# cisco live!







# Why You Shouldn't Fear Upgrading Your ACI Fabric

Part II - Best Practices

Joseph Ristaino, Takuya Kishida Technical Marketing Engineers - Cloud Networking and Datacenter Business Unit BRKDCN-2810b



## Cisco Webex App

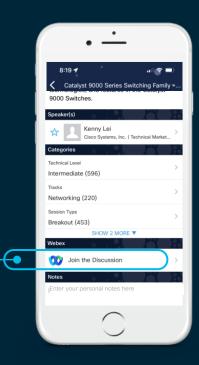
### **Questions?**

Use Cisco Webex App to chat with the speaker after the session

#### How

- 1 Find this session in the Cisco Live Mobile App
- 2 Click "Join the Discussion"
- 3 Install the Webex App or go directly to the Webex space
- 4 Enter messages/questions in the Webex space

Webex spaces will be moderated by the speaker until June 17, 2022.



https://ciscolive.ciscoevents.com/ciscolivebot/#BRKDCN-2810b





# Agenda

- Best Practices Workflow Review
- Best Practice Configurations
- "Pre-Upgrade Checklist" Review and Execution.
- "Do's and Don'ts"



## Recommended Guides

## Cisco ACI Upgrade Checklist - Important Starting Point

#### Cisco ACI Upgrade Checklist

## **ACI Upgrade Checklist:** https://www.cisco.com/c/en/us/td/do cs/switches/datacenter/aci/apic/sw/kb /Cisco-ACI-Upgrade-Checklist.html Detailed Upgrade Guide (the basis for this presentation) https://www.cisco.com/c/en/us/td/do cs/dcn/aci/apic/all/apic-installationaci-upgrade-downgrade/Cisco-APIC-Installation-ACI-Upgrade-Downgrade-

| Task   |
|--|
| Pick your target APIC and ACI switch versions.  Both APICs and ACI switches must be upgraded to the same version.  |
| <ul> <li>APIC and ACI switch versions that are compatible to each other are described in the form of x.y(z) and 1x.y(z). For instance, APIC version 5.2(1g) corresponds to ACI switch version 15.2(1g).</li> </ul>   |
| <ul> <li>Check the Release Notes (APIC and ACI switches) for the target version for any open caveats or defects.</li> </ul>  |
| See the APIC Upgrade/Downgrade Support Matrix for the supported upgrade paths from your current version.  - If your current version and the target version are too far apart, you might need to upgrade both your APICs and switches to an intermediate version suggested in the APIC Upgrade/Downgrade Support Matrix first. See Multistep Upgrades in the Clisco APIC Installation and ACI Upgrade and Downgrade Guide for more information. |
| The APIC Upgrade/Downgrade Support Matrix also shows you which CIMC version you need to use for your target APIC version.  |
| Review the ACI upgrade architecture. See ACI Upgrade Architecture in the Cisco APIC Installation and ACI Upgrade and Downgrade Guide to understand what you should expect along with what you must not perform.  |
| Export your configuration for backup.  See the Cisco ACI Configuration Files; Import and Export document for details. Ensure that AES encryption is enabled.   |
| Disable all App Center apps on the APICs.  See Guidelines for App Center Apps in the Cisco APIC Installation and ACI Upgrade and Downgrade Guide for details.  |
| Download both APIC and ACI switch firmware to your APICs.  See the Downloading APIC and Switch Images on APICs section in the Cisco APIC Installation and ACI Upgrade and Downgrade Guide for each release for details:  • Releases prior to Ax: Downloading APIC and Switch Images on APICs   |
| Releases 4.x or 5.0: Downloading APIC and Switch Images on APICs   |
| Release 5.1 or later: Downloading APIC and Switch Images on APICs  |
| Download ACI switch firmware from your APICs to each switch. Starting from switch release 1.4.1(1), switches can download the image from APICs prior to the upgrade. See Rule 5 - Save time by downloading switch images beforehand in the Cisco APIC installation and ACI Upgrade and Downgrade Guide for details.  |
| Perform pre-upgrade validations. See Pre-Upgrade Checklists in the Cisco APIC Installation and ACI Upgrade and Downgrade Guide for details.  |
| Upgrade CIMC on your APICs if suggested so by the Support Matrix.  See Upgrading the CIMC Software in the Cisco APIC Installation and ACI Upgrade and Downgrade Guide for details.   |
| Upgrade APICs. See the Upgrading the Cisco APIC section in the Cisco APIC Installation and ACI Upgrade and Downgrade Guide for each release for details:  • Releases prior to 4.x: Upgrading the Cisco APIC from Releases Prior to Release 4.x   |
| Releases 4.x or 5.0: Upgrading the Cisco APIC From Releases 4.x or 5.0:  |
| Release 5.1 or later: Upgrading the Cisco APIC From Releases 5.1x or Later   |



