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Local Gateway Design and Deployment for Webex Calling

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BRKCOL-2169



Cisco Webex App

Questions?

Use Cisco Webex App to chat with the speaker after the session

How

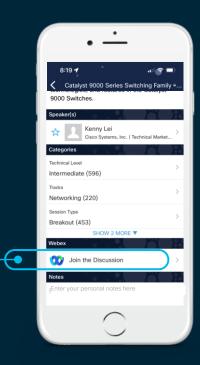
- 1 Find this session in the Cisco Live Mobile App
- 2 Click "Join the Discussion"
- 3 Install the Webex App or go directly to the Webex space

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4 Enter messages/questions in the Webex space

Webex spaces will be moderated by the speaker until June 17, 2022.



https://ciscolive.ciscoevents.com/ciscolivebot/#BRKCOL-2169





Agenda

- Local Gateway overview and sizing
- Key configuration updates required
- Multiple LGWs on a single CUBE
- Resources

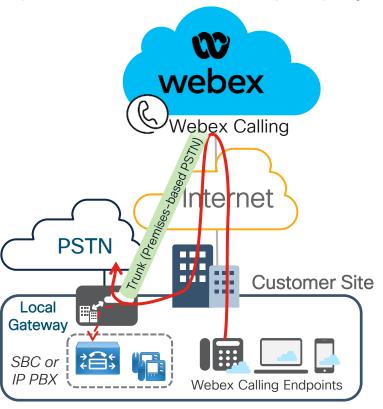


Local Gateway Overview and Sizing



Webex Calling Trunk - Local Gateway

(Premises-based PSTN) Deployment



- Provides connectivity to a customerowned premises-based PSTN service
- May also provide connectivity to an onpremises IP PBX or dedicated SBC/PSTN GW
- Enables on-prem to Webex Calling transition
- Endpoint registration is NOT proxied through Local Gateway, unlike CUBE Lineside. Endpoints directly register to Webex Calling over the Internet eliminating the need for endpoint survivability.

Local Gateway

Platform Support

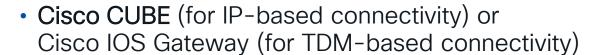
Local Gateway (LGW)







IOS-XE GW



- Hardware and software requirements:
 - ISR 4321, 4331, 4351, 4431, 4451, 4461 (IOS XE 17.6.3)
 - vCUBE in AWS, Azure



 Catalyst 8200/8300 series (IOS XE 17.6.3)



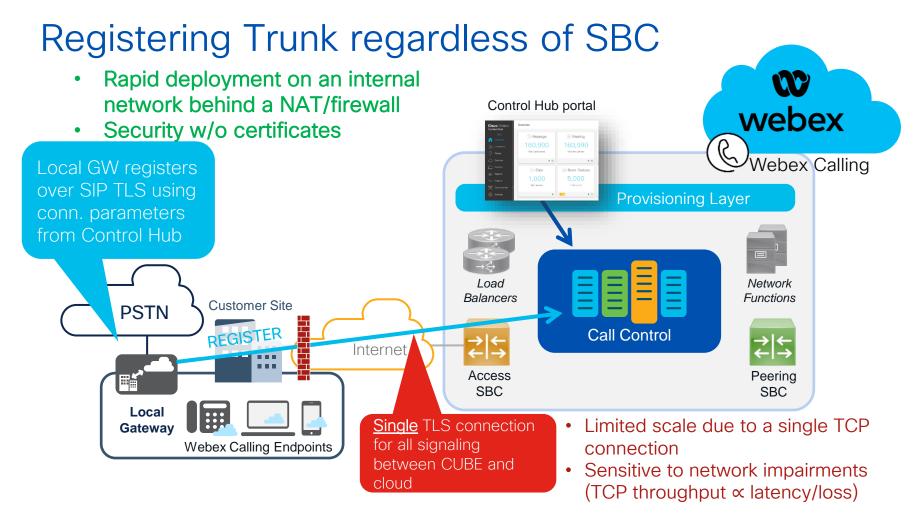
- CSR 1000v (vCUBE) (16.12.5 or later 17.3.5 latest) –
- Catalyst 8000v Edge (vCUBE) (IOS XE 17.6.3)
 - CSR 1000v licenses are not included in Webex Calling Flex and need to be purchased separately
 - Estimate 200 kbps total data throughput for every audio call
- ISR 1100 (IOS-XE 16.12.5 or later)



