

Get Ready for the Webex Suite meeting platform

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BRKCOL-2077

Cisco Webex App

Questions?

Use Cisco Webex App to chat with the speaker after the session

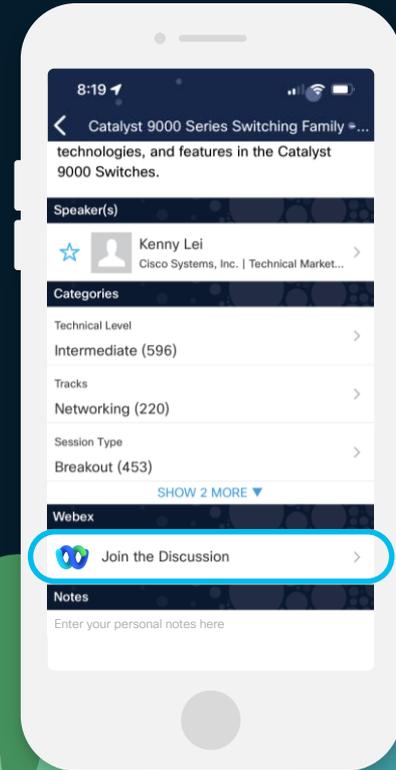
How

- 1 Find this session in the Cisco Live Mobile App
- 2 Click “Join the Discussion”
- 3 Install the Webex App or go directly to the Webex space
- 4 Enter messages/questions in the Webex space

Webex spaces will be moderated by the speaker until June 7, 2024.

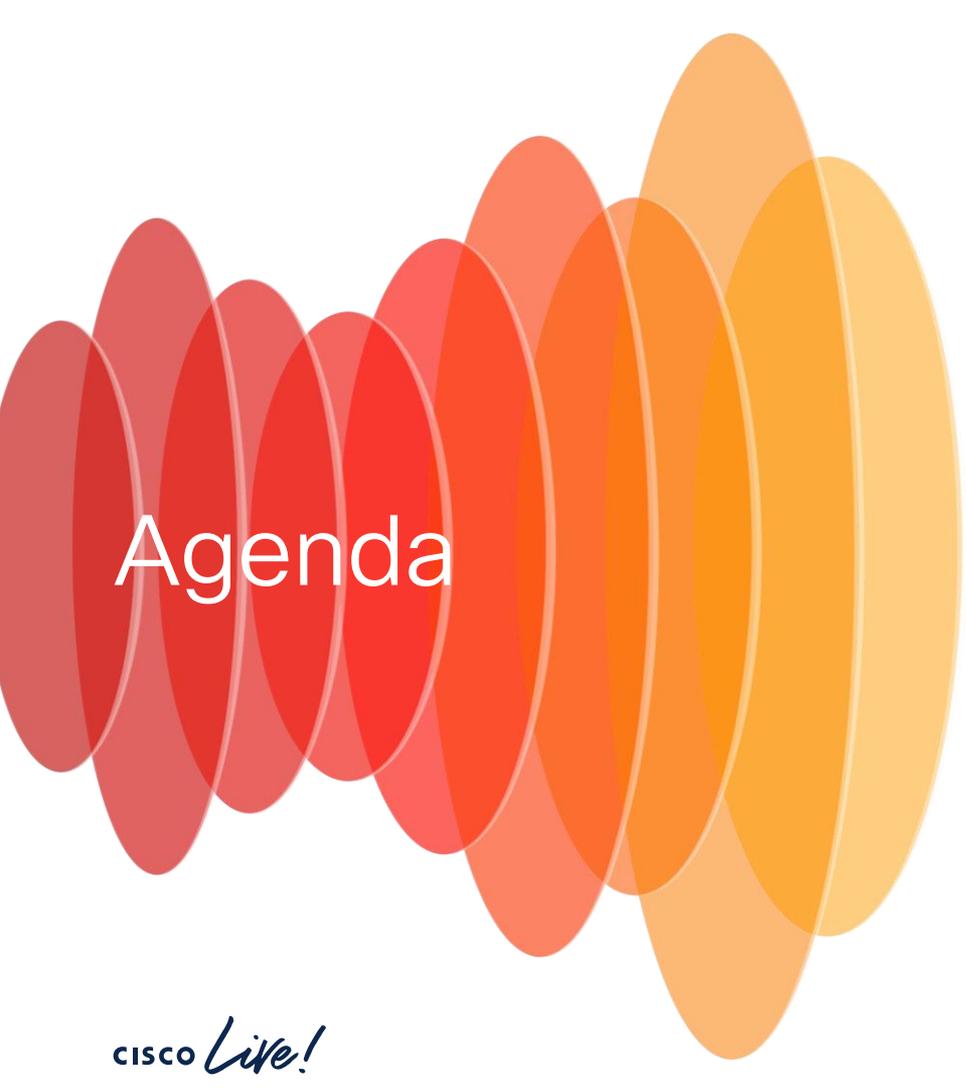
CISCO *Live!*

<https://ciscolive.ciscoevents.com/ciscolivebot/#BRKCOL-2077>



*By the end of the session,
you will feel fully
prepared to confidently
transition your
organization's Webex site
to the Webex Suite
meeting platform!*





Agenda

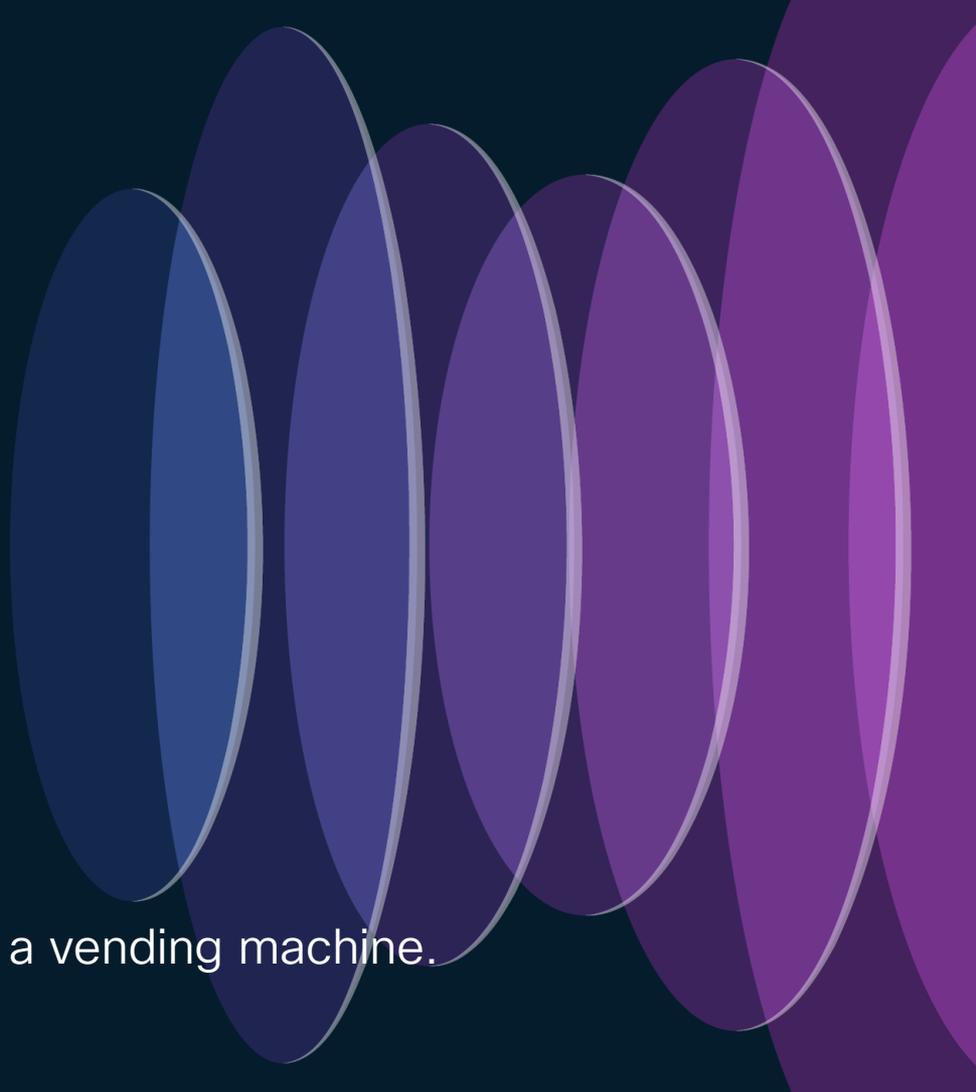
- Webex Suite meeting overview
- User Experience highlights
- Manage your features in Control Hub
- Customer readiness
- Conclusion

Why should I care about Webex Suite meeting platform?

Summer Is Coming

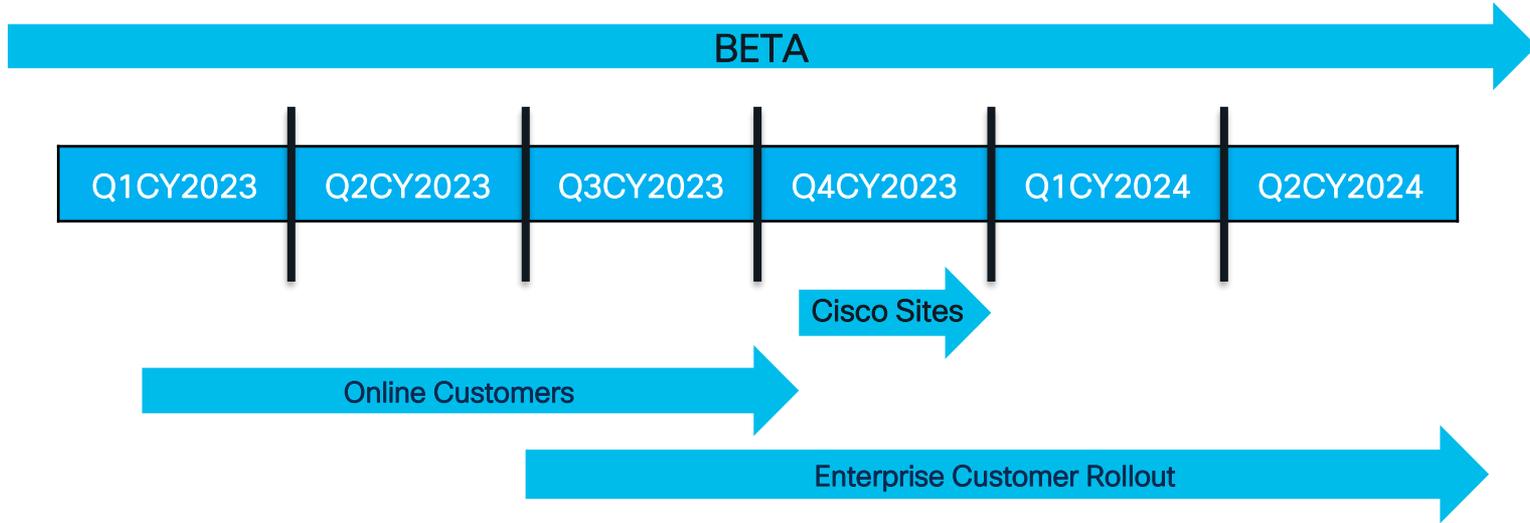
Change is inevitable – except from a vending machine.

CISCO *Live!*

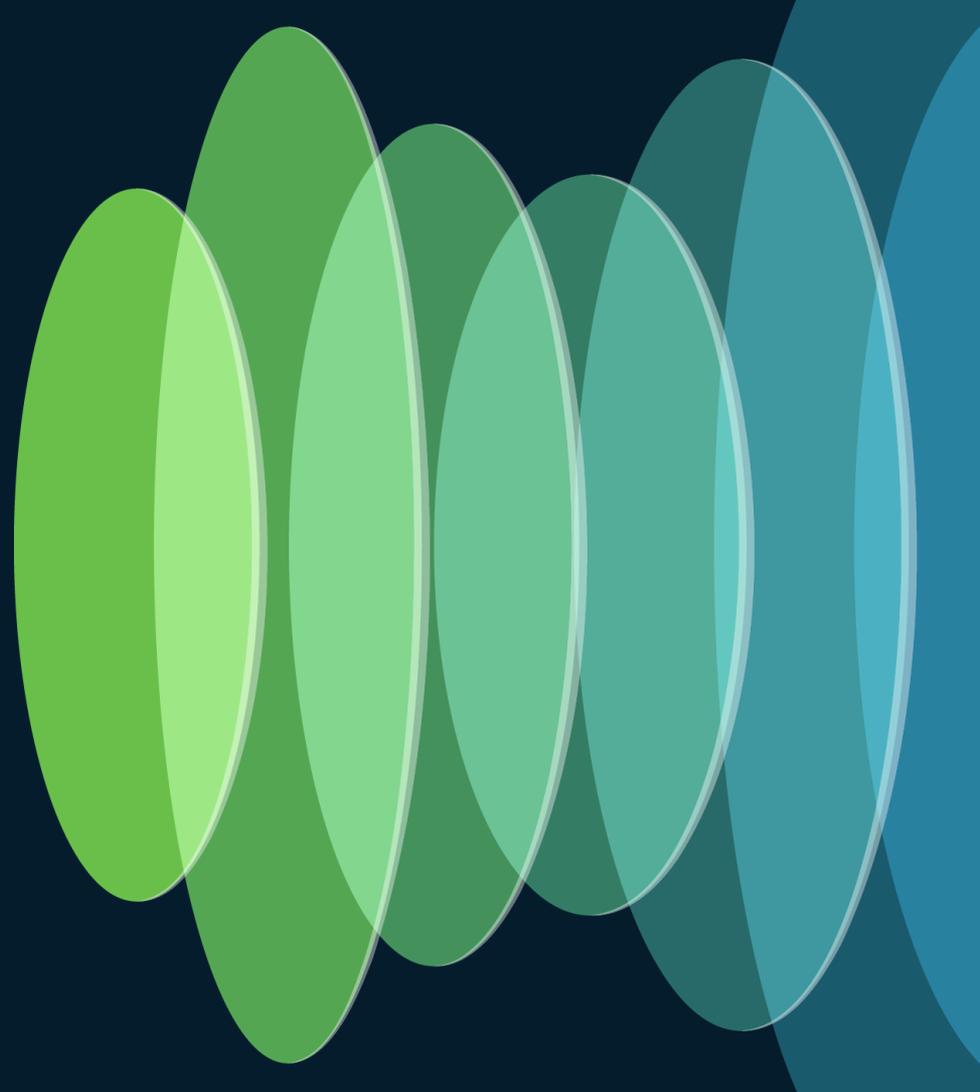




Rollout of Webex Suite meeting platform



Webex Suite meeting platform overview

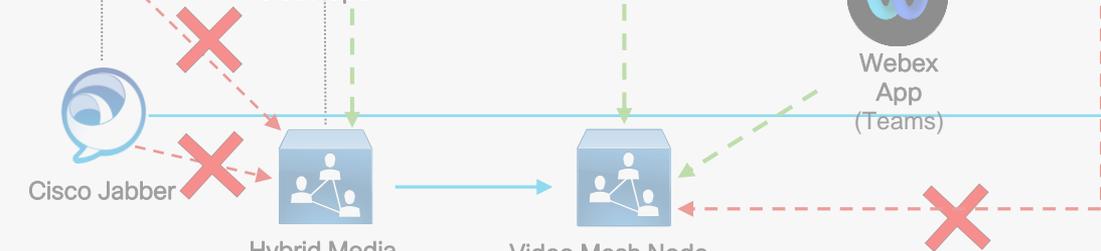
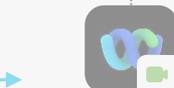
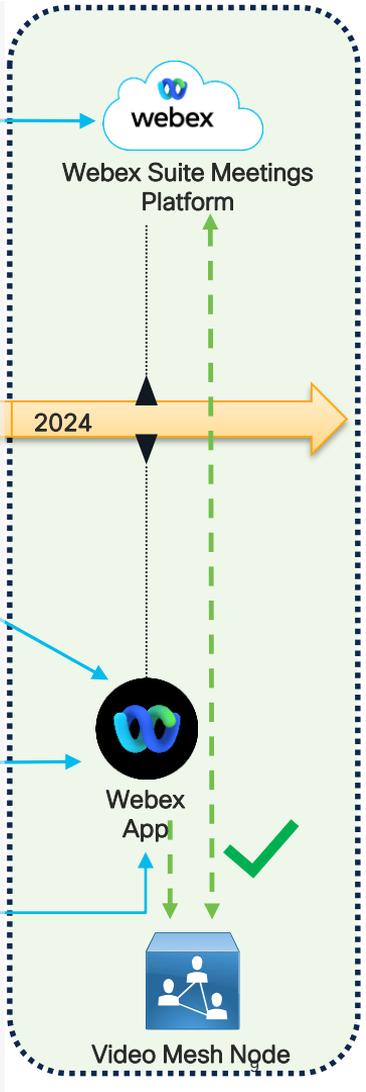


Webex Suite Meeting Platform



It is the [new name](#) for the next generation of the Webex Meeting Platform!