Guide.html

## ACI Firmware Upgrade Best Practice Checklist



Determine Desired Software and Check Support Matrix



Review and Implement Best Practice Configurations



Discover and Clear any issues raised from "pre-upgrade validations"



Review Upgrade Architecture and "do's and don'ts"



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## ACI Software Life Cycle

Cisco Recommended Software Releases

https://www.cisco.com/c/en/us/td/do cs/switches/datacenter/aci/apic/sw/re commended-

release/b Recommended Cisco ACI

Releases.html

Cisco ACI Release Notes

https://www.cisco.com/c/en/us/support/cloud-systems-

management/application-policyinfrastructure-controller-apic/tsdproducts-support-series-home.html Cisco ACI Upgrade/Downgrade Support Matrix

3

https://www.cisco.com/c/dam/en/us/td/docs/Website/datacenter/apicmatrix/index.html

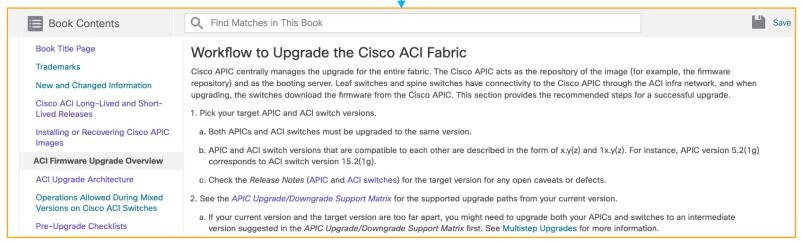


## ACI Software Life Cycle



#### Review the ACI Upgrade/Downgrade Guide!

https://www.cisco.com/c/en/us/td/docs/dcn/aci/apic/all/apic-installation-aci-upgrade-downgrade/Cisco-APIC-Installation-ACI-Upgrade-Downgrade-Guide/m-aci-firmware-upgrade-overview.html#id 48185





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# Best Practices Configuration



# ACI Firmware Upgrade Configuration Checklist



Ensure there is a Valid Backup Exported with AES Encryption



Validate Switch Upgrade Groups provide redundancy, and have desired settings



Enable Best Practice Settings for Multi-Pod/Site Deployments.



# Back Up Configuration with AES File Encryption

- The AES passphrase that generates the encryption keys cannot be recovered or read by an ACI administrator or any other user. The AES passphrase is not stored. Copy your passphrase somewhere safe!
- Setup automatic backups on a scheduler to maintain a consist and up to date backup at all times. Always export it to a remote location.
- In case of upgrade failure, AES backup can be used to recover the system non-disruptively as worst case scenario.

