

CISCO *Live!*



#CiscoLive



The bridge to possible

Detecting, Alerting, Identifying and Preventing SAN Congestion

Congestion Best Practices

Paresh Gupta

Technical Leader, Technical Marketing Engineering, Cisco

@reach2paresh

BRKDCN-3241



#CiscoLive

Cisco Webex App

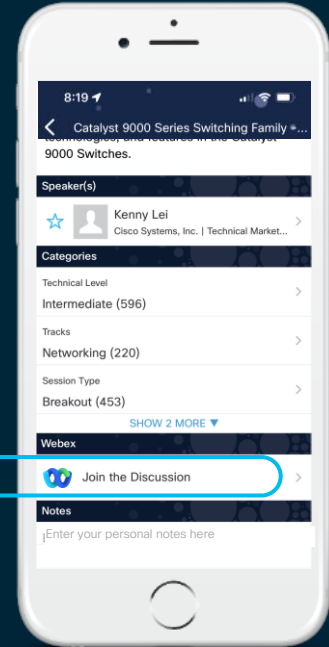
Questions?

Use Cisco Webex App to chat with the speaker after the session

How

- 1 Find this session in the Cisco Live Mobile App
- 2 Click “Join the Discussion”
- 3 Install the Webex App or go directly to the Webex space
- 4 Enter messages/questions in the Webex space

Webex spaces will be moderated by the speaker until June 17, 2022.



<https://ciscolive.ciscoevents.com/ciscolivebot/#BRKDCN-3241>

SAN Congestion & Slow Drain – Overview

Detection

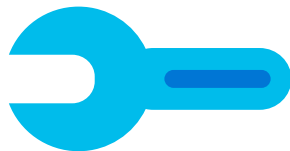
in 2.5μs



TxWait, slowport-
monitor,
Automatic alerting using
port-monitor

Troubleshooting

Detailed tools



NDFC
Slow drain analysis *
Long term trending and
seasonality of
congestion events

*Slow-drain Analysis is renamed to
Congestion Analysis in NDFC 12.1.1e

Prevention

in 1 ms



DIRL*
FPIN
Congestion Isolation
No-credit-drop timeout

* Cisco Innovation

SAN Congestion Management – Recommendations

Reactive

- NDFC/DCNM Slow-drain Analysis* – Maintains historic trends and seasonality of congestion metrics from switchports. Must be enabled manually.
- MDS collects TxWait, Datarate and other metrics by default
- Important for troubleshooting

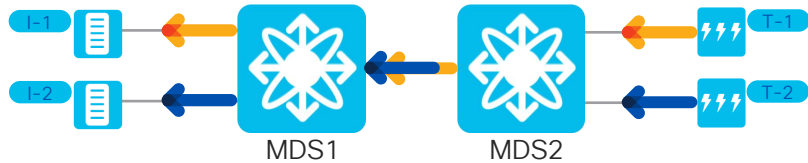
Proactive

- MDS port-monitor (PMon) – Monitors congestion events at a low granularity. Generates alerts and takes automated actions when thresholds exceeds.
- A proper PMon policy must be configured manually.
- Important for proactive alerting and congestion prevention using DURL.

Predictive

- SAN Analytics and SAN Insights – Collects I/O performance metrics to get visibility into application traffic patterns.
- Important for predicting the underlying root cause of congestion and predicting the ports where congestion is more likely than other ports in a fabric.
- Refer to BRKDCN-3645

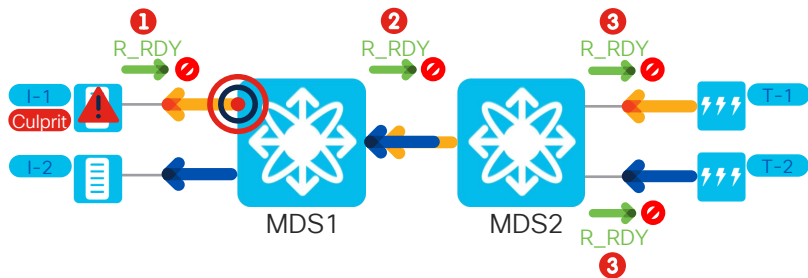
Common Causes of SAN Congestion



Common Causes of SAN Congestion

Slow Drain

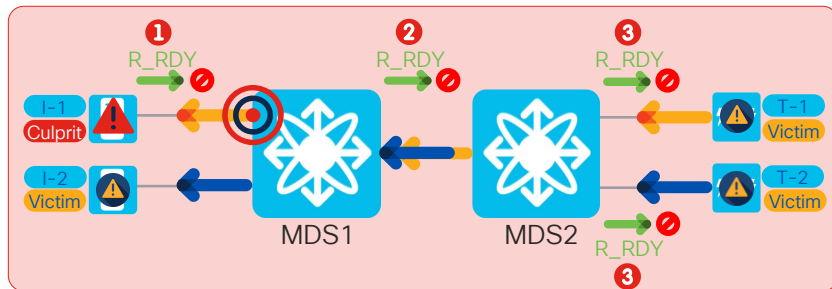
Tx B2B credit starvation



Common Causes of SAN Congestion

Slow Drain

Tx B2B credit starvation

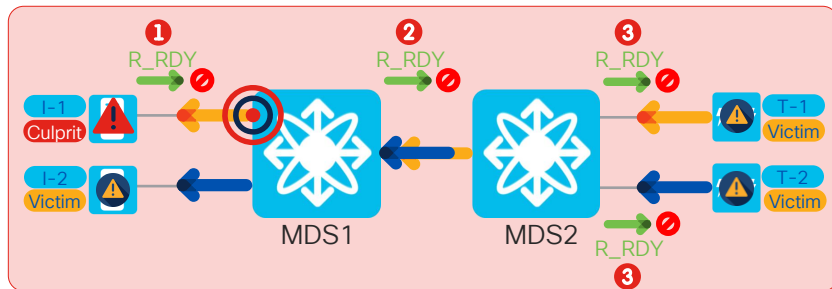


Frames are not dropped in FC fabric. Rather, they consume switch buffers causing a fabric-wide congestion

Common Causes of SAN Congestion

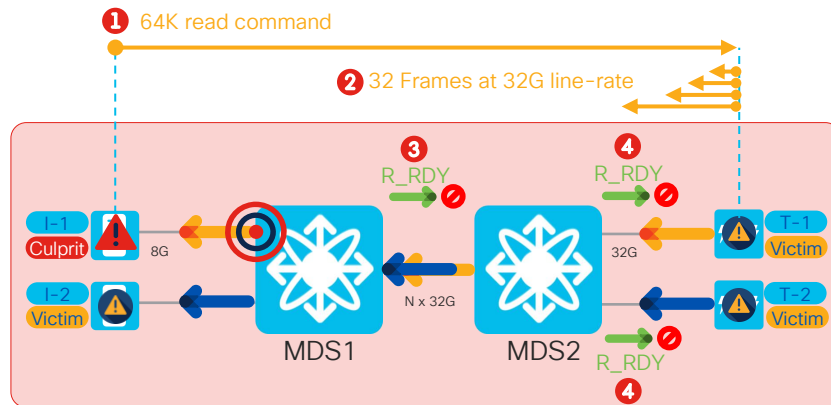
Slow Drain

Tx B2B credit starvation



Over-utilization

Receive data rate on ISL port is faster than the host port speed



Frames are not dropped in FC fabric. Rather, they consume switch buffers causing a fabric-wide congestion

