Dynamic Network Defense: Automating Traffic Engineering based on ThousandEyes Insights

CISCO Live

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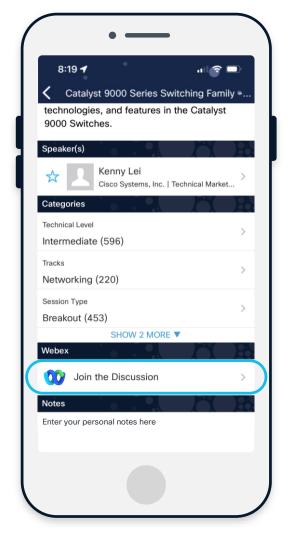
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Agenda

- 01 Automation
- 02 Dynamic Network Defense
- 03 Dealing with unexpected
- 04 Automating DDOS Remediation
- 05 Automating BGP Hijack Remediation
- 06 Conclusion

By way of Introduction...

Kemal is a result-oriented engineer focusing on designing, operating and troubleshooting large-scale networks. I am a passionate Linux user with a deep understanding of SRE/NRE practices, and have been with Cisco since 2018.

Over the last two decades, I have worked at several large-scale companies applying NRE practices and automating remediation actions.

As a Principal Internet Analyst at ThousandEyes, I focus on research and providing deep and meaningful insights into outages through the lenses of ThousandEyes.

Kemal Sanjta
Principal Internet Analyst
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By way of Introduction...

Mike Hicks is a recognized expert in network and application performance, with more than 30 years of industry experience supporting large, complex networks and working closely with infrastructure vendors on application profiling and management.

He is the author of "Managing Distributed Applications: Troubleshooting in a Heterogeneous Environment" (Prentice Hall 2000) and "Optimising Applications on Cisco Networks" (Cisco Press 2004).

Mike Hicks
Principal Solutions Analyst
mhicks@cisco.com





The art of possible

Automation

- Automation is the use of systems, software, or machines to perform tasks with minimal or no human intervention
- Provides solution to repetitive tasks, efficiency, accuracy and scalability
- In context of networking, we are speaking about automating configuration, management, testing, deployment and operations

Why?

- Boosts efficiency: Replacing repetitive, manual tasks with faster and consistent processes
- Reduces errors: Minimizing human errors, especially in high volume and precision critical tasks
- Lower operational costs: Reduced labor and operational costs
- Scale improvements: Automating repeatable tasks frees up engineering hours for more important tasks
- Speed and Responsiveness: Real time processing and quicker standardized decision making
- Consistency and Quality improvements: Automated workflows lead to more predictable outcomes

What to automate?

Routine, repetitive tasks

Automate well understood, routine, repetitive, simple tasks with minimal risk. Building trust in the process is one of the key steps before moving towards more complex and demanding tasks.

Other automation candidates

Device configuration management, backup and restore configurations, code upgrades, new device provisioning, source of truth

What is out there?

Tools

Frameworks

Ansible

- Agentless automation using YAML based templates
- Excellent for network device configuration (all major vendors are supported)
- Large community
- Simple

Cisco NSO (Network Services Orchestrator)

- Multivendor service orchestration platform
- Uses model driven architecture (YANG)
- Offers deep integration with Cisco and third-party hardware

Python (Netmiko / NAPALM)

- Netmiko is SSH lib tailored for network devices
- NAPALM provides multi vendor abstraction layer for config and state collection
- Flexibility and ease of use with Python

Terraform

- Infrastructure as a Code (IaC)
- Different, major providers are available
- Offers scalability

Salt

- Event driven Automation and config management
- Supports both servers and network devices
- Scalable

Nornir

- Python based, plugin driven framework for network automation
- No YAML abstraction
- Offers more flexibility
- Useful for inventory management, data collection, config deployment

Cisco PyATS / Genie

- Automated network testing and validation
- Offers parsing libs, test case generation and rich CLI integration
- Extensible (but vendor specific)
- Useful for network validation, regression testing and automated troubleshooting

Glance / Nautobot

- Source of truth and automation frameworks
- Support for workflows, jobs and webhooks
- Integrates with Nornir and Ansible
- Useful for automation using single source of truth

