

# BRKIOT-2028: Driving the Future

Enhancing Safety for Emergency Responders with Cisco at the Edge

**CISCO** Live !

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Transportation

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Fire Chief

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Chief Engineer

Jason Potts – City of Franklin, TN  
Director of IT

# Cisco Webex App

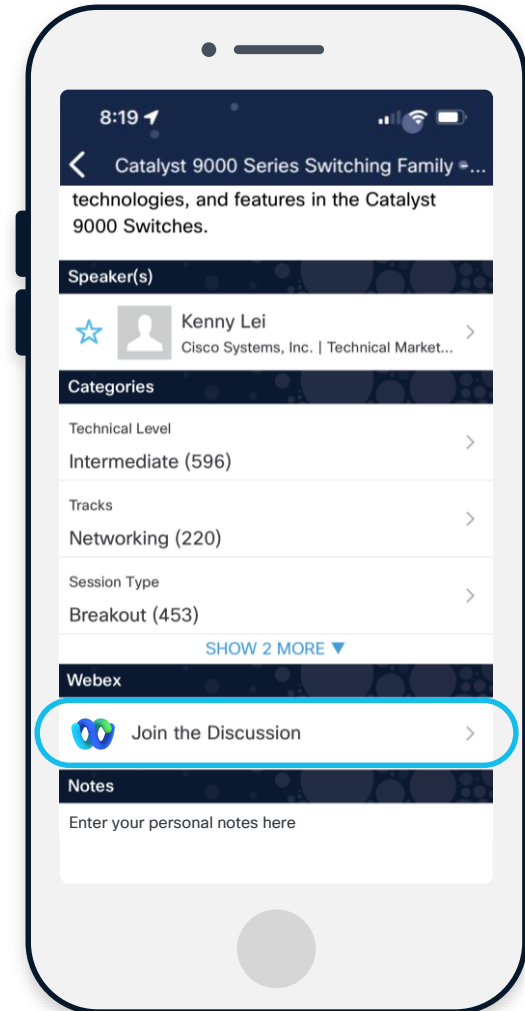
## Questions?

Use Cisco Webex App to chat with the speaker after the session

## How

- 1 Find this session in the Cisco Live Mobile App
- 2 Click “Join the Discussion”
- 3 Install the Webex App or go directly to the Webex space
- 4 Enter messages/questions in the Webex space

**Webex spaces will be moderated by the speaker until June 13, 2025.**





# City of Franklin

# City of Franklin, TN

**FORTUNE**

**Best Places to Live (#6)**

*Fortune Magazine 2024*



**Most Beautiful Town Top 5 Finalist**

*Rand McNally/USA Today Poll*



**GARDEN & GUN**

**Best Southern Town**

*Garden and Gun Magazine*



**Top 5 Most Romantic Main Streets**

*National Trust for Historic Preservation*

**TRAVEL+  
LEISURE**

**America's Favorite Towns (#8)**

*Travel and Leisure Magazine*



**All-American City 2020 (#1)**

*National Civic League*

**Money**

**Best Places to Live**

*Money Magazine*

Founded in 1799, Franklin is known for its pivotal role in the Civil War but has evolved into a thriving, highly sought after community, balancing historic preservation with exciting innovation



# Transportation Goals

## The City of Franklin Encourages “Smart Growth”

- Mix of uses for land development – less reliance on vehicle trips
- Develop where infrastructure can support growth – roadway capacity
- Think ‘Outside of the box’ for transportation improvements
- Embrace Technology



# City of Franklin

## Fire Department

- Needs to fix Emergency Vehicle Preemption
- Precision location and dynamic routing
- Multi-Jurisdictional Preemption

## City IT

- Network refresh of old gear
- Cybersecurity

## Traffic

- Lead V2X innovation
- Capture Vanderbilt research arm

## City

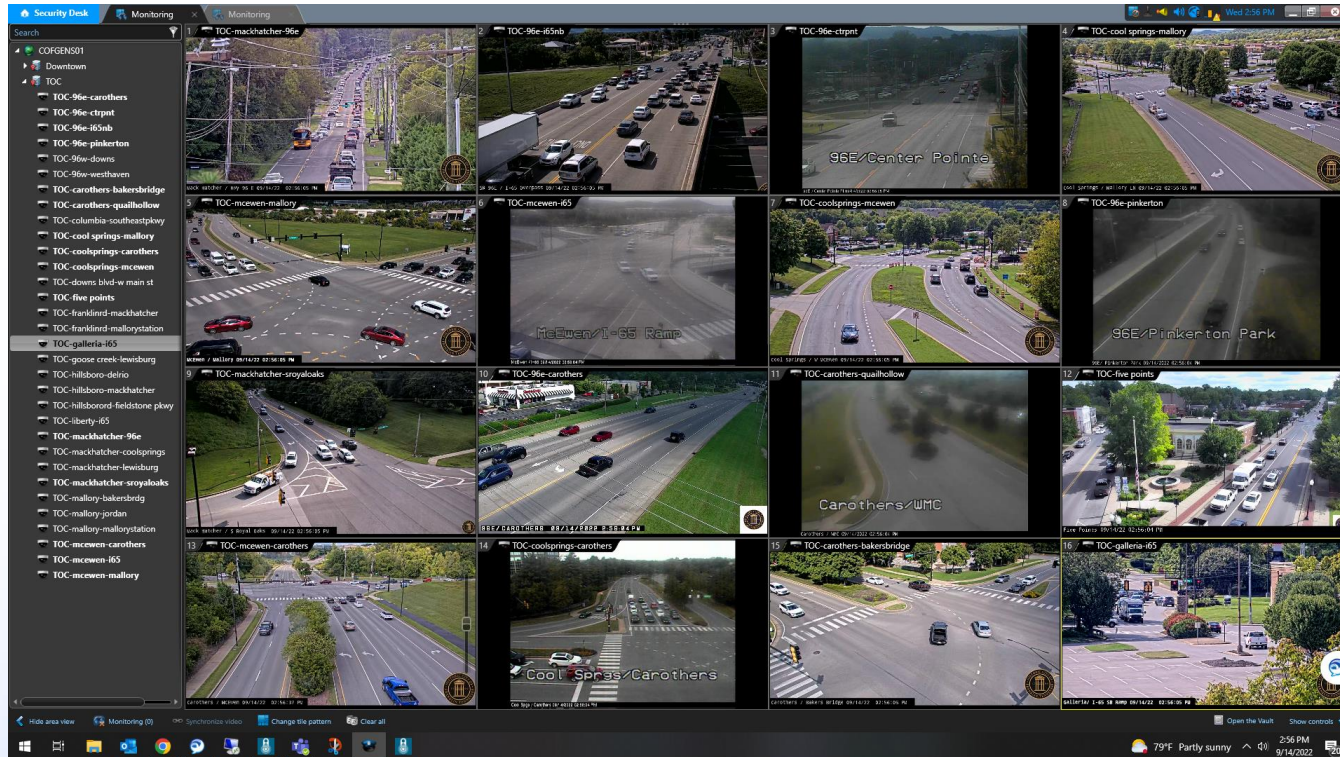
- Visibility
- Leverage investments
- Capture research and grant money





# Traffic Operations Infrastructure and Support

- Managed by IT, Streets, and Engineering/Traffic Operations
- 130 Traffic Signals
- **100% CONNECTIVITY** to the TOC (Traffic Operations Center)



# Connecting Critical Infrastructure

130 Traffic Intersections

IE 3300 – 4000 series switches located at traffic intersections

IR 1101 Edge Intelligence devices

30 City Facilities

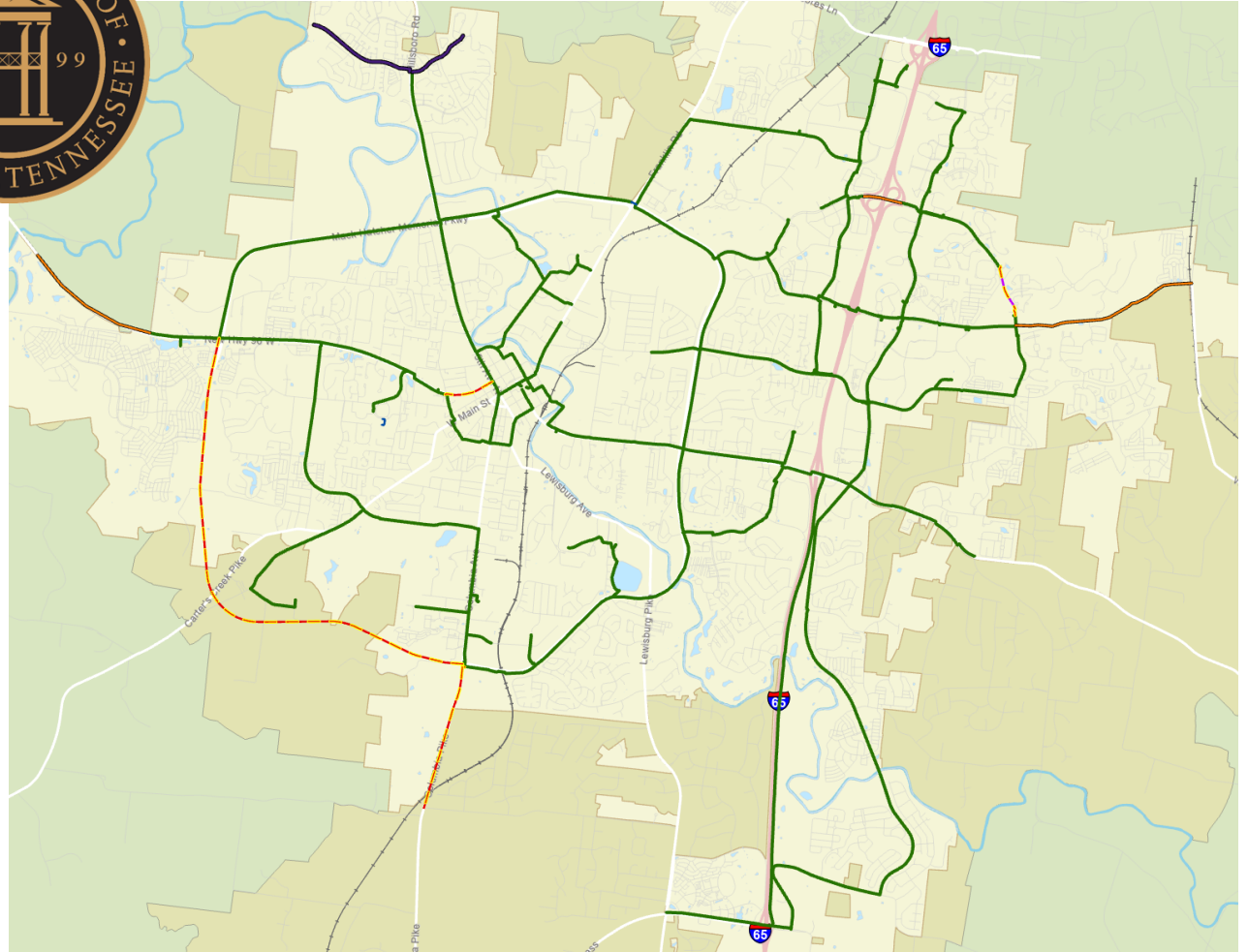
Catalyst 9300 Series Switches



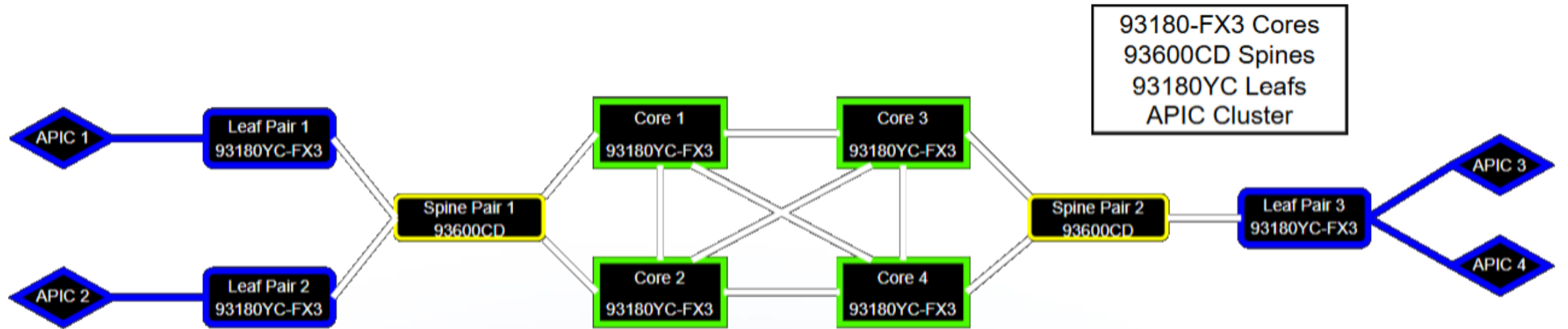


# Franklin Fiber Infrastructure

- City owned dark fiber (60 count)
- 90 Miles of Fiber
- Challenge 1 – CSX Railroad Crossings
- Challenge 2 – Redundancy



# Redundant - Resilient Data Center Network







## Partnering with Cisco



Building solutions that add value, provide safer environments, and most importantly accelerated times for emergency personnel to save lives.

City safety outcomes required using technology to solve problems, while developing relationships that collaborate and overcome hurdles for the betterment of all.



# Fire Services

# Franklin Fire Department Overview

- 8 stations + Training Center | 158 firefighters | 13 Advanced Life Support (ALS) equipped frontline units
- 2024 incident responses: 11,502 (Current avg. 32 calls/day)
- Franklin is one of 498 Fire Departments nationwide with an Insurance Services Office (ISO) rating of 1
- Special Operations include Swiftwater and Hazmat units





# Aging Emergency Vehicle Preemption Infrastructure

- Infrared/GPS system
- The solution was **NOT SCALABLE!**
- Emergency vehicle routing was **NOT AN OPTION!**
- The system was **NOT MAINTAINED!**





# Optimizing Emergency Response

## Our Needs:

- **Smarter Dispatching:** Identify responding units, location and speed instantly
- **Emergency Vehicle Preemption** – Clear intersections using real-time GPS data.
- **Proactive Light Cycle Management** – Adjust signals ahead of emergency vehicles
- **Uncompromised Reliability** – Ensure seamless response.
- **Scalability** – Expand Deployment across jurisdictions and emergency services



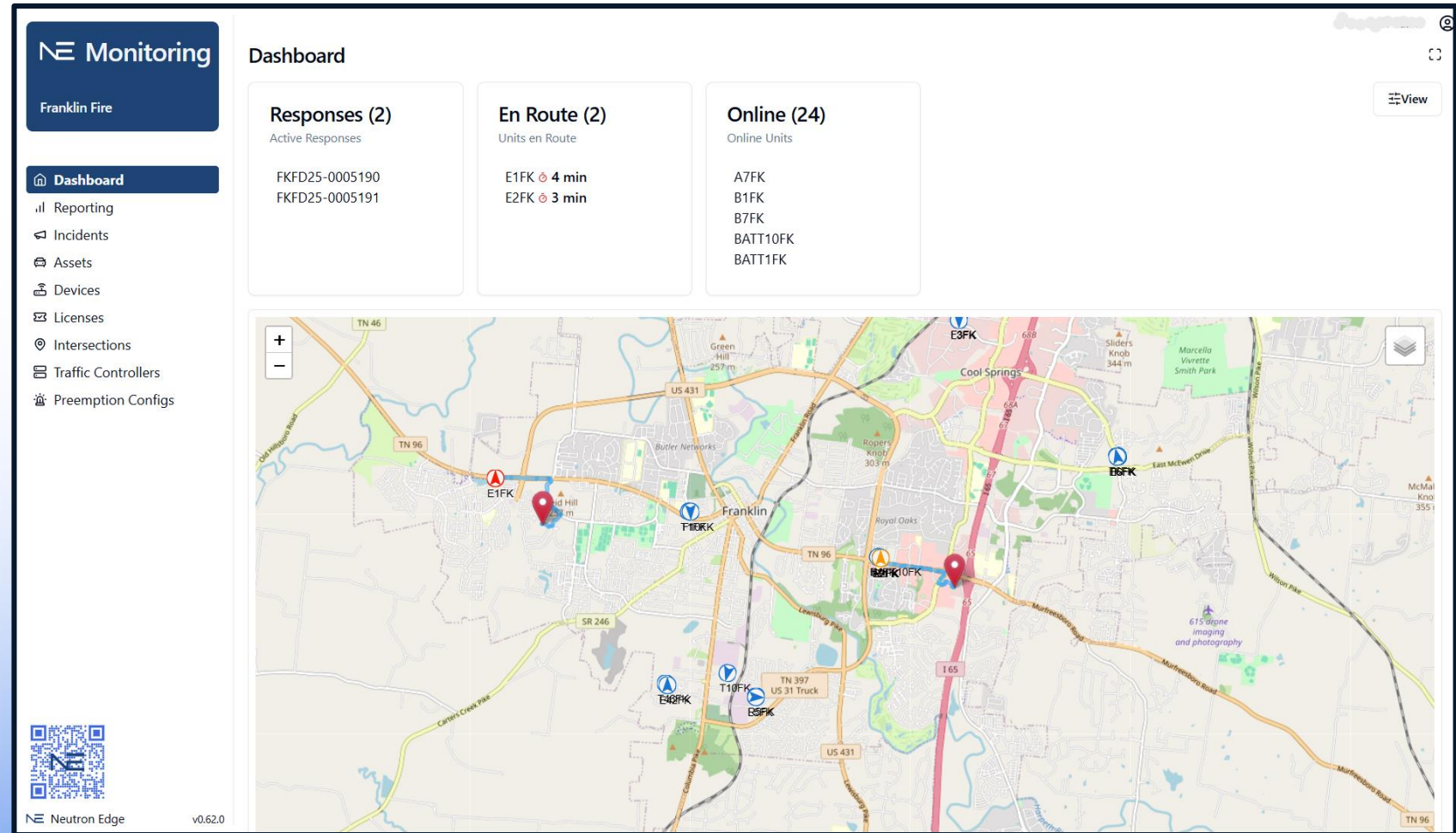


# Emergency Vehicle Dashboard



## Administrative Interface

- Displays routes, calls, vehicles and intersections
- Unit status
- Active dispatch incidents
- Traffic controller configurations
- Vehicle software management





