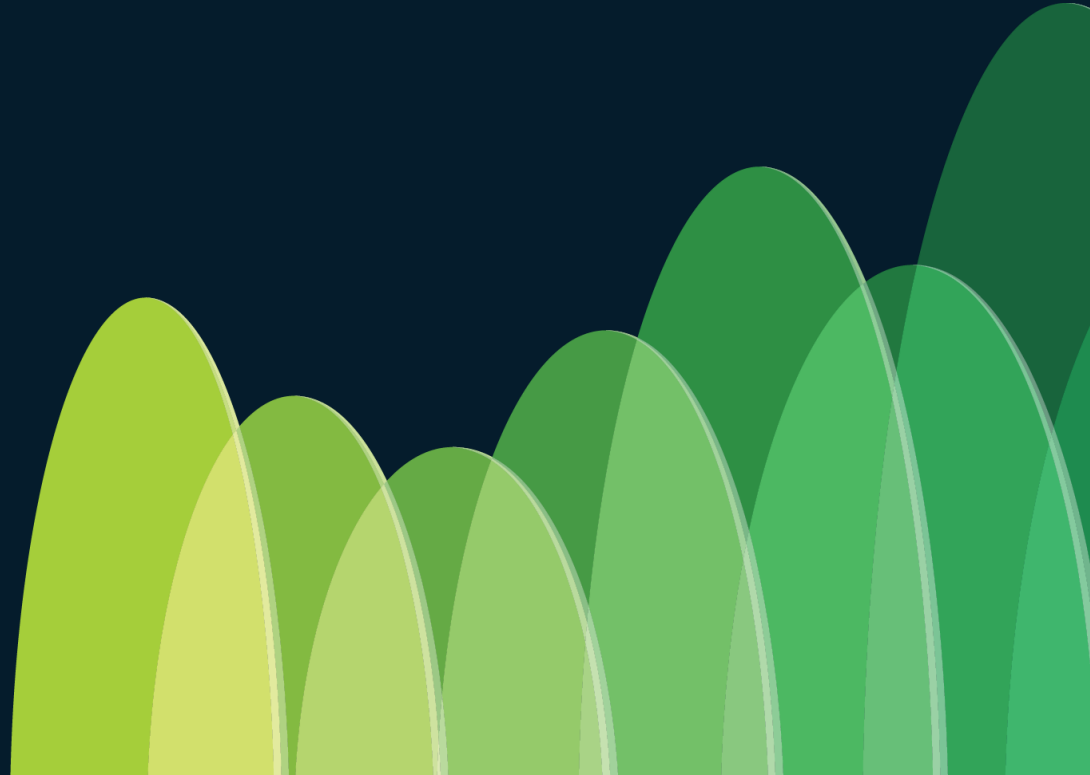
- Faisal Azizullah – Principal Architect
- David Stanford – Sr. Director



This session will show you how to maximize AI capabilities by leveraging Cisco telemetry and Splunk's observability data.

Data is key to all use-cases and the focus we have here will be on Networking, how we integrate, and some of the challenges and solutions.

Why AI in Networking?



AI and Networking

Modern networks are becoming increasingly complex and the demand for real-time insights and automation has never been higher.

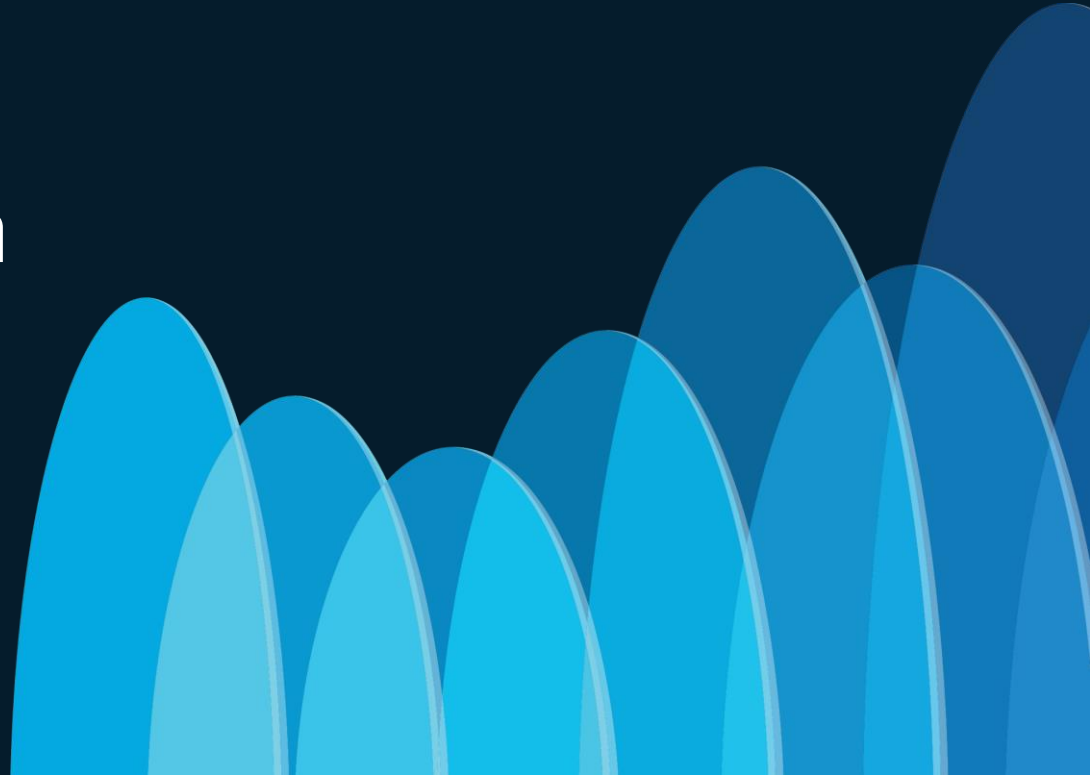
- Billions of devices connected with unique features and at the same time vulnerabilities
- Hybrid Architectures with Dynamic workloads and advanced applications
- Increase Security Challenges