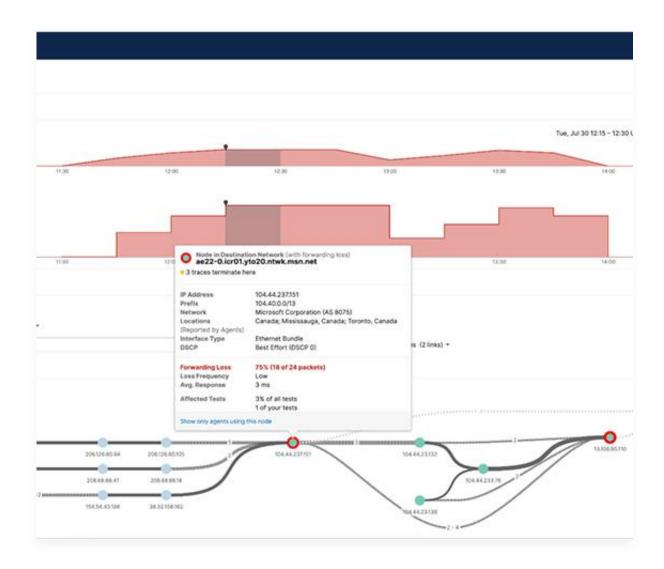
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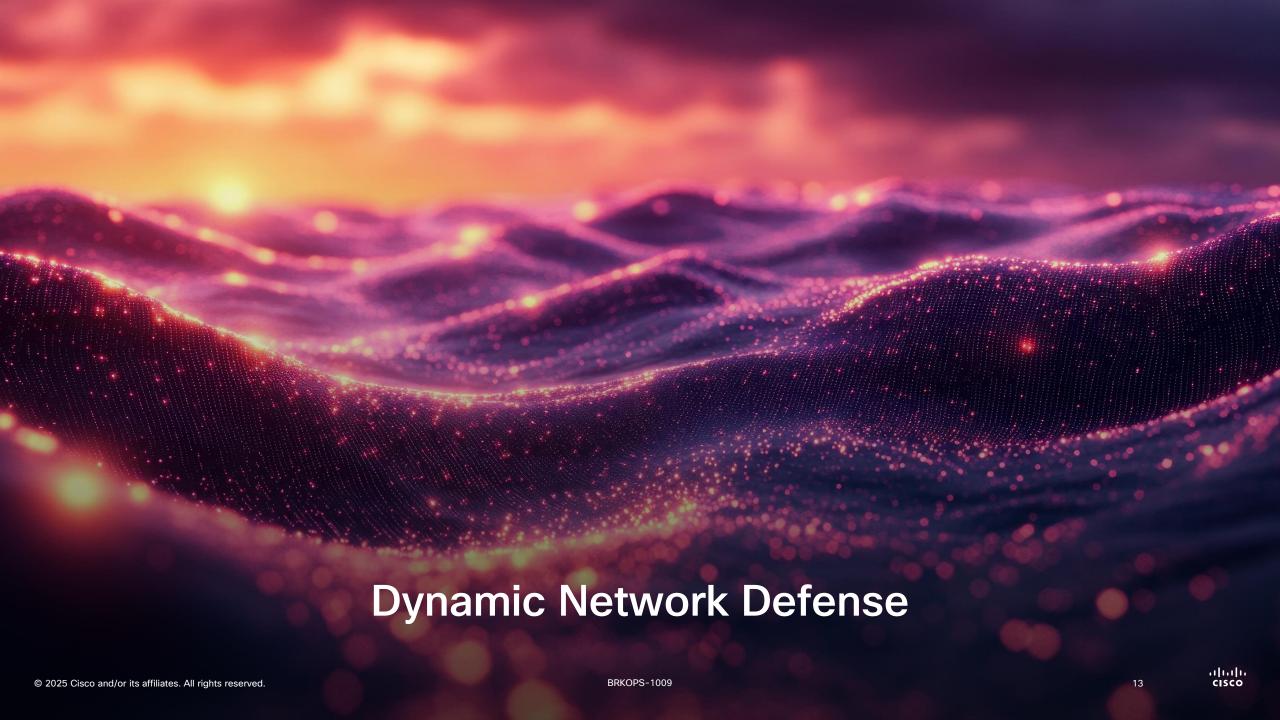
"The first rule of any technology used in a business is that automation applied to an efficient operation will magnify the efficiency. The second is that automation applied to an inefficient operation will magnify the inefficiency."

Bill Gates

When Automation bites back

- Automation triggered by condition
- Multiple disparate overlapping automated processes occurring
- Unexpected signals trigger inappropriate automated response
- Increased user impact







- Automation tool: Open-source automation tool used for configuration management, app deployment and task automation
- Agentless architecture: It doesn't require any agent to be installed on managed nodes (utilizes SSH to execute tasks)
- Plays and playbooks: Tasks and configuration are defined in simple YAML files called playbooks which are easy to read and write
- Idempotent Operations: It ensures that repeated executions produce the same result without unintended changes
- Modules and roles: It uses modules to perform tasks and roles to organize related playbooks, variables and files for reuse and clarity
- Inventory: Hosts / groups of hosts are listed in inventory file which can be statically or dynamically generated
- Security: Vault ensures that sensitive information such as passwords can be encrypted

Ansible Building Blocks

Inventory

```
% cat hosts
[eastus1]
mkt-aws-cpr-eastus1-az[1:3]
```

[eastus2] mkt-aws-cpr-eastus2-az[1:3]

[aws:children] eastus1 eastus2

[aws:vars] ansible_become=True ansible_user=ubuntu

Play

tasks:

- name: Install apache2

package:

name: apache2 state: present

- name: Copy agent installation file

copy:

dest: /home/ubuntu/osquery.deb src: ../osquery/osquery.deb

Playbook

hosts:

aws

vars:

tasks:

- name: Install dpkg-sig

package:

name: dpkg-sig state: present

- name: Copy agent installation file

copy:

dest: /home/ubuntu/osquery.deb

src: ../osquery/osquery.deb

- - -

Event-Driven Ansible (EDA)

- Framework that allows automation of IT operations in response to the events in real time
- Listens for external events (alerts, log changes, webhook triggers, API calls) and then automatically executes Ansible playbooks or rulebooks based on defined conditions
- Rulebooks define event sources, conditions and actions
- Supports multiple different event sources such as webhooks, Splunk, ServiceNow, Kafka streams, Prometheus alerts, etc.
- Speeds up incident response

Event Driven Ansible Building Blocks

Rulebook

```
---
- name: Receive and print ThousandEyes webhook
events
hosts: all
sources:
- ansible.eda.webhook:
host: 0.0.0.0
port: 8080

rules:
- name: Execute traffic engineering to switchover to
standby ISP
condition: event.payload.type == "2"
actions:
- run_playbook:
name: ./switchover.yaml
```

Playbook 1/2

```
hosts: r1

vars:
    ansible_connection:
ansible.netcommon.network_cli
    ansible_network_os: cisco.ios.ios
    ansible_become: yes
    ansible_become_method: enable
```

Playbook 2/2

```
tasks:
     - name: Merge provided configuration with
device configuration
      cisco.ios.ios_bgp_global:
       config:
        as_number: 32100
        neighbor:
         - neighbor_address: 100.100.20.10
          description: Primary transit
          remote_as: 700
          soft_reconfiguration: true
          fall_over:
            bfd:
             set: true
           route_maps:
      - name: FORCE-STANDBY-ISP-STATUS-OUT
             out: true
       - name: FORCE-STANDBY-ISP-STATUS-IN
             in: true
```