CUBE Software Release Mapping

TOBE CONTROL ROLL TO THE PRINTS			
CUBE Version	Initial IOS-XE Release for this CUBE version and Release date		Subsequent IOS-XE Release for this CUBE version
12.5.0	16.10.1a	Nov 2018	16.10.2 - 16.10.3
12.6.0	16.11.1a	March 2019	16.11.1b
12.7.0	16.12.1c	July 2019	16.12.1a - 16.12.6 - 16.12.7
12.7.1	17.1.1	Nov 2019	-
12.8.0	17.2.1r	March 2020	17.2.3
14.0	17.3.1a	July 2020	17.3.5
14.1	17.3.2 *	Oct 2020	17.3.5
14.2	17.4.1a	Nov 2020	17.4.2
14.3	17.5.1	March 2021	17.5.1a
14.4	17.6.1a	July 2021	17.6.3a
14.4	17.7.1a	Nov 2021	
14.4	17.8.1a	March 2022	
TBD	17.9.1	July 2022	

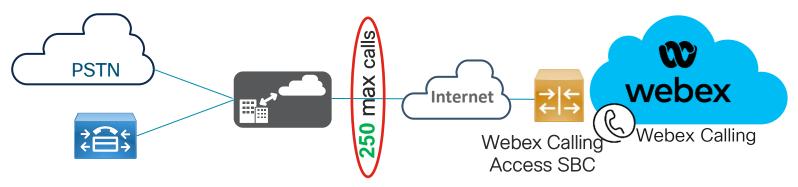
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Webex Calling Trunk - Local gateway Concurrent Call Limits

- Regardless of LGW platform, premises trunks between LGW and Webex Calling cannot exceed 250 concurrent calls when connected over the Internet (OTT).
 - This assumes a maximum of <u>100ms one-way latency</u> with <u>no more than 10ms jitter</u>, <u>less than</u>
 0.5% packet loss
 - Poor network conditions between Local Gateway and Webex Calling access SBC can limit the performance of the signaling connection leading to an even lower concurrent calls limit.
- Multiple LGWs with Trunk and Route groups can be deployed for higher scale:
 - Premises → cloud calls: load balancing supported today (e.g., CUCM route groups)
 - Cloud → premises calls: Webex Calling Trunk and Route Groups



Note: Contact your Cisco account team if you need more than 250 concurrent calls per LGW

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- Templates, Troubleshooting, and Resources



Key Configuration Updates Required





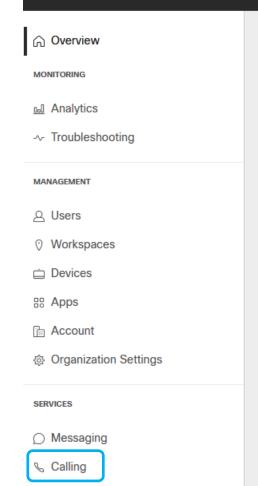
Onboarding Process Webex Calling Trunk



1a. Log in to customer portal and navigate to Services – Click Calling

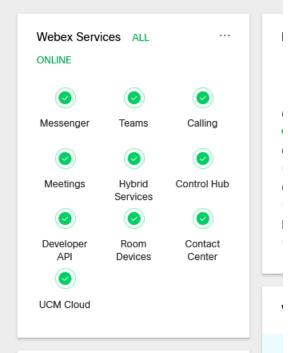


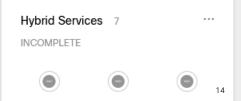
Hybrid



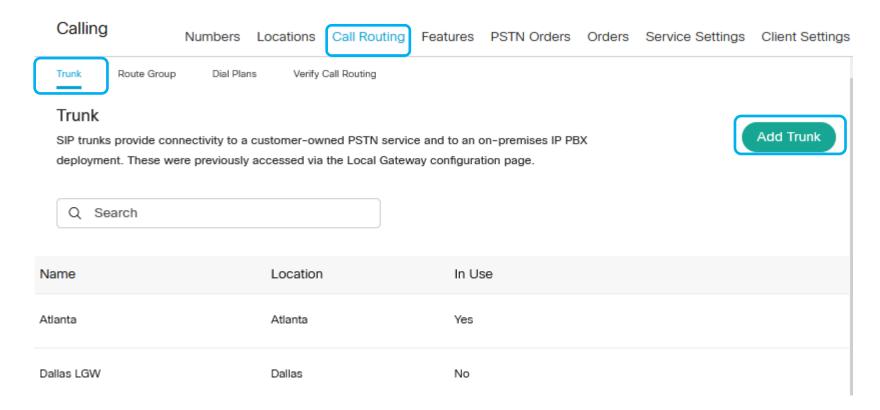
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Overview





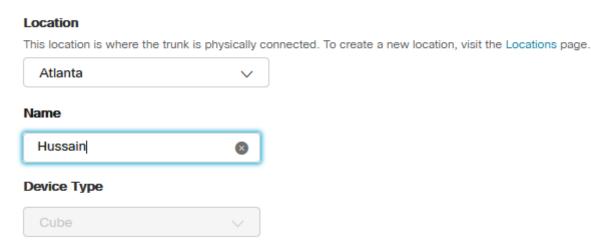
1b. Navigate to Trunk within Call Routing and select Add Trunk





1c. Add a new Trunk for the desired Location

Add Trunk



Trunk name is limited to 24 characters



1g. Save the Trunk parameters to build the LGW CLI Parameters on this display required for building LGW CLI Add Trunk



Hussain Successfully Created.

Visit Route Group page to add trunk(s) to a route group.

Visit Locations page to configure PSTN connection to individual locations.

Visit Dial Plans page to use this trunk as the routing choice for a dial plan.

Trunk Info

Status

unknown

Trunk Group OTG/DTG hussain2572_lgu

Outbound Proxy Address
la01.sipconnect-us10.cisco-bcld.com

Registrar Domain 40462196.cisco-bcld.com

Line/Port

Hussain6346_LGU@40462196.cisco-bcld.com

Authentication Information

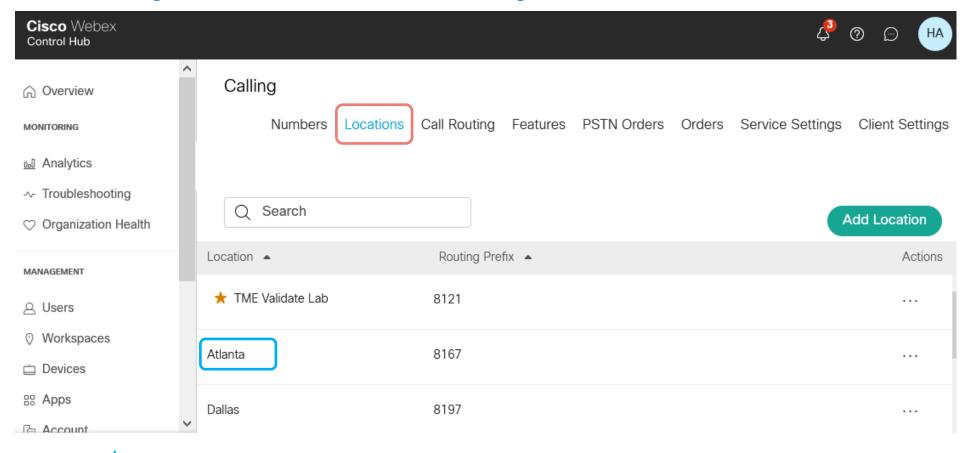
Record the username and password below. If you lose this information, you need to retrieve the username and reset the password.

Username: Hussain2572_LGU

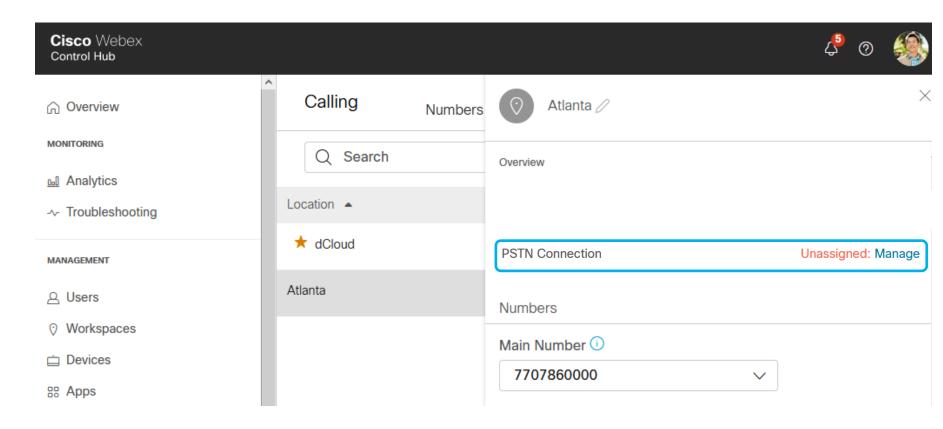
Password: meX7]~)VmF



1f. Navigate to Locations under Calling and select the desired location



1g. Click on Unassigned under PSTN Connection





1h. Select Premises-based PSTN (formerly local gateway)

Connection Type

Choose the connection type for all phone numbers associated with Smyrna.

cisco Cisco PSTN

Cisco-provided PSTN provides a bundled Cisco solution that simplifies your cloud calling experience with easy PSTN ordering and full support from Cisco and our Partners.