In order to understand why the new platform, we need to understand the history.



Webex Meetings Platform Evolution

MC Meeting Platform

Collection of services delivering a meetings platform to a range of endpoint types

Challenges

- Multiple apps on desktop, mobile and VDI
- Admins need to track 2 monthly release schedules
- Video Mesh not supported
- No native Linux meetings app
- Space Meetings vs Webex Meetings
- Ephemeral Meetings Chat

Update

Webex Suite Meetings Platform

A modern meetings platform delivering a consistent experience no matter what device a user joins from

Benefits

- [Single app](#) on desktop, mobile and VDI
- Single update schedule for admins to track
- [Video Mesh is supported](#) for all Webex Meetings
- Native meetings app on Linux (Webex App)
- Consistent meetings experience when scheduled from a space or a PMR
- [Chats & recordings available post meeting to continue collaboration](#)
- Increased Video Mesh Capacity
- [Faster join experience](#)
- Join from two devices, appear in the roster once
- [AI Ready](#)
- more....

Benefits



Every meeting is a Webex Meeting



Consistent experiences



Faster join experience



Simplified management (VDI)



Higher scale video mesh



Pre, in, and post-meeting (containers)



Webex AI features

Am I on the Webex Meeting Suite Platform?

- [Help.Webex.com](https://help.webex.com) – information on how to tell if you are on the platform.
- “Commercial (Webex Suite)”
 - Means you are on the platform
 - Visible in the downloads page
 - Visible in the meeting info

Abdul Rahman's Personal Room

Host: Abdul Rahman

Copy meeting information

General Security

You are securely connected to this meeting with strong encryption.

Meeting platform
Commercial (Webex Suite)

webex by cisco

- Profile
- Settings
- Calendar
- Webinars
- Recordings

Downloads

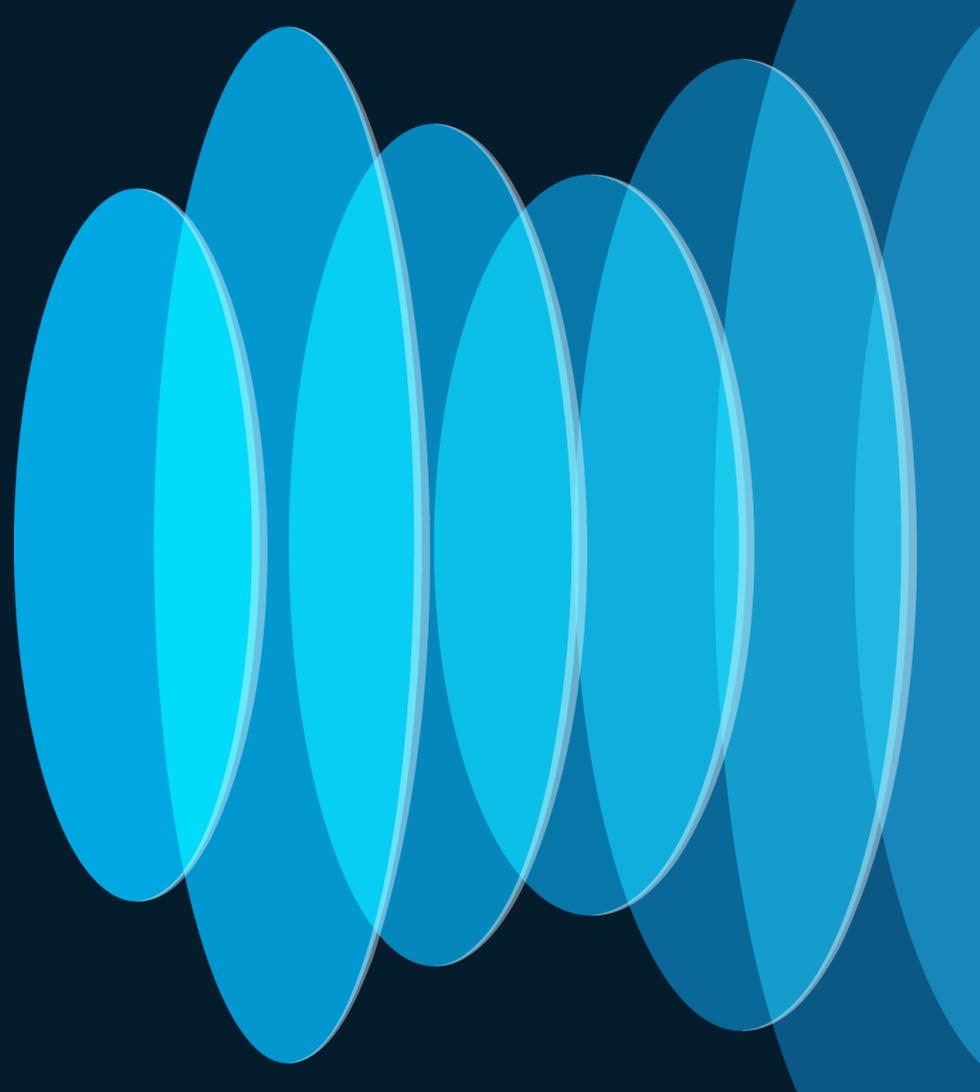
Version information

Page version:	44.6.0.11356
Video platform version:	2.0
Meeting platform:	Commercial (Webex Suite)

Release notes

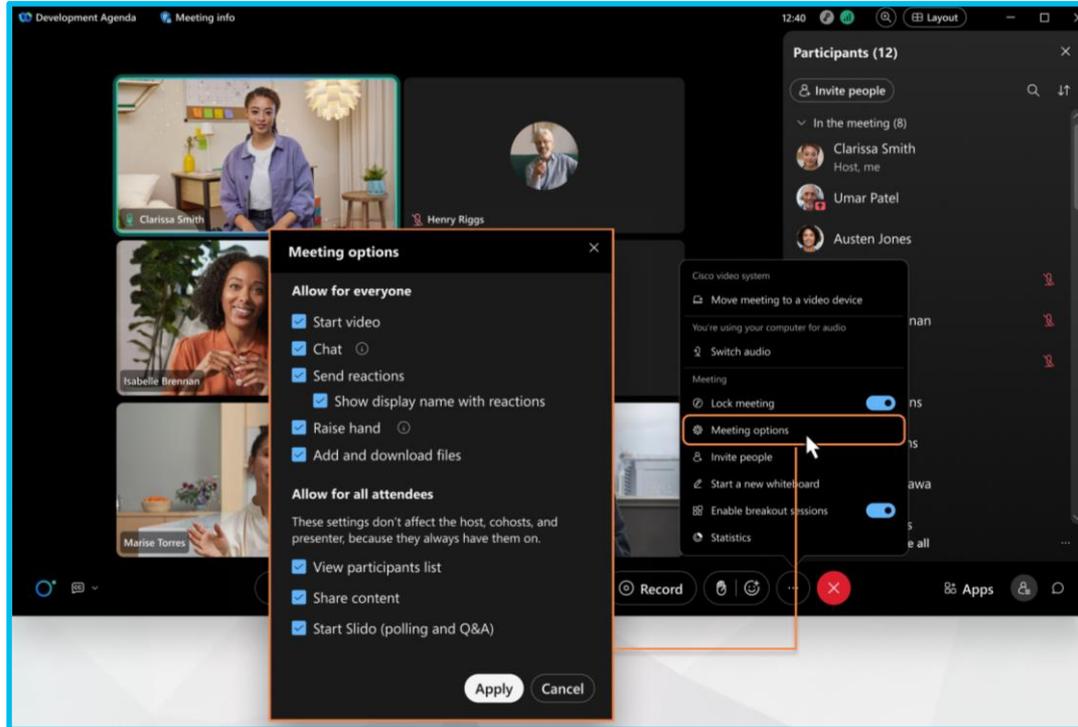
Whether you're on the go, at a desk, or in a meeting room, you can use the Webex app

User Experience Highlights



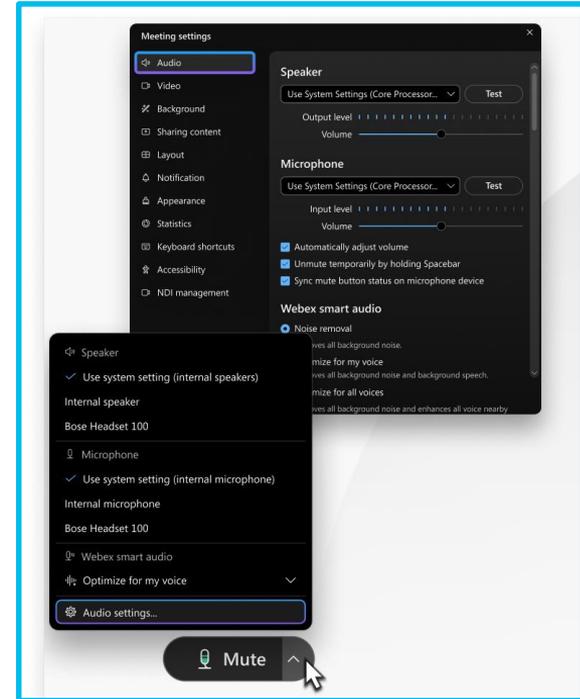
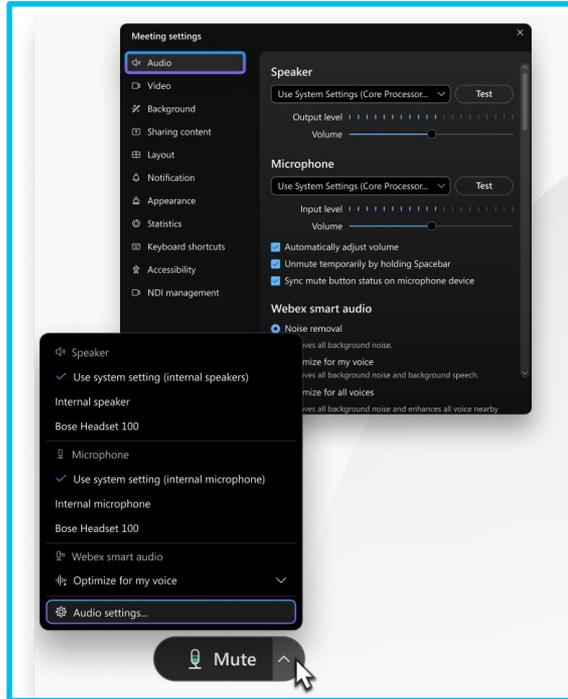
Where's the menu bar 1/2

- Features that were earlier available from the menu bar are now more contextual and distributed across the meeting.



Where's the menu bar – 2/2

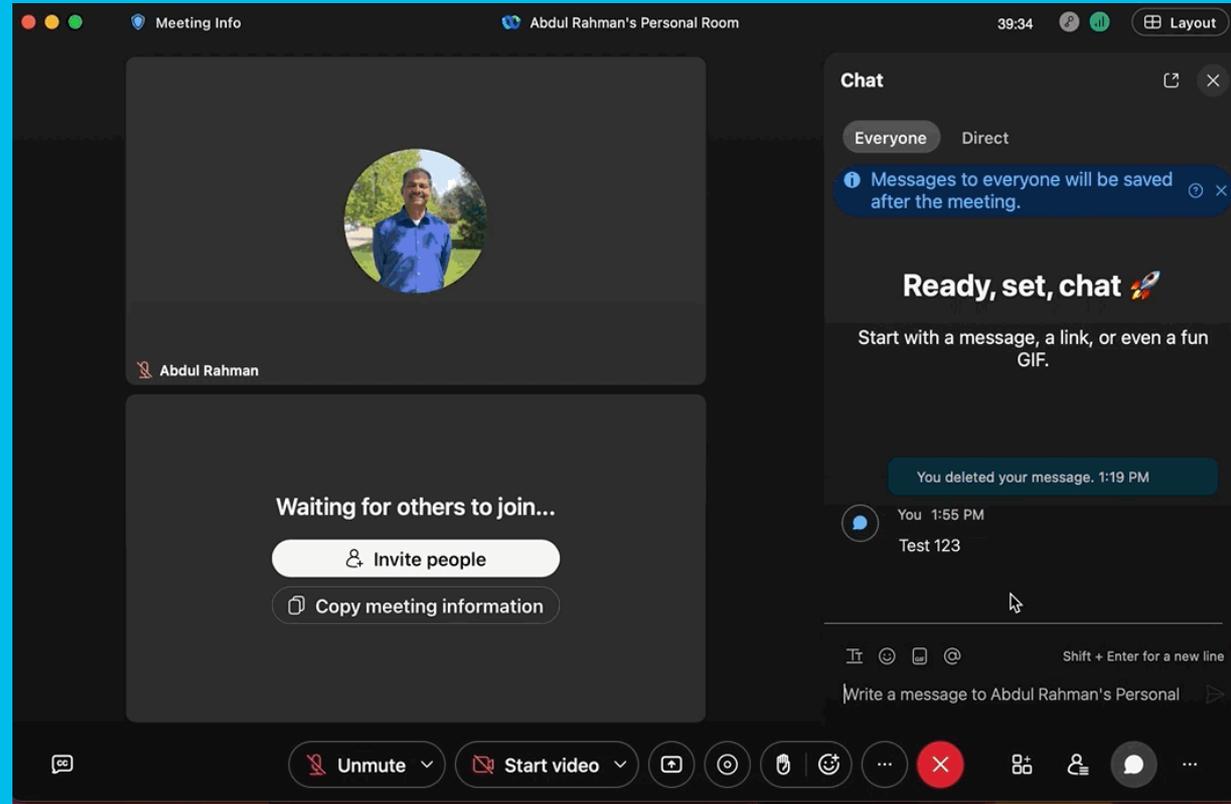
- Features that were earlier available from the menu bar are now more contextual and distributed across the meeting.



In meeting chat

New
Feature

- Get more from your meeting with in-meeting chat
- Engage and express yourself by using markdown, reactions, or GIFs.
- Your organization can choose whether the chat is automatically saved or cleared after the meeting.



In meeting chat

New
Feature

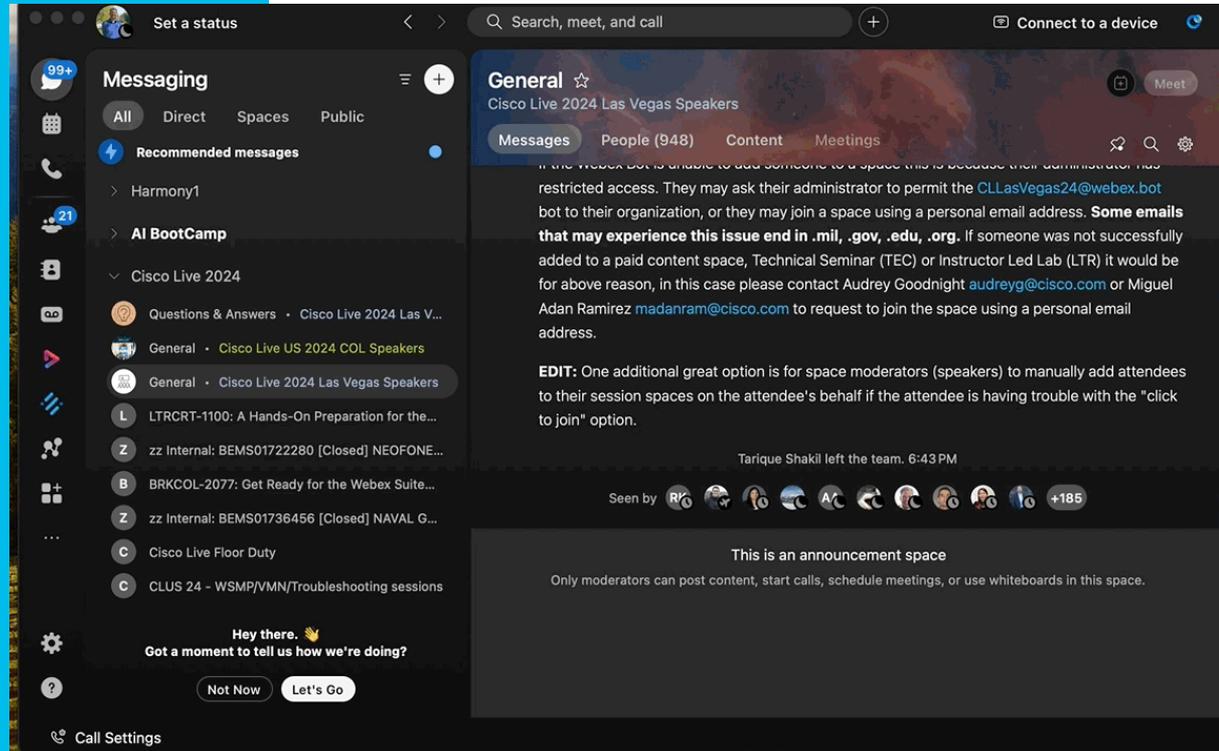
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Post meeting container

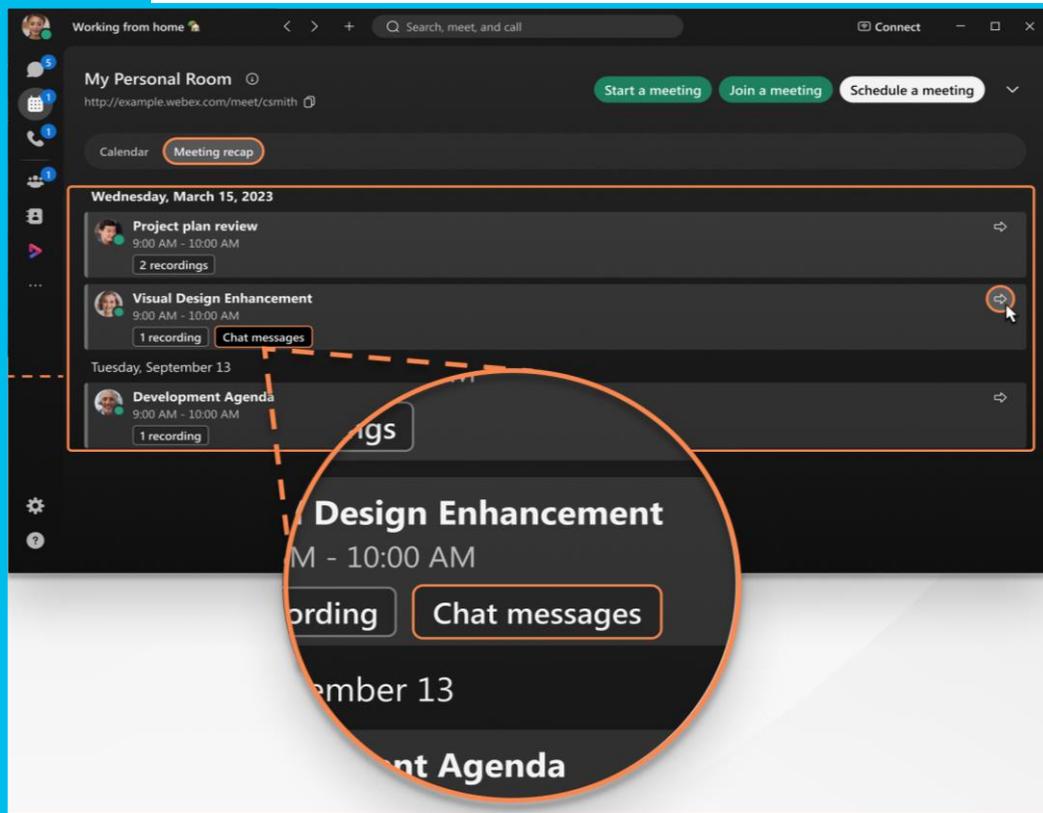
- After a meeting ends, the meeting conversation is closed but we save the messages with the meeting content.
- Recording and chat messages are saved as part of post meeting container and can be shared with others.

New Feature



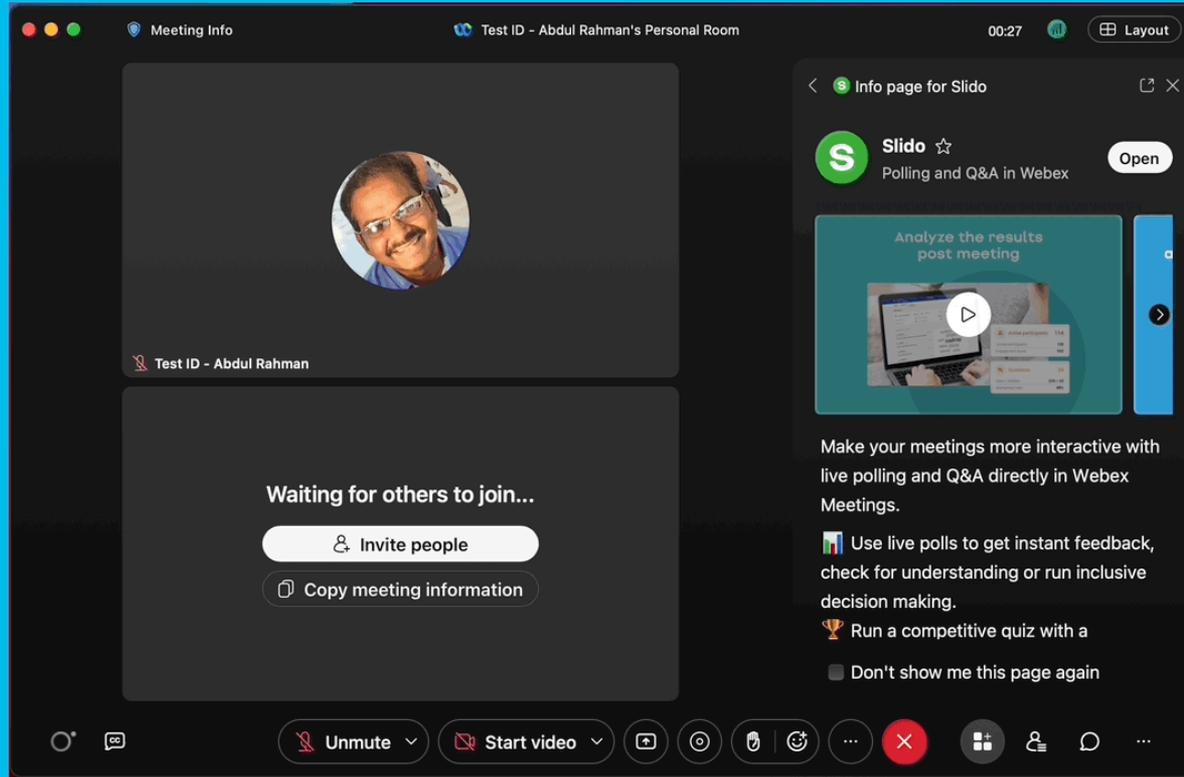
Post meeting container

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Slido – Polling/Q&A

- Slido is our upgraded offering for Q&A and Polling and is now automatically included!
- Engage participants with live polls, Q&A, quizzes and word clouds
- Analytics and real-time insights into audience engagement and customization.



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Share – Meeting Window

There are two ways to share meeting window

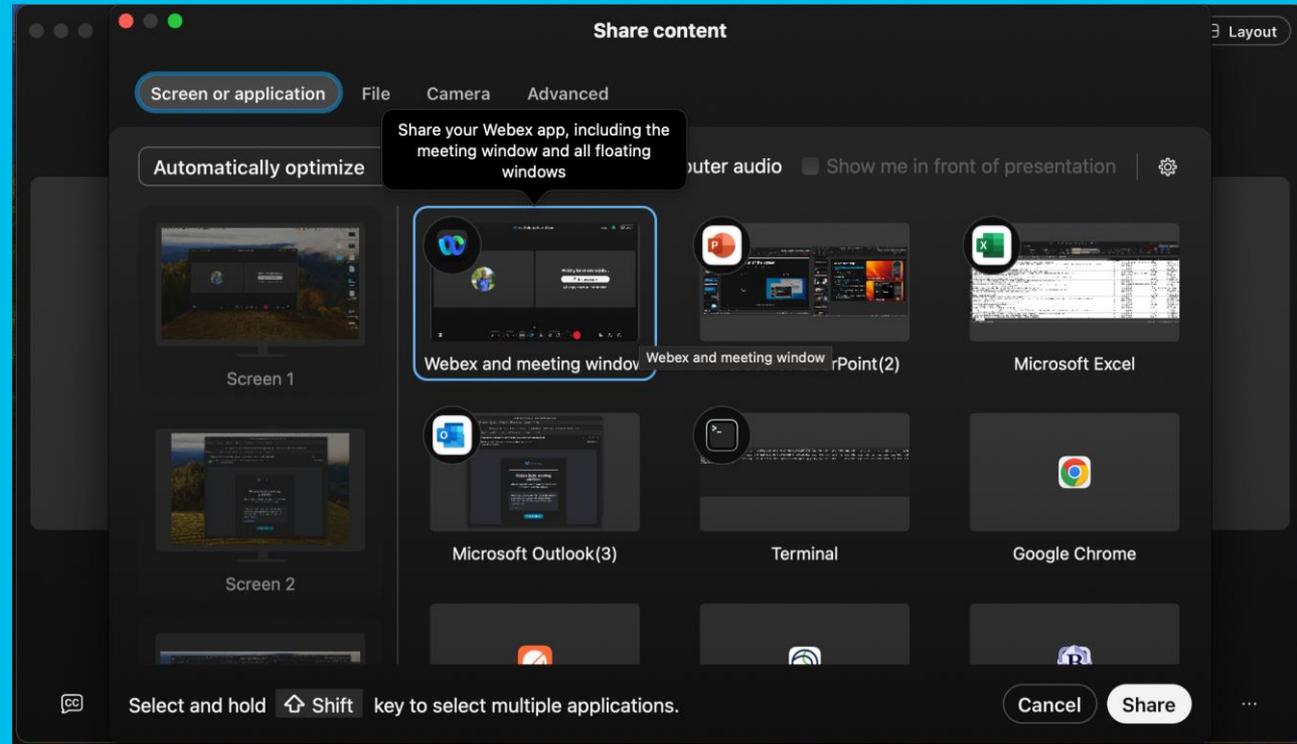
- Select Webex and meeting window.
- Screen share (and switch to the meeting window while sharing)



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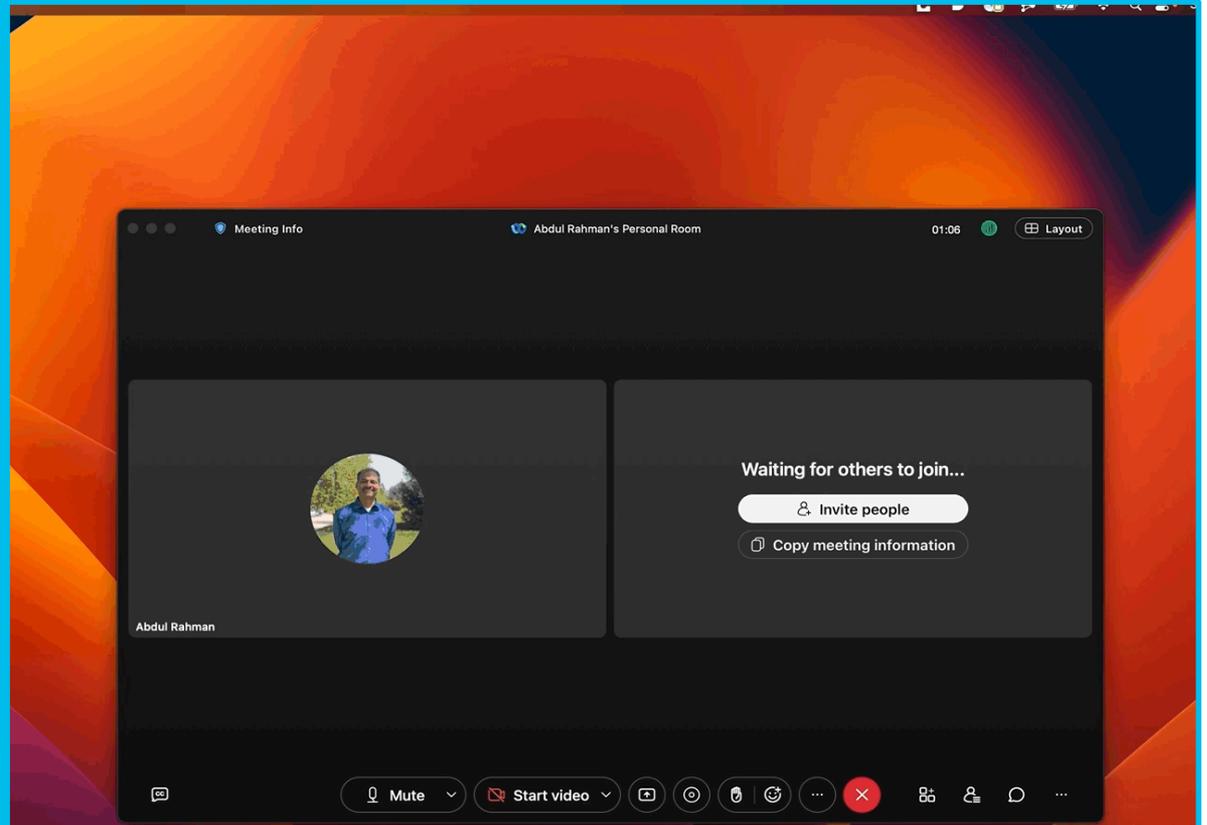
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Share – Portion of Screen

New
Feature

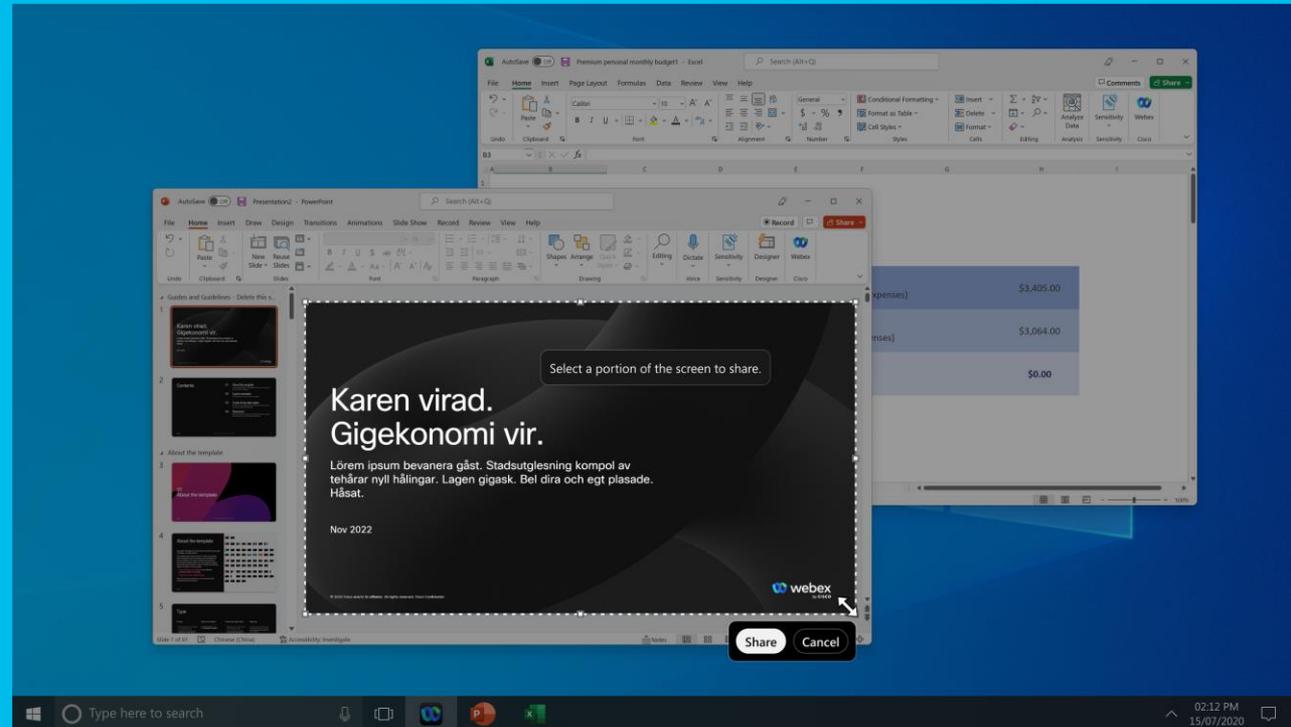
- You can now share a specific area of your screen only.
- Participants only see the portion of the screen you select, not your entire screen.



Share – Portion of Screen

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Feature

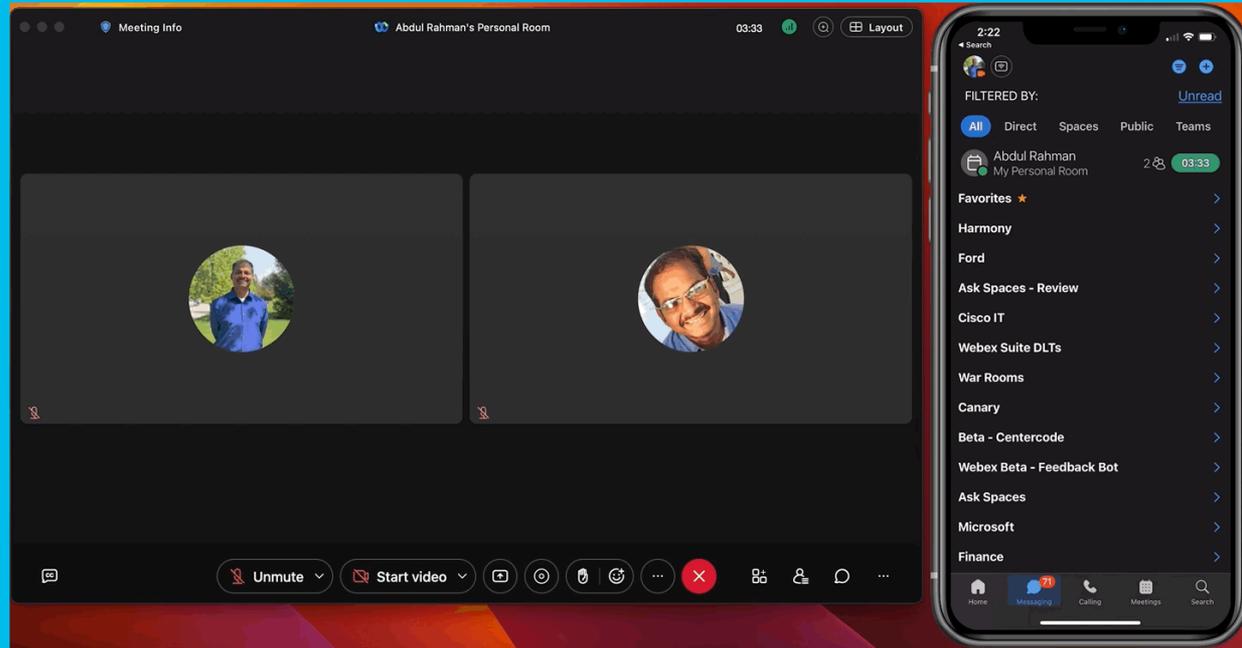
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Move meeting 1/2

Move from desktop to mobile

- Move a meeting from one desktop or mobile device to another.
- Seamlessly move a meeting from desktop or mobile device to another without disrupting the meeting.

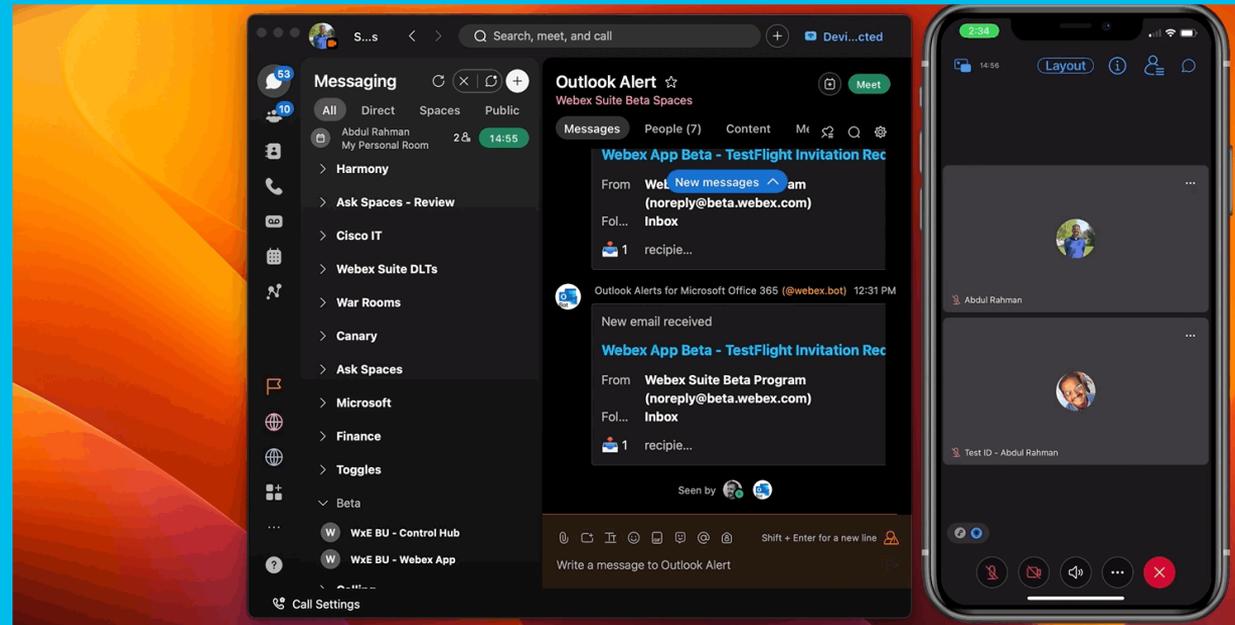


Move meeting 2/2

New
Feature

Move from mobile to desktop

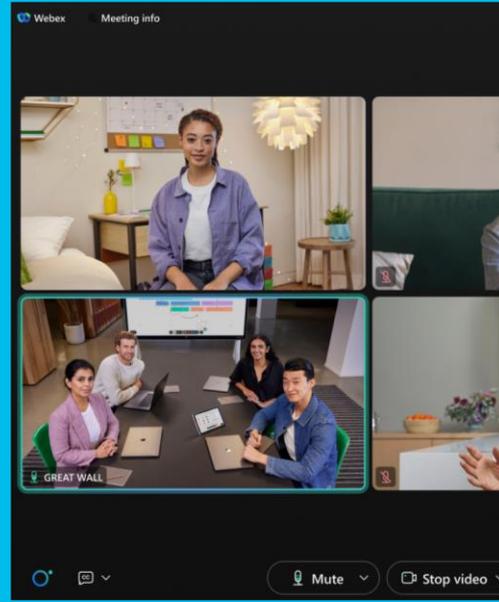
- Change your preference for moving meetings.
 - Always move meeting (Default)
 - Let me choose every time
 - Always join again



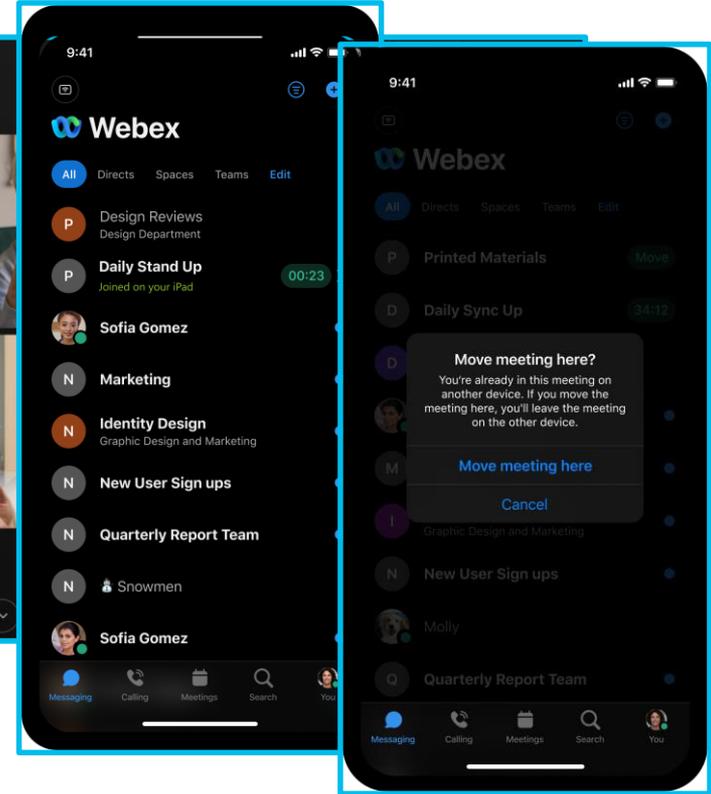
[Help Article | Move a meeting to another desktop or mobile device](#)

Move meeting 1/2

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Move from desktop to mobile

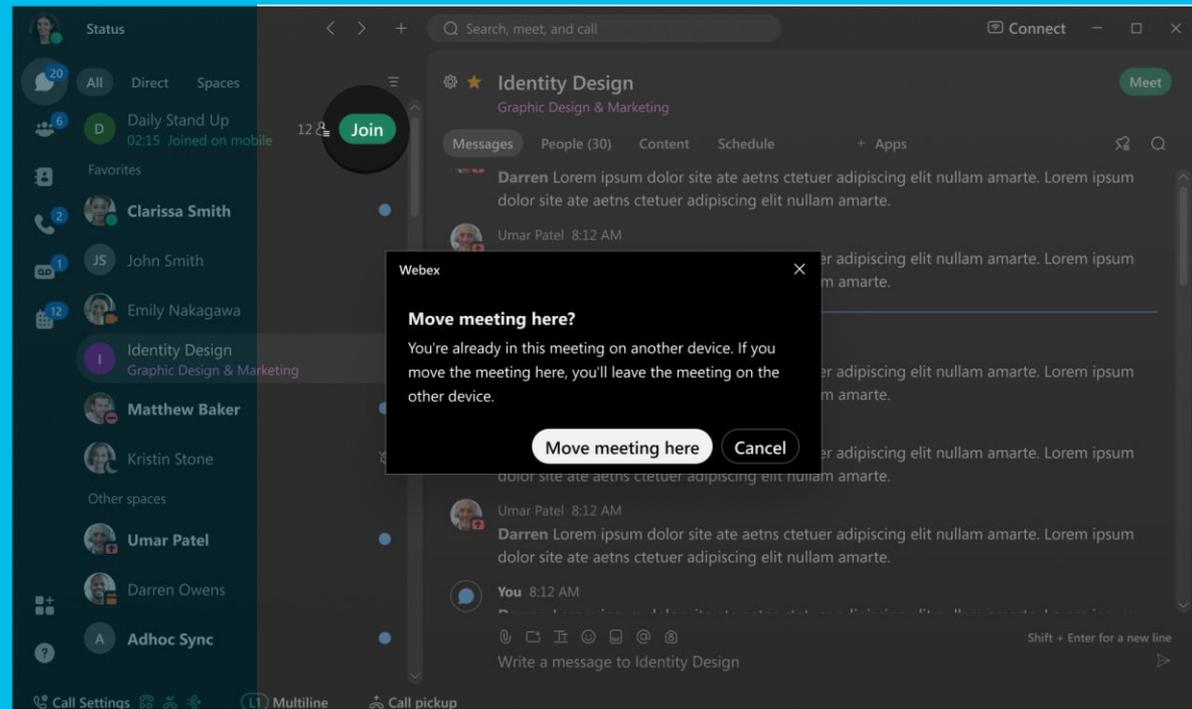


Move meeting 2/2

New
Feature

Move from mobile to desktop

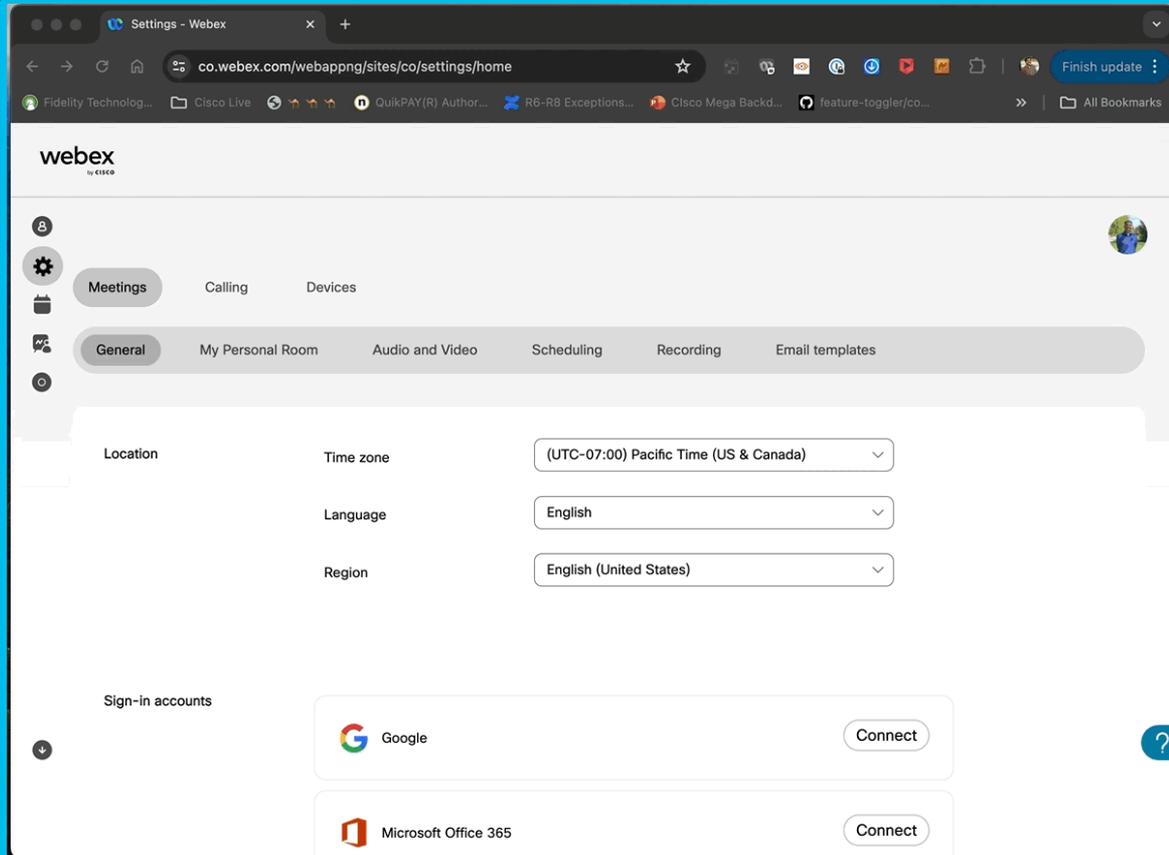
- Change your preference for moving meetings.
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[Help Article | Move a meeting to another desktop or mobile device](#)

Custom Meeting Lobby

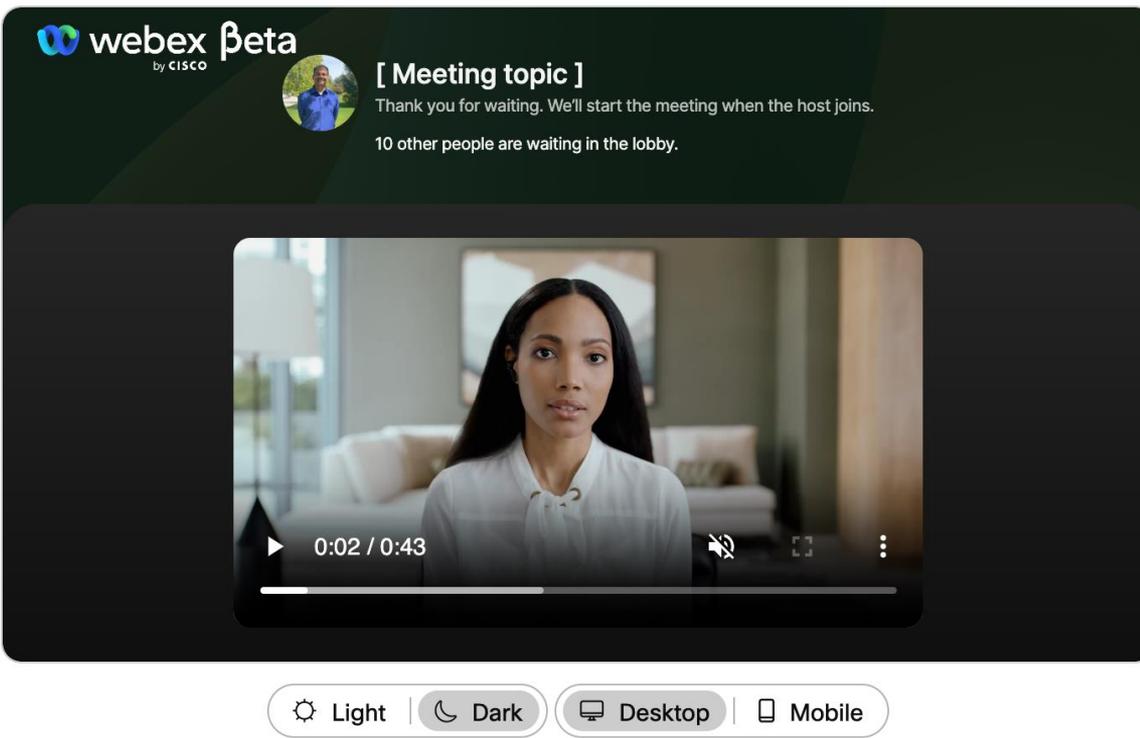
- Choose Organization configured lobby
- Personalize your meeting lobby with a logo, banner image, and welcome message.
- Your customized lobby will apply to all the meetings you host.



Custom Meeting Lobby

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- Personalize your meeting lobby with a logo, banner image, and welcome message.
- Your customized lobby will apply to all the meetings you host.

New
Feature



The screenshot shows a Webex meeting lobby interface. At the top left is the "webex beta by CISCO" logo. To the right is a circular profile picture of a man and the text "[Meeting topic]". Below this, a message reads: "Thank you for waiting. We'll start the meeting when the host joins. 10 other people are waiting in the lobby." The main area features a video player showing a woman in a white top. The video player has a progress bar at 0:02 / 0:43 and control icons for play, volume, and full screen. At the bottom, there are three toggle buttons: "Light" (selected), "Dark", and "Desktop" (selected), with "Mobile" also visible.

AI Meeting Summary

New
Feature

- Automatically generate summaries, decisions, action items of your meeting recording.
- Users can access the meeting summary in Webex App and the recording player within their web browser.

The screenshot displays a Webex meeting recording interface. At the top, it shows the session title "Session: Hybrid Work" and the time "Tuesday, January 21, 2021 • 12:00 PM - 13:00 PM". Below this, there are tabs for "About", "Meeting summary" (which is selected), "Meeting message", and "Contents (4)".

The main content area is divided into two sections:

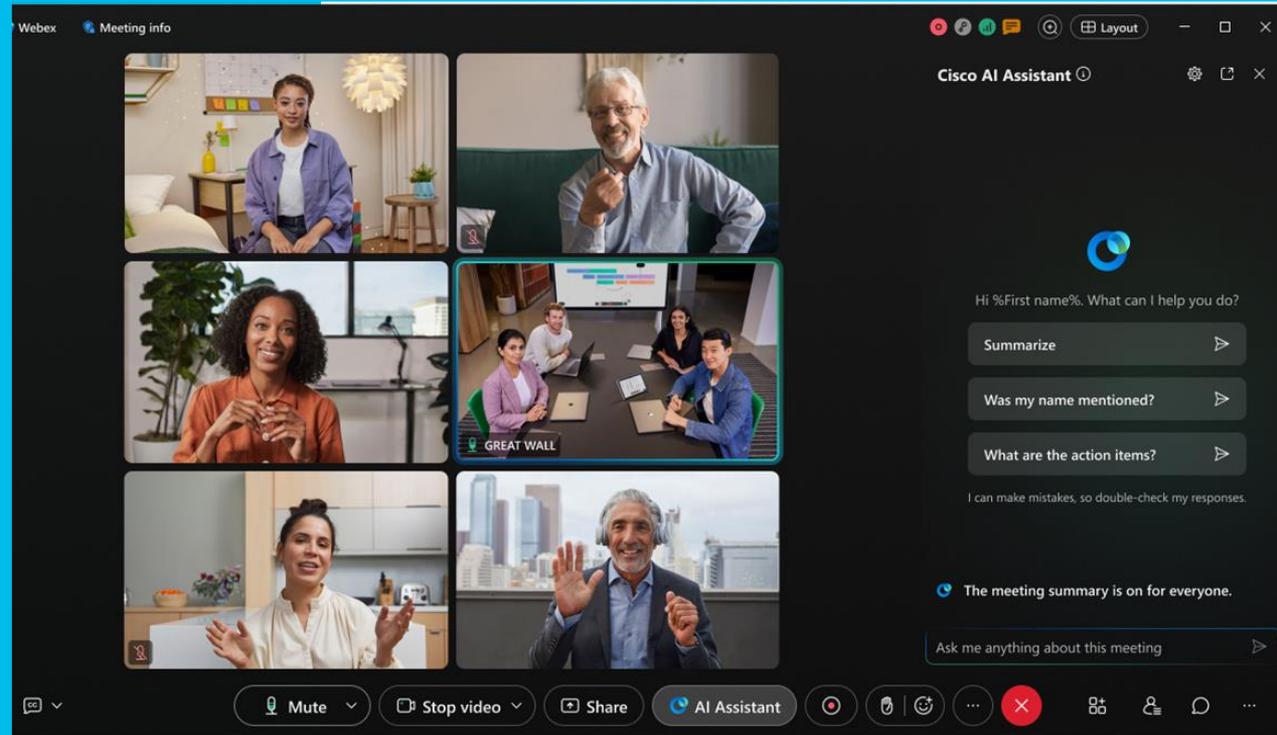
- Recordings (1):** This section features a video player showing a woman speaking. Below the video, the recording is titled "New Feature Kickoff_Recording" with a duration of "2022/11/24 • 10:04min • 24min".
- Meeting summary:** This section contains "Meeting notes" and "Action items".
 - Meeting notes:** Edited by Sonali Pritchard. The notes state: "Avaya is positioning new metrics to demonstrate it is transforming its business to a software and service company. Clarissa will check with Jenny to public beta, enabling outbound usage." It lists several revenue metrics:
 - Software and Service was 88% of total revenue ~\$600M, +1%
 - Recurring revenue was 64% of total revenue ~\$436M +4%
 - Product revenue from software ~\$162M -4%
 - Product revenue from hardware ~\$83M -31%
 - Cloud, Alliance and Partner (CAPs) was 23% of revenue
 - Action items:** Labeled "Your personal AI suggested action items", it includes:
 - Check with Felix to public beta, enabling outbound usage.
 - Austen Jones will follow up greater integrations between Vonage Business Cloud, its UCaaS solution, and Vonage Contact Center.

At the bottom of the interface, there are controls for "Call Settings", "Multiline", and "Call pickup".

AI Assistant in Meetings

New
Feature

- With AI Assistant, you can now quickly catch up on what you've missed with meeting summaries
- You also receive a summary and transcript after the meeting, without having to record.



CISCO *Live!*



[Help Article | Cisco AI Assistant in meetings](#)

AI Assistant in Meetings

New
Feature

- Options to control who can start/stop summary.
- Options to control summary and transcript availability post meeting
- If the meeting summary is already started, AI Assistant sends a notification asking if you want a summary, when you're late, or answer a call during a meeting.

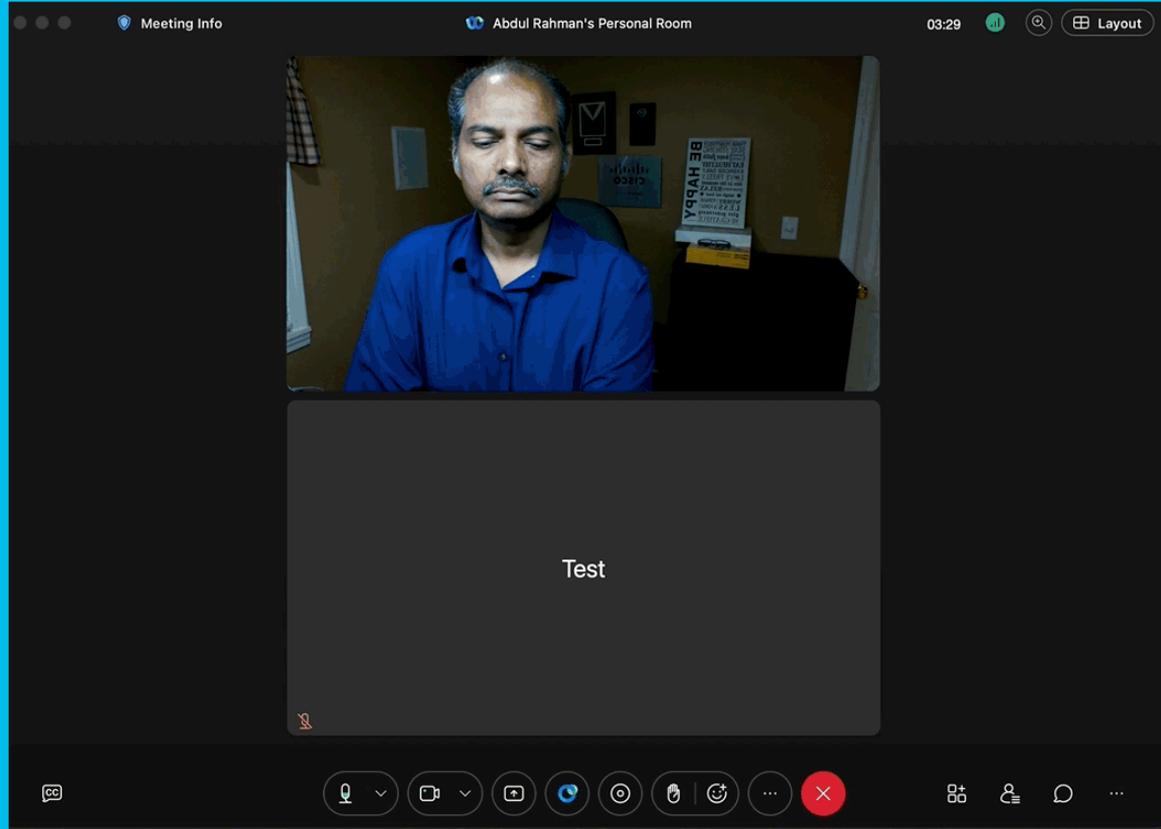
The image shows two screenshots from a mobile application. The top screenshot is titled "Meeting options" and has a "General" tab selected. Under "Start and stop summary", there are three options: "Only the host and cohosts can start a..." (selected with an upward arrow), "Anyone can start and stop the summary", and "Only the host and cohosts can start..." (checked with a checkmark). A note at the bottom says "The summary and transcript will be saved after the meeting." The bottom screenshot is titled "Meeting recap" and shows a notification: "Your meeting summary is ready" for "Aptastic - Extended DLT" on "Wed, May 29, 2024 • 11:30 AM - 11:59 AM". A "View" button is at the bottom right.

The image shows a screenshot of the "Meeting options" screen with the "General" tab selected. Under "Start and stop summary", the option "Only the host and cohosts can start a..." is selected with a downward arrow. Under "Content availability after the meeting", there are three options: "Save summary and transcript" (selected with an upward arrow), "Save summary and transcript" (checked with a checkmark), and "Save summary only". The option "Don't save summary and transcript" is also visible.

Auto Step Away from a meeting

New
Feature
In Beta

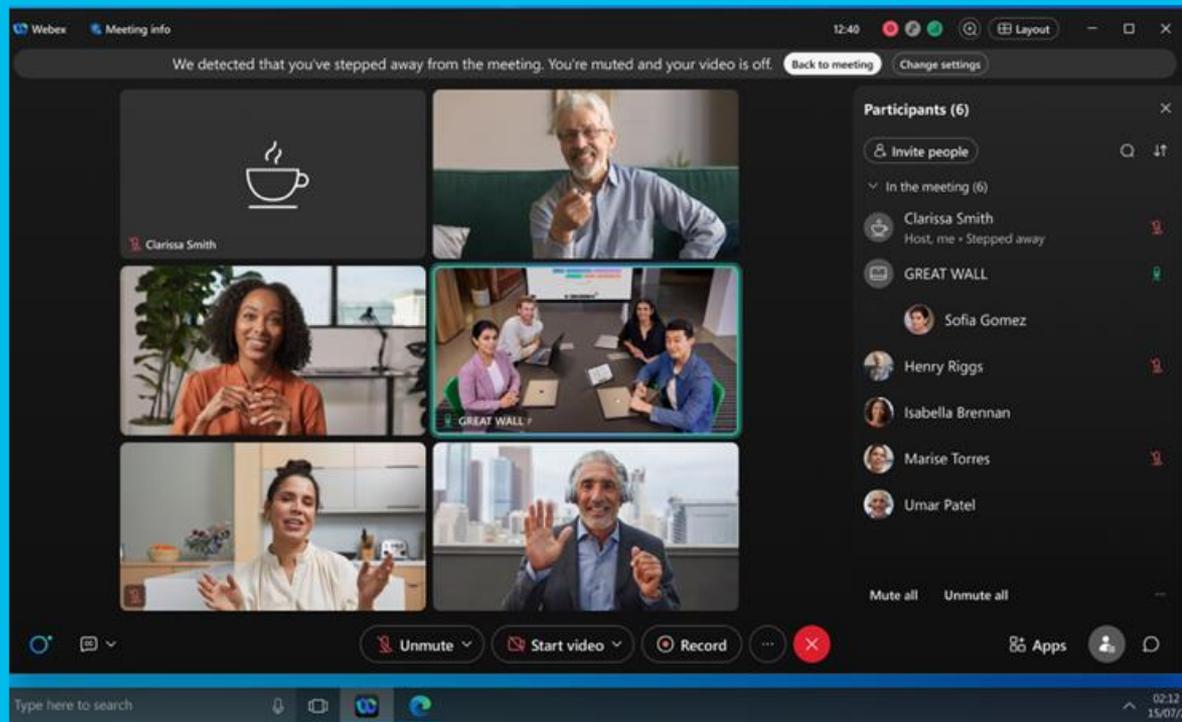
- Step Away without interrupting meetings.
- Icon displayed automatically when you step away
- Audio and Video will be muted.
- Hit “Back to Meeting” or Unmute audio or video to return
- Manual step away options available