Common Causes of SAN Congestion

Slow Drain

Tx B2B credit starvation

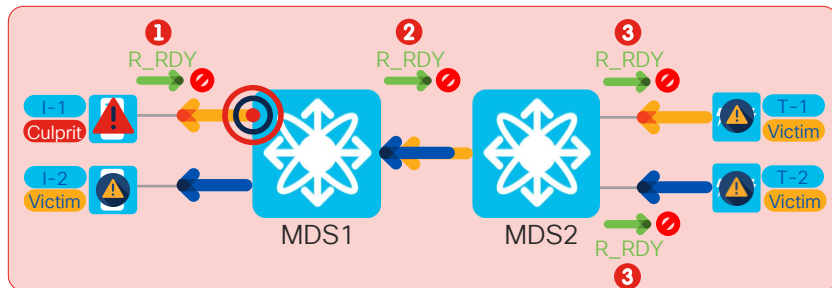
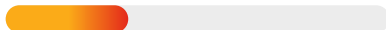
I-1 is busy

I-1 slows down its ingress traffic rate by slowing down sending of R_RDY to MDS1

Tx Utilization % (tx-datarate)



Tx Congestion % (txwait)



Over-utilization

Receive data rate on ISL port is faster than the host port speed

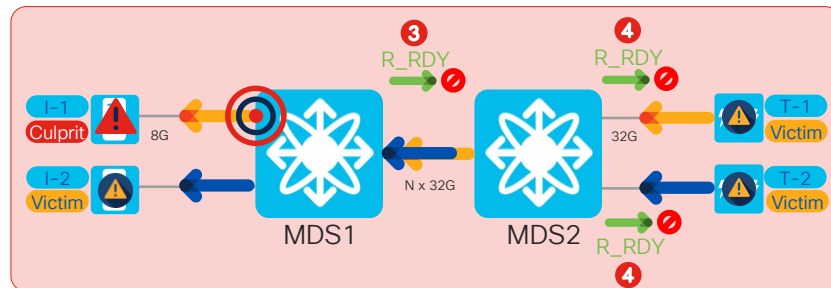
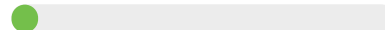
I-1 is receiving at full capacity

MDS1 slows down traffic rate to I-1 by slowing down sending of R_RDY to MDS2

Tx Utilization % (tx-datarate)



Tx Congestion % (txwait)



Frames are not dropped in FC fabric. Rather, they consume switch buffers causing a fabric-wide congestion

Understanding TxWait

- TxWait is an ASIC counter that increments by 1 when a port is unable to transmit a queued frame for 2.5 microseconds due to Tx B2B credit unavailability

```
mds9710-1# show interface fc1/1 counters | include ignore-case wait  
26009409536 2.5us TxWait due to lack of transmit credits
```

- Convert TxWait to seconds by $(\text{TxWait} * 2.5) / 1000000$
- In the above output, **26009409536** * 2.5/1000000 = 65,023 seconds
 - MDS was not able to transmit for 65,023 seconds since the counter was last cleared
- MDS enriches the raw TxWait counter:
 - For storing on switch OBFL (On-board Failure Logging (Buffer)) for troubleshooting
 - For automated alerting and actions by port-monitor (PMon)
 - Export via SNMP or NX-API to remote systems like NDFC/DCNM slow drain analysis

TxWait history on MDS

- TxWait delta value is logged periodically(20 seconds) into OBFL, if delta value ≥ 100 ms.
- Displays TxWait time in 2.5 μ s ticks as well as in seconds.
- Congestion value is displayed in percentage over period of 20 seconds.
- Timestamp of event occurrence also recorded.

```
MDS9706-C# sh logging onboard txwait
```

Notes:

- Sampling period is 20 seconds
- Only txwait delta ≥ 100 ms are logged

| ----- | | | | | | |
|-----------|--------------|-------------------|---------|------------|--|--------------------------|
| Interface | Virtual Link | Delta TxWait Time | | Congestion | | Timestamp |
| | | 2.5us ticks | seconds | | | |
| ----- | | | | | | |
| fc1/15 | None | 86510 | 0 | 1% | | Thu Feb 10 15:11:42 2022 |
| fc1/15 | None | 46459 | 0 | 0% | | Thu Feb 10 15:11:22 2022 |
| fc1/15 | None | 1129160 | 2 | 14% | | Sat Oct 16 00:09:52 2021 |
| fc1/15 | None | 658894 | 1 | 8% | | Tue Oct 12 02:18:50 2021 |

Tx-datarate – Port Traffic

- Pmon on MDS measures datarate in percent utilization. For example,
 - Tx-datarate: tx utilization > 80% (*) continuously for 10 seconds (*)
 - Tx-datarate-burst: 5 (*) times in 10 seconds (*) tx utilization > 90% (*) continuously for 1 second

| Fibre Channel speeds | Baud rate (GBd) | Bit Rate (Gbps) | Data rate (MB/s) |
|----------------------|-----------------|-----------------|------------------|
| 1GFC | 1.0625 | 1.0625 | 100 |
| 2GFC | 2.125 | 2.125 | 200 |
| 4GFC | 4.25 | 4.25 | 400 |
| 8GFC | 8.5 | 8.5 | 800 |
| 16GFC | 14.025 | 14.025 | 1600 |
| 32GFC | 28.025 | 28.025 | 3200 |
| 64GFC | 28.900 | 57.8 | 6400 |

- Important: Max datarate of FC interfaces is lower than the used notation
 - What's the % utilization of 25Gbps a on 32GFC port? (Wrong: $25/32 = 78\%$. Correct: $25/28 = 89\%$)
 - Use correct max bit-rate when DIYing link-utilization calculation or using 3rd party monitoring apps

For all practical purposes, due to longer polling intervals in production environments, treat any occurrence of high utilization the same as over-utilization, which may cause congestion

Tx-datarate history on MDS

- High-utilization events are stored on the switch

```
MDS9706-C# show logging onboard datarate
```

| Interface | Speed | Alarm-types | Rate | Timestamp |
|-----------|-------|---------------------------|-------|--------------------------|
| fc1/13 | 4G | TX_DATARATE_BURST_FALLING | 0@0% | Fri Apr 29 16:41:06 2022 |
| fc1/13 | 4G | TX_DATARATE_FALLING | 63% | Fri Apr 29 16:40:56 2022 |
| fc1/13 | 4G | TX_DATARATE_RISING | 98% | Fri Apr 29 16:34:03 2022 |
| fc1/13 | 4G | TX_DATARATE_BURST_RISING | 6@98% | Fri Apr 29 16:34:00 2022 |
| fc1/13 | 4G | TX_DATARATE_BURST_FALLING | 0@0% | Fri Apr 29 16:33:04 2022 |
| fc1/13 | 4G | TX_DATARATE_FALLING | 54% | Fri Apr 29 16:32:53 2022 |
| fc1/13 | 4G | TX_DATARATE_RISING | 98% | Fri Apr 29 16:25:41 2022 |

TX_DATARATE_RISING it started at 10 seconds prior to when it was recorded 16:25:31 and ended 10 seconds prior to when the TX_DATARATE_FALLING was recorded 16:32:43. There was high utilization for 7 min 12 seconds.

Automated Alerting and Congestion Prevention

Port-monitor (PMon) on Cisco MDS

PMon monitors each switchport at a low granularity (as low as 1 second). When threshold exceed, PMon automatically takes actions like generating alerts, shutting down (errdisable) ports, flapping the port, isolating the port, or DIRL.

How to configure PMon?

1. Start by enabling PMon for sending alerts
2. Refine the thresholds over weeks/months. Solve the real culprits. Avoid too many alerts.
3. Finally, enable actions, such as congestion prevention using DIRL
4. Go to step 2

Sample PMon policies: <https://www.cisco.com/c/en/us/support/docs/storage-networking/mds-9000-nx-os-software-release-62/200102-Sample-MDS-port-monitor-policy-for-alert.html>

PMon Policy on MDS

```
#
port-monitor name fabricmon_edge_policy
  logical-type edge
  counter txwait poll-interval 1 delta rising-threshold 30 event 4 falling-threshold 10 event 4 alerts syslog rmon portguard DIRL
  counter tx-datarate poll-interval 10 delta rising-threshold 80 event 4 falling-threshold 70 event 4 alerts syslog rmon obfl portguard DIRL
  counter tx-datarate-burst poll-interval 10 delta rising-threshold 5 event 4 falling-threshold 1 event 4 alerts syslog rmon obfl datarate 90
```

```
# Show port-monitor
Policy Name : fabricmon_edge_policy
Admin status : Not Active
Oper status : Not Active
Port type : All Edge Ports
```

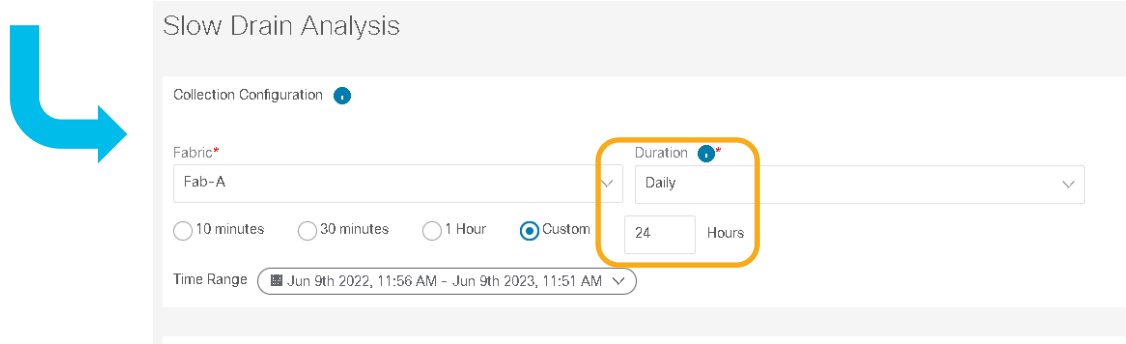
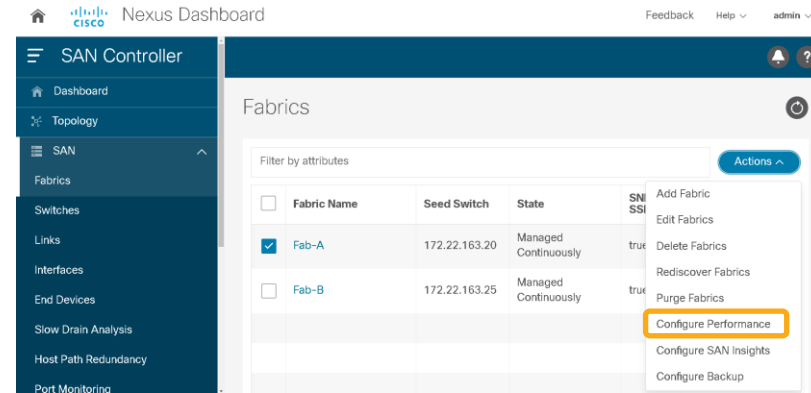
| Counter | Threshold Type | Interval (Secs) | Warning | | Thresholds | | Rising/Falling actions | | | Congestion-signal | |
|-------------------------|----------------|-----------------|-----------|--------|------------|---------|------------------------|--------------------|-----------|-------------------|-------|
| | | | Threshold | Alerts | Rising | Falling | Event | Alerts | PortGuard | Warning | Alarm |
| Link Loss | Delta | 30 | none | n/a | 5 | 1 | 4 | syslog, rmon | FPIN | n/a | n/a |
| Sync Loss | Delta | 30 | none | n/a | 5 | 1 | 4 | syslog, rmon | FPIN | n/a | n/a |
| Signal Loss | Delta | 30 | none | n/a | 5 | 1 | 4 | syslog, rmon | FPIN | n/a | n/a |
| Invalid Words | Delta | 30 | none | n/a | 1 | 0 | 4 | syslog, rmon | FPIN | n/a | n/a |
| Invalid CRC's | Delta | 30 | none | n/a | 5 | 1 | 4 | syslog, rmon | FPIN | n/a | n/a |
| State Change | Delta | 60 | none | n/a | 5 | 0 | 4 | syslog, rmon | none | n/a | n/a |
| TX Discards | Delta | 60 | none | n/a | 200 | 10 | 4 | syslog, rmon | none | n/a | n/a |
| LR RX | Delta | 60 | none | n/a | 5 | 1 | 4 | syslog, rmon | none | n/a | n/a |
| LR TX | Delta | 60 | none | n/a | 5 | 1 | 4 | syslog, rmon | none | n/a | n/a |
| Timeout Discards | Delta | 60 | none | n/a | 200 | 10 | 4 | syslog, rmon | none | n/a | n/a |
| Credit Loss Reco | Delta | 1 | none | n/a | 1 | 0 | 4 | syslog, rmon | none | n/a | n/a |
| TX Credit Not Available | Delta | 1 | none | n/a | 10% | 0% | 4 | syslog, rmon | none | n/a | n/a |
| RX Datarate | Delta | 10 | none | n/a | 80% | 70% | 4 | syslog, rmon, obfl | none | n/a | n/a |
| TX Datarate | Delta | 10 | none | n/a | 80% | 70% | 4 | syslog, rmon, obfl | DIRL | n/a | n/a |
| TX-Slowport-Oper-Delay | Absolute | 1 | none | n/a | 50ms | 0ms | 4 | syslog, rmon | none | n/a | n/a |
| TXWait | Delta | 1 | none | n/a | 30% | 10% | 4 | syslog, rmon | DIRL | 40% | 60% |
| RX Datarate Burst | Delta | 10 | none | n/a | 5@90% | 1@90% | 4 | syslog, rmon, obfl | none | n/a | n/a |
| Input Errors | Delta | 60 | none | n/a | 5 | 1 | 4 | syslog, rmon | none | n/a | n/a |

On falling threshold portguard actions FPIN, DIRL, Cong-Isolate-Recover will initiate auto recovery of ports.

NDFC Congestion/Slow-drain Analysis

Best Practice – Run in always-on mode.

- Slow-drain analysis is not enabled by default
- After adding a new fabric:
 - Enable performance monitoring
 - Schedule to run slow drain analysis daily for 24 hours.