AI provides us with opportunities including:

- Predictive Maintenance.
- Network Optimization.
- Enhanced Security



The Role of Data



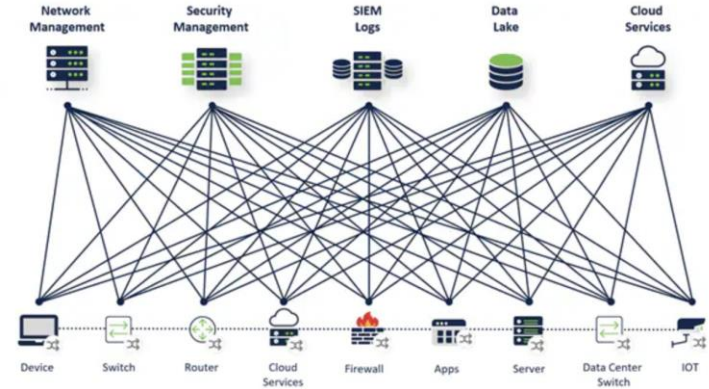
Cisco Data

Cisco has numerous key data sources including:

- Cisco Catalyst Center telemetry
- ThousandEyes monitoring
- Meraki Cloud Insights
- Security analytics from Cisco XDR

These sources provide benefits including:

- Granular network visibility
- Proactive incident management
- Proactive Security
- Automation and AI



Splunk Data

Splunk's Observability Suite provides data including:

Application

- Metrics, Logs, and Traces

Infrastructure

- Host, Container, and Cloud Metrics

Network

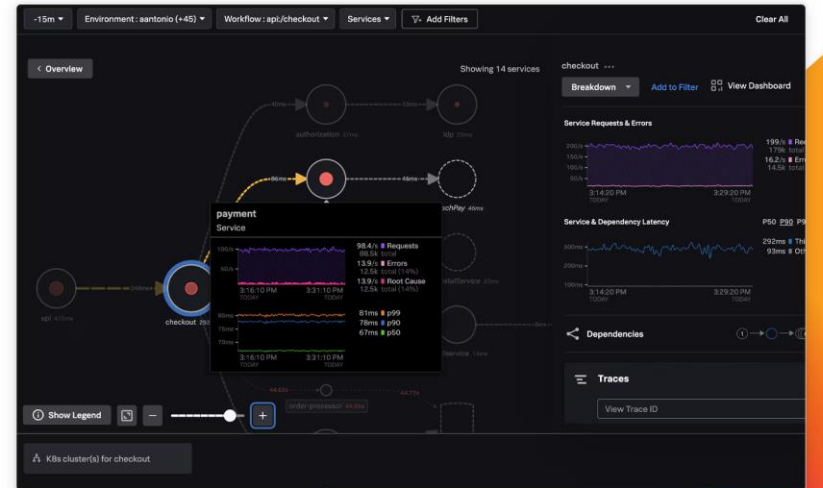
- Traffic, Flow, and Connectivity

Security and Compliance

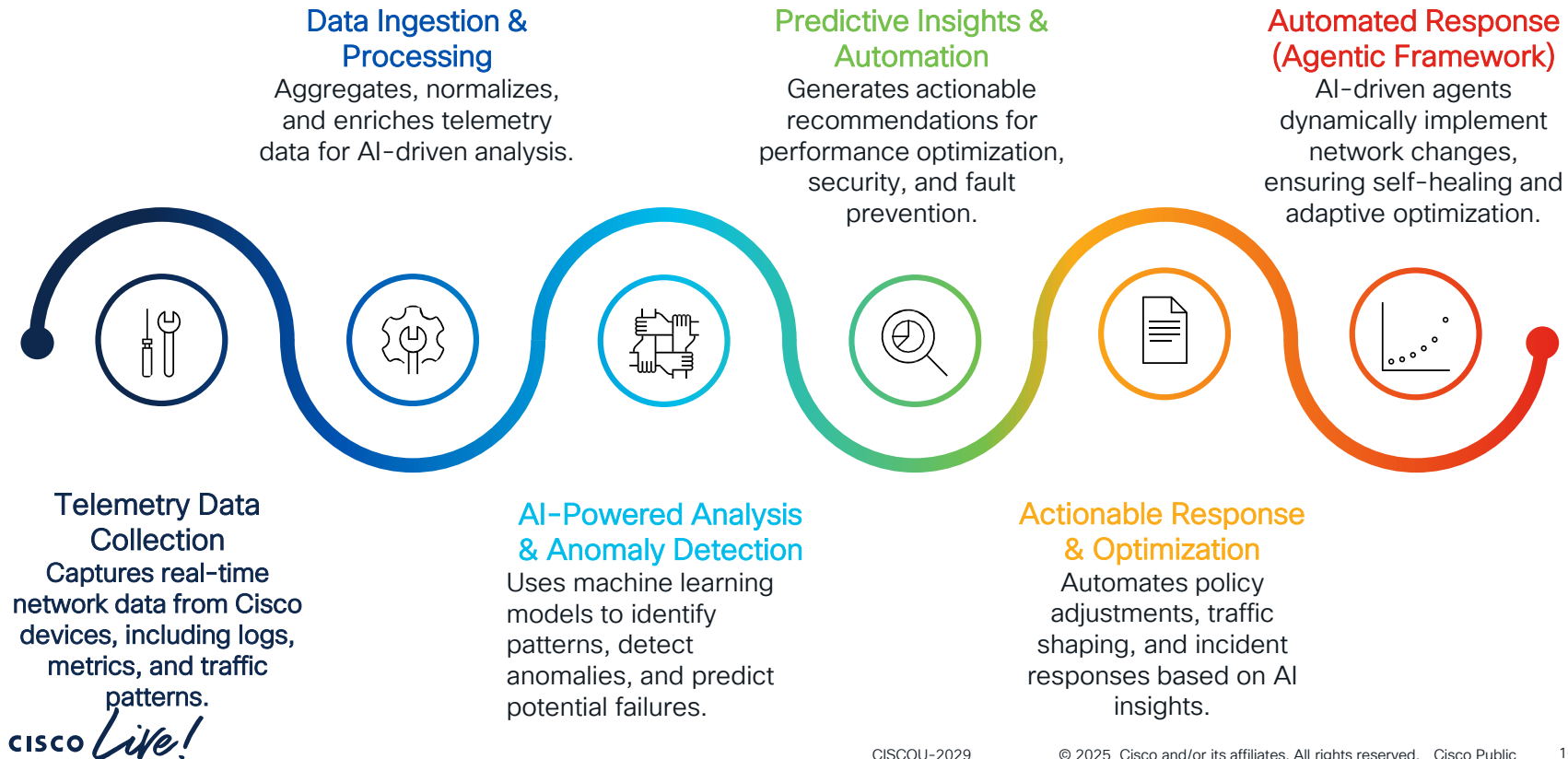
- Audit Logs and Threat Detection

Machine Learning and Analytics

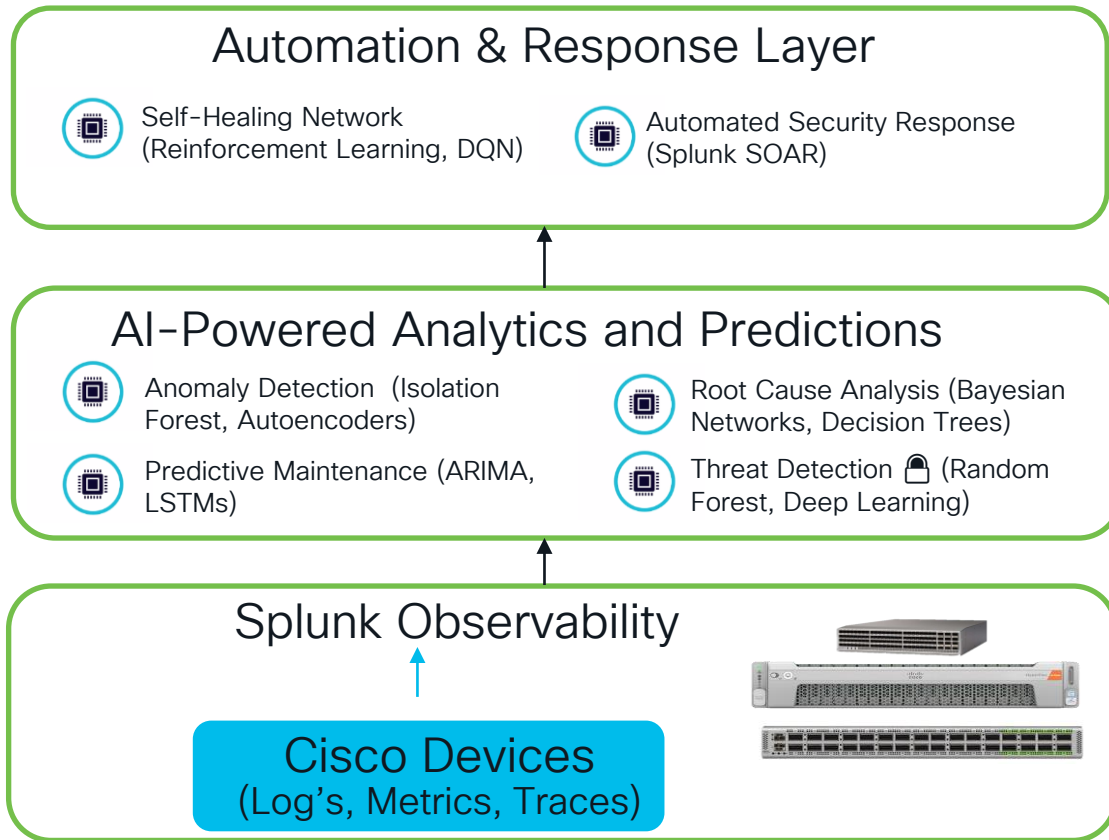
- Anomaly Detection and Predictive Analytics