Auto Step Away from a meeting

New
Feature
In Beta

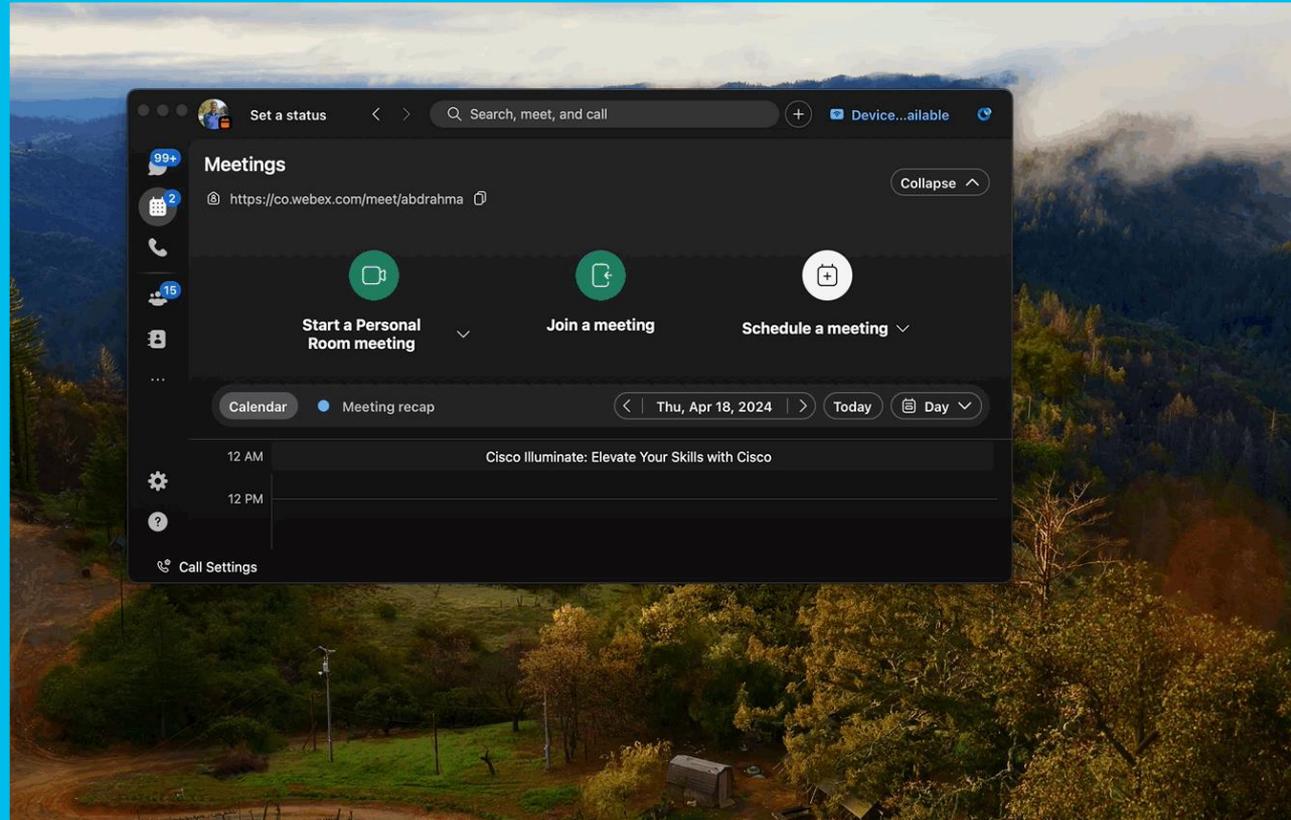
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Visual Watermark

New
Feature

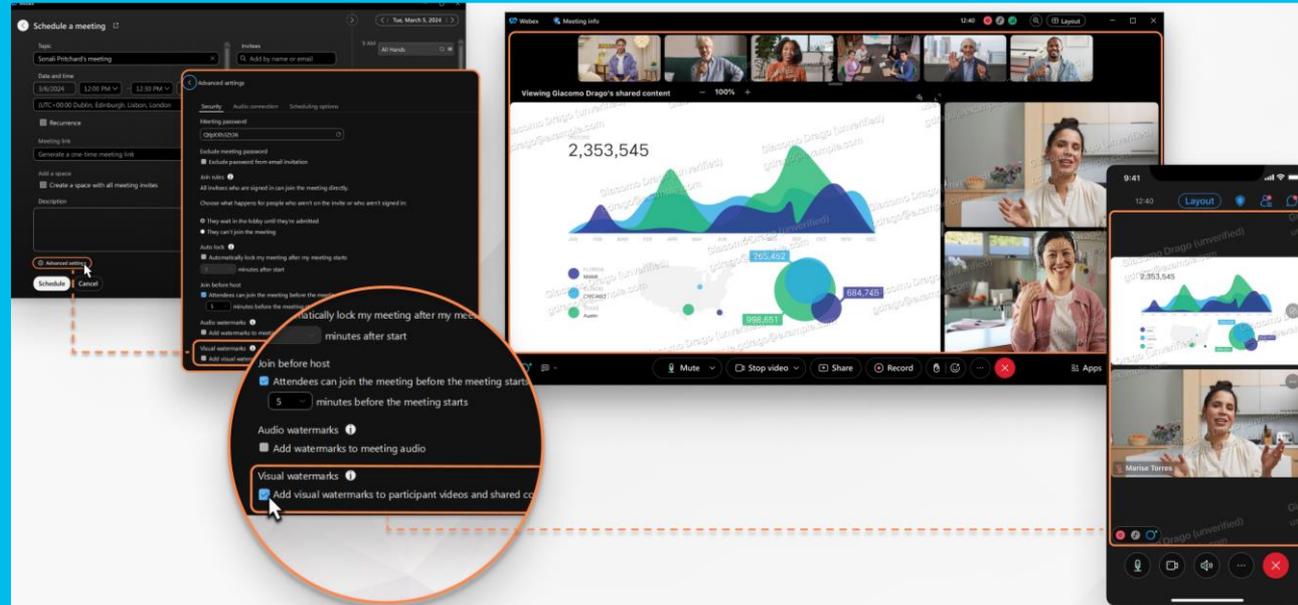
- Visual watermarks superimpose a watermark image (user email-id) over the meeting video and shared content.
- You can enable watermarks when you schedule the meeting.



Visual Watermark

New Feature

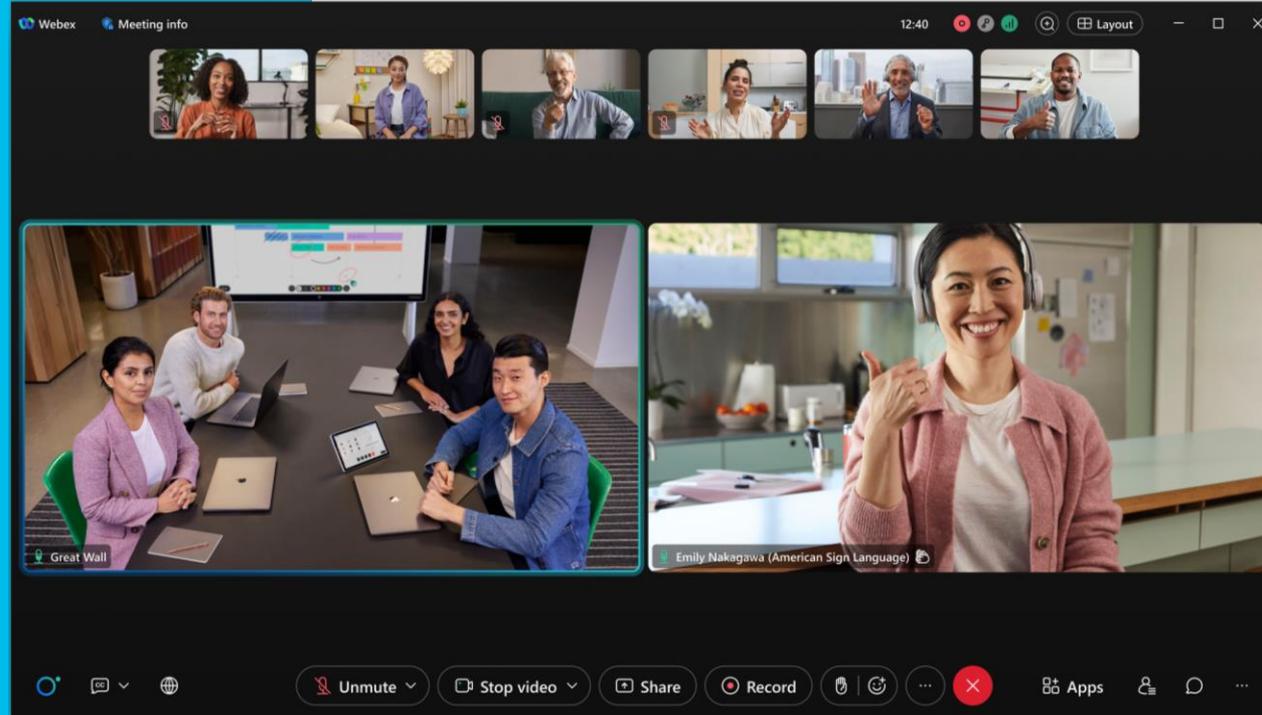
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Sign Language Interpretation

New
Feature

- Assist hard-of-hearing attendees to participate in meetings more effectively
- You can set up multiple sign language channels and assign multiple sign language interpreters to each channel.





Equal Join Experience – Web and Webex App

- A/B testing complete
- 50% Webex Suite meeting sites enabled
- General Availability (GA) target – June

Current Experience

Click **Open Webex** on the prompt.

If the prompt doesn't appear, click **Launch meeting** instead.

Don't have Webex? [Download it now.](#)

Having trouble with the app? [Join from your browser.](#)

Open Webex?

https://cisco.webex.com wants to open this application.

Always allow cisco.webex.com to open links of this type in the associated app

Cancel

Open Webex

New Experience

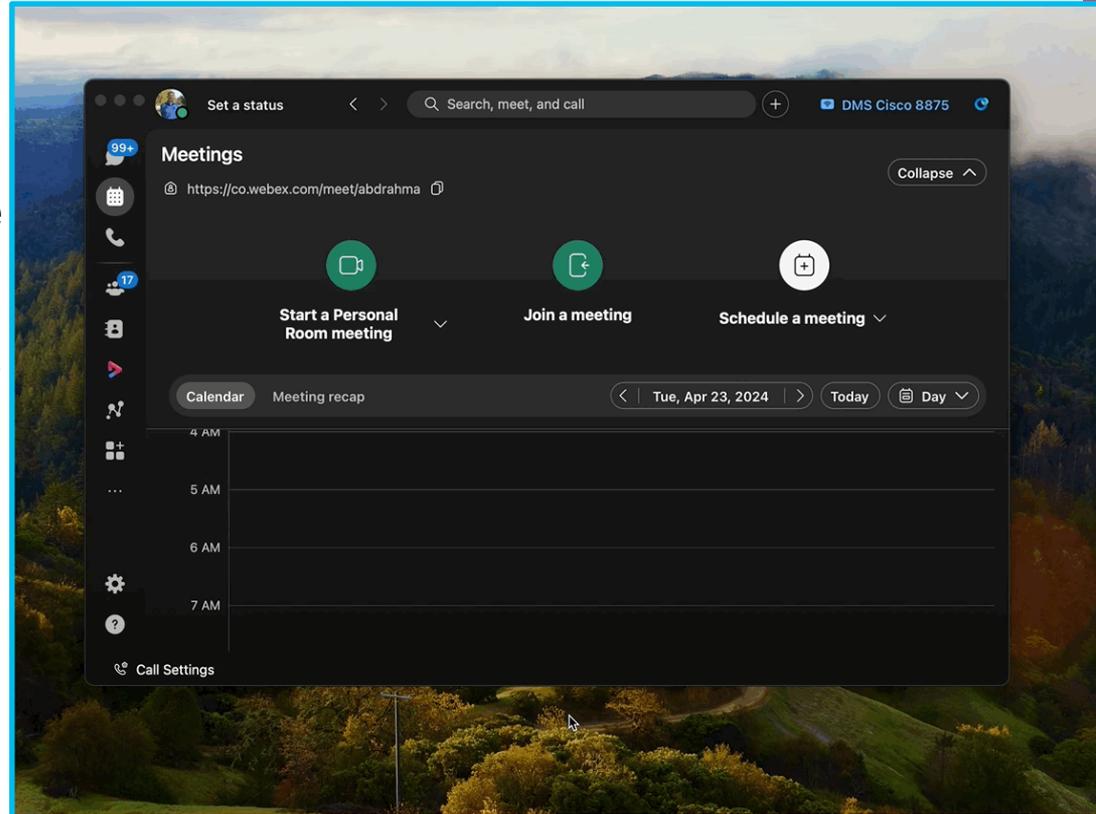
Download Webex App
Use the desktop app for the full meeting experience.

Continue in this browser
No download or installation is required.

Already have Webex? [Join from the Webex app](#)

Desktop Phone Control (DPC) experience

- **Post 44.5 Webex App version** - IP Phones will be automatically disconnected from Webex App while joining the meeting to give customer same experience/options as meeting client(MC) and will automatically re-connect after meeting.
- **Pre 44.5 Webex App version** - DPC will pair with IP Phones and meeting join will be initiated from IP Phones by dialing a temp SIP URI.
 - `<meeting_number>-trb-<random_bit>@<site>.webex.com`