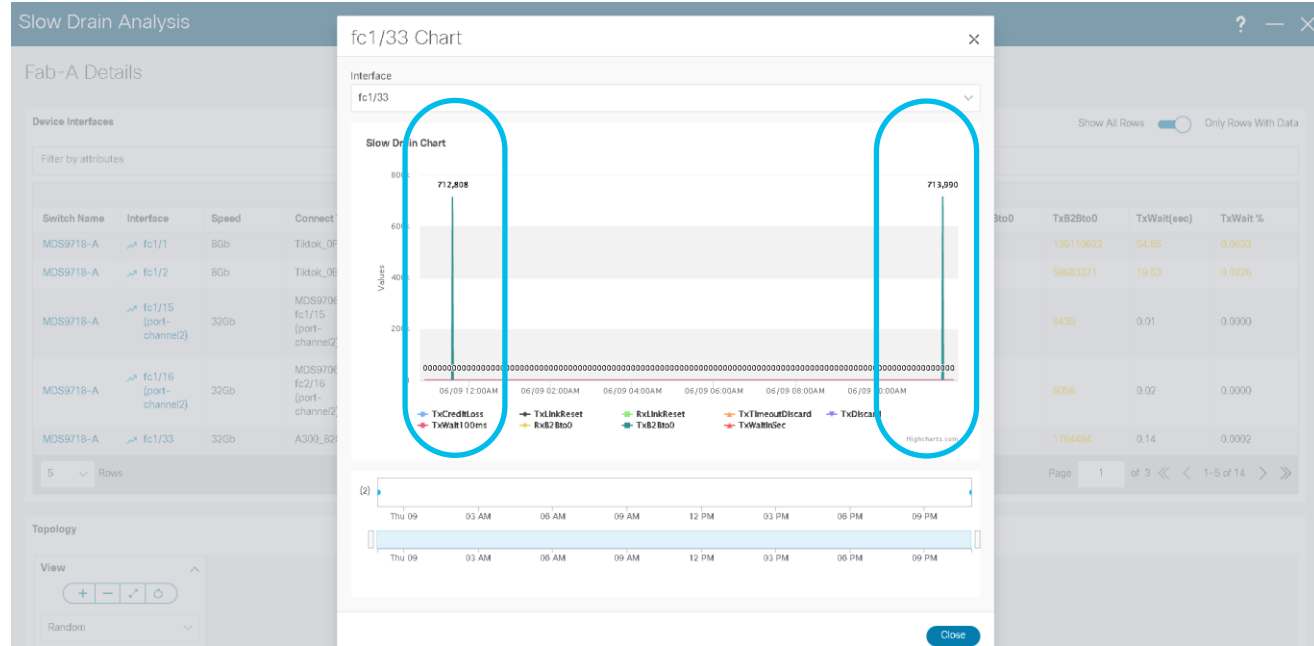
*Slow-drain Analysis is renamed to Congestion Analysis in NDFC 12.1.1e

- DCNM/NDFC slow-drain analysis has minimal/negligible effect on the switches

NDFC Congestion/Slow-drain Analysis

Always-on, historical view with trending and seasonality

- fc1/33 is congested in Tx direction
- TxWait increases but not all the time. Only two spikes in last 12 hours.
- Next Steps –
 - Correlate with host and app. Does it correlate with a cron job on the host?
 - Look at SAN Insights metrics to find the root cause.



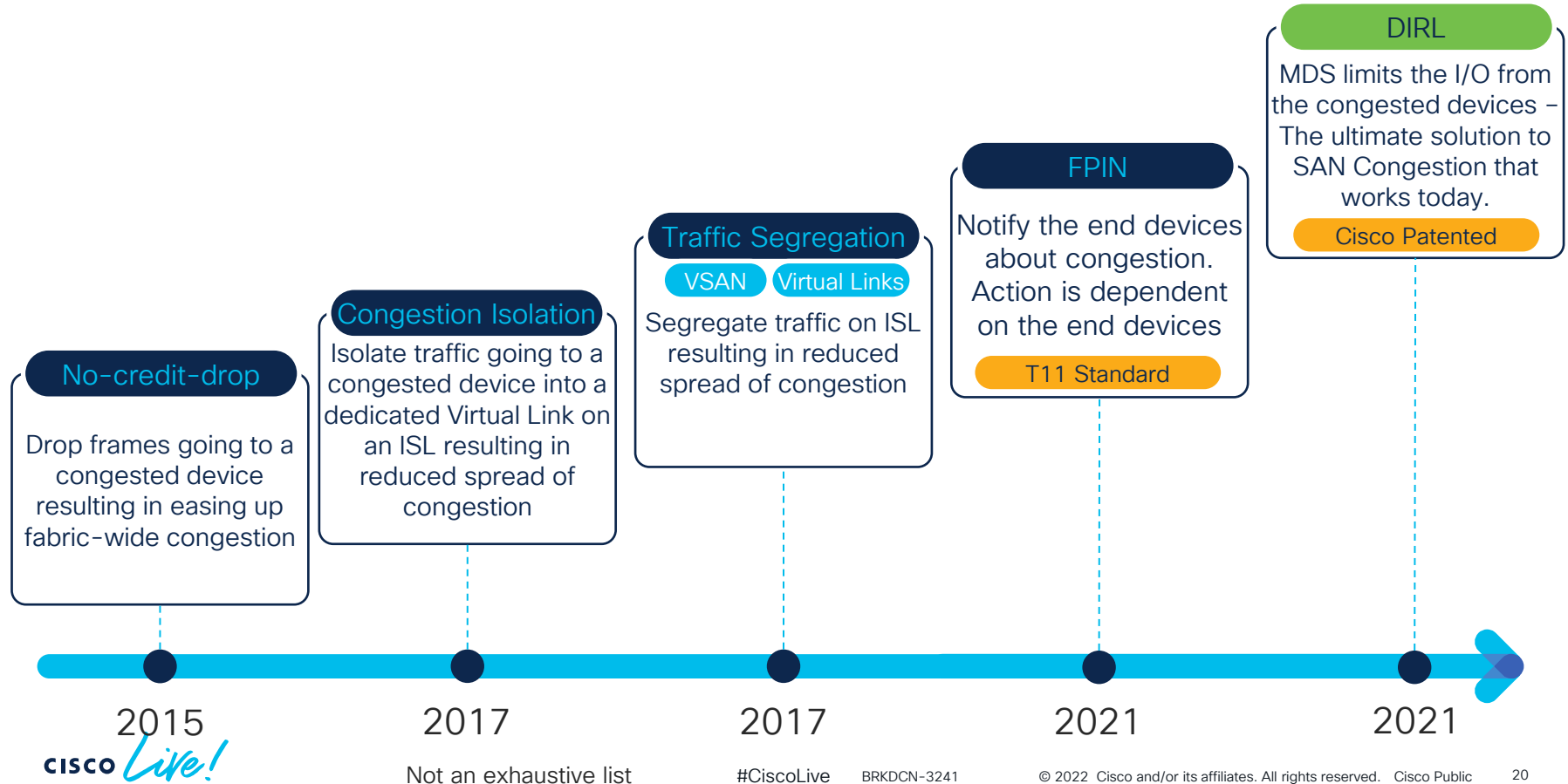
SAN Congestion

including Slow Drain and Over-Utilization

We talked about
Detection and
Alerting

Now, let's talk about
Prevention

SAN Congestion Innovation on Cisco MDS



Common Causes of SAN Congestion

Slow Drain

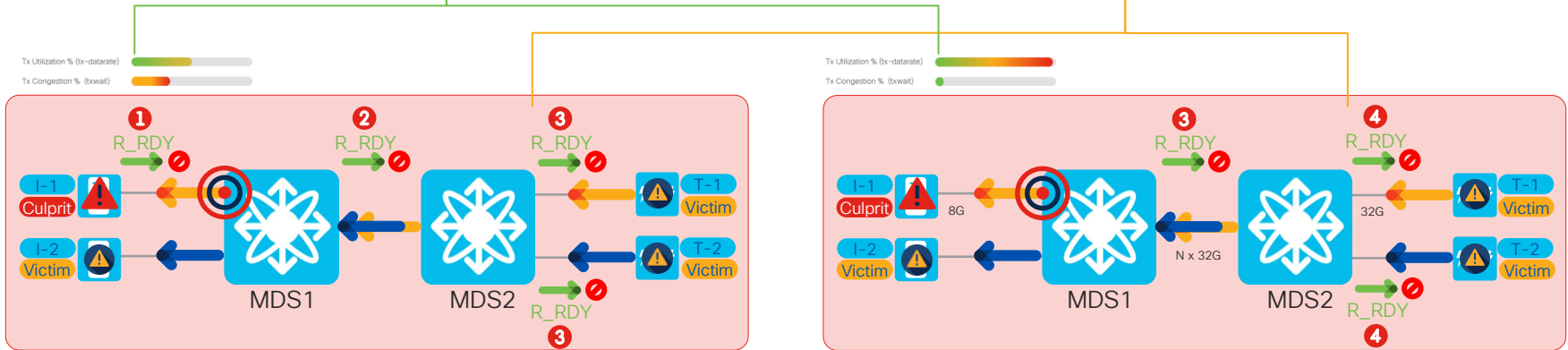
Over-Utilization

Different detection

On the switch port connected to the culprit device

Similar effects

On fabric and victim devices



Common Causes of SAN Congestion

Slow Drain

Over-Utilization

Different detection

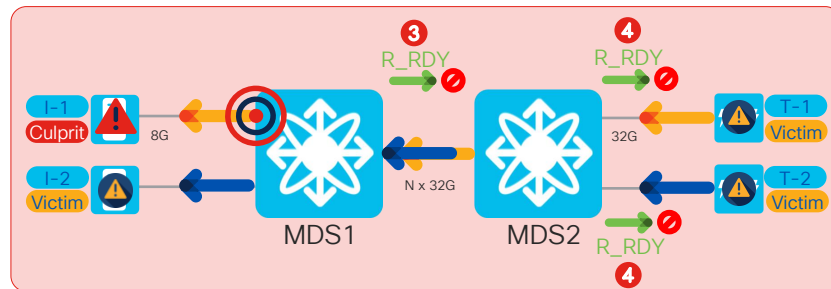
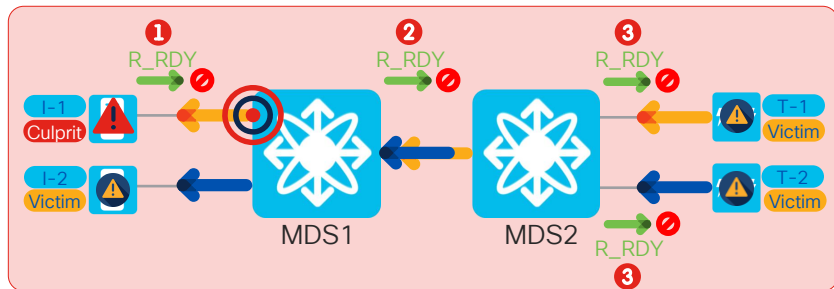
On the switch port connected to the culprit device

Similar effects

On fabric and victim devices

Same Root Cause

The culprit device is receiving more than it can ingest



Different Detection, Similar Effect, Same Root Cause

Slow Drain

Over-Utilization

Different detection

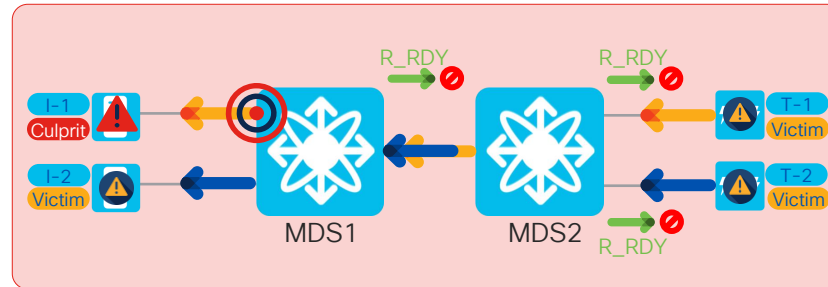
On the switch port connected to the culprit device

Similar effects

On fabric and victim devices

Same Root Cause

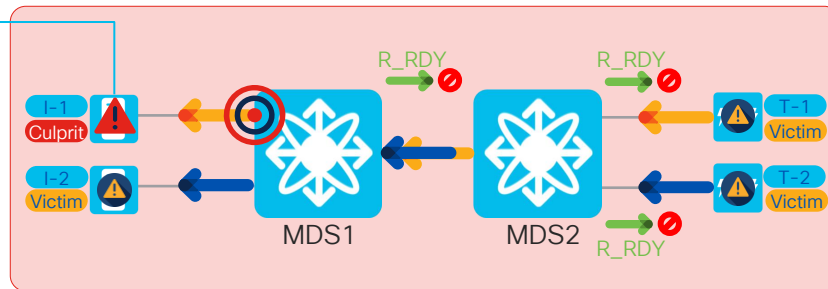
The culprit device is receiving more than it can ingest



The Root Cause of SAN Congestion

The Root Cause

I-1 is receiving more than it can ingest



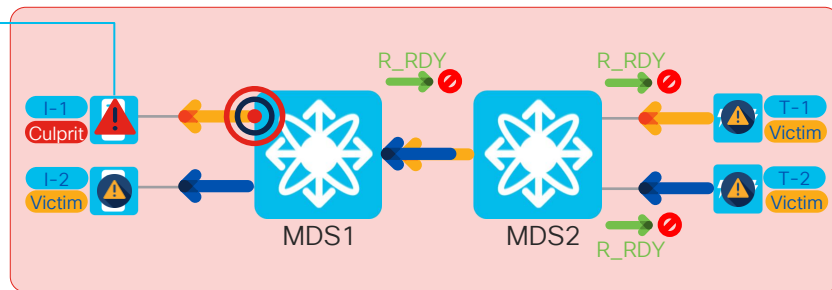
The Root Cause of SAN Congestion

The Root Cause

I-1 is receiving more than it can ingest

Why is I-1 receiving more than it can ingest?

...because I-1 is asking for it.



The Solution

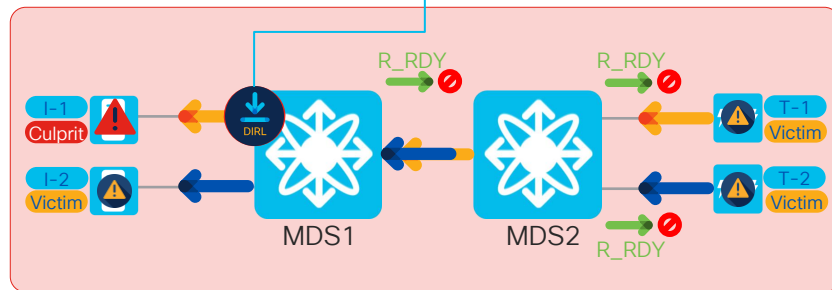
Cisco Dynamic Ingress Rate Limiting



I-1 is asking for more than it can ingest

DIRL limits I-1's asking rate to reduce its receiving rate

DIRL dynamically changes I-1's asking rate to adapt to its traffic profile



The Solution

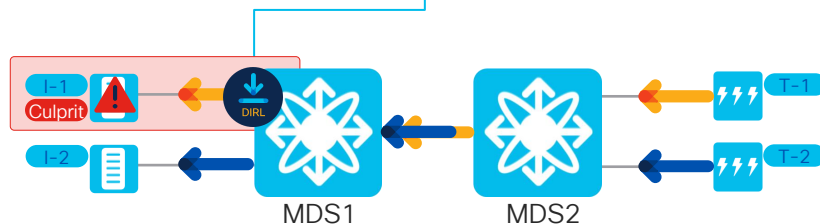
Cisco Dynamic Ingress Rate Limiting



I-1 is asking for more than it can ingest

DIRL limits I-1's asking rate to reduce its receiving rate

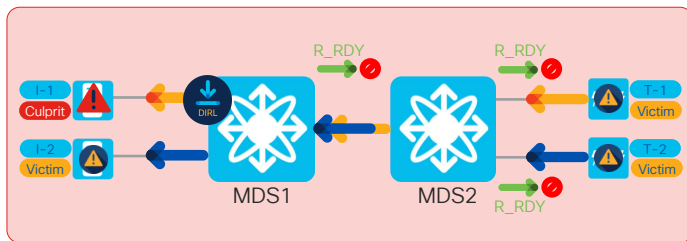
DIRL dynamically changes I-1's asking rate to adapt to its traffic profile



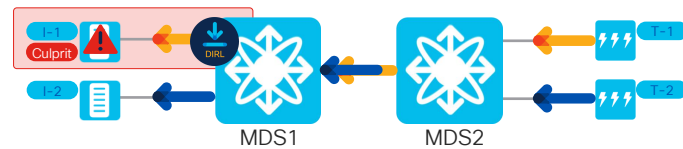
DIRL prevents SAN Congestion due to slow-drain and over-utilization.

Cisco Dynamic Ingress Rate Limiting

Without Cisco DIRL



With Cisco Dirl



Cisco Dynamic Ingress Rate Limiting



End-device independent

Upgrading of end-devices is not needed



Adaptive

DIRL dynamically adjusts as per the traffic profile of the host



No side effects

Rate limits congested hosts only. Other non-congested hosts and storage ports are not impacted



Easy adoption

DIRL is available on MDS switches after a software-only upgrade.



Affordable

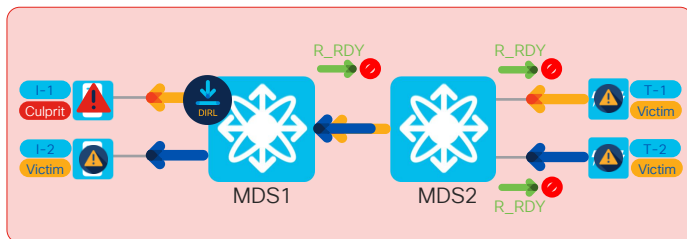
No additional license needed



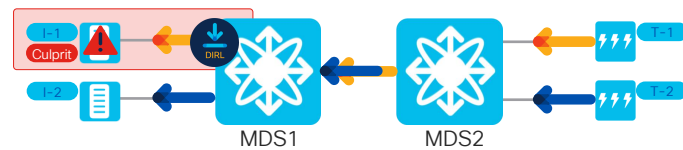
Topology independent

DIRL works in edge-core, edge-core-edge, or collapsed core (single switch fabric) topologies

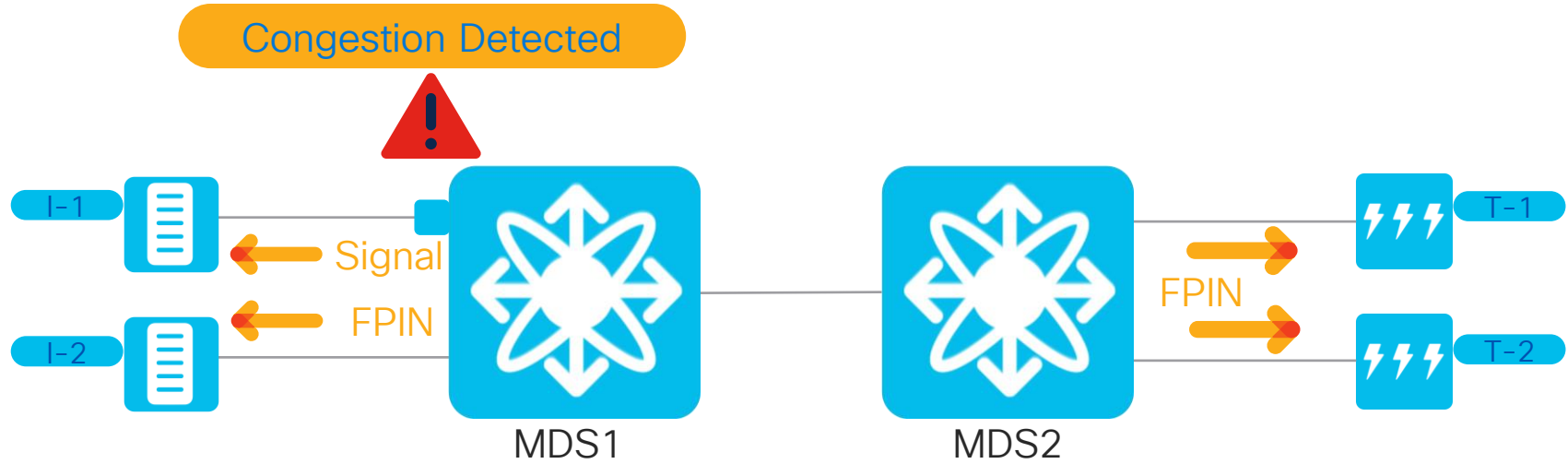
Without Cisco DIRL



With Cisco DIRL



Notifications and Signals in Fibre Channel

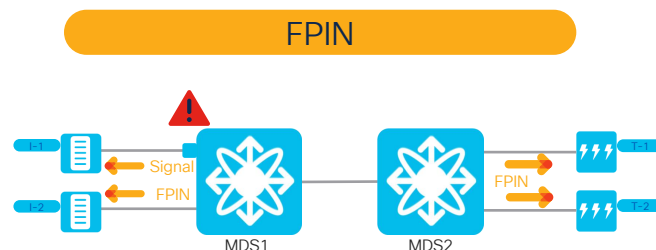
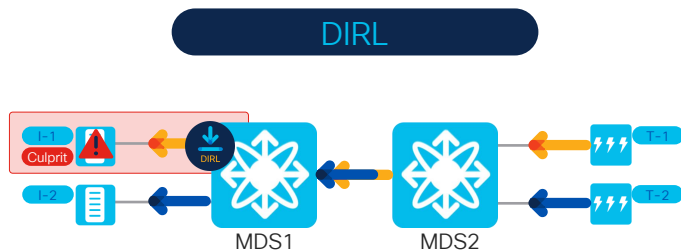


Available on Cisco MDS in NX-OS 8.5(1) onwards

Register Diagnostic Functions (RDF)
Exchange Diagnostic Capabilities (EDC)
Fabric Performance Impact Notifications (FPIN)
Congestion Signals (Primitives)

DIRL vs FPIN

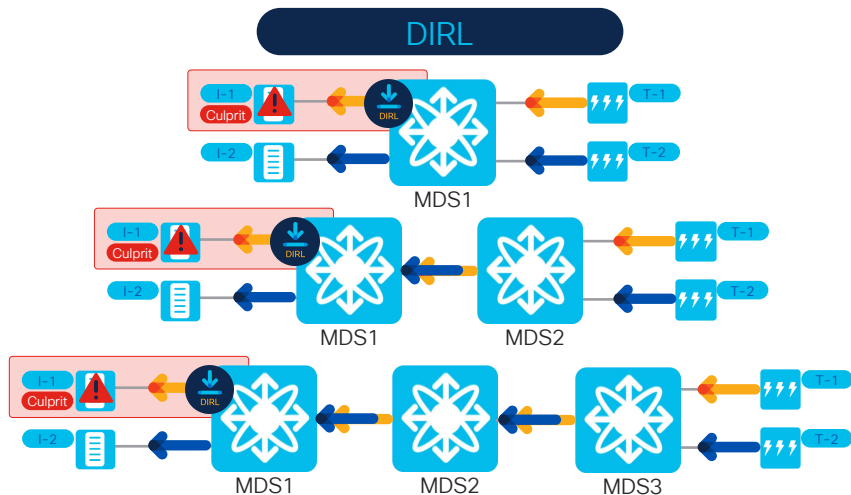
- DIRL helps today. FPIN readiness will take a few years.
 - DIRL is available on existing MDS switch after a software-only upgrade, without any dependency on end devices
 - Although FPIN is supported on MDS switches, action is dependent on the end devices
- DIRL is affordable
 - DIRL and FPIN work on existing MDS switches and don't need an additional license
 - Must upgrade end-devices to benefit from FPIN
- In the future, when you are ready for FPIN, DIRL will continue to be a complementary technology
 - What if a few devices don't react to FPIN and still cause congestion? DIRL within MDS switches will be the protection



DIRL vs Congestion Isolation

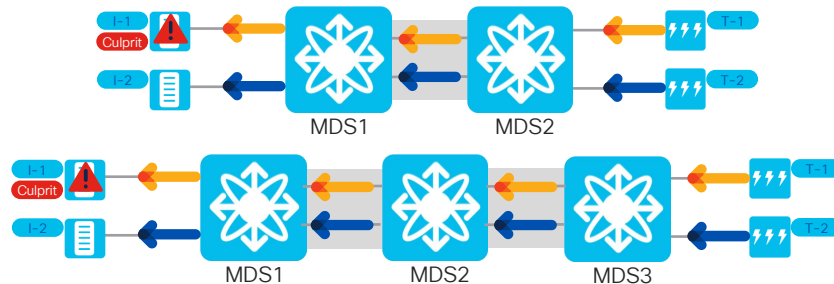
- DIRL is topology independent (shown on this slide)
 - DIRL works in edge-core, edge-core-edge, or collapsed core (single switch fabric) topologies
 - Congestion isolation works by isolating the traffic on ISLs thus it doesn't work in single-switch fabrics.
- DIRL confines congestion to the culprit host only (shown on next slide)
 - DIRL rate-limits the traffic from a congested host without any side effects on storage ports
 - Congestion Isolation confines the effect to the culprit hosts, storage ports that communicate with the culprit host, and all other hosts that communicate with the affected storage ports

DIRL



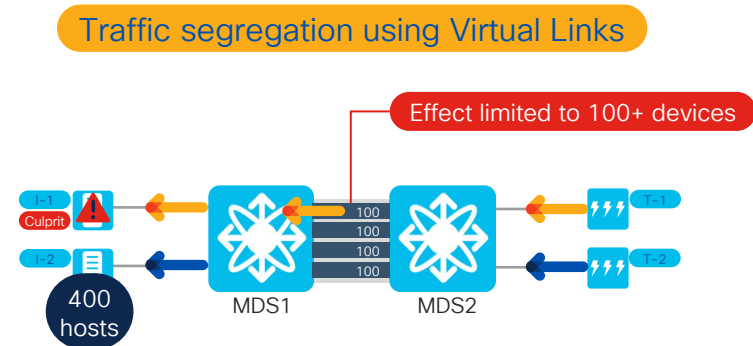
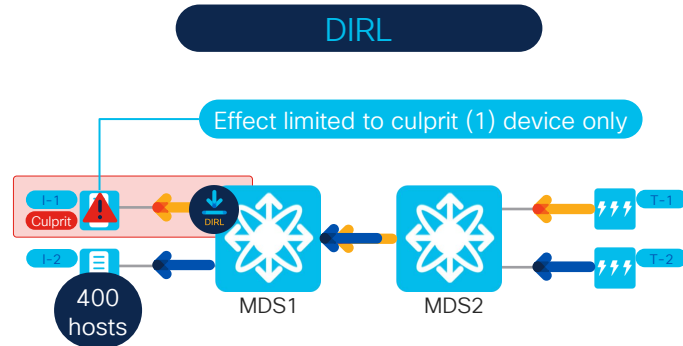
Congestion Isolation

Doesn't work in single-switch fabrics



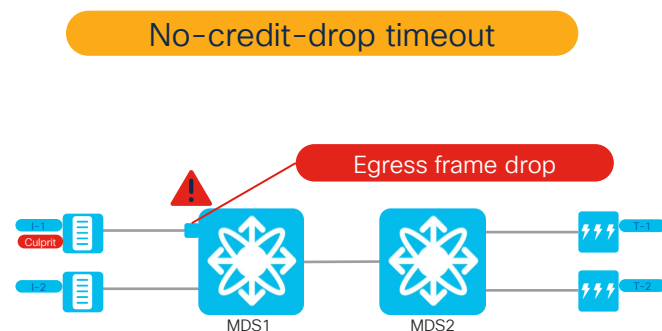
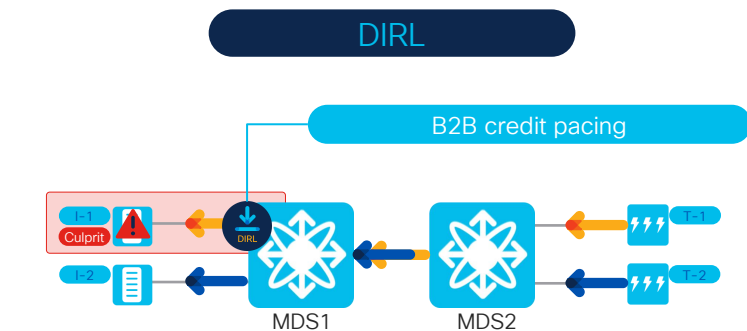
DIRL vs Traffic Segregation using Virtual Links

- DIRL is topology independent (shown on previous slide)
 - DIRL works in edge-core, edge-core-edge, or collapsed core (single switch fabric) topologies
 - **Virtual links** need ISLs, and hence they are of no use in single-switch fabrics
- DIRL confines congestion to the culprit host only (shown on this slide)
 - DIRL rate-limits the traffic from a congested host without any side effects on storage ports
 - **Virtual links** confines the effect to the culprit hosts, storage ports that communicate with the culprit host, and all other hosts that communicate with the affected storage ports



DIRL vs no-credit-drop timeout

- DIRL doesn't drop any frames
 - DIRL limits the traffic from a congested hosts by B2B credit pacing, without dropping any frames
 - No-credit-drop timeout drops frames going to a congested host
- DIRL is more granular
 - DIRL works using TxWait which detects congestion at a granularity of 2.5 microseconds
 - No-credit-drop uses a granularity of 1 ms



Prevent SAN Congestion and Slow Drain

Limit the culprit devices using

Cisco Dynamic Ingress Rate Limiting

to accelerate the performance of all-flash NVMe storage arrays



End-device independent
Upgrading of end-devices is not needed



Adaptive
DIRL dynamically adjusts as per the traffic profile of the host



No side effects
Rate limits congested hosts only. Other non-congested hosts and storage ports are not impacted



Easy adoption
DIRL is available on MDS switches after a software-only upgrade.



Affordable
No additional license needed



Topology independent
DIRL works in edge-core, edge-core-edge, or collapsed core (single switch fabric) topologies

SAN Congestion Management – Recommendations

Reactive

- Schedule NDFC/DCNM Slow-drain Analysis to run daily for 24 hours.
- Important for troubleshooting

Proactive

- Configure MDS port-monitor (PMon) for automated alerts and actions.
- Important for congestion prevention using DURL.

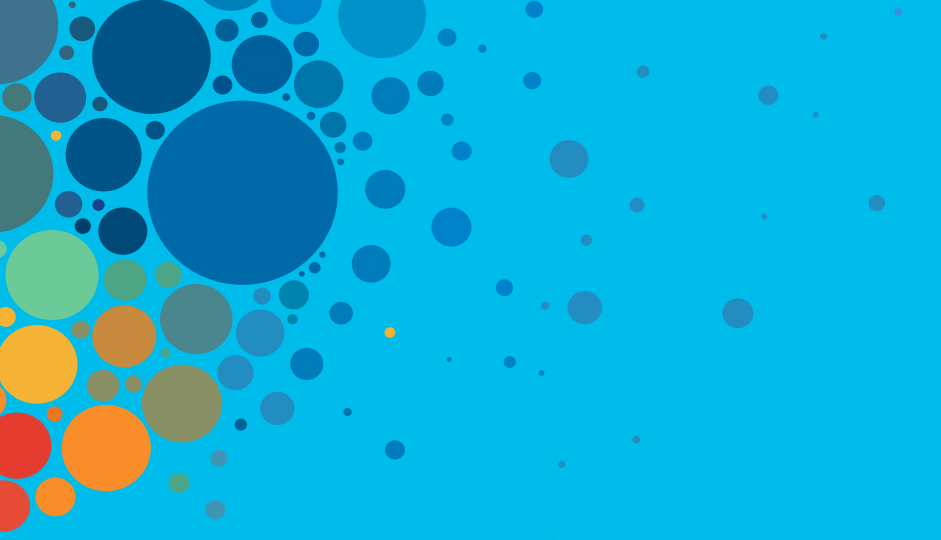
Predictive

- Enable SAN Analytics and SAN Insights for getting visibility into application I/O traffic patterns.
- Important for finding the underlying root cause and predicting congestion

Technical Session Surveys

- Attendees who fill out a minimum of four session surveys and the overall event survey will get Cisco Live branded socks!
- Attendees will also earn 100 points in the Cisco Live Game for every survey completed.
- These points help you get on the leaderboard and increase your chances of winning daily and grand prizes.





Continue your education

- Visit the Cisco Showcase for related demos
- Book your one-on-one Meet the Engineer meeting
- Attend the interactive education with DevNet, Capture the Flag, and Walk-in Labs
- Visit the On-Demand Library for more sessions at www.CiscoLive.com/on-demand

Cisco Learning and Certifications

From technology training and team development to Cisco certifications and learning plans, let us help you empower your business and career. www.cisco.com/go/certs

Pay for Learning with Cisco Learning Credits

(CLCs) are prepaid training vouchers redeemed directly with Cisco.



Learn

Cisco U.

IT learning hub that guides teams and learners toward their goals

Cisco Digital Learning

Subscription-based product, technology, and certification training

Cisco Modeling Labs

Network simulation platform for design, testing, and troubleshooting

Cisco Learning Network

Resource community portal for certifications and learning



Train

Cisco Training Bootcamps

Intensive team & individual automation and technology training programs

Cisco Learning Partner Program

Authorized training partners supporting Cisco technology and career certifications

Cisco Instructor-led and Virtual Instructor-led training

Accelerated curriculum of product, technology, and certification courses



Certify

Cisco Certifications and Specialist Certifications

Award-winning certification program empowers students and IT Professionals to advance their technical careers

Cisco Guided Study Groups

180-day certification prep program with learning and support

Cisco Continuing Education Program

Recertification training options for Cisco certified individuals

Here at the event? Visit us at **The Learning and Certifications lounge at the World of Solutions**

Related sessions

| Session ID | Title | Time and Venue | Speaker |
|-------------|--|---|------------------|
| BRKDCN-3241 | Detecting, Alerting, Identifying and Proactively Preventing SAN Congestion | Thursday, Jun 16, 8:00 AM - 8:45 AM PDT Level 2, Lagoon B | Paresh Gupta |
| BRKDCN-3645 | SAN Insights - Real-time and always-on NVMe visibility at scale | Wednesday, Jun 15, 10:30 AM - 11:15 AM PDT Level 2, Lagoon H | Paresh Gupta |
| BRKDCN-3812 | Dos and Don'ts of Deploying NVMe Over Fabrics | Tuesday, Jun 14, 2:30 PM - 3:15 PM PDT Level 2, Lagoon H | Kamal Bakshi |
| PSODCN-2355 | Real-time NVMe and SCSI visibility using Cisco SAN Analytics | Wednesday, Jun 15, 2:00 PM - 2:30 PM PDT Level 3, South Seas H | Kiran Ranabhor |
| BRKDCN-2489 | IP Fabric for Storage Networks Best Practice and Design | Wednesday, Jun 15, 4:00 PM - 4:45 PM PDT Level 3, South Seas D | Nemanja Kamenica |
| BRKDCN-1119 | Introduction to NDFC: Simplifying Management of Your Data Center | Monday, Jun 13, 9:30 AM - 10:15 AM PDT Level 2, Lagoon G | Parth Patel |



The bridge to possible

Thank you

CISCO *Live!*



#CiscoLive