Pre ACI v4.0.1 Setting Location:

Admin > AAA > AES Encryption Passphrase and Keys for Config Export (and Import)

Setting Global AES Encryption allows all the secure properties of the configuration (like credentials) to be successfully cisco imported when restoring the fabric System Settings  $(\hat{r}) = 0$ Global AES Encryption Settings for all Configuration Import and Export = APIC Connectivity Preferences = APIC Passphrase BD Enforced Exception List BGP Route Reflector Control Plane MTU COOP Group Date and Time Encrypted Passphrase: \$6\$ZTELPNNUQWLO\$emxrx5VwE9.di6qbsNq4Ot 6b0ki/3nTLKun2oNQsb1JNz/9jGk17O5k3dM Endpoint Controls Key Configured: Yes Fabric Security Passphrase: -----Fabric-Wide Settings Confirm Passphrase: -----Global Endpoints (Beta)

#### ACI v4.0.1 and later Location:

System > System Settings > Global AES Passphrase Encryption Settings

Technote For Import/Export:

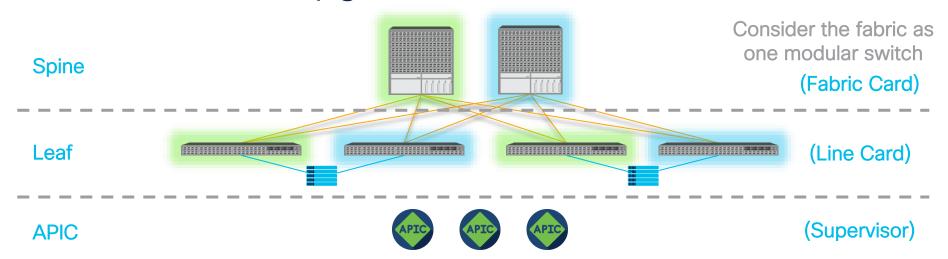
https://www.cisco.com/c/en/us/td/docs/switches/datacenter/aci/apic/sw/kb/b\_KB\_Using\_Import\_Export\_to\_Recover\_Config\_States.html



# Upgrade Group Configuration Options



## ACI Firmware Upgrade Best Practice 101



### ACI is a solution to manage multiple switches as if it's one huge switch

- > APIC (i.e. SUP of the fabric) can be upgraded non-disruptively.
- ➤ Each switch (i.e. modules of the fabric) can intelligently choose appropriate switch nodes for non-disruptive traffic flow

Always keep hardware redundancy to achieve zero-to-minimum traffic disruption

- 1. Upgrade Green switch groups
- 2. Upgrade Blue switch groups



## Switch Upgrade Advanced Options

Rule of Thumb
Change defaults only when you must.

## Upgrade Group

- Name
- Node ID List
- Target Firmware Version
- Scheduler
- Ignore Compatibility Check
- Graceful option
- · Run Mode

Advanced Options

## Ignore Compatibility Check (default: disabled)

Enable only in a lab where you would like to ignore the supported upgrade path.

## Graceful option (default: disabled)

Only used when sub-100ms routing protocol convergence is required. Never enable this when hardware redundancy is not ensured. (single spine/leaf pod)

 Run Mode (default < 5.1: pause upon upgrade failure (default >= 5.1: don't pause upon upgrade failure)

By default, APIC scheduler will stop putting new switches into queue if

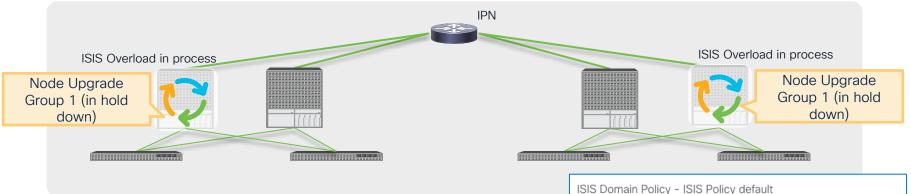
- a) APIC cluster is not fully-fit
- b) The upgrade of previous switches in the same upgrade group failed.
  Ex.) You have 20 leafs in a group. If 1 fails, it will pause all remaining switches that are queued.

IS-IS Metric Policy for Multi-Pod and Multi-Site

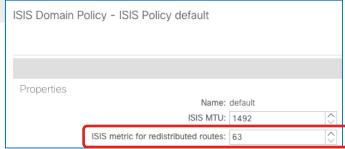




## ISIS Metric Policy Configuration



- Default fabric wide IS-IS metric is set at 63 (max value)
- During upgrade, spines set the overload mode while policy is being downloaded.
- If fabric-wide value is already at max, the overload functionality is ineffective.
- This can create unexpected traffic interruption if leaf sends traffic to a spine which is not fully upgraded.

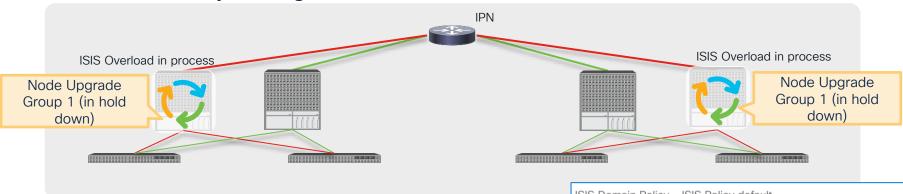


Settings > ISIS Policy (Default Config)

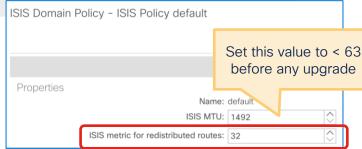




ISIS Metric Policy Configuration



- By Lowering the Value, Remote POD TEP Routes will be preferred through the remaining spines in each POD.
- Once Overload is completed, the spine which was upgraded will advertise these routes using the metric configured.
- This results in ECMP between all spines after the upgrade has completed.

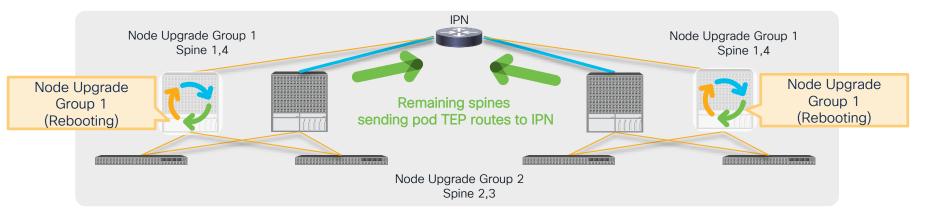


Settings > ISIS Policy





Verify Spines are Exchanging Routes to the IPN after upgrade

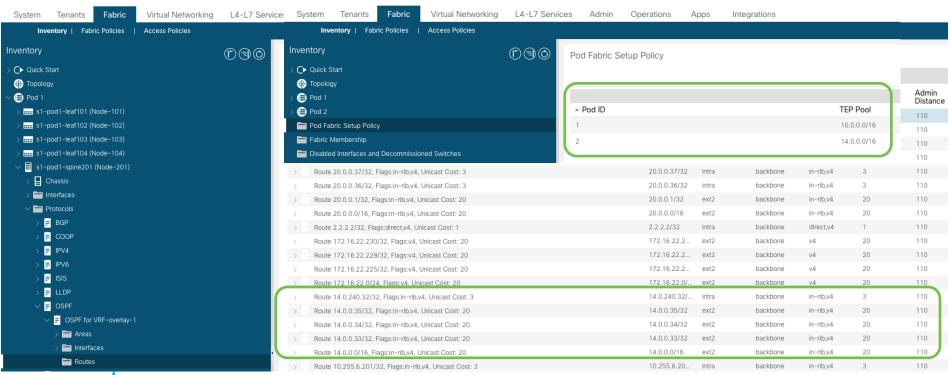


- When Node Upgrade Group 1 finishes, Spines may show as "completed" in upgrade UI but routes towards IPN/ISN may still be in hold down period (up to 10 min)
- Before starting Spine Node Upgrade Group 2, verify that TEP routes of pods / sites are being sent / received from newly upgraded spines in Group 1