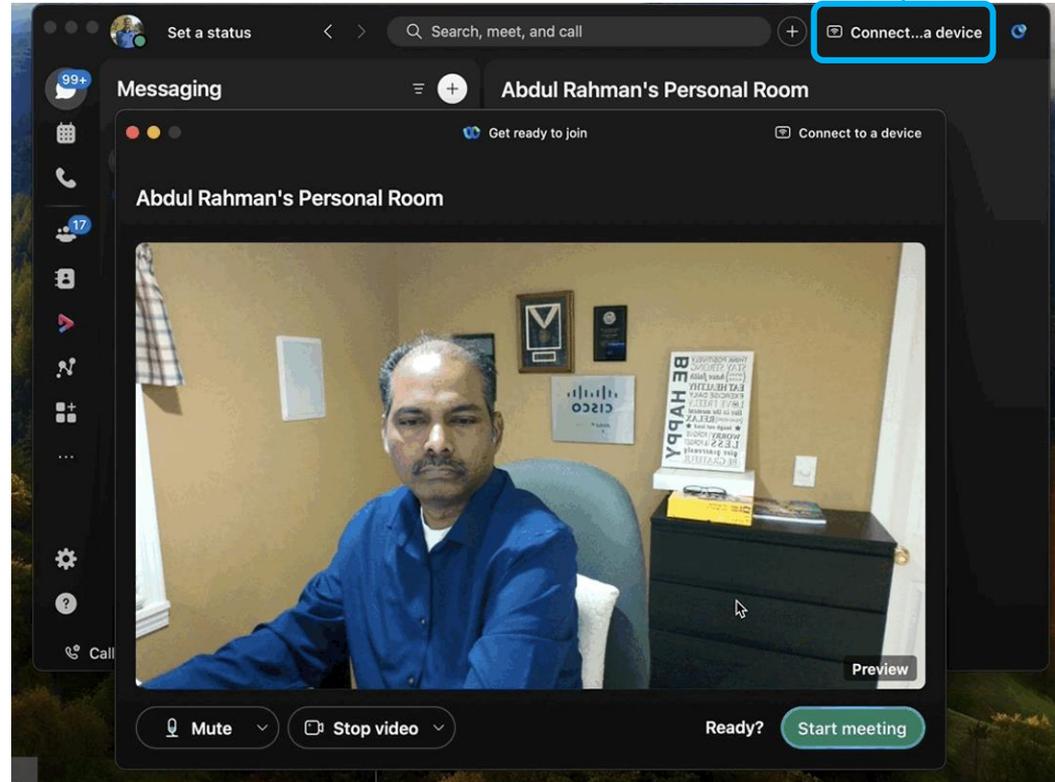


DPC experience with Webex App 44.5 and higher

Desktop Phone Control (DPC) experience

Device disconnected

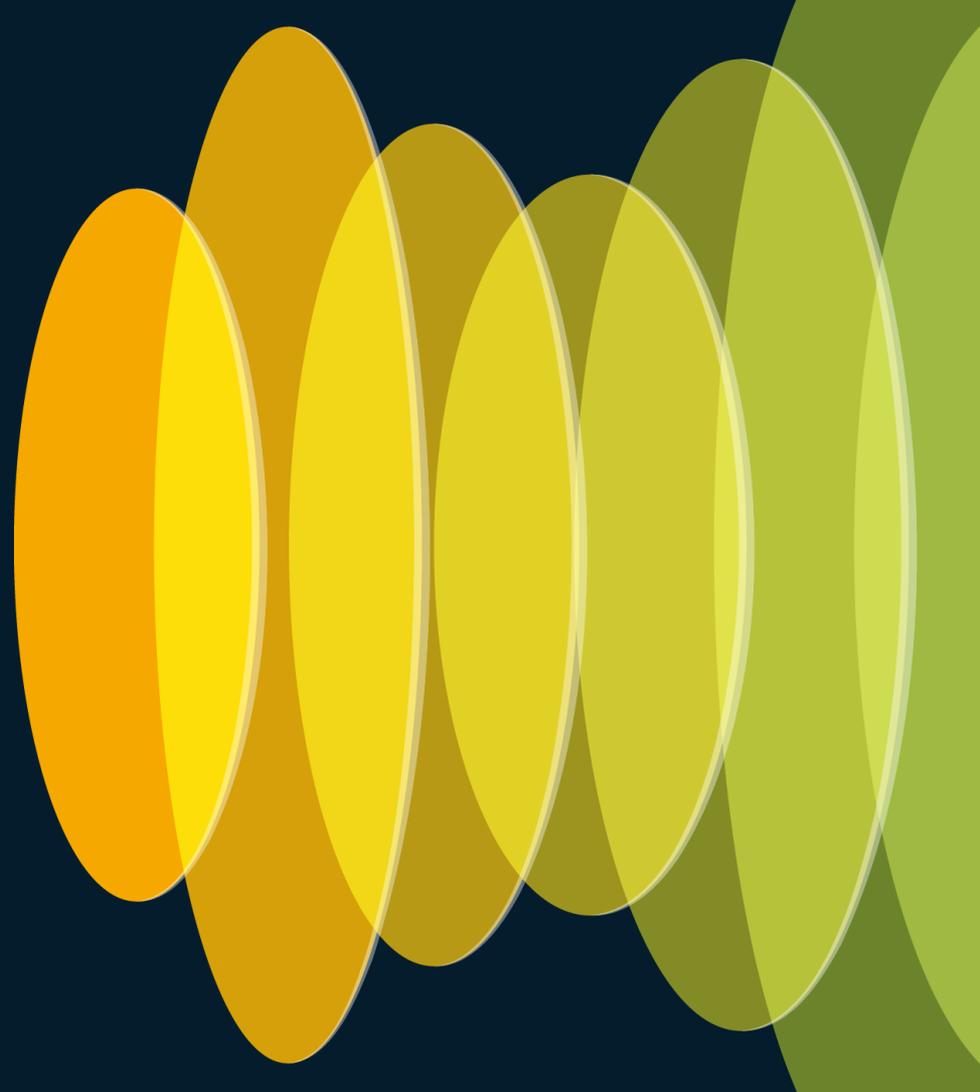
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DPC experience with Webex App 44.5 and higher

CISCO Live!

Manage your features in Control Hub



Save or clear in-meeting chats

New Feature

Save all meeting chat (default) – Saves all chat from the meeting.

- In-meeting messaging content will be subject to the organizations [Meeting Retention Policy](#)

Clear all meeting chat – Does not save the meeting chat.

The screenshot shows the Cisco Webex user interface. On the left is a navigation sidebar with categories: Groups, Locations, Workspaces, Devices, Apps, Account, Security, Organization Settings, SERVICES, Updates & Migrations, Messaging, and Meeting. The 'Meeting' option is highlighted. The main content area is titled 'Meeting' and contains tabs for Sites, Settings, Manage Meetings and Webinars, and Templates. The 'Settings' tab is active, showing 'Internal Webex Meetings' information. Under the heading 'In-meeting chat', there is a prompt: 'Choose to have meeting chat automatically saved or cleared after the meeting.' Two radio button options are listed: 'Save all meeting chat' (which is selected) and 'Clear all meeting chat'. A blue arrow points from the 'Meeting' option in the sidebar to the 'Settings' tab, and another blue arrow points from the 'Settings' tab to the 'Save all meeting chat' radio button.



[Help Article | Save or clear your organization's in-meeting chats](#)

In-meeting chats – Data residency

Chat messages and whiteboards created in your meetings are stored in Webex Messaging data center regions.

Webex Messaging uses two data center regions to store chat messages and whiteboard content – **North America & Rest of the World and European Union**

Data Type	Covered Data	Data Location
> Meetings	Recordings, transcripts, files, meeting titles, attendee names and emails, and user profiles in Webex site administration portal	European Union, United States
Messaging	Messages, files, avatars, spaces, and organization metadata	United States

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> Meetings	Recordings, transcripts, files, meeting titles, attendee names and emails, and user profiles in Webex site administration portal	European Union, United States
Messaging	Messages, files, avatars, spaces, and organization metadata	EU



Slido – Polling and Q&A

Slido can be enabled outside of embedded apps

- Applies to Webex Suite meeting platform enabled sites

Group based enablement

The screenshot displays the Cisco Webex Admin Center interface. On the left is a navigation sidebar with categories like Analytics, Troubleshooting, Reports, and Customer Journey Data. Under the 'MANAGEMENT' section, 'Apps' is highlighted. The main content area shows the 'Apps' configuration page for the 'Slido App' under the 'Polling and Q&A' section. The 'General' tab is active, showing a description of the app and an 'Access' dropdown menu currently set to 'Allowed'. A modal dialog titled 'Edit access to Slido?' is open, prompting the user to choose which users or groups can access live polling and Q&A during meetings. The options are 'All users' (selected), 'Select groups', and 'No users'. 'Cancel' and 'Save edits' buttons are at the bottom of the modal.



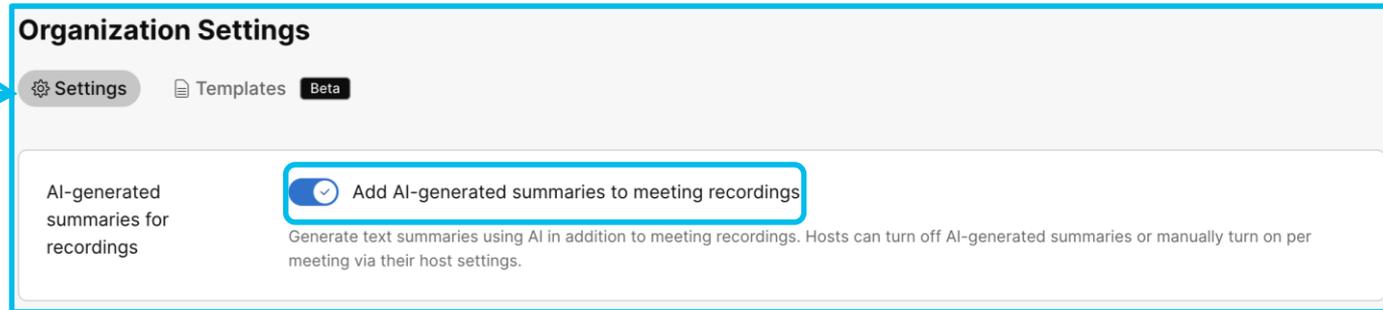
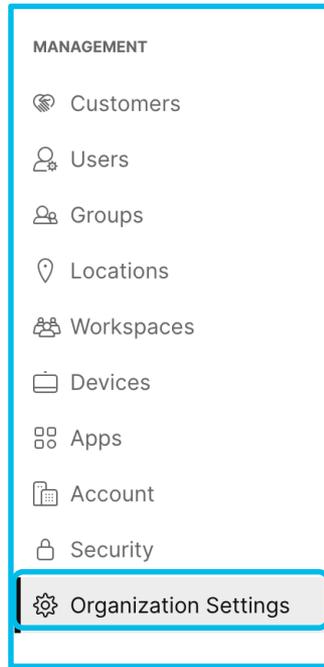
[Help Article | Integrate Slido with Webex App](#)

AI-generated meeting summaries

New
Feature

You can enable or disable meeting hosts to automatically generate meeting summaries, action items, and chapters on recorded meetings.

- It's enabled by default.



[Help Article | AI-generated meeting summaries in Control Hub](#)

AI Assistant in Meetings

New Feature

Cisco AI Assistant can generate a summary even if the meeting is not recorded. Ask Me Anything allows users to ask AI Assistant questions about what's happened in the meeting.

- It's enabled by default.

The screenshot shows the 'Organization Settings' page in Cisco Control Hub. On the left is a navigation menu with 'Organization Settings' selected. The main content area is divided into two sections: 'Organization Settings' and 'Meetings'. In the 'Organization Settings' section, the 'Cisco AI Assistant & AI features' toggle is set to 'On' for 'For Messaging and Meetings'. A blue box highlights the 'Customize AI Assistant & AI features' button. An arrow points from this button to the 'Meetings' section. In the 'Meetings' section, there are two rows of settings. The first row, 'In-meeting summaries and Ask Me Anything', has a toggle set to 'On' for both 'Internal meeting' and 'External meeting'. The second row, 'Summaries and transcripts after the meeting', has a toggle set to 'On' for 'Internal meeting' (with a 'Host only' note) and is 'Not applicable' for 'External meeting'.



[Help Article | Administer Cisco AI Assistant in Control Hub](#)

Custom Meeting Lobby – Admin options

New Feature

10 pre-defined customized lobby

Flexible end user customization options

Meeting

Sites **Settings** Manage Meetings and Webinars Templates

Webex Meeting lobbies

Customized lobbies Allow customized lobbies

Organization customized lobbies

You can build lobbies for your organization to use.

Lobbies	Org Default	Org Access
Webex default	None	<input checked="" type="checkbox"/>

Add customized lobby 0/10

Allow your users to personalize their meeting lobby with a logo, banner image, and more. When they're the meeting host, their customized lobbies are visible to participants and invitees.

User-customized lobbies Allow users to customize lobbies

What parts of the lobby do you want to allow to be changed.

- Welcome message
- Display logo
- Banner image
- Video or image

Enable Visual Watermarks

New Feature

Enable “Show visual watermarks”

- Default is disabled

Local recordings are disabled when visual watermarks are turned on.

The screenshot displays the Cisco Webex Administration console. On the left is a 'MANAGEMENT' sidebar with options: Users, Groups, Locations, Workspaces, Devices, Apps, Account, Security, and Organization Settings. The 'Organization Settings' page is open, showing 'Settings' and 'Templates' tabs. Under 'Meeting watermarks', the 'Add an audio watermark' toggle is turned on. The 'Show visual watermarks' toggle is also turned on and highlighted with a blue box. Below it, a list of checkboxes is shown, with 'Allow hosts to control visual watermarks as optional (turned off by default)' checked and highlighted with a blue box. Other options include 'Allow network-based recording without visual watermarks' and 'Add meeting numbers to visual watermarks (for the Webex Suite meeting platform only)'. A blue arrow points from the 'Organization Settings' menu item to the 'Settings' tab.

Group Template – General – AI Features

- Go to [Organization Settings](#) and click the [Templates](#) tab. Click [Create template](#).

AI-generated summaries for recordings



Add AI-generated summaries to meeting recordings

Generate text summaries using AI in addition to meeting recordings. Hosts can turn off AI-generated summaries or manually turn on per meeting via their host settings.

AI Assistant for Meetings

If you're late to a meeting or need to step away, catch up with meeting summaries and Ask Me Anything. After the meeting, follow up on action items and review the summary without watching the whole recording. For more details, [see how to use the AI Assistant in Meetings](#)

① Turn on closed captioning in the [Meeting settings](#) for functional AI Assistant meeting features.

Internal meeting ①

External meeting ①

In-meeting summaries



Summaries after the meeting



Host only ①

Not applicable

Hierarchy: Organization Setting < Group level setting via templates < User overrides

User Level Settings – AI Features

- Go to [Users, Search & select the user](#) and click the [General](#) tab.

AI-generated summaries for recordings



Add AI-generated summaries to meeting recordings

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Internal meeting ①

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In-meeting summaries



Summaries after the meeting



Host only ①

Not applicable

Hierarchy: Organization Setting < Group level setting via templates < User overrides

Group Template – Meeting Template

- Go to [Meeting](#) and click the [Templates](#) tab. Click [Create template](#).
- Features can be enabled or disabled via template – Below list is not a complete list

- Custom lobby
 - Collaboration tools
 - Annotation
 - Slido
 - In-meeting
 - Chat
 - File Transfer
 - Recording
 - Sharing
 - Remote Control

Webex Meeting lobbies Customized lobbies Allow customized lobbies

Customize your organization's meeting lobbies and choose if users can customize their own.

In meeting Chat

 Slido polling and Q&A 

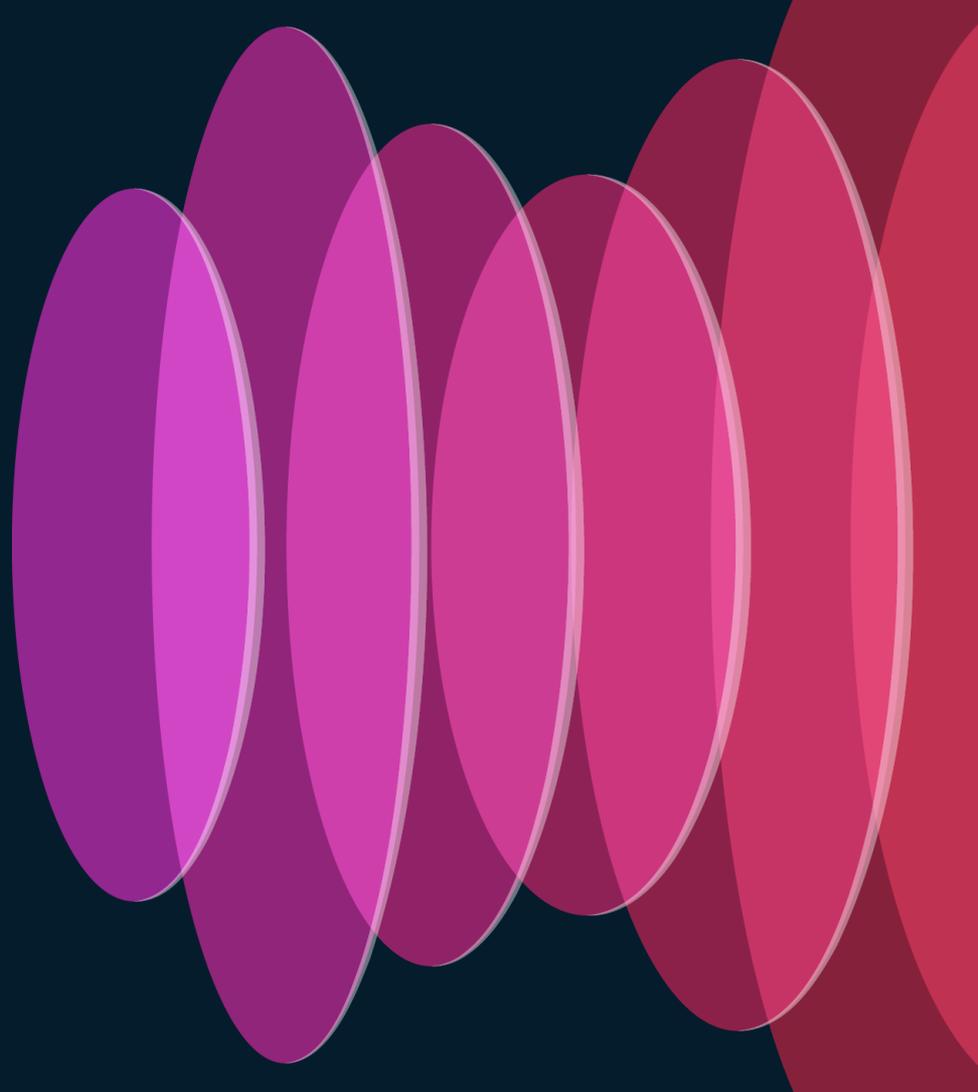
Hierarchy: Organization Setting < Group level setting via templates < User overrides

Participant panel - “Unverified” label

- Unverified label next to the name of participants who aren't signed in to Webex.
- Customers will have option to show or hide this label in Control Hub

The screenshot displays the Webex Control Hub interface. The left sidebar contains navigation options: Account, Security, Organisation settings, and a SERVICES section with Updates & Migrations, Messaging, Meeting (highlighted), Calling, Customer experience, Vidcast, and Contact Centre. The main content area is titled 'Meeting' and includes tabs for Sites, Settings (active), Manage meetings and webinars, and Templates. Under the 'In Meeting Identity presentation' section, there is a text description: 'These settings affect how participant identity information is presented in the meeting roster/ participant list'. Below this, there are two settings: 'By default, we add an “unverified” label below the names of users who have not signed in and whose identity Webex cannot validate'. The first setting, 'Show “unverified” label for meeting participants who have not signed in to authenticate their identity e.g. Jane Doe unverified', is checked. The second setting, 'Show domain label for meeting participants who belong to your organization e.g. Bob Smith company.com', is unchecked.