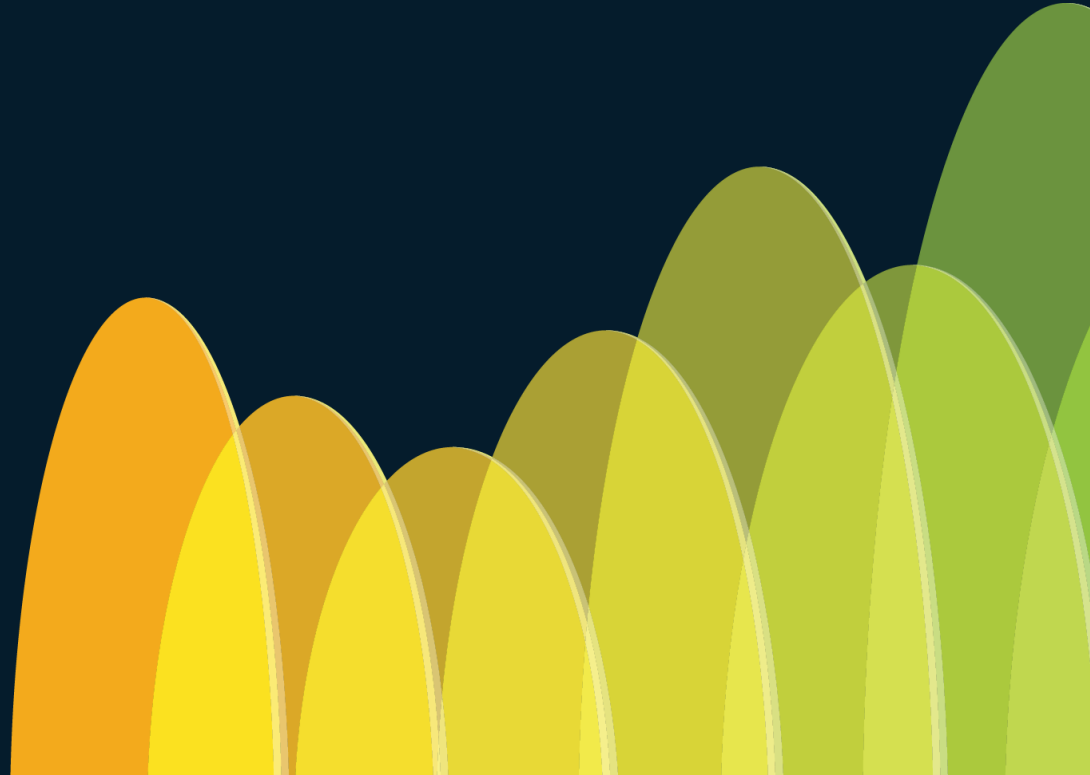
AI-Driven Telemetry Workflow for Predictive Networking