Verify Spines are Exchanging Routes to the IPN after upgrade





## ACI Firmware Upgrade Best Practice Checklist



Determine Desired Software and Check Support Matrix



Review and Implement Best Practice Configurations



Discover and Clear any issues raised from "pre-upgrade validations"



Review Upgrade Architecture and "do's and don'ts"

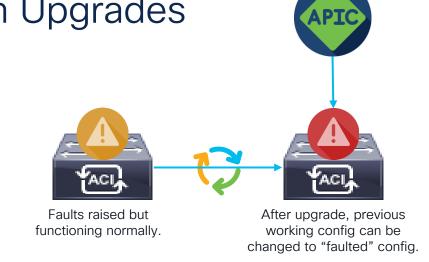


Pre-Upgrade Validation



# Faults, and the Impact on Upgrades

- Faults can be raised if there is an overlap, or invalid config.
- After an upgrade the switch requests it's configuration "fresh" from APIC. This is the "stateless" behavior of ACI.
- If Logical Config (APIC) has conflicts, the "faulted" config can get pushed before the previously working config.

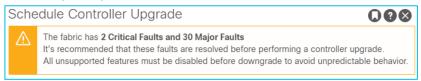


L2 Port Config (F0467 port-configured-as-13)
L3 Port Config (F0467 port-configured-as-12)
Config On APIC Connected Port (F0467 portconfigured-for-apic)
etc . . .

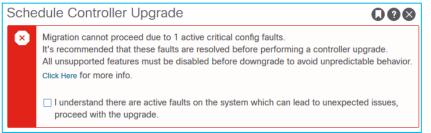


## Pre-Upgrade Validation

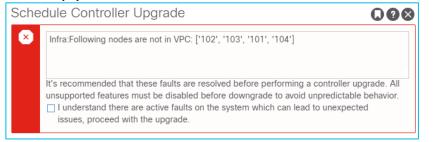
APIC 3.2, 4.0, 4.1



### APIC 4.2(1) - 4.2(3)



#### APIC 4.2(4)





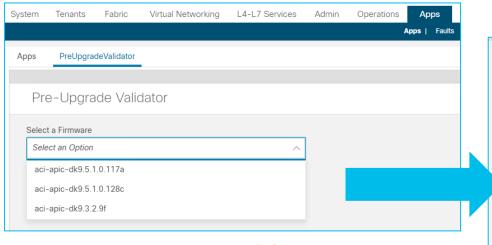
- Prior to 4.2, the APIC upgrade simply warned about the number of all critical and major faults
- On 4.2(1) 4.2(3), the APIC upgrade warned about
  - ✓ config related critical faults
  - ✓ some specific faults that are known to cause issues during upgrades.
- On 4.2(4), the APIC upgrade warns about
  - ✓ config related critical faults
  - ✓ some specific faults that are known to cause issues during upgrades
  - ✓ A few nonoptimal configurations that may disrupt traffic during the upgrade.
- Additional validation items are being added on each release.

For older APIC versions to run some of the validations added in later release: <a href="https://dcappcenter.cisco.com/pre-upgrade-validator.html">https://dcappcenter.cisco.com/pre-upgrade-validator.html</a>



# Pre-Upgrade Validation (AppCenter App)

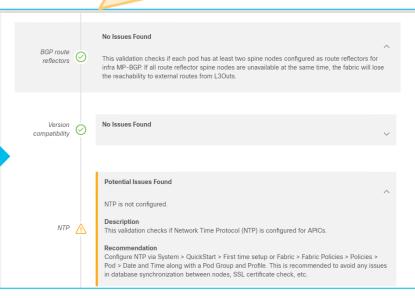
https://dcappcenter.cisco.com/pre-upgrade-validator.html



What happens if Cisco adds additional checks? What if I don't allow apps?

## The goal of the app

To be able to apply the latest validations on any APIC versions via AppCenter app (Currently only for APIC upgrade validations)



# Pre-Upgrade Validation - Script (Preferred)

## https://github.com/datacenter/ACI-Pre-Upgrade-Validation-Script

```
[Check 1/36] APIC Target version image and MD5 hash...
              Checking f2-apic1.....
[Check 2/36] Target version compatibility...
[Check 3/36] Gen 1 switch compatibility...
[Check 4/36] Remote Leaf Compatibility... No Remote Leaf Found
[Check 5/36] APIC CIMC Compatibility...
[Check 6/36] APIC Cluster is Fully-Fit...
[Check 7/36] Switches are all in Active state...
[Check 8/36] NTP Status...
[Check 9/36] Firmware/Maintenance Groups when crossing 4.0 Release... Versions not applicable
[Check 10/36] Features that need to be Disabled prior to Upgrade...
 Feature
              Name
                             Status Recommended Action
 App Center Policy Viewer active Disable the app
 Config Zone test
                             Locked Change the status to "Open" or remove the zone
[Check 11/36] Switch Upgrade Group Guidelines... No upgrade groups found!
[Check 12/36] APIC Disk Space Usage (F1527, F1528, F1529 equipment-full)...
[Check 13/36] Switch Node /bootflash usage... all below 50%
[Check 14/36] Standby APIC Disk Space Usage... No standby APIC found
[Check 15/36] APIC SSD Health (F2731 equipment-wearout)...
[Check 16/36] Switch SSD Health (F3073, F3074 equipment-flash-warning)...
[Check 17/36] Config On APIC Connected Port (F0467 port-configured-for-apic)...
[Check 18/36] L3 Port Config (F0467 port-configured-as-12)...
[Check 19/36] L2 Port Config (F0467 port-configured-as-13)...
[Check 20/36] L3Out Subnets (F0467 prefix-entry-already-in-use)...
[Check 21/36] BD Subnets (F1425 subnet-overlap)...
[Check 22/36] BD Subnets (F0469 duplicate-subnets-within-ctx)...
[Check 23/36] VMM Domain Controller Status...
[Check 24/36] VMM Domain LLDP/CDP Adjacency Status... No LLDP/CDP Adjacency Failed Faults Found
```

## The goal of the script

To be able to apply the latest validations on any APIC versions via a script





#### Both app and script are fully supported by TAC

Why the script may be a better choice?:

- Github script is updated more frequently
- Supports older versions
- With Github account, you can submit issues or features directly



# Pre-Upgrade Validation - Script (Preferred)

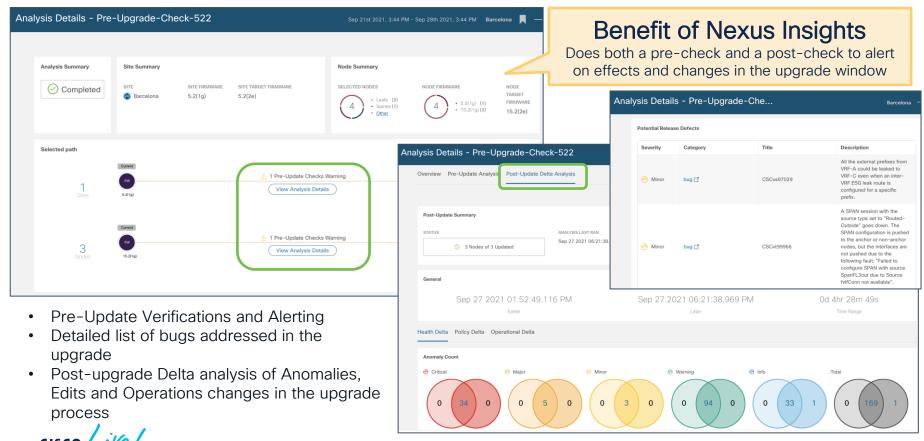
```
admin@apic1:pre-upgrade> python aci-preupgrade-validation-script.py
                                                                     User Enters Credentials
    ==== 2021-11-16T08-45-58-0500 ====
                                                                       Checks that require login
Enter username for APIC login
                                      : admin
Enter password for corresponding User
                                                                          leverage this input
Checking current APIC version (switch nodes are assumed to be on the same version)...3.2(10e)
Gathering APIC Versions from Firmware Repository...
                                                              User Selects Target Version
[1]: aci-apic-dk9.4.2.7f.bin
                                                               Checks that require target version
What is the Target Version?
                               : 1
                                                                      leverage this input.
You have chosen version "aci-apic-dk9.4.2.7f.bin"
[Check 1/37] APIC Target version image and MD5 hash...
             Checking fab3-apic1.....
                                                                                                                                  DONE
                                                                                                                                 PASS
                                                                      Failure Details are Provided
[Check 2/37] Target version compatibility...
                                                                                                                                 PASS
[Check 3/37] Gen 1 switch compatibility...
                                                                                                                                 PASS
                                                                 Issue should be corrected (Script Re-Run to
                                                                     validate) before performing upgrade.
[Check 19/37] L2 Port Config (F0467 port-configured-as-13)...
                                                                                                               FATI - OUTAGE WARNING!!
  Fault Pod
               Node
                         Tenant AP
                                      EPG Port
                                                    Recommended Action
  F0467
        pod-1 node-101 jr
                                 ap1 epg1 eth1/6 Resolve the conflict by removing this config or other configs using this port as L3
```

# Pre-Upgrade Validation - Script (Preferred)

```
[Check 32/37] BGP Peer Profile at node level without Loopback...
                                                                                                                                   PASS
[Check 33/37] L3Out Route Map import/export direction...
                                                                                                                                   PASS
[Check 34/37] Intersight Device Connector upgrade status... Connector reporting InternalServerError, Non-Upgrade issue
                                                                                                                                   PASS
[Check 35/37] EP Announce Compatibility...
                                                                                                                                   PASS
[Check 36/37] Eventmgr DB size defect susceptibility...
                                                                                                                                   PASS
[Check 37/37] Contract Port 22 Defect Check...
                                                                                                                                   PASS
=== Summary Result ===
                                                Summary is Provided
PASS
                                          All "FAIL" Categories need remediation.
                                       Detailed Recommendations to Remediate are
FAIL - UPGRADE FAILURE!! : 2
MANUAL CHECK REQUIRED
                                                   in the Upgrade Guide!
N/A
ERROR !!
TOTAL
                         : 37
                                                                                                Log Bundle is Created
    Pre-Upgrade Check Complete.
    Next Steps: Address all checks flagged as FAIL, ERROR or MANUAL CHECK REQUIRED
                                                                                         Upload this to any TAC Case if Necessary.
    Result output and debug info saved to below bundle for later reference.
    Attach this bundle to Cisco TAC SRs opened to address the flagged checks.
      Result Bundle: /data/techsupport/Scripts/pre-upgrade/preupgrade validator 2021-11-16T08-45-58-0500.tgz
```



# Nexus Dashboard Insights (Optional)



## Future\* Pre-Upgrade Validation Workflow



Use Nexus Dashboard Insights, or Pre-Upgrade Validator App on APIC



Connect Nexus Dashboard/APIC to Cisco Cloud or Use Local File Upload of Metadata Directly to ND or APIC



Cisco Releases New Checks and Metadata is Updated



MetaData is Automatically Pulled from Cisco Cloud and Ready to Use.
or
Download Latest Metadata and Upload Locally to ND to APIC

\* Roadmap Item



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Discover and Clear any issues raised from "pre-upgrade validations"



Review Upgrade Architecture and "Do's and Don'ts"