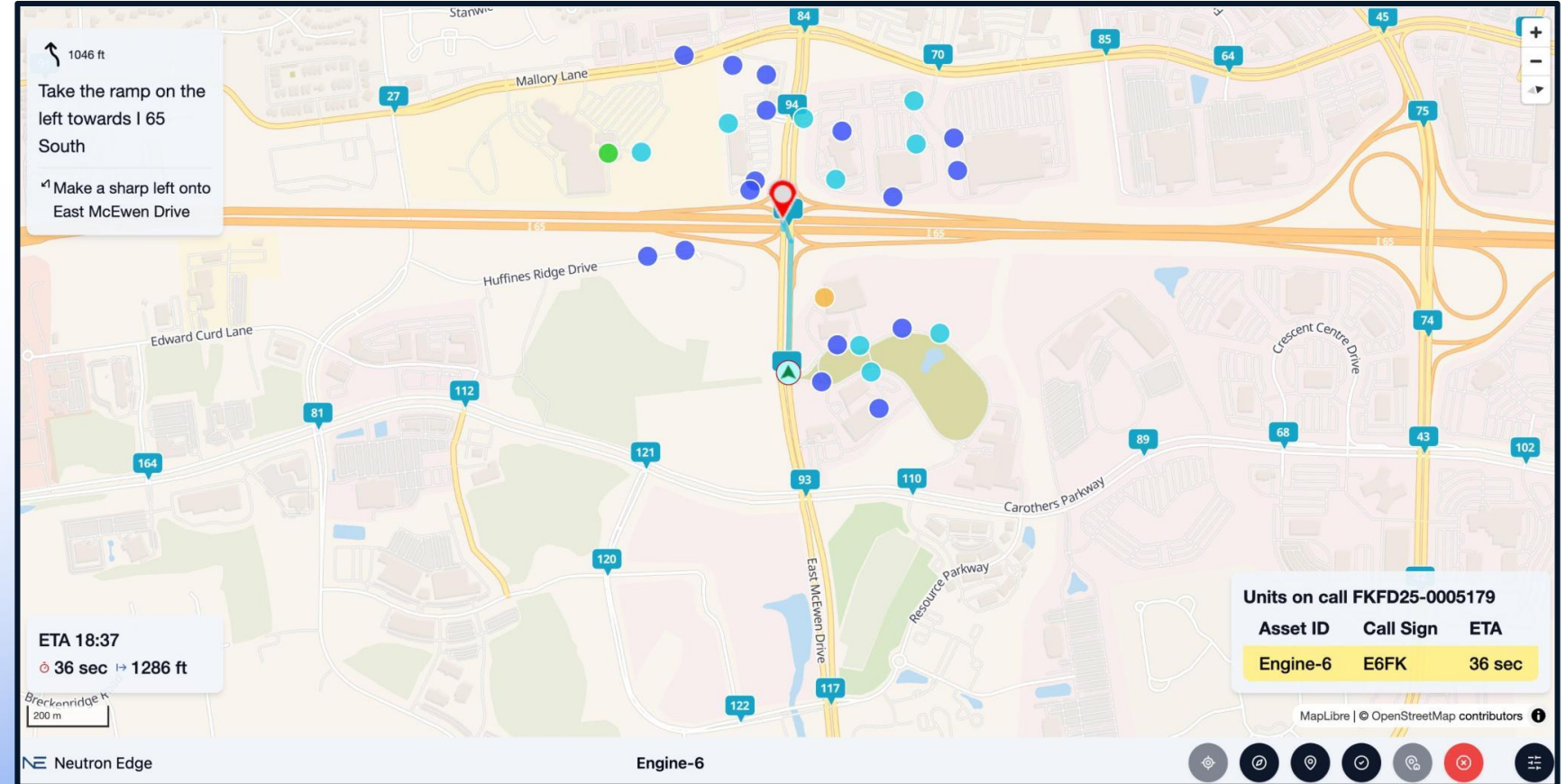


# EVP Vehicle Routing Engine



## In-Vehicle Display

- Route and directions
- Fire Hydrant locations and flow rates
- ETA for units on the same call
- Warns of other approaching units to the same intersection





# Transforming Emergency Response: Real-World Results

## Key Benefits

- Travel Time Improvements: Reductions ranging from 20 seconds to 2 minutes.
- Streamline Emergency Response: Faster dispatch and improved coordination
- Enhanced Safety: Optimized traffic flow for emergency personnel and the public.
- Fewer Traffic Related Incidents: Minimizing risks at intersections and critical corridors.
- Improved Reliable: Improving service times, predictability, reduced pressure on first responders and improved coordination



# Scaling the Vision: Regional Coordination & Future Potential



## **Regional Partnership: Brentwood, Williamson County EMS**

- Neighbor to the north; Shared border; Automatic Aid Agreement
- Frequent cross-jurisdictional responses
- Systems are federated for seamless operation across cities

## **What's Next:**

- Scalable to other municipalities
- Built on open standards
- Ready to connect with autonomous/connected vehicle technology



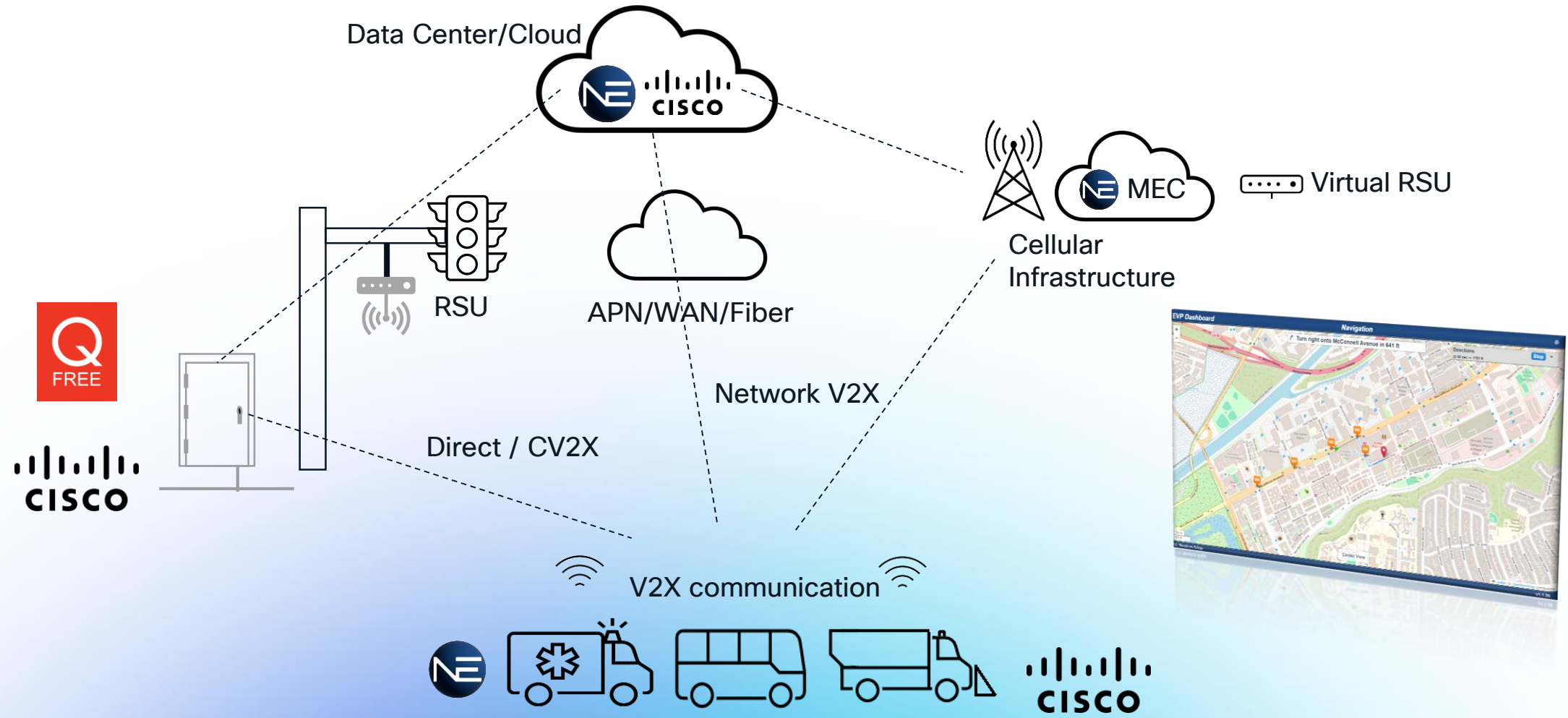
# Traffic Operations



# EVP Solution with



&



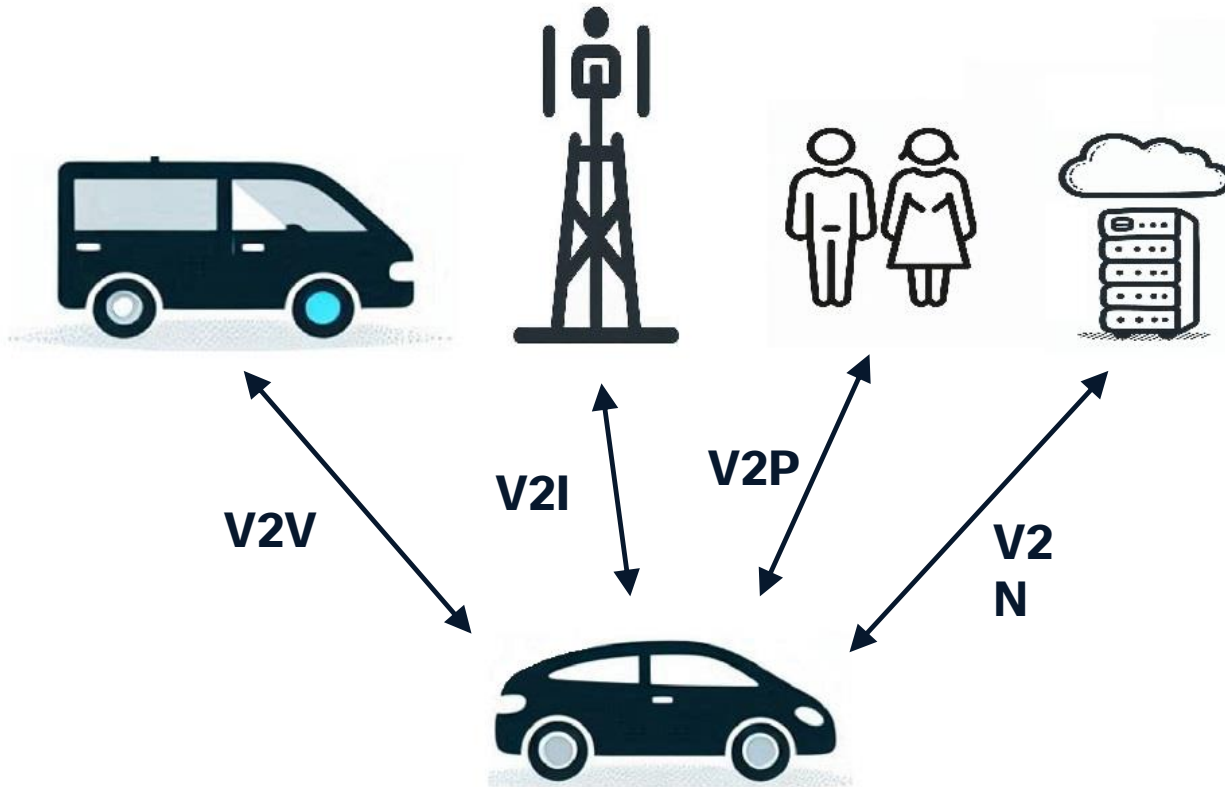
Innovation and impact with



&

NEUTRON  
EDGE

vision zero





# The Future of Safety - Transportation Use Cases

- Pedestrian Protection
- Vulnerable Road User Safety
- Connected and Autonomous Vehicle Enablement Applications
- Wrong Way Driver Detection and Alerting
- Driver Weather Alerting
- Road Condition Warnings
- Work Zone Warnings
- Large Event Response
- Curve Speed Warnings
- Queue Detection
- Bridge Strike Prevention
- Dynamic Pedestrian Scramble
- Emergency Vehicle Preemption
- Transit Signal Priority
- Abandoned Object Detection
- People Movement and Sentiment

# Architecting the Future



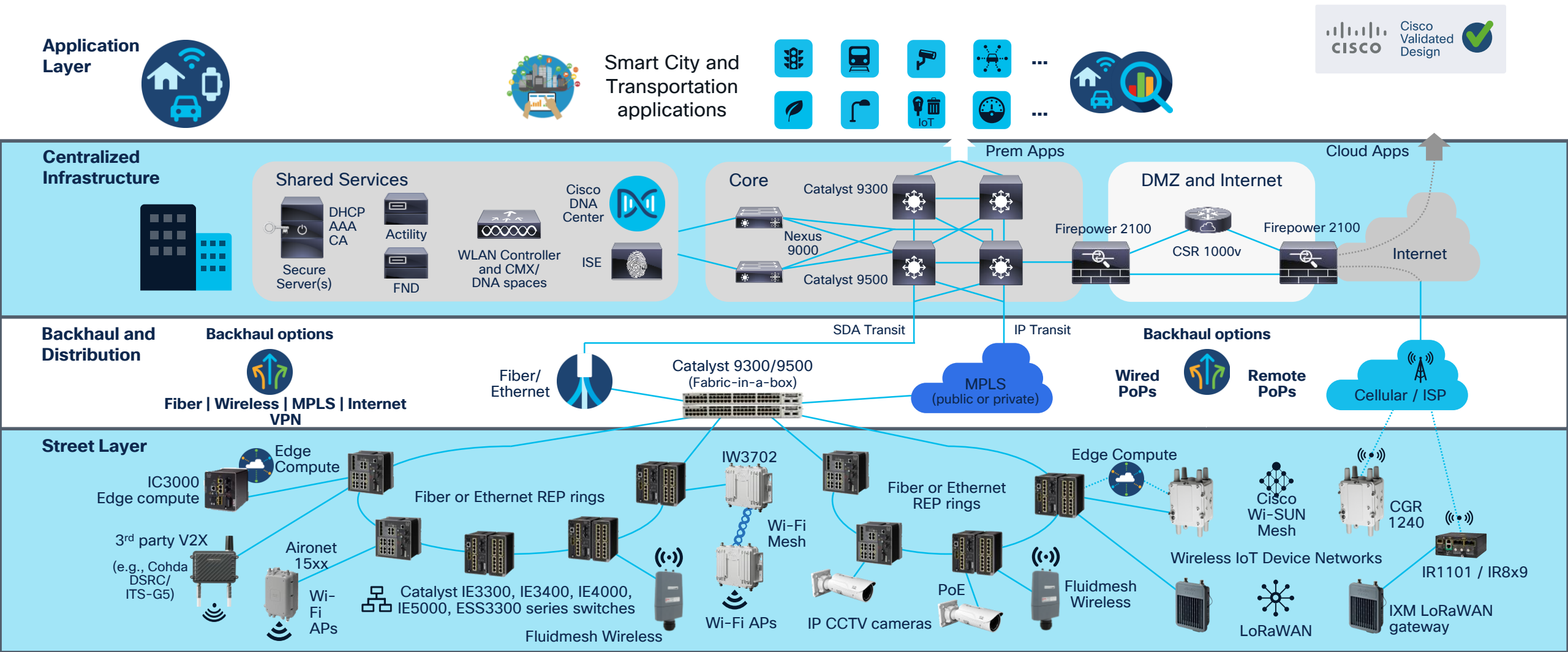
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# Cisco Connected Communities Infrastructure

High-level architecture





# Connected Intersections

Deploying to connect, secure, and drive outcomes

- Technology
  - Fiber, Cellular, Broadband, Wireless Backhaul
- Equipment
  - IR1101 Cellular router
  - IE3300, IE3400, IE3500 Switch
- Software
  - SDWAN – Deploy, Manage, Encrypt
  - Secure Equipment Access – Manage 3<sup>rd</sup> Party Access
  - Thousand Eyes – Application Performance
  - Cybervision – OT protocol behavior and cyber security
  - Edge Intelligence Software – Applications and outcomes



# SDWAN

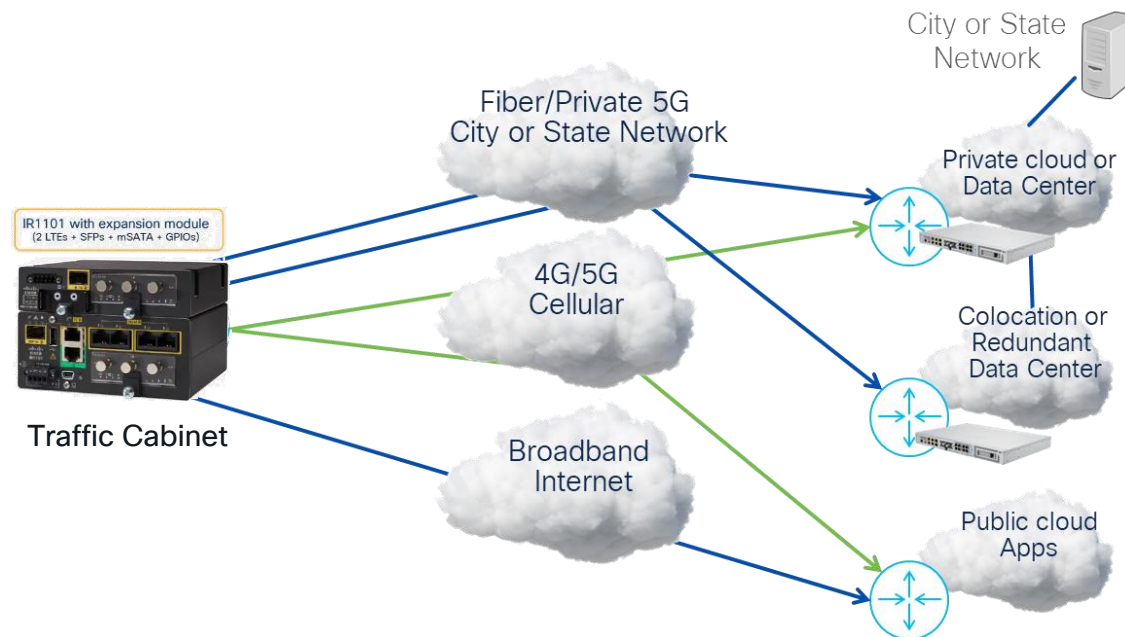
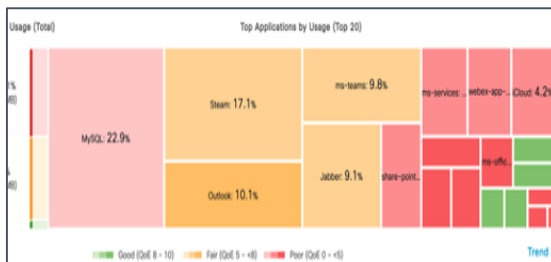
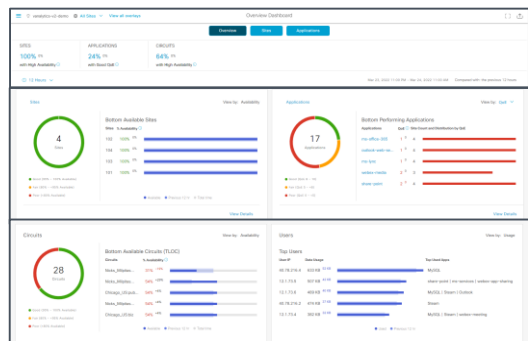


## Connect and Secure: Deploy, encrypt, monitor and analyze network traffic

## Broad perspective of your network performance

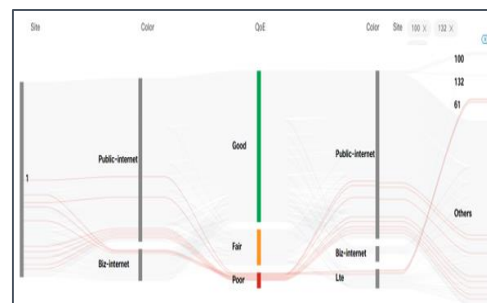
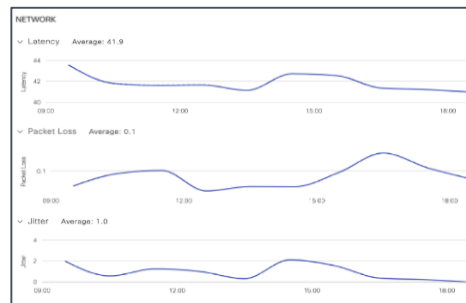
Historical trends      App experience