AI-Powered Networking with Telemetry

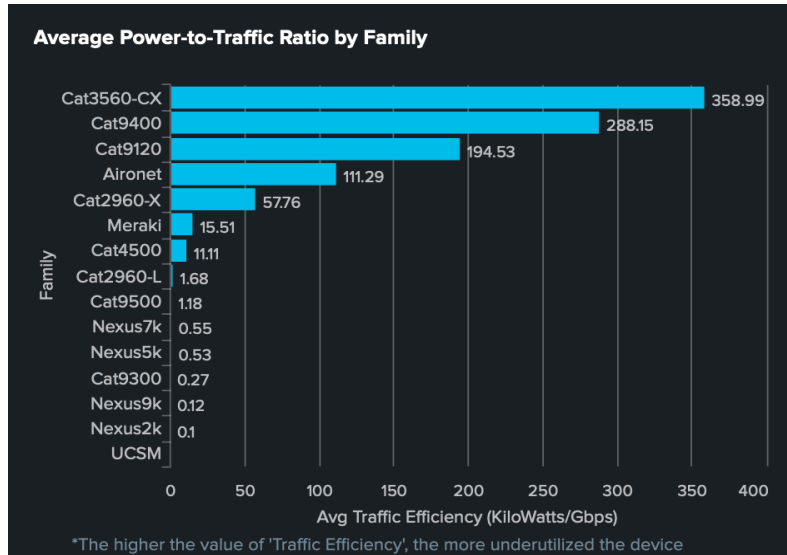


Use-Cases & Best Practices



Use Case 1 – Predictive Maintenance

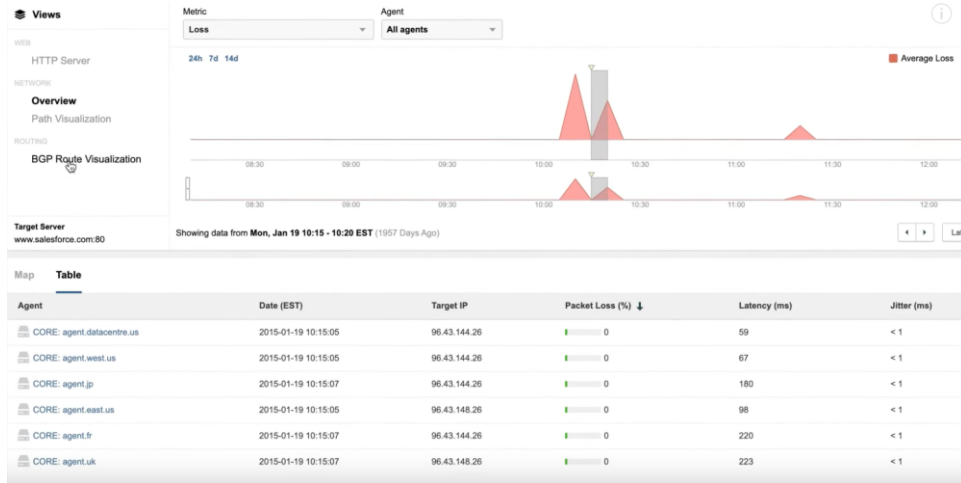
Predictive Maintenance Leveraging Cisco's device health data and Splunk's logs to predict failures.



- Identify the specific devices or systems that require predictive maintenance (e.g., routers, switches, or access points).
- Set measurable goals such as reducing downtime, preventing failures, or improving network reliability.

Use Case 2 – Network Optimization

Network Optimization using AI models to optimize network traffic flows and reduce congestion.



- Reduce network congestion and improve traffic flows
- Minimize latency, balance loads across links, or maximize throughput
- Identify areas for optimization (e.g., data centers, branch offices, or WAN links).

Use Case 3 – Security Incident Detection

Security Incident Detection combining threat intelligence from Cisco with Splunk's anomaly detection

The screenshot displays the Splunk Enterprise Security (ES) interface. On the left, the 'Analyst queue' shows a list of findings and investigations. The 'Findings and Investigations' section lists several items, including 'Multiple findings from the same entity' and '24 hour risk threshold exceeded for entity'. On the right, a detailed view of a finding is shown, titled 'Multiple findings from the same entity'. It indicates that 4 findings were detected for the entity 'bstoll@splunkshirtcompany.com'. The interface includes fields for Owner (Marquis Montgomery), Status (New), Urgency (Medium), Severity (Medium), and Disposition (Undetermined). A table of metadata is also visible, including Time (Today, 9:42 AM), Detection (Same Entity Finding Aggregation), Entity (bstoll@splunkshirtcompany.com), Original Splunk source (Access - Geographically Improbable Access Detected Demo - Rule BA - System Process Running from Unexpected Location - Rule), Annotation framework (mitre_attack), Destination (bstoll@splunkshirtcompany.com), Destination category (workstation windows), Destination city (San Francisco), Destination country (US), Destination DNS (bstoll), Destination Expected (false), Destination IP address (10.0.1.4), Destination NIT (bstoll.splunkshirtcompany.com), Destination hostname (ben.stoll), Destination PCI domain (untrust), and Destination requires antivirus (false).

- Enhance security by proactively detecting and responding to threats
- Focus on specific use cases like phishing detection, malware identification, or insider threats
- Identify key security tools and data sources (e.g., Cisco SecureX and Splunk)

Technical Architecture Recap

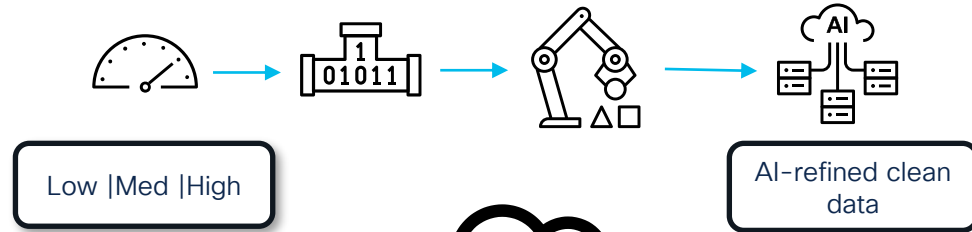
Data Flow:

- 1) Data ingestion from Cisco devices
- 2) Data aggregation and correlation in Splunk.
- 3) AI model training using combined datasets.
- 4) Real-time predictions and automated actions.

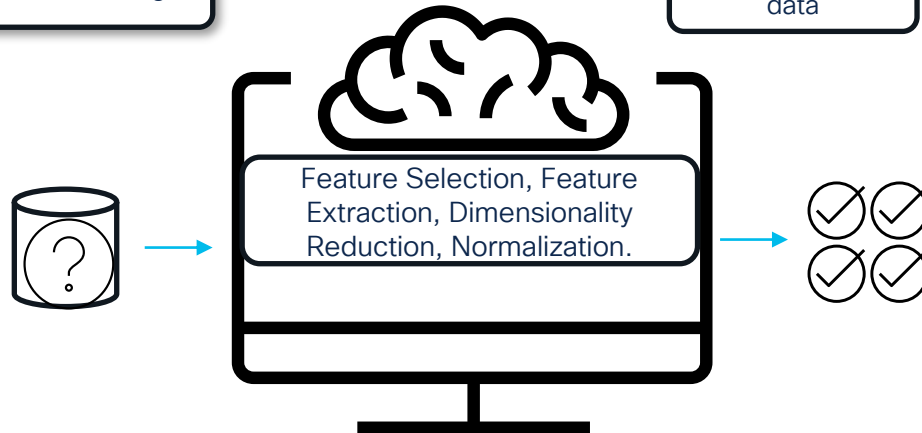


AI Model Design Considerations

Data Quality



Feature Engineering



Model Evaluation

Best Practices for Implementation

Start Small

- Focus on a specific use case.

Automate Data Pipelines

- Use APIs and connectors.

Monitor and Improve Models

- Regularly update models based on new data

Challenges and Solutions



Challenges and Solutions

Challenge: Data Silos

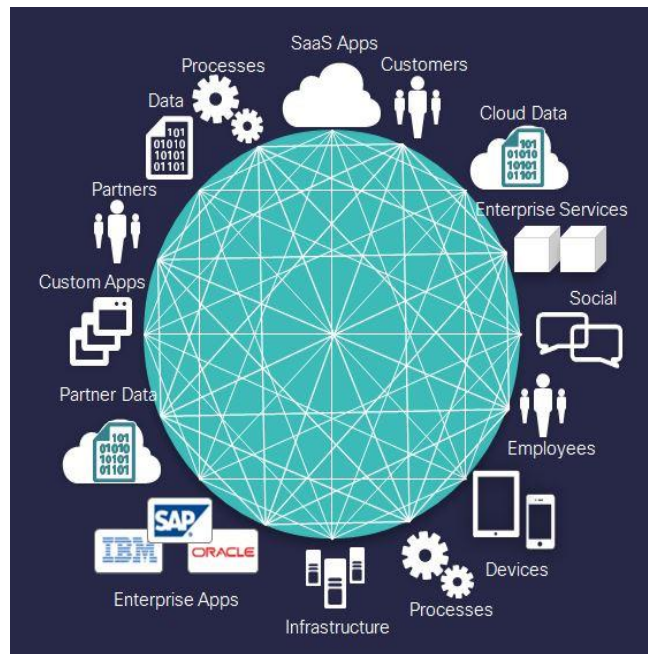
Solution: Use Splunk for data aggregation.