## Remember this Guy?



BRKDCN-2810a: Why You Shouldn't Fear Upgrading Your ACI Fabric (Part I - Under the Hood)

#### **ACI Upgrade Architecture**

https://www.cisco.com/c/en/us/td/docs/dcn/aci/apic/all/apic-installation-aci-upgrade-downgrade/Cisco-APIC-Installation-ACI-Upgrade-Downgrade-Guide/maci-upgrade-architecture.html



## Do's and Don'ts

If at any point in time you believe the upgrade/downgrade has either stalled or failed, follow the guidelines below:

- Do View the APIC Faults and Installer Logs.
- Do Collect the Tech Support Files.
- Do Contact Cisco TAC if Needed.



admin@apic1:logs> pwd
/firmware/logs
admin@apic1:logs> ls -l
2021-04-15T07:42:57-50
2021-05-28T10:18:33-50
admin@apic1:logs> ls -l ./2021-05-28T10:18:33-50
atom\_installer.log
insieme\_4x\_installer.log
leaf101# pwd
/mnt/pss
leaf102# ls installer\_detail.log











installer\_detail.log

## Do's and Don'ts

If at any point in time you believe the upgrade/downgrade has either stalled or failed, it is critical that you do not take any of the actions listed below:

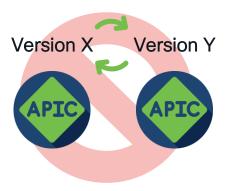
Don't reload any APIC in the cluster manually.

Don't decommission any APIC in the cluster.

Don't change the firmware target version back to the original version.











You've Read the "Do's and Don'ts"...

When in Doubt, Contact Cisco Support







With Proper Backups, Recovery is Always an Option



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# Key points to remember

- Always make sure you are performing a supported upgrade.
- Best Practice Configuration and Backups are Critical to Success
- ACI Pre-Upgrade Checklist will prevent known issues from impacting the upgrade.
- Never perform a disruptive procedure during an upgrade without help from Cisco.

## Reference

 Cisco APIC Installation and ACI Upgrade / Downgrade Guide

https://www.cisco.com/c/en/us/td/docs/dcn/aci/apic/all/apic-installation-aci-upgrade-downgrade/Cisco-APIC-Installation-ACI-Upgrade-Downgrade-Guide.html

Cisco ACI Upgrade Checklist

https://www.cisco.com/c/en/us/td/docs/switches/datacenter/aci/apic/sw/kb/Cisco-ACI-Upgrade-Checklist.html

Cisco APIC Release Notes

https://www.cisco.com/c/en/us/support/cloud-systems-management/application-policy-infrastructure-controller-apic/tsd-products-support-series-home.html

 Release Notes for Cisco Nexus 9000 Series Switches in ACI Mode

https://www.cisco.com/c/en/us/support/switches/nexus-9000-series-switches/products-release-notes-list.html

- Cisco ACI Upgrade Matrix
   https://www.cisco.com/c/dam/en/us/td/docs/Website/datacenter/apicmatrix/index.html
- Pre-Upgrade Validation Script
   https://github.com/datacenter/ACI-Pre-Upgrade-Validation-Script

# **Technical Session Surveys**

- Attendees who fill out a minimum of four session surveys and the overall event survey will get Cisco Live branded socks!
- Attendees will also earn 100 points in the Cisco Live Game for every survey completed.
- These points help you get on the leaderboard and increase your chances of winning daily and grand prizes.



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### Learn



### Train



## Certify



#### Cisco U.

IT learning hub that guides teams and learners toward their goals

#### **Cisco Digital Learning**

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#### Cisco Modeling Labs

Network simulation platform for design, testing, and troubleshooting

#### **Cisco Learning Network**

Resource community portal for certifications and learning



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- Attend the interactive education with DevNet, Capture the Flag, and Walk-in Labs
- Visit the On-Demand Library for more sessions at www.CiscoLive.com/on-demand



# Thank you



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