Daily, Weekly, Monthly aggregates



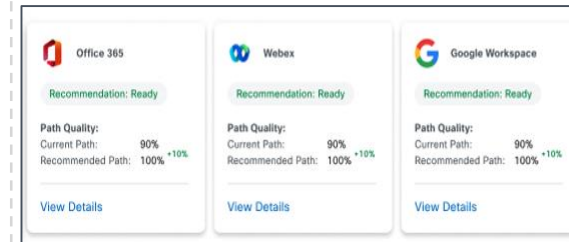
## Extensive traffic analysis for troubleshooting issues

Traffic flow patterns      **issues**      Underlay path tracing  
App distribution across circuits



## Adaptive & Predictive AI/ML networking

Cloud SaaS  
Optimization  
Predictive Path Recommendations  
AIOps use-cases





# Cyber Vision

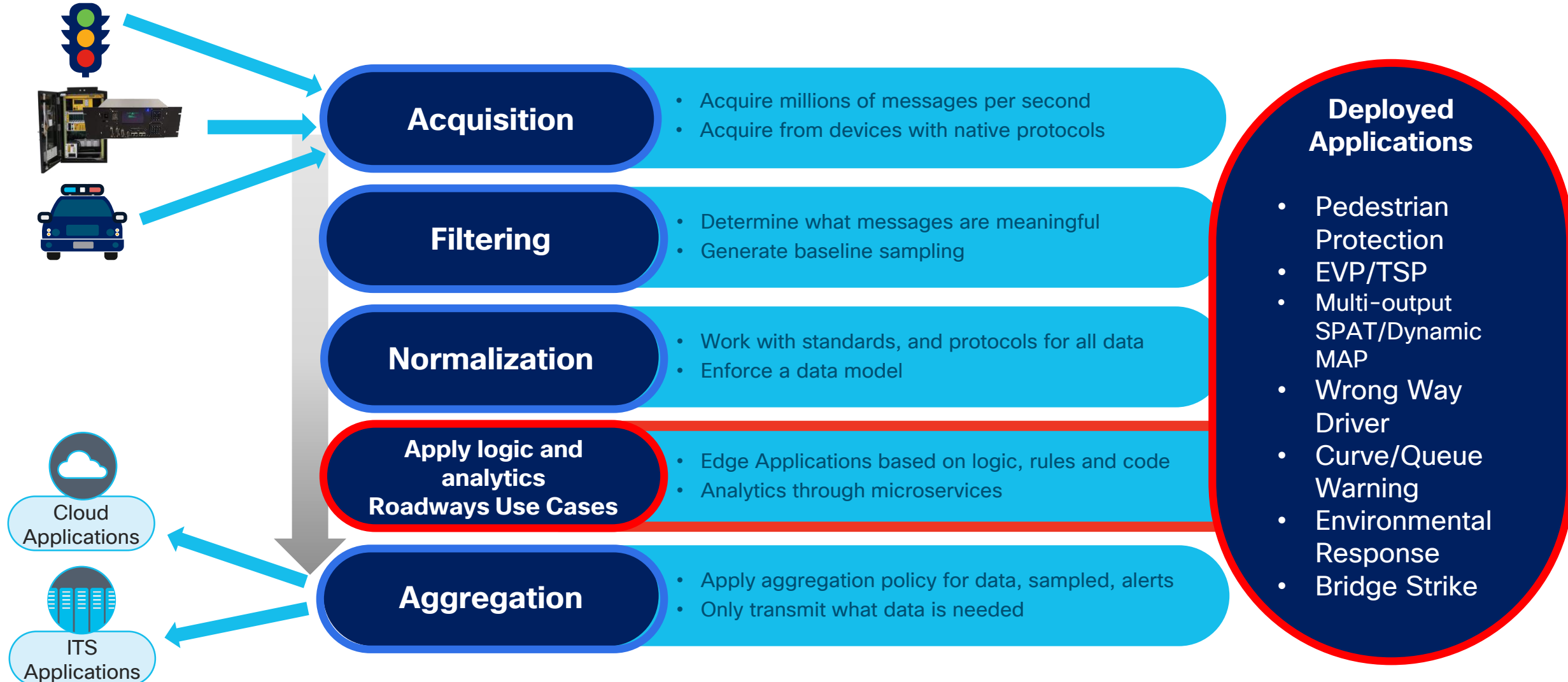


Visibility into transportation technology protocols



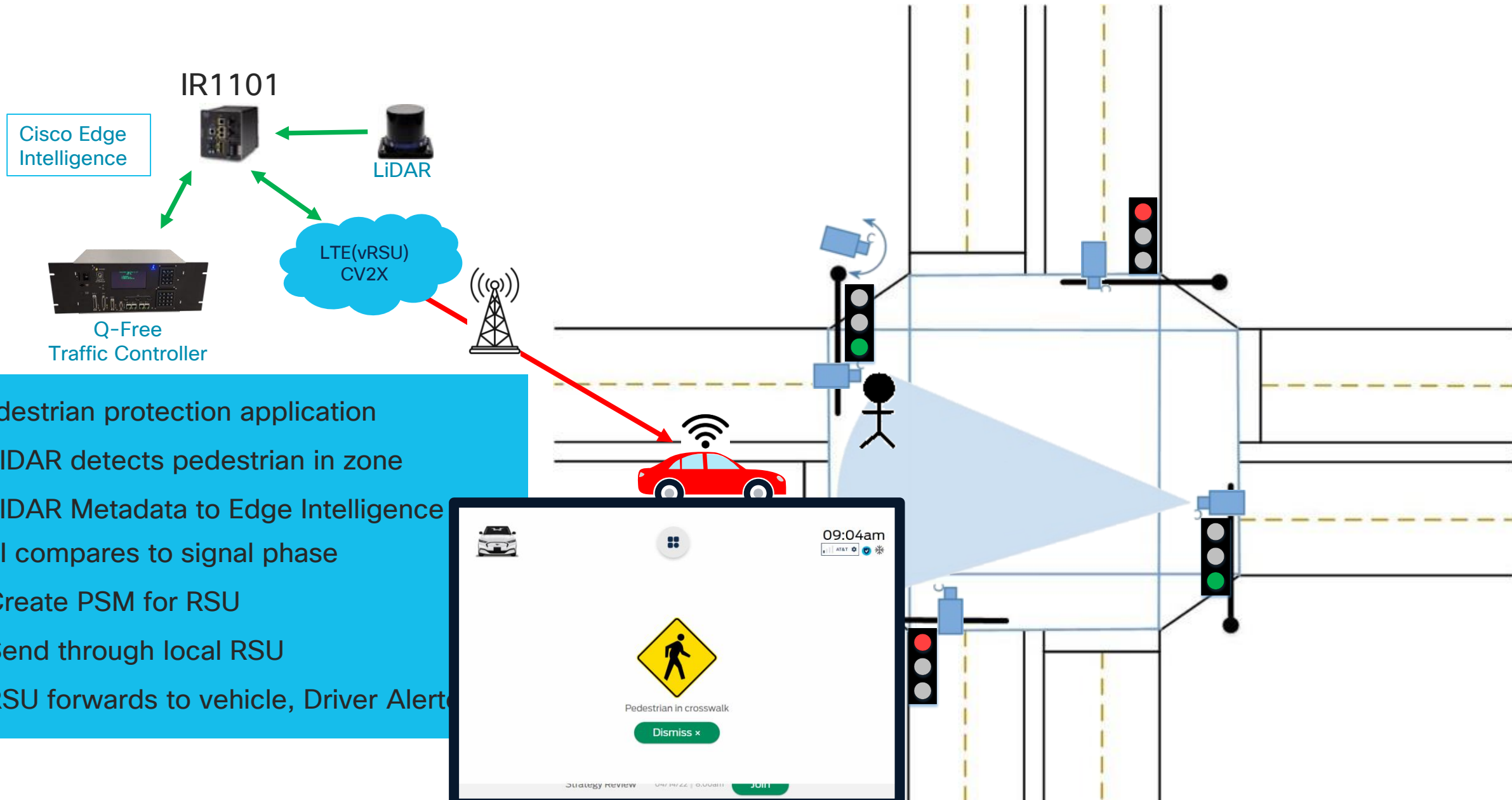
# Edge Intelligence

## Data Model Enforcement and Applications





# Edge Intelligence - Pedestrian detection use case

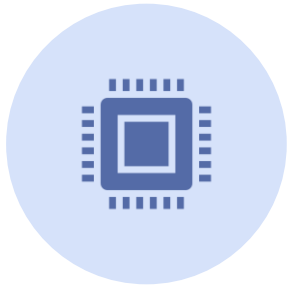


## Pedestrian protection application

- LIDAR detects pedestrian in zone
- LIDAR Metadata to Edge Intelligence
- EI compares to signal phase
- Create PSM for RSU
- Send through local RSU
- RSU forwards to vehicle, Driver Alert

# Data Sharing and Access – Digital Twin; AI

Edge Intelligence feeds Centralized data exchange



Allowing for all agencies access to all infrastructure, timings, sensors



Drive use cases for all departments from one infrastructure



Data normalization for ease of future integrations



Security via authorized access control



# Smart Infrastructure Poles

## Critical Infrastructure - Street Lights

Use cases:

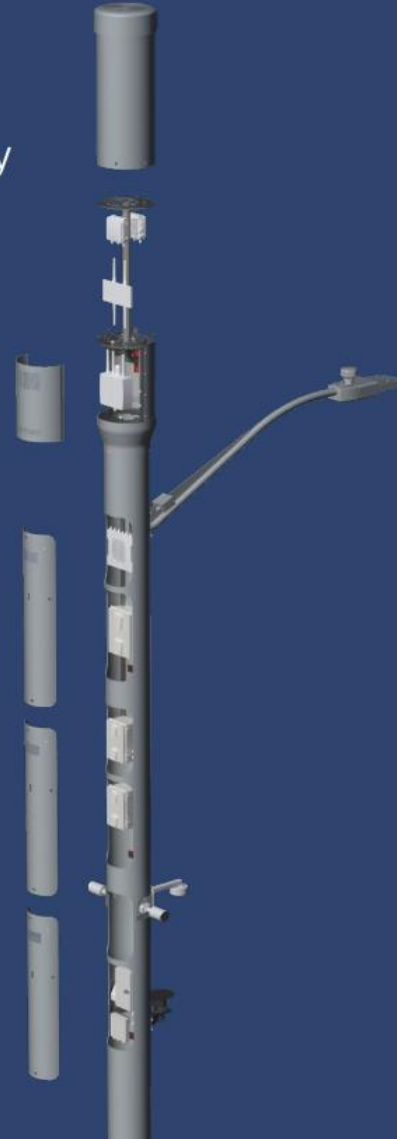
- Emergency vehicle preemption and transit priority
- Smart poles help prioritize emergency vehicles and buses at signals, improving response times and bus schedules.
- Vehicle counting and characterization
- Sensors in poles collect data on vehicle types and traffic patterns, helping reduce congestion and optimizing traffic flow.
- Traffic light optimization
- Real-time data allows dynamic adjustment of signal timings, reducing travel time and emissions.
- Pedestrian safety
- Smart poles analytics monitor pedestrian activity and adjust signals, reducing accidents and improving crossings.

## Inside the Smart Pole

A sleek modern design with fully integrated technology for enhanced resiliency and security

### Key embedded technologies

- Cisco Industrial Routing, Switching & Cybersecurity
- Wi-Fi services
- CCTV
- LiDAR technology
- Edge compute & AI readiness
- 5G cellular
- Ultra-reliable wireless backhaul
- V2X (Cellular & CV2X)
- High bandwidth fiber connectivity



# Building for Outcomes

- Cross-departmental cooperation
- Well defined goals and objectives
- Be Specific!
- Build for Future!
- Ensure investment protection
- Connect, Secure, Monitor, Deliver Applications



The background of the slide is an abstract design featuring flowing, wavy lines in various shades of blue and white. A large, solid white rectangular box is positioned on the left side of the slide, serving as a backdrop for the main text.

# Questions?

# Resources

Connect, Secure, Monitor, and Applications

- Cisco Live 2025 – San Diego
  - World of Solutions – Booth 3625
- Cisco Transportation Resources
  - <https://www.cisco.com/site/us/en/solutions/industries/transportation/index.html>
- Cisco Industrial Switching
  - <https://www.cisco.com/site/us/en/products/networking/industrial-switches/index.html>
- Cisco Industrial Networking
  - <https://www.cisco.com/site/us/en/products/networking/industrial-iot/index.html?ccid=cc002470&oid=powit031137&dtid=odicdc000509>

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