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A Firsthand Look at How Renown Health Transformed Their Network With Cisco DNA Center Renown Health

Matt Okuma, Systems Architect , CCIE# 52799 Dustin Metteer, Sr. Network Engineer, Renown Health CSSOPS-1070



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Agenda

- Introduction
- About Renown Health
- Current Trends
- Challenges and Product Solutions

- Cisco DNA Center IT Transformation
 - Scale at the speed of business
 - Proactive Network Issue Detection
 - Deliver optimal user experience
 - Conclusion Outcomes



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Matt Okuma



Dustin Metteer



- Cisco, Sr. System Architect: 13 Years
- CCIE# 52799, Masters / Bachelors
- 23+ years industry experience

- Renown, Sr. Network Engineer: 8+ years
- Expertise: Wireless, Campus Networks, DNAC, and ISE
- 14+ years industry experience

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About Renown Health





A national health leader that offers northern Nevada residents much-needed health and medical services, including the only Level II Trauma Center to serve over one million people across 100,000 square miles.

Location: Reno, Nevada Size: 6500 Website: <u>Renown.org</u>



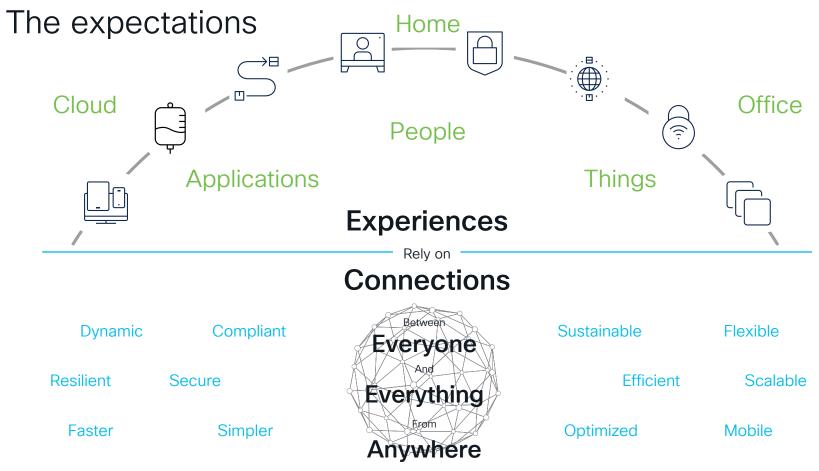
Corporate Based Network Engineers 22K

End Points Under Management

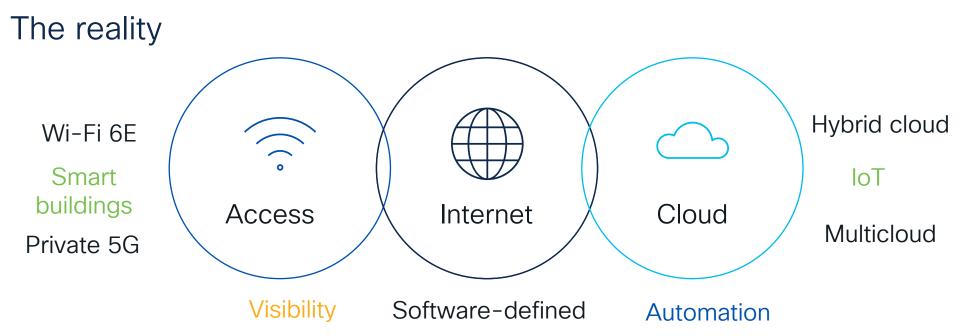
700 % Increase in IoT Devices

Current Trends





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The underlying network keeps expanding and increasing in fragmentation and security risks...

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IT experience



...and when the IT experience suffers the user experience suffers

Need to simplify IT

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Challenges Solutions



Challenges

- Aging and growing network
- Growth in telemedicine and wireless devices
- Establish a consistent view of network activity and any issues
- Provide the capacity to manage network size and bandwidth requirements

Product Solutions

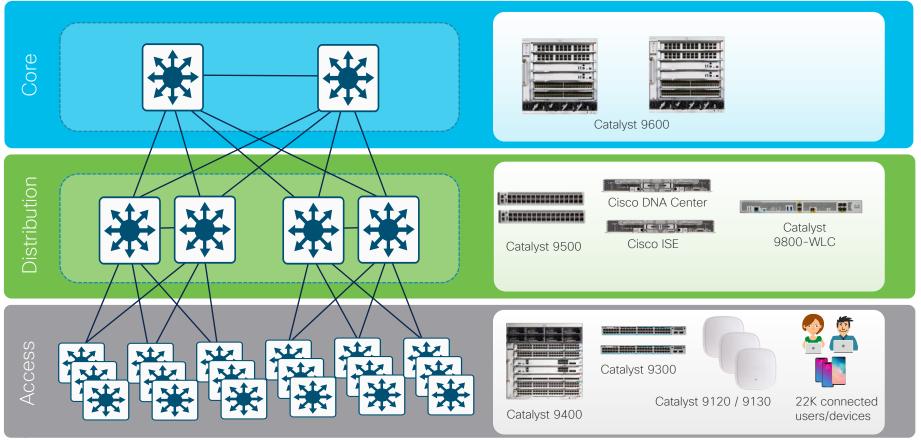
Cisco DNA Center

- Cisco Catalyst 9000 switches
- Cisco Catalyst 9100 Access Points
- Cisco Catalyst 9800 Wireless Controllers
- Cisco Identity Services Engine (ISE)
- Cisco Spaces with Stanley Healthcare

Current State



Renown's Current State Architecture



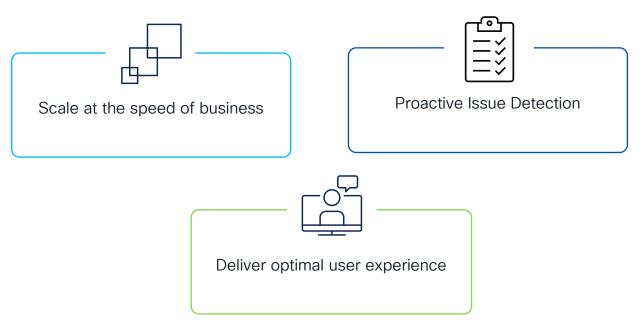
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DNA Center IT Transformation





Keys to Renown's Digital Transformation with Cisco DNA Center



Simplify the IT Experience



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SWIM and Device 360: Increase IT teams' agility to mange and scale the network.

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Al Network Analytics: Proactively scale the network by using the power of machine learning and machine reasoning to provide accurate insights into capacity and performance



Security Advisories and License Manger: Reduce security vulnerabilities and ensure compliance.



SWIM and Device 360

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Assurance Dashboards: Actionable insights into network, client, and application related issues. Correlated from multiple pieces of information, eliminating white noise and false positives



Al assisted diagnostics and remediation: Reduce downtime and resolve issues quickly through triggered issues based on a deviation from a predicted specific baseline





Assurance Dashboards

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3D Wi-Fi visualization + Insights: Visual 3D immersive experience that simplifies the planning, deployment, coverage and tunning of the wireless network.



Client 360 Dashboard: Provide a global view of the health of all wired and wireless clients to determine if there are potential issues that must be addressed.





3D Wi-Fi visualization + Insights

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Renown[®] HEALTH

Cisco / Renown Public case study

https://www.cisco.com/c/en/us/about/case-studiescustomer-success-stories/renown-health.html



 Capabilities to effectively manage the 700 percent increase in Internet of Things (IoT) and other wireless devices with a small IT team

 Reduced the average troubleshooting time by 94 percent, from four hours to 10–15 minutes

 Increased reliability with proactive monitoring and after-hours patching and upgrades

Accelerated digital healthcare applications at the speed of which the business required, including bandwidth requirements.

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