Challenge: Model Drift

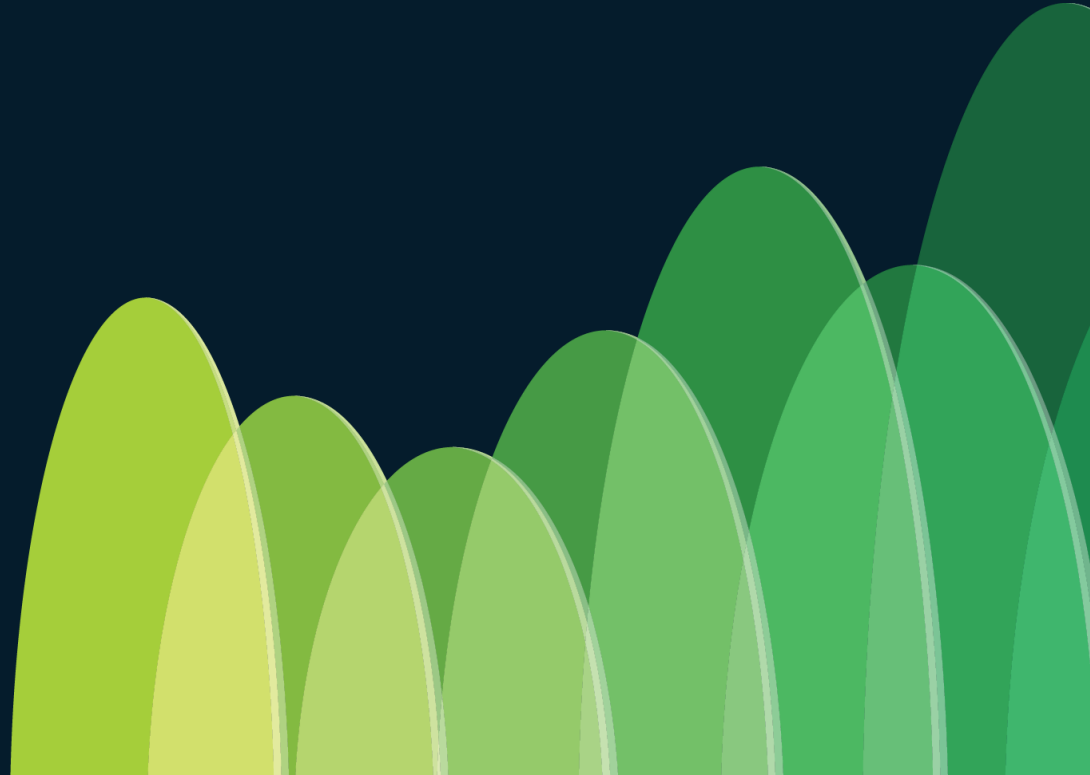
Solution: Continuous model monitoring.

Challenge: Security & Privacy

Solution: Implement role-based access controls.



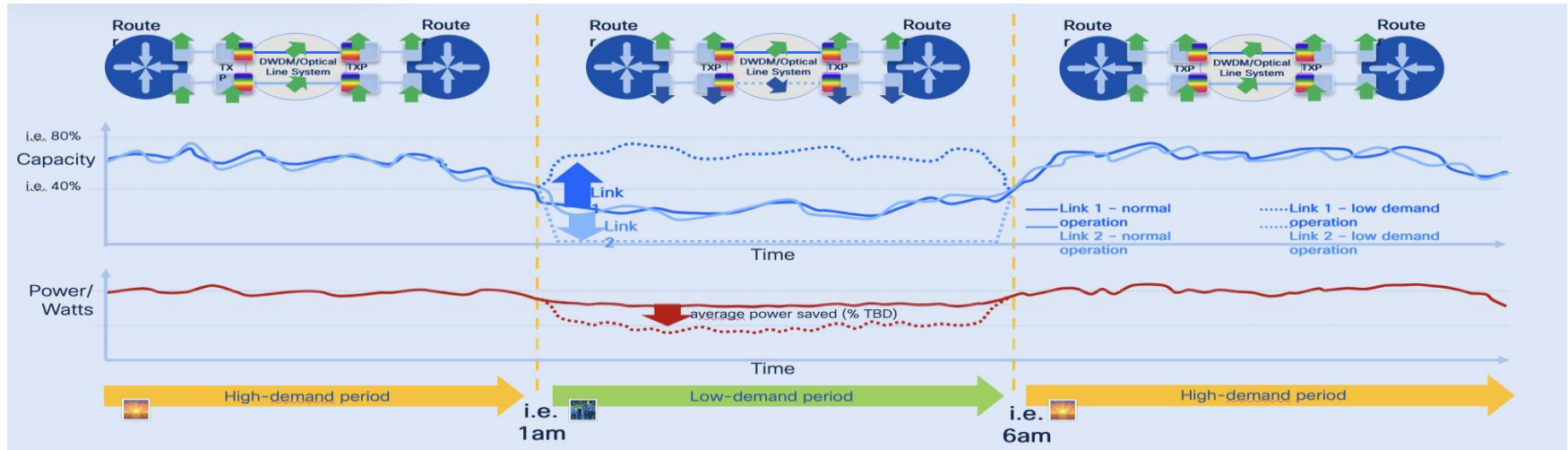
Success Story



Success Story

Case Study: SP Customer Challenge: Power and Cost

- Solution: Integrated Cisco and Splunk data to predict network utilization and enable power savings
- Outcome: Reduced power utilization and energy costs



Webex App

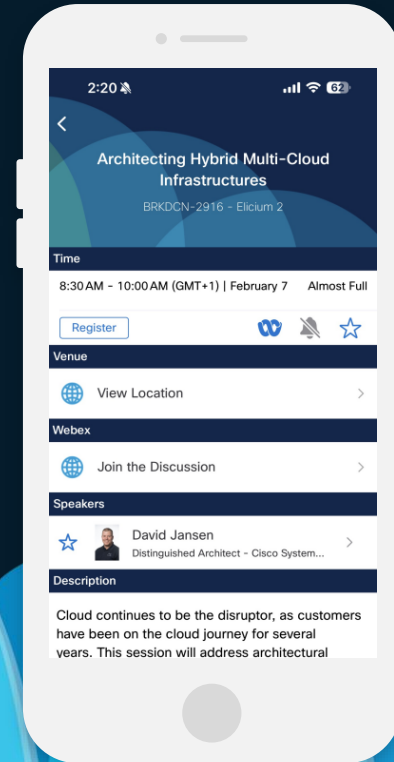
Questions?