Customer Readiness





Customer Readiness

- Review key changes outlined in the [help](#) article
- **Webex App*** deployed to Desktops and Mobile Devices (iOS, iPadOS, Android, Windows)
 - Recommended version 43.7 or higher.
- **Webex Mobile App*** - Users might be blocked from installing Apps on corporate managed devices. Rollout Webex App to mobile devices ahead of migration.
- **Jabber** – Min version 14.2, recommended version 14.3.1
- Webex Webinar will still run on the MC platform –cross launch experience



Webex App – Upgrade Channel

- The two channels available for Webex App desktop updates are:
 - Latest (monthly releases).
 - Typically released on the **first Tuesday** of each calendar month.
 - Slow (releases every 4 months) – Approval required for this option.
 - Typically released on the **last Tuesday** of the dedicated Slow channel month.
 - The dedicated months for Slow channel releases are **February, June, and October**.
- The releases roll out gradually over 7 days.



[Help Article | Webex App support policy](#)

Software upgrade management – Org (Latest)



- Go to [Organization Settings](#) -> [Recurring software updates for Webex App](#)

Monthly Automatic Updates

Recurring software updates for Webex app

Update automatically with every new version or schedule updates by cadence and deferral. [Learn more](#)

Current version: April-2024
Updated on: 4/8/2024
[Download Webex builds](#)

Automatic updates (Controlled by Cisco) ← Default Option

Custom scheduled updates with deferrals

The next scheduled update is on 5/13/2024 to version May-2024.

Latest Channel with 0 – 4 weeks deferral

Recurring software updates for Webex app

Update automatically with every new version or schedule updates by cadence and deferral. [Learn more](#)

Current version: April-2024
Updated on: 4/8/2024
[Download Webex builds](#)

Automatic updates (Controlled by Cisco)

Custom scheduled updates with deferrals

Cadence ⓘ: Latest ▼

Deferral ⓘ: 4 weeks ▼

Critical patches are automatically applied. They're outside the scope of new updates managed by these settings.

The next scheduled update is on 6/10/2024 to version May-2024.

4 weeks ▼

No deferral

1 week

2 weeks

3 weeks

4 weeks

Software upgrade management – Org (Slow)



- Go to [Organization Settings](#) -> [Recurring software updates for Webex App](#)
- Slow channel requires approval from product team

Slow Channel with 0 – 12 weeks deferral

Recurring software updates for Webex app

Update automatically with every new version or schedule updates by cadence and deferral. [Learn more](#)

Automatic updates (Controlled by Cisco)

Custom scheduled updates with deferrals

Current version: February-2024

Updated on: 3/3/2024

[Download Webex builds](#)

Cadence ⓘ Deferral ⓘ

Slow ▼ 6 weeks ▼

Cadence dropdown menu:

- 6 weeks
- 5 weeks
- 6 weeks
- 7 weeks
- 8 weeks
- 9 weeks
- 10 weeks
- 11 weeks
- 12 weeks

Critical patches are automatically applied. They're outside the scope of managed by these settings.

The next scheduled update is on 8/5/2024 to version June-2024.

Software upgrade management – User



- Go to [Users](#) -> [General tab](#)
- “[Allow automatic updates](#)” settings allows individual users to be enabled for monthly automatic updates.
- Below settings takes precedence over Org level settings
- Default is [disabled](#)

The screenshot shows the 'General' tab of a user profile in Cisco. At the top, there are navigation tabs: Summary, Profile, **General**, Meetings, Calling, Messaging, Hybrid Services, Devices, and Vidcast. Below the tabs, it says 'General template applied: AI Template' with an 'Actions' dropdown menu. The main content area shows a setting for 'Webex desktop app updates'. The text reads: 'When turned on, this user's Webex desktop app will automatically update to the newest version.' Below this text is a toggle switch that is currently turned on (blue) with a checkmark icon, and the label 'Allow automatic updates' is next to it.

Software upgrade management – User

Coming Soon

- Go to [Users](#) -> [General tab](#)
- “[Recurring software updates for Webex App](#)” settings allows individual users to be enabled for “[Automatic updates or Custom Scheduled updates with deferrals.](#)”
- Below settings takes precedence over Org level settings
- Default is [disabled](#)

Recurring software updates for Webex app

Could not retrieve software version. Try again later.

[Download Webex builds](#)

Update automatically with every new version or schedule updates by cadence and deferral. ⓘ

[Learn more](#)

Off

Automatic updates (Controlled by Cisco)

Custom scheduled updates with deferrals

 The next scheduled update is on 6/10/2024 to version June-2024.

Software upgrade management – Group

Coming Soon

- Go to [Organization Settings](#) and click the [Templates](#) tab.
- Click [Create template](#).
- “[Recurring software updates for Webex App](#)” settings allows group of users to be enabled for “[Automatic updates or Custom Scheduled updates with deferrals](#).”
- Below settings takes precedence over Org level settings

Recurring software updates for Webex app

Could not retrieve software version. Try again later.

[Download Webex builds](#)

Update automatically with every new version or schedule updates by cadence and deferralment. ⓘ

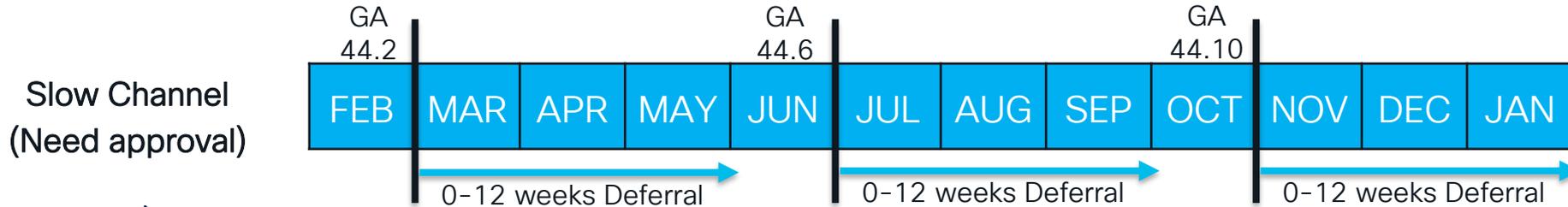
[Learn more](#)

Automatic updates (Controlled by Cisco)

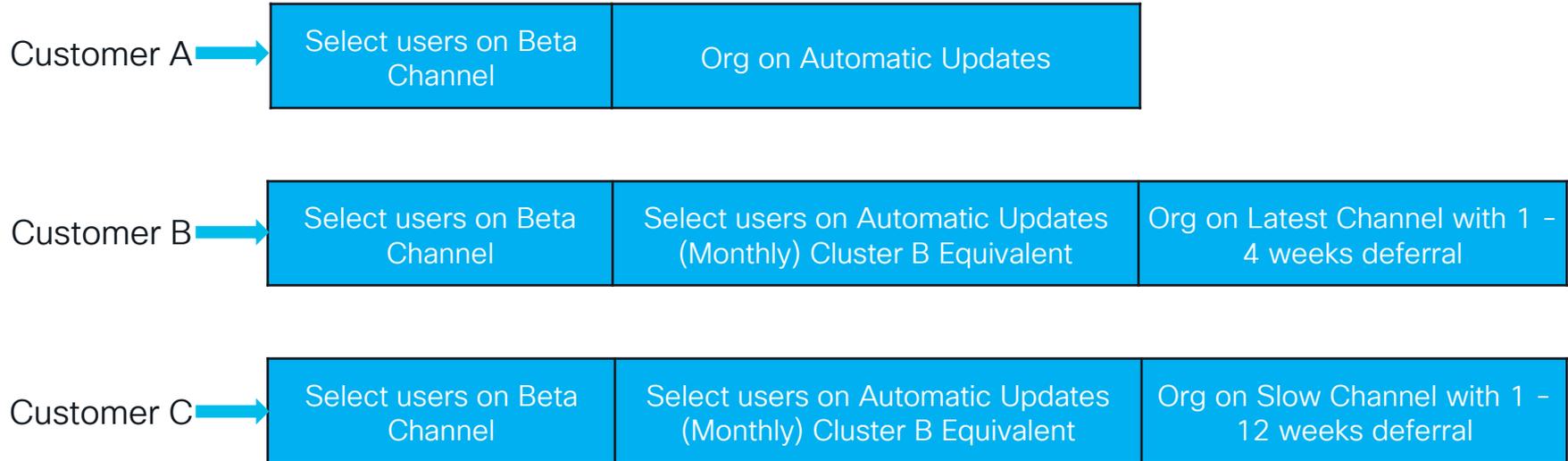
Custom scheduled updates with deferrals

 The next scheduled update is on 6/10/2024 to version June-2024.

Software upgrade management - Org



Software upgrade management – Options



Webex Suite meeting platform Firewall Requirements



Meetings signaling and media traffic is Webex App initiated. Outbound firewall rules only need be applied (Firewall should allow return traffic from Webex services)

App Process (Windows)

`ciscocollabhost.exe`

Protocol

UDP

Source Address

Local IP Address

*Source Port Audio

52,000 to 52,049

*Source Port Video

52,100 to 52,199

Destination Address

See [Network Requirements for Webex Services](#) for media services IP subnets

Destination Port

`5004` (fallback: UDP 9000, TCP 5004, TCP 443)

*Source ports ranges apply only when dedicated source port settings in place. Otherwise, source ports will be ephemeral

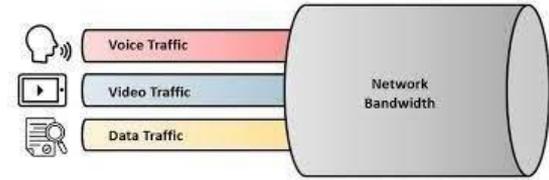
[Help Article | Enable dedicated network origination media source port ranges for Webex App](#)



CISCO Live!

Quality of Service

- If a Windows application marks a packet with a DSCP value, Windows will remark the DSCP value to 0
- A Group Policy is required for Windows applications to mark audio, video and screen share with appropriate DSCP markings e.g.
 - Audio DSCP: EF
 - Video and Screen Share DSCP: AF41
- The Group Policy setting typically is configured to mark any packets with a DSCP markings based on:
 - Application Process Path
 - Source/Destination Port
- Action may be required to reimplement a QoS Group Policy, as the in-meeting Windows process is now different, and source port may be different
- Webex App for Mac and mobile can mark audio, video and screen share packets with appropriate DSCP markings as default



Action

Update any Webex Group Policy to allow DSCP markings for CiscoCollabHost.exe

[Configure DSCP value using a group policy template](#)

Optimize utilization of your Video Mesh

- Meeting hosted on Webex Suite meeting platform will utilize video mesh nodes
- Cluster setting allowing specific client or device types to optimize the Video Mesh resources to priority usage for better quality meetings.
- All non selected clients or devices types will overflow to Webex.
- Private Meetings clusters are unable to overflow to Webex.

The screenshot shows the 'Video Mesh Clusters' settings page. It has two tabs: 'Resources' and 'Settings'. The 'Settings' tab is active, showing 'Client Type Inclusion Settings'. A message says 'Please select the client types that can utilize the Video Mesh clusters.' Below this is a table with columns for different client types and rows for different clusters. The 'London - Private Cluster' row has blue checkmarks in the 'Webex app - Desktop' and 'Webex app - Mobile' columns, while all other clusters have blue checkmarks in all columns.

Cluster	Webex app - Desktop	Webex app - Mobile	Webex app - VDI	Webex Devices	SIP Devices
Amsterdam	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Bangalore	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
London - Private Cluster	<input checked="" type="checkbox"/>				
Miami	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

API Changes for Webex Suite meeting platform

- The meeting chat for compliance use cases can now be accessed through the [events API](#).
- Compliance officers can access chat data via the [/events API](#), specifically the resource type [meetingMessages](#).
- DLP vendors need to support the new API to capture in-meeting chat (Persistent group chat)
- API behavior changes
 - <https://developer.webex.com/docs/app-programming-interface-behavior-changes>

Key focus area for validation



- Unique use cases specific to your organization
 - Custom application and/or integrations, validate functionality with Webex Suite meeting platform
- VDI deployment
 - Meeting experience / features for VDI deployment
- In meeting options
 - Feature interactions by host for in-meeting options
 - Enable / disable in-meeting options during meeting

- Device interactions
 - Join experience with Deskphone control (DPC) and in-meeting experience
- Sharing
 - Sharing experience with application share, screen share, multiple monitors
 - File share and interactions with multiple presenters
 - Access to in-meeting options / controls during full screen share with single display
- Participant List
 - Interactions with participant list during meeting



[Help Article | Webex App | About the Webex Suite meeting platform](#)

Customer Readiness – Early Enablement

- Webex Suite Meeting Platform early enablement
 - Option 1: Participate in beta – Enable an existing test/dev site for Webex Suite meeting platform
 - Option 2: Participate in beta – Beta team provision a new test site for Webex Suite meeting platform

[Webex Suite meeting platform - Beta Sign-up Link](#)

Resources

- Help Article – [About the Webex Suite meeting platform](#)
- WDA to Webex App – [Deployment Guide](#) for IT Admins
- [User Experience Changes – End user guide](#)
- [Webex App | Installation and automatic upgrade](#)

Additional Sessions to Attend

ID	Title	Date	Time
BRKCOL-2750	Understand Call Flows and New Features to Successfully Utilize the Video Mesh Solution	06/03/24	01:00 PM
BRKCOL-2062	Best Practices for a Successful Migration from Jabber to the Webex App	06/03/24	09:30 AM
BRKCOL-2198	Deploying the Webex App to your Organization	06/04/24	01:00 PM
BRKCOL-3431	Diagnosing and Troubleshooting Meetings in Webex	06/06/24	08:30 AM

Complete Your Session Evaluations



Complete a minimum of 4 session surveys and the Overall Event Survey to be entered in a drawing to **win 1 of 5 full conference passes** to Cisco Live 2025.



Earn 100 points per survey completed and compete on the Cisco Live Challenge leaderboard.



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Contact me at: abdrahma@cisco.com



The bridge to possible

Thank you

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