Unavailable; talk to your partner.

Select Cisco Cloud Connected
PSTN partners that provide
flexible global PSTN solutions
fully integrated with Cisco's
Webex Calling cloud.

Select

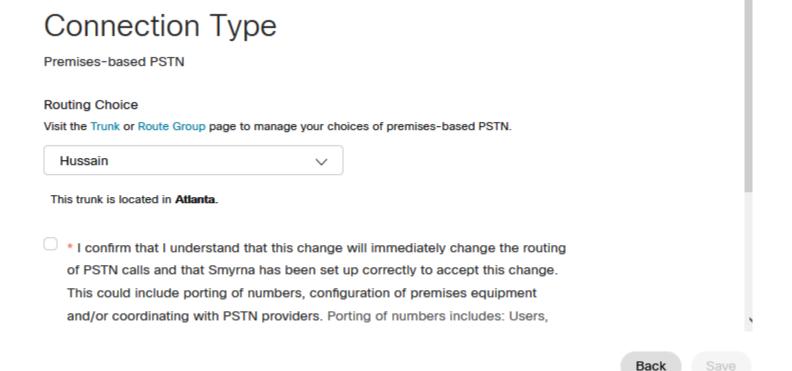
Premises-based PSTN
(formerly local gateway)

Bring Your Own Carrier by
interconnecting any Service
Provider's PSTN with a premisesbased local gateway that tightly
integrates to Cisco's Webex
Calling cloud.

Selected



1i. Select the Trunk, verify the Control Hub Location, and click Save





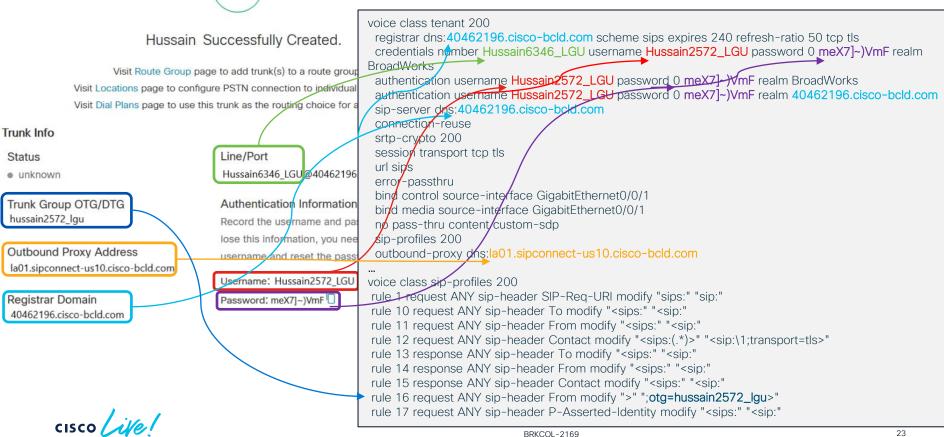
Updating Outbound Proxy



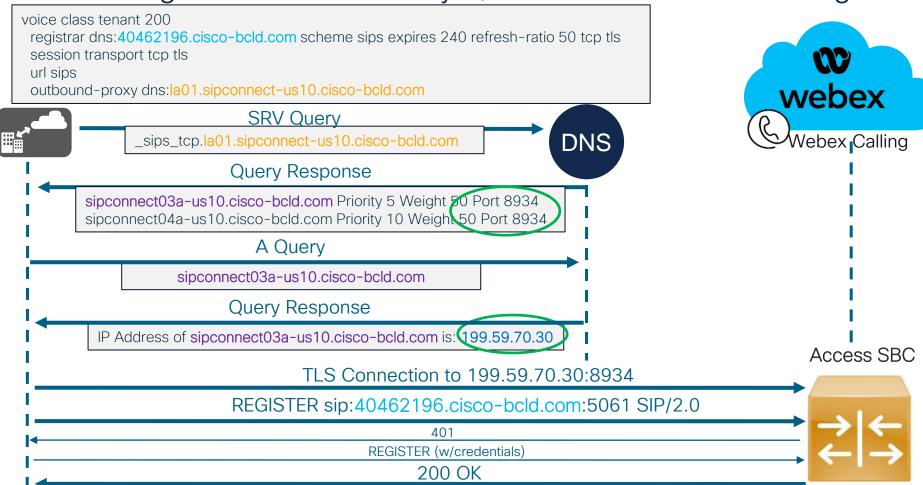
Add Trunk



Control Hub Trunk Info Connection Parameters > LGW CLI Config



Establishing Secure Connectivity b/w LGW and Webex Calling



Step by Step outbound proxy upgrade process

(Reload not required)

- 1. Update IP Trust list based on Webex Calling Port Reference guide
- 2. Update any applicable / matching firewall rules based on above IP ranges
- 3. Get the new outbound proxy from control hub
- 4. In voice class tenant 200 issue no registrar and no outbound-proxy

```
voice class tenant 200
no registrar !-> sends a REGISTER to Access SBC with Expires:0
no outbound-proxy
```

5. Update with the new outbound-proxy within voice class tenant 200 and add the registrar back

```
voice class tenant 200
outbound-proxy dns:<new outbound proxy fqdn>
registrar dns:<same registrar fqdn>
```

- 6. Save the local gateway configuration using the write command
- 7. Validate the registration for OTG is successful with show sip-ua register status





Single Dial-peer facing Webex Calling for Inbound/Outbound Calls



dial-peer voice 101 voip voice class uri 200 sip **Existing Dial-peer** description Outgoing dial-peer to IP PSTN pattern dtg=hussain3847.1gu structure destination-pattern BAD.BAD dial-peer voice 200 voip session protocol sipv2 description Incoming dial-peer from Webex Calling session target ipv4:198.18.133.3 incoming uri request 200 voice-class codec 99 destination dpg 100 voice-class sip tenant 100 voice-class codec 99 dtmf-relay rtp-nte voice-class stun-usage 200 no vad voice-class sip tenant 200 dtmf-relay rtp-nte srtp Inbound WxC Dial-Peer Outbound PSTN Call **Outbound IP PSTN Dial-Peer** no vad Cisco Webex **ITSP SIP Trunk Webex Calling** Calling SIP Trunk _{G0/0/1} G0/0/0 sip-server Outbound WxC Dial-Peer Inbound PSTN Call **Inbound IP PSTN Dial-Peer** voice class uri 100 sip dial-peer voice 201 voip

IP PSTN

198.18.133.3

host ipv4:198.18.133.3 dial-peer voice 100 voip description Incoming dial-peer from IP PSTN

incoming uri via 100 session protocol sipv2 destination dpg 200 voice-class codec 99 voice-class sip tenant 300 dtmf-relay rtp-nte no vad

no voice-class sip localhost voice-class sip tenant 200 dtmf-relay rtp-nte srtp no vad

voice-class codec 99

destination-pattern BAD.BAD

session target sip-server

voice-class stun-usage 200

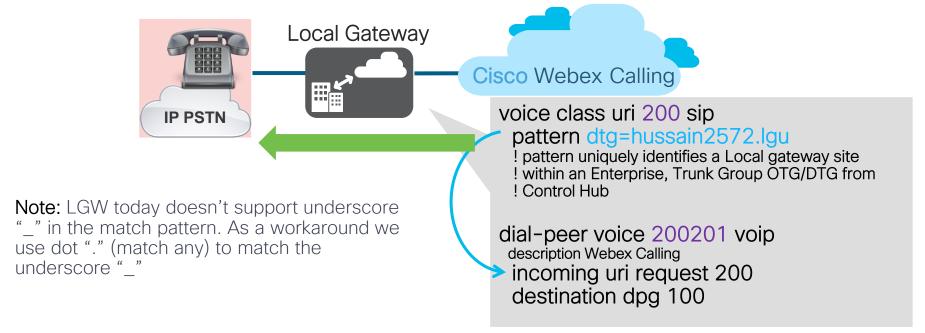
description Outgoing dial-peer to Webex Calling

27

dial-peer voice 101 voip voice class uri 200 sip pattern dtg=hussain3847.1gu description Outgoing dial-peer to IP PSTN destination-pattern BAD.BAD dial-peer voice 200 voip session protocol sipv2 description Incoming dial-peer from Webex Calling session target ipv4:198.18.133.3 incoming uri request 200 voice-class codec 99 destination dpg 100 voice-class sip tenant 100 voice-class codec 99 dtmf-relay rtp-nte voice-class stun-usage 200 no vad voice-class sip tenant 200 dtmf-relay rtp-nte srtp Inbound WxC Dial-Peer Outbound PSTN Call **Outbound IP PSTN Dial-Peer** no vad Cisco Webex **ITSP SIP Trunk Webex Calling IP PSTN** Calling SIP Trunk _{G0/0/1} G0/0/0 198.18.133.3 sip-server Inbound PSTN Call Outbound WxC Dial-Peer **Inbound IP PSTN Dial-Peer** voice class uri 100 sip dial-peer voice 201 voip host ipv4:198.18.133.3 description Outgoing dial-peer to Webex Calling destination-pattern BAD.BAD dial-peer voice 100 voip session target sip-server description Incoming dial-peer from IP PSTN voice-class codec 99 incoming uri via 100 voice-class stun-usage 200 session protocol sipv2 no voice-class sip localhost destination dpg 200 voice-class sip tenant 200 voice-class codec 99 dtmf-relay rtp-nte voice-class sip tenant 300 srtp dtmf-relay rtp-nte no vad no vad 28

voice class uri 200 sip dial-peer voice 101 voip New Dial-peer pattern dtg=hussain3847.1gu description Outgoing dial-peer to IP PSTN structure destination-pattern BAD.BAD voice class dpg 100 session protocol sipv2 description Incoming WxC(DP200201) to IP PSTN(DP101) session target ipv4:198.18.133.3 dial-peer 101 preference 1 voice-class codec 99 voice-class sip tenant 100 voice class dpg 200 dtmf-relay rtp-nte description Incoming IP PSTN(DP100) to WxC(DP200201) no vad dial-peer 200201 preference 1 **Outbound PSTN Cal Outbound IP PSTN Dial-Peer** Cisco Webex Calling **ITSP SIP Trunk** Webex Calling **IP PSTN** sip-server SIP Trunk G0/0/1 G0/0/0 198.18.133.3 dial-peer voice 200201 voip description In/Out WxC **Inbound IP PSTN Dial-Peer** max-conn 250 Inbound PSTN Call destination-pattern BAD.BAD WxC Dial-Peer voice class uri 100 sip session protocol sipv2 session target sip-server Inbound/Outbound host ipv4:198.18.133.3 destination dpg 100 dial-peer voice 100 voip incoming uri request 200 description Incoming dial-peer from IP PSTN voice-class codec 99 incoming uri via 100 voice-class stun-usage 200 session protocol sipv2 no voice-class sip localhost destination dpg 200 voice-class sip tenant 200 voice-class codec 99 dtmf-relay rtp-nte voice-class sip tenant 300 srtp dtmf-relay rtp-nte no vad 29 no vad

Local Gateway call routing based on Trunk Group ID



INVITE Received by Local Gateway from Webex Calling

Received:

INVITE sip:+16785551234@198.18.1.226:5061;transport=tls;**dtg=hussain2572_lgu** SIP/2.0 Via: SIP/2.0/TLS 199.59.70.30:8934;branch=z9hG4bK2hokad30fg14d0358060.1



Opus Codec Transcoding

☐ Pre 17.6 releases

- CUBE/LGW didn't support transcoding calls using Opus codec
- Only calls where Opus codec was used on both legs were supported
- Calls that required Opus transcoding were dropped in the release before 17.6.1

□ 17.6.1 release and later

- Interworking between Opus and other codecs is supported
- Transcoding between Opus & other codecs is supported for both secure and non-secure calls
 - RTP-to-RTP, SRTP-to-SRTP, SRTP-to-RTP, and RTP-to-SRTP, SRTP interworking calls, HA setup
- Opus transcoding is supported only with PVDM4 DSP cards in ISR 4K and Catalyst 82/8300 series platforms

DSPFARM Profile configuration –

Active(config) #dspfarm profile 1 transcode

Active(config-dspfarm-profile)#codec g729abr8

Active(config-dspfarm-profile)#codec g729ar8

Active(config-dspfarm-profile)#codec g711alaw

Active(config-dspfarm-profile) #codec g711ulaw

Active(config-dspfarm-profile)#codec g729r8

Active(config-dspfarm-profile)#codec opus

Active(config-dspfarm-profile) #maximum sessions 12

Active(config-dspfarm-profile) # associate application CUBE

Active(config-dspfarm-profile) #no shut

Active(config-dspfarm-profile)#exit





Agenda

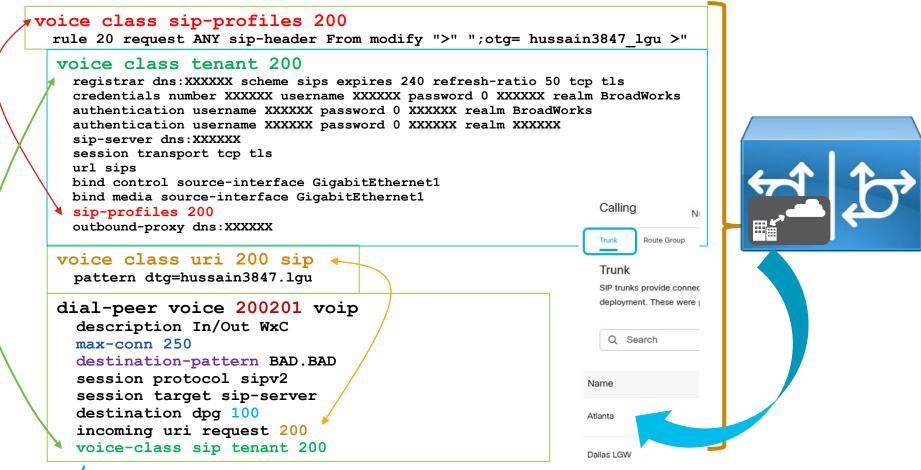
- Local Gateway overview and sizing
- Key configuration updates required
- Multiple LGWs on a single CUBE
- Templates, Troubleshooting, and Resources



Multiple LGWs on a single CUBE



What constitutes a LGW within a CUBE config?



Single CUBE instance with two LGWs - Total <u>500</u> calls



Trunk1 - LGW1=250 calls

dial-peer voice 200201 voip
description In/Out WxC
max-conn 250
destination-pattern BAD.BAD
session protocol sipv2
session target sip-server
destination dpg 100
incoming uri request 200

voice-class sip tenant 200

voice class tenant 200

bind control source-interface GigabitEthernet0/0/1
bind media source-interface GigabitEthernet0/0/1

Trunk 2 - LGW2=250 calls

dial-peer voice 300301 voip
description In/Out WxC
max-conn 250
destination-pattern BAD.BAD
session protocol sipv2
session target sip-server
destination dpg 300
incoming uri request 300
voice-class sip tenant 300

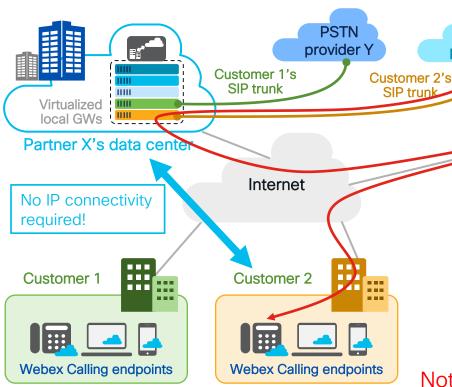
voice class tenant 300

bind control source-interface GigabitEthernet0/0/0 bind media source-interface GigabitEthernet0/0/0



Webex Calling PSTN option:

Partner hosted Local Gateway



 Partner hosts and manages customer's Local Gateway (e.g., vCUBE) connected OTT to Webex Calling

Cisco Webex

Calling

 Not recommended if on-premises PBX or SBC is present (requires VPN between Partner DC and customer network)

Note the default Webex Calling concurrent call limits if planning for Partner hosted LGW option

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PSTN

provider Z

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Partner Hosted LGW

- Can run on any supported CUBE platform
- Single (v)CUBE instance for multiple tenants
- Stacking of dial-peer configuration
 - Tenant specific dial-peers
- From Webex Calling
 - voice class URI 2xx sip matching on tenant specific DTG obtained from Control Hub
- From PSTN
 - voice lass URI 1xx sip matching on SIP trunk peer address
 - · .. or matching on called number, if the SIP trunk is shared



SIP Listening Port on CUBE before IOS-XE 17.8.1a

Default SIP Listen ports are 5060 (UDP/TCP) and 5061 (TLS)

voice service voip sip listen-port non-secure 2000 secure 2050



Introducing multiple SIP listen ports



Multi Tenant - SIP listen ports

- From 17.8.1, inbound listen ports can be configured under each tenant. Previously it was only a global configuration
- Multiple inbound TLS (secured) and TCP/UDP (non-secured) connection can be established on different listen ports.
- Each listen ports can be configured with their own TLS-Profile and their own validation criteria
- Listen port based multi tenancy is supported on both IPv4 and IPv6 on all TLS/TCP/UDP transport protocols



SIP listen ports Considerations

- It is mandatory to configure bind at the tenant level to support multi tenancy based on listen ports. Without interface bind at the tenant level, listen port will not be opened.
- Listen port and bind interface must be unique across:
 - Global and tenant level
 - Secure and non-secure
 - i.e., we cannot configure the same TLS/TCP/UDP listen port across multiple tenants or globally. CUBE will report an error as "Port number already in use"
- Tenant level listen port configuration cannot be modified while there are active calls using the dial-peer to which the tenant is associated.



Multi Tenant – SIP listen ports Design Considerations

- The non-secure port range is 5000 5500. This is to avoid overlap between UDP/RTP port range
- TLS port range is 1 to 65535
- For listen-port based multi tenant support on CUBE, you MUST configure
 - Tls profile under voice class tenant configuration mode
 - Listen port under voice class tenant configuration mode
- Functionality:
- The inbound dial-peers are filtered based on the tenant tag associated to the dialpeer
 - Inbound call to Listen port → tenant → Inbound dial-peers



Multi Tenant - SIP listen ports - Configuration

Configure voice class tls-profile

```
Router(config) #voice class tls-profile <tag>
Router(config-class) #cn-san validate ?

bidirectional Enable CN/SAN validation for both client and server certificate

client Enable CN/SAN validation for client certificate

server Enable CN/SAN validation for server certificate
```

Configure voice class tenant, listen port and associate TLS profile to the tenant

```
Router(config) #voice class tenant <tag>
Router(config-class) #listen-port ?
```

```
non-secure Change UDP/TCP SIP listen port (have bind configured under this tenant for the config to take effect)

secure Change TLS SIP listen port (have bind configured under this tenant for the config to take effect
```

```
Router(config-class) #tls-profile <tag> <1-10000> Specify the tls-profile tag number
```



Single vCUBE instance with two LGWs - Total <u>500</u> calls



Trunk1 - LGW1=250 calls

dial-peer voice 200201 voip

description In/Out WxC

max-conn 250

destination-pattern BAD.BAD session protocol sipv2 session target sip-server destination dpg 100 incoming uri request 200 voice-class sip tenant 200

voice class tenant 200

bind control source-interface GigabitEthernet1 bind media source-interface GigabitEthernet1 listen-port secure 5062 tls-profile 2

voice class tls-profile 2
 trustpoint CUBE-TLS

Trunk 2 - LGW2=250 calls

dial-peer voice 300301 voip

description In/Out WxC

max-conn 250

destination-pattern BAD.BAD session protocol sipv2 session target sip-server destination dpg 300 incoming uri request 300 voice-class sip tenant 300

voice class tenant 300

bind control source-interface GigabitEthernet1
bind media source-interface GigabitEthernet1
listen-port secure 5070
tls-profile 3

voice class tls-profile 3
 trustpoint CUBE-TLS

Multi Tenant - SIP listen ports - Performance/Scale

Platform	No. of Tenants	No. TLS Conn.	CPS	Concurrent calls	Max Calls per Tenant
C8KV Medium	200	400	6	1080	6
ASR1006x	200	400	20	3600	18
ISR4461	200	400	39	7000	35
C8300-2N2S-4T2X	200	400	39	7020	36

Platform	No. of Tenants	No. TLS Conn.	CPS	Concurrent calls	Max Calls per Tenant
C8KV Medium	0	1	6	1080	NA
ASR1006x	0	1	20	3600	NA
ISR4461	0	1	39	7000	NA
C8300-2N2S-4T2X	0	1	39	7020	NA





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Introducing Always on debugging with VOIP Trace

- VOIP Trace is CUBE's new serviceability framework developed to log SIP Signalling and events without explicitly enabling traditional debugs like debug ccsip messages
- Traces are collected in system memory and can be stored in local buffer or on an external syslog server, which ever is configured
- VOIP Trace is enabled by default from IOS-XE 17.4.1, 17.3.2 (helps troubleshoot intermittent issues)
- VOIP Trace captures:
 - SIP messages for SIP Trunk to Trunk calls
 - Events and API calls from SIP layer to other layers in CUBE
 - SIP Errors
 - Call Control (unified communication call flows processed by CUBE)
 - FSM (Finite State Machines) states and events
 - Dial peer matched
 - · RTP ports allocated
- For more details visit https://www.cisco.com/c/en/us/td/docs/ios-xml/ios/voice/cube/configuration/cube-book/voip-trace-for-cube.html

voice service voip trace

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Resources



Mutual TLS based Local Gateway Certificate Authority webex WebexCallin CUBE.cert g.cert Verifies Verifies **LGW** Webex Calling LGW.cert WxC.cert Initiate TLS Connection Sends WxC.cert, requests CUBE.cert Sends CUBE.cert TLS Session Established



Resources

- CUBE Box https://cisco.box.com/CUBE-Enterprise (request access via email)
- Webex Calling https://cisco.box.com/WebexCalling (request access via email)
 - Email ASK-CUBE@EXTERNAL.CISCO.COM with your Box.com account id (email) for access to the Box.com links above. Free Box.com account is fine as well
- Webex Calling Deployment Guide
- Local Gateway Configuration Guide
- Collaboration Transitions
- Webex Calling PA
- vCUBE support on Azure
- Labs
- Cisco Webex Calling
- Transitioning from Unified CM to Webex Calling



Technical Session Surveys

- Attendees who fill out a minimum of four session surveys and the overall event survey will get Cisco Live branded socks!
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- These points help you get on the leaderboard and increase your chances of winning daily and grand prizes.



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Thank you



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