Use the Webex app to chat with the speaker after the session

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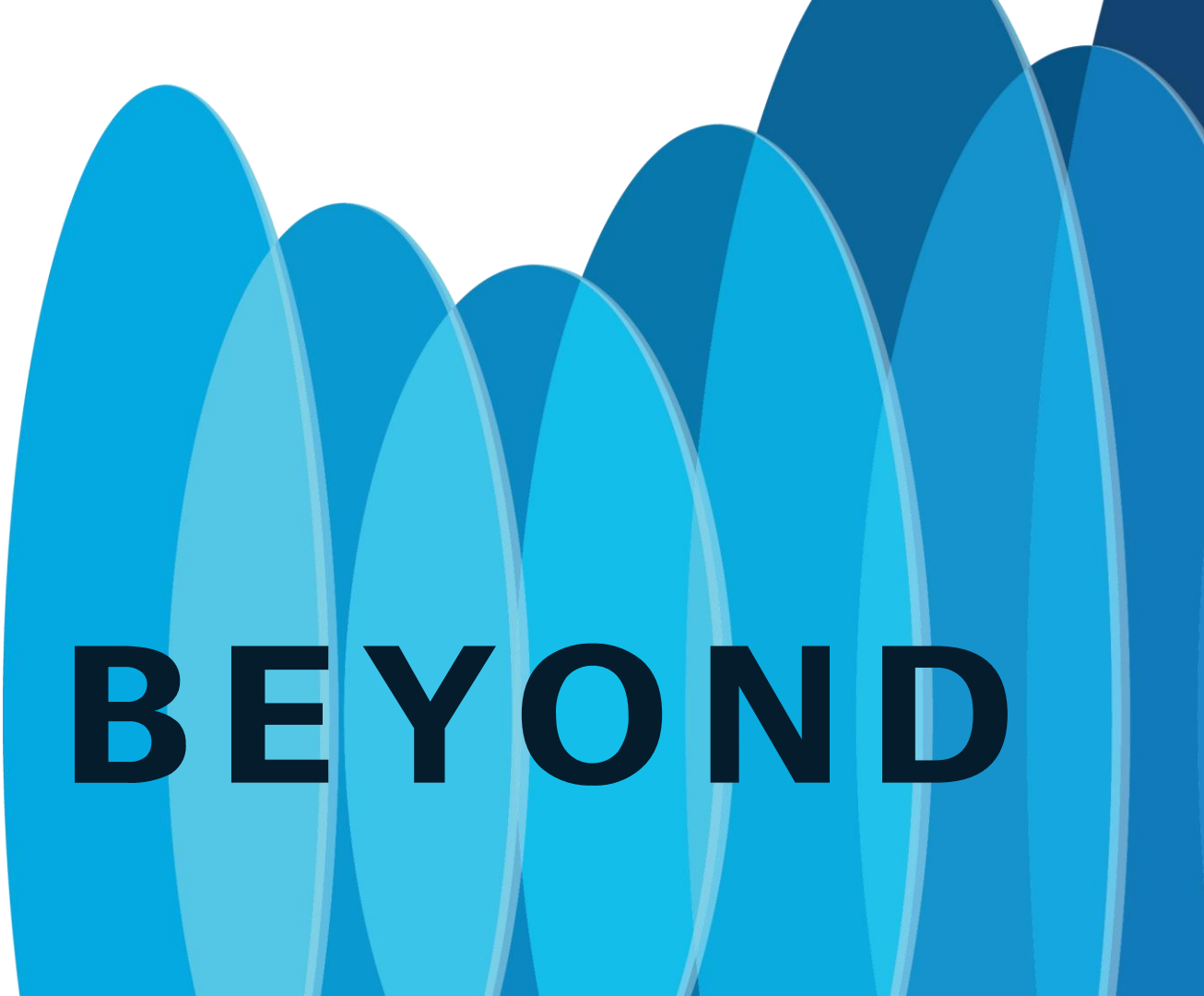


Thank you



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GO BEYOND

The background of the slide features a series of overlapping, teardrop-shaped elements in various shades of blue, ranging from light sky blue to deep navy blue. These shapes are arranged in a way that creates a sense of depth and movement, resembling a stylized horizon or a series of waves. The overall aesthetic is clean and modern.