ThousandEyes



- Network Intelligence Platform: provides visibility into network performance of owned and unowned networks
- Synthetic Monitoring: Utilizes concept of the synthetic traffic that is sharing same data plane production/user traffic is taking
- End to end monitoring: Measures digital experience from different vantage points through Enterprise, Cloud and Endpoint agents
- Path Visualization: Provides detailed path trace visualization that shows each network hop and helps narrow down where the problems are happening, when they are happening, ultimately shortening Mean Time to Resolution
- Comprehensive alerting and dashboarding capabilities

ThousandEyes Test Building Blocks



Test target

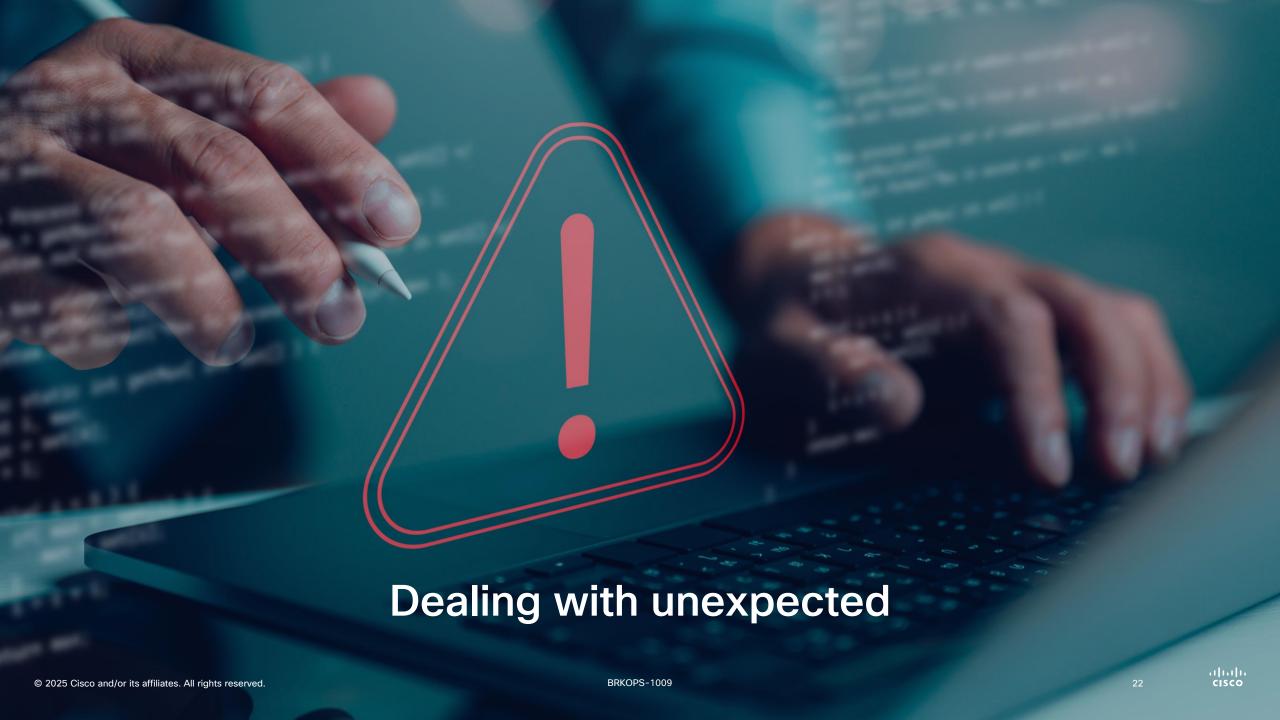


Test interval



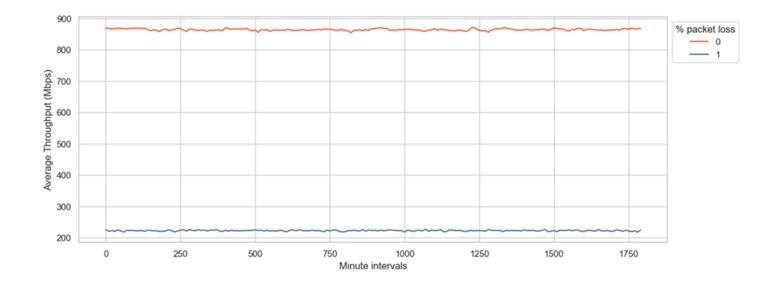
Testing agents





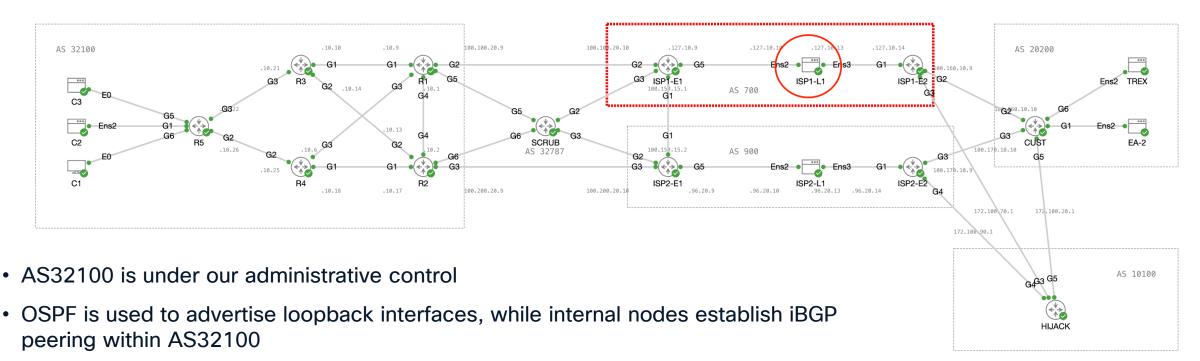
Packet loss?

- Inability of packets traveling across the network to reach their destination
- Root causes often revolve around:
 - Congestion
 - Signal degradation
 - Hardware or software issues
 - Routing related issues
 - Overflows
 - Security misconfigurations
- Small amounts of packet loss often get disregarded



1% of sustained packet loss can cause up to 70% throughput degradation as per ThousandEyes research on the topic of "The surprising impact of 1% packet loss"

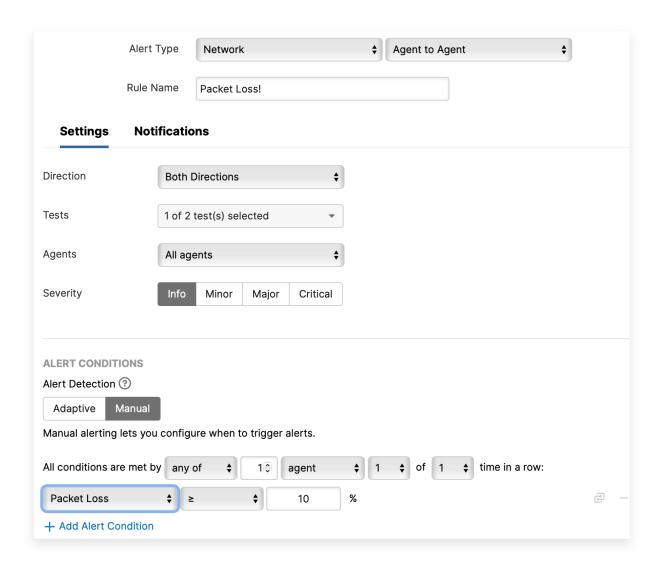
Spicing things up with packet loss



- Routers R1 and R2 peer with upstream providers AS700 and AS900, respectively
- AS700 serves as the primary transit provider, while AS900 acts as a backup configured using LOCAL_PREF for outbound (egress) traffic and AS_PATH prepending for inbound (ingress) traffic
- ISP1-L1 is a Linux node with IP forwarding enabled, acting as a router using the BIRD routing daemon
- ISP1-L1 begins to introduce packet loss using Linux tool traffic control (tc)

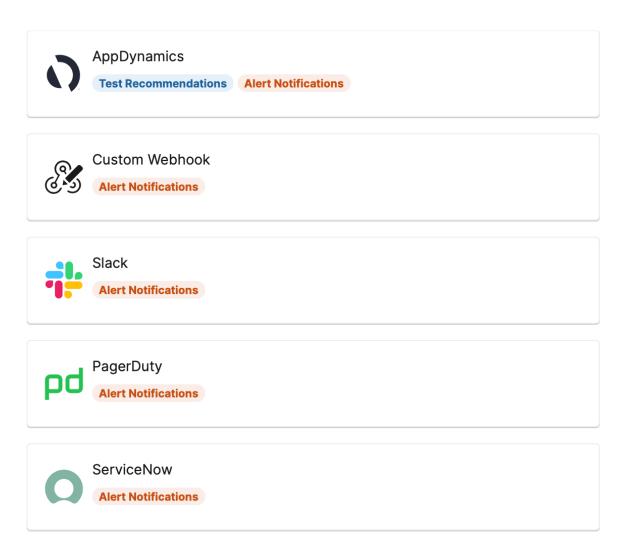
Alerting on packet loss

- An alert is configured to trigger upon detecting
 10% packet loss between the source and target
- Alerts are associated with a specific tests
- Alert conditions should be carefully tuned to minimize noise and avoid false positives
- When triggered, the alert sends a webhook to Event-Driven Ansible



Integrations? Webhooks?

- ThousandEyes supports multiple integration options, helping streamline alerting and operational workflows
- Webhook is a way for one application to send real-time data to another application as soon as an event occurs
- Instead of relying on continuous polling for updates, a notification is triggered immediately when a change is detected
- In our case, the underlying alert condition changed due to a spike in packet loss
- As a result, a webhook was sent to Event-Driven Ansible



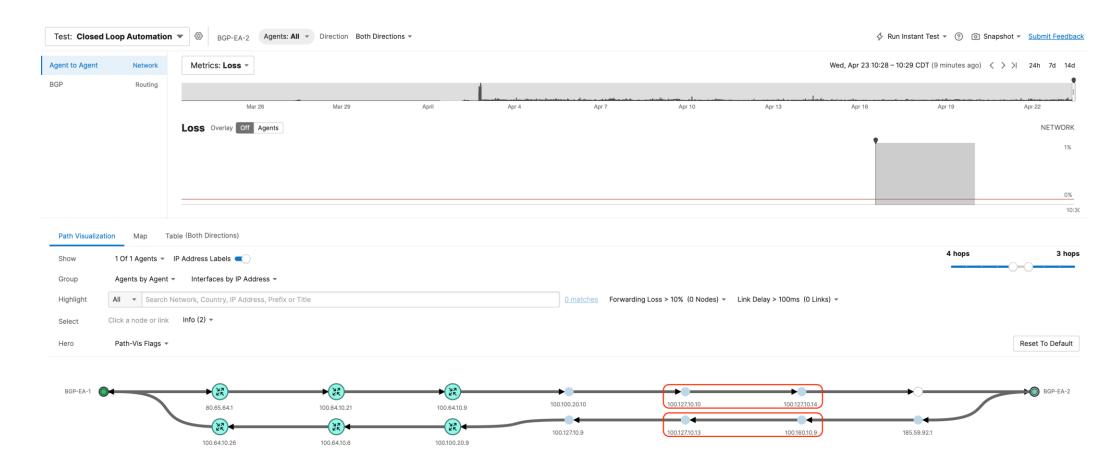
Automated Traffic Engineering

- ThousandEyes detects a spike in packet loss and triggers an alert
- Alert is sent as a webhook to Event-Driven Ansible
- Upon receiving the webhook, Event-Driven Ansible will:
 - SSH to router R1
 - Apply inbound and outbound route maps to the BGP session with AS700, the primary transit provider
- As a result of this automated traffic engineering, traffic is rerouted through the backup transit provider, AS900

Traffic engineering

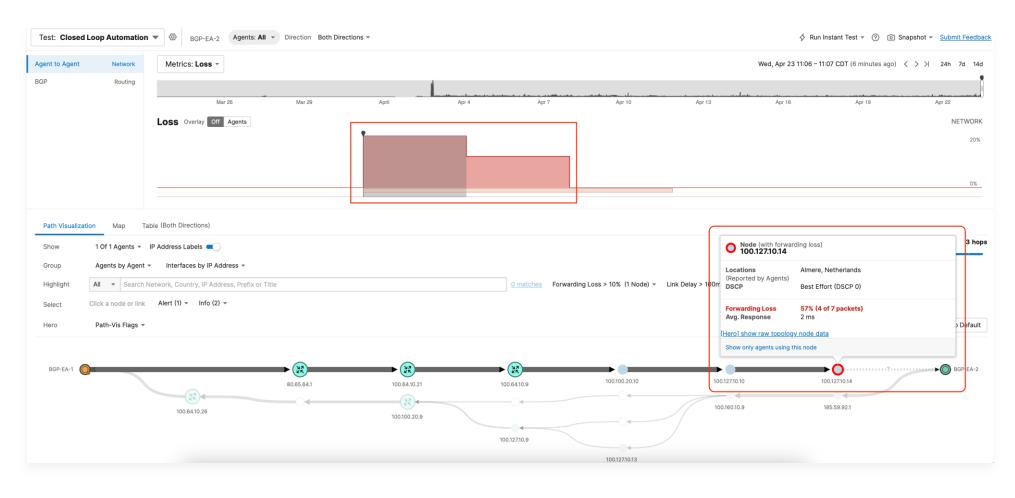
```
!
route-map FORCE-STANDBY-ISP-
STATUS-IN permit 10
match ip address prefix-list
RECEIVED-PREFIX
set local-preference 25
!
!
route-map FORCE-STANDBY-ISP-
STATUS-OUT permit 10
match ip address prefix-list
ADVERTISED-PREFIX
set as-path prepend 32100 32100
!
```

Path Visualization



- Path Visualization shows that there is no packet loss between the source and target
- Traffic in both directions is traversing AS700, as evidenced by the use of IP addresses with octets starting with 100.127.

ThousandEyes detects packet loss

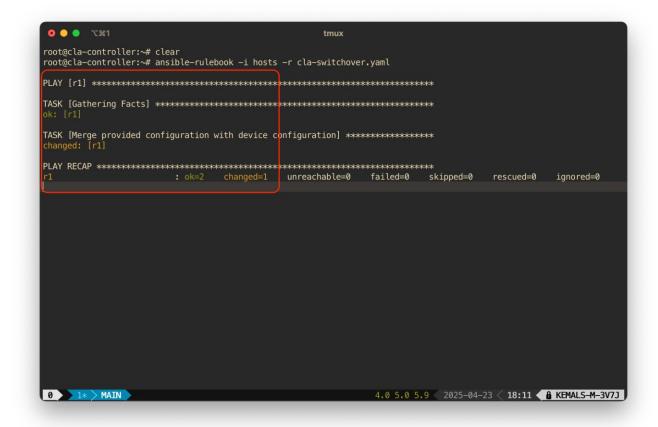


- ThousandEyes detects the packet loss previously introduced in AS700 and triggers an alert
- Path Visualization helps pinpoint the exact location of the packet loss!

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Automated Traffic Engineering

- Upon receiving the webhook from ThousandEyes, Event-Driven Ansible executes the switchover playbook:
 - It applies FORCE-STANDBY-ISP-STATUS-OUT on the peering with AS700, prepending the AS path twice to influence ingress traffic
 - It applies FORCE-STANDBY-ISP-STATUS-IN on the peering with AS700, setting LOCAL_PREF to 25, which affects egress traffic



Event Driven Ansible Upstream provider switchover

Rulebook

--- name: Receive and print ThousandEyes webhook
events
hosts: all
sources:
- ansible.eda.webhook:
host: 0.0.0.0
port: 8080

rules:
- name: Execute traffic engineering to switchover to
standby ISP
condition: event.payload.type == "2"
actions:
- run_playbook:
name: ./switchover.yaml
...

Playbook 1/2

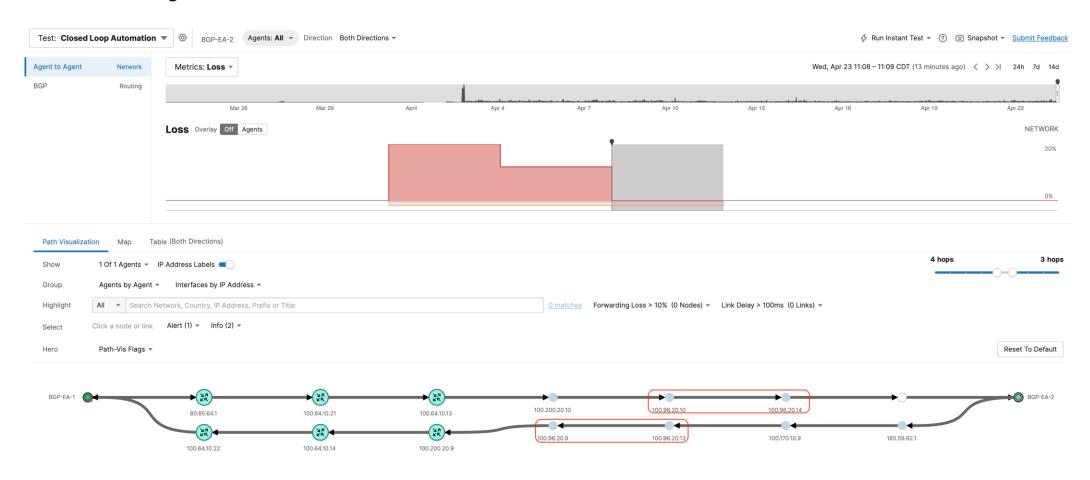
hosts: r1

vars:
 ansible_connection:
ansible_netcommon.network_cli
 ansible_network_os: cisco.ios.ios
 ansible_become: yes
 ansible_become_method: enable

Playbook 2/2

```
tasks:
     - name: Merge provided configuration with
device configuration
      cisco.ios.ios_bgp_global:
       config:
        as number: 32100
        neighbor:
         - neighbor_address: 100.100.20.10
           description: Primary transit
           remote_as: 700
           soft_reconfiguration: true
           fall over:
            bfd:
             set: true
           route_maps:
      - name: FORCE-STANDBY-ISP-STATUS-OUT
             out: true
       - name: FORCE-STANDBY-ISP-STATUS-IN
             in: true
```

ThousandEyes visualizes effects of automation



- After automated traffic engineering, traffic begins transiting through AS900, as indicated by the use of IP addresses with octets starting with 100.96.
- ThousandEyes detects the new path and clears the alert, as there is no longer any packet loss



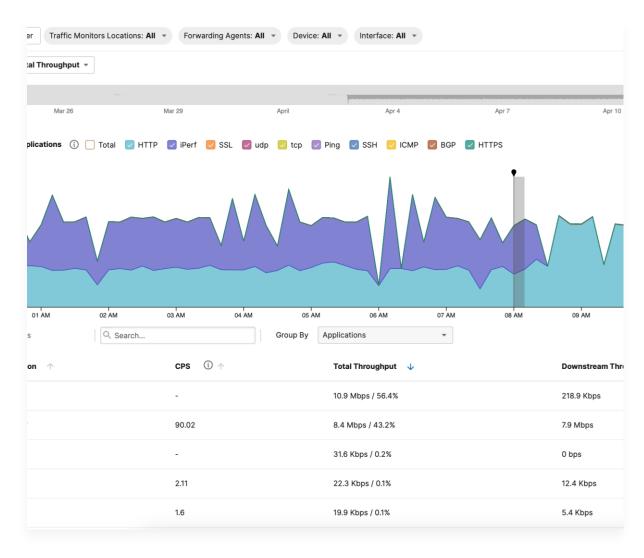


Distributed Denial of Service (DDOS)

- **Distributed Denial of Service (DDoS)** attacks aim to overwhelm a target (website, servers or network) with traffic from multiple sources, rendering it inaccessible
- Different types:
 - Volumetric Attacks Flood the bandwidth (e.g., UDP floods, amplification attacks)
 - Protocol Attacks Exploit weaknesses in Layer 3/4 protocols (SYN floods)
 - Application Layer Attacks Target specific apps or services (HTTP floods)
- Motivation: Financial extortion, political or ideological disruption (hactivism), competitive advantage

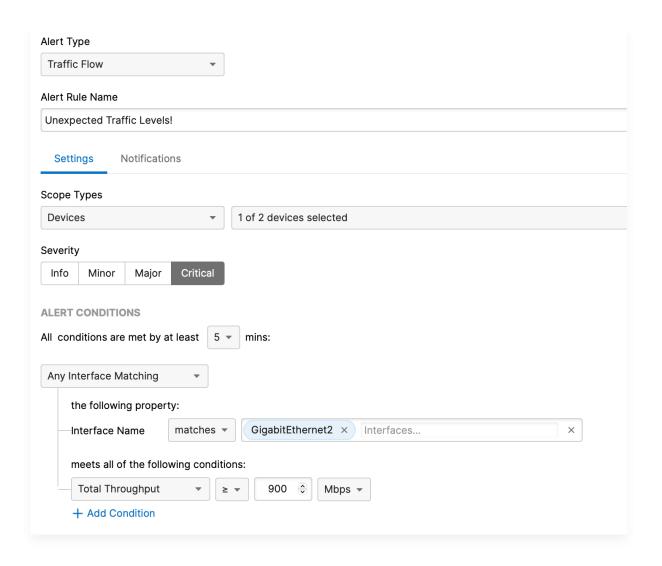
ThousandEyes Traffic Insights

- Traffic Insights provides network teams with a detailed view of traffic running on the networks they manage
- Collecting and correlating flow (NetFlow and IPFIX) data to generate a contextualized understanding of network performance
- Offers option to view traffic grouped by conversation (5-part tuple), application, or application path to gain macro-level visibility into all the traffic running across the enterprise
- Comprehensive alerting capabilities
- Alerting based on amount of ingress traffic is suitable for detection of DDOS attacks



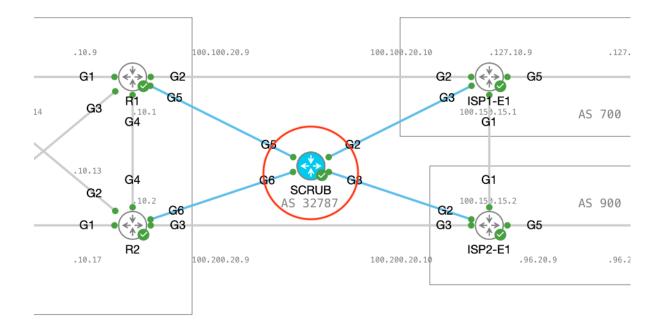
Traffic Insights Alerting

- Traffic Insights offer comprehensive alerting capabilities, including alerts based on:
 - Devices, applications, subnet tags, and geolocations
 - Traffic direction (ingress/egress)
 - Connections per second
 - Total throughput
- When an alert is triggered due to ingress traffic exceeding the configured threshold, a webhook is sent
- Webhook is received and acted upon by Event-Driven Ansible

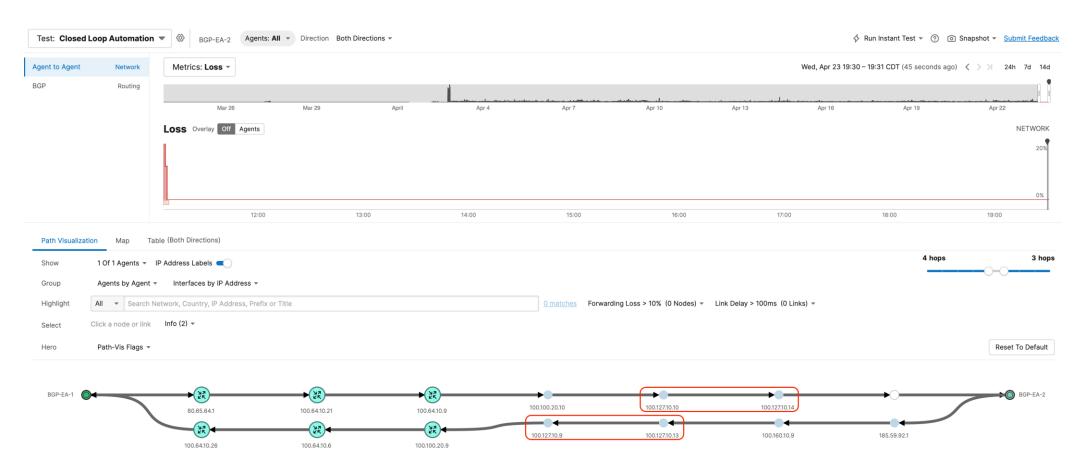


Dealing with Distributed Denial of Service (DDOS)

- Few different ways of dealing with DDOS:
 - Traffic filtering and rate limiting
 - Anycast routing
 - Scrubbing (dedicated scrubbing providers or hosted) to absorb and clean the traffic
- On demand and always on scrubbing

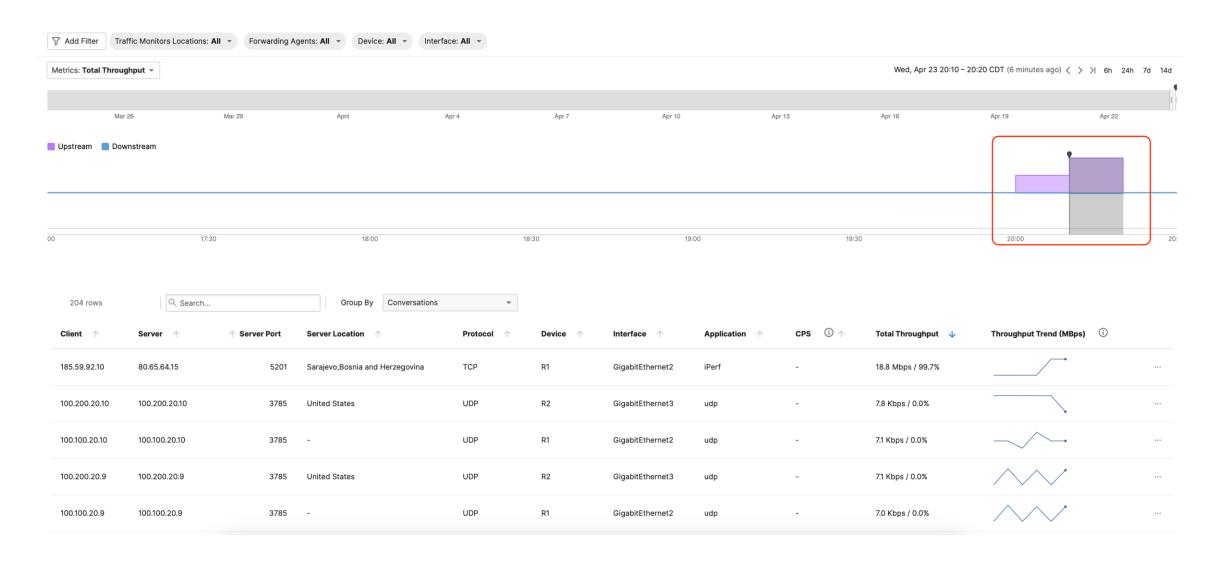


ThousandEyes Path Visualization



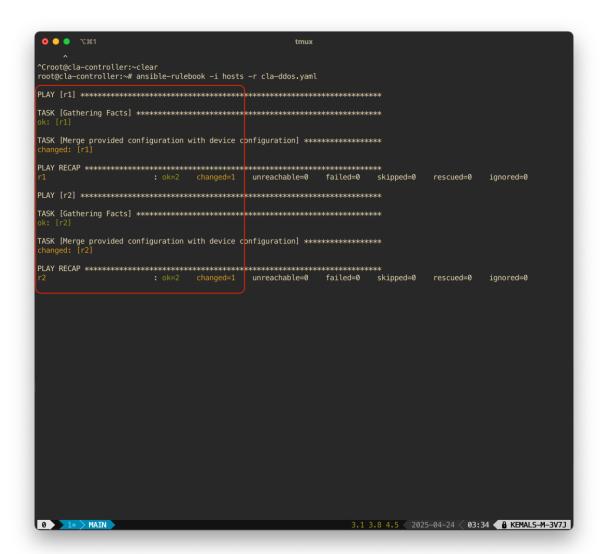
- ThousandEyes indicates that there is no packet loss, which is typically a sign of a DDoS attack
- Traffic in both directions is passing through AS700, as evidenced by the use of IP addresses with octets starting with 100.127.

Traffic Insights observes the spike in Ingress Traffic



Automated Traffic Engineering

- Upon detecting a traffic spike, ThousandEyes triggered a webhook
- Event-Driven Ansible received the webhook and initiated automated traffic engineering
- BGP sessions on routers R1 and R2 with upstream providers AS700 and AS900 had the route-map DENY applied in the outbound direction, preventing prefixes from being advertised to those providers
- Routers R1 and R2 then began advertising prefixes exclusively to the scrubbing provider, AS32787
- The scrubbing provider acted as the sole upstream for AS32100



Event Driven Ansible Automating DDOS Remediation

Rulebook

- name: Receive and print ThousandEyes webhook

events hosts: all sources:

- ansible.eda.webhook:

host: 0.0.0.0 port: 8080

rules:

 name: Advertise prefixes to DDOS-Scrubbing provider and stop advertising to Transit providers condition: event.payload.type == "2"

actions:

run_playbook:

name: ./ddos-r1.yaml

- run_playbook:

name: ./ddos-r2.yaml

Playbook (R1)

tasks:

- name: Merge provided configuration with

device configuration

cisco.ios.ios_bgp_global:

config:

as_number: 32100

neighbor:

- neighbor_address: 100.100.20.10

description: Primary transit

remote_as: 700 route_maps:

- name: DENY out: true

neighbor_address: 192.200.100.1description: DDOS Scrubbing provider

remote_as: 32787 soft_reconfiguration: true

route_maps:

- name: PRIMARY-TRANSIT-OUT

out: true

Playbook (R2)

tasks:

name: Merge provided configuration with

device configuration

cisco.ios.ios_bgp_global:

config:

as_number: 32100

neighbor:

- neighbor_address: 100.200.20.10

description: Backup transit

remote_as: 900

route_maps:

- name: DENY

out: true

- neighbor_address: 192.200.100.5

description: DDOS Scrubbing provider

remote_as: 32787

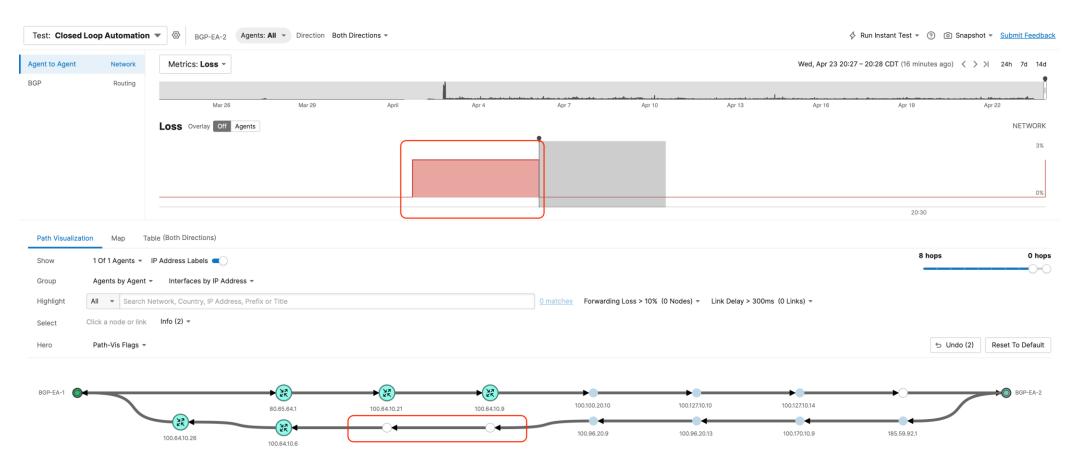
soft_reconfiguration: true

route_maps:

- name: STANDBY-ISP-OUT

out: true

ThousandEyes visualizes remediation



- After automated traffic engineering, ingress traffic begins transiting through AS32787
- Following the traffic engineering, ThousandEyes reports no packet loss, indicating successful reroute to on demand DDOS scrubbing provider



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ATTACK

Automating BGP Hijacks Remediation

BGP Hijacks?

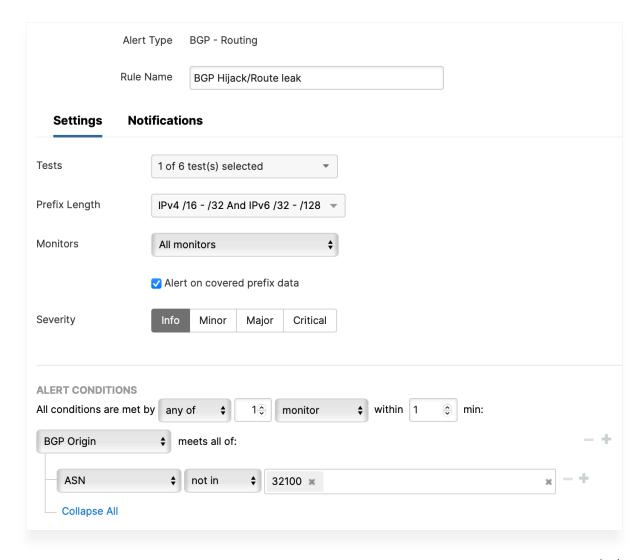
- A BGP hijack occurs when a malicious or misconfigured network advertises IP prefixes it doesn't own, diverting or blackholing traffic
- BGP was designed at a time when security was not a primary concern, with security often considered an afterthought
- Notable incidents include:
 - Pakistan Telecom hijacking YouTube, causing global outages
 - The Quad9 hijack

Challenges with BGP Hijacks?

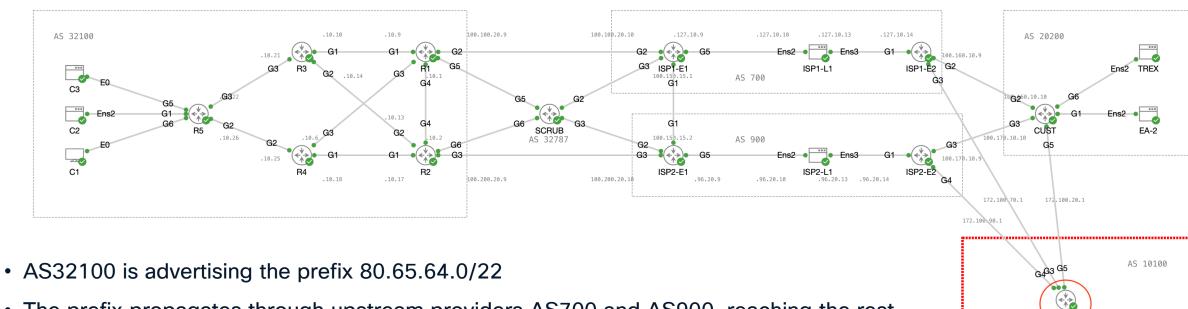
- Detection focuses on monitoring advertised prefixes
- While RPKI adoption is increasing, much more still needs to be done
- Once hijacked prefix propagates on the internet operators are left with limited options:
 - Call the upstream provider propagating the hijacked prefix (time-consuming, error-prone, and with a limited success rate)
 - Contact the hijacker's ASN and hope it was an accidental routing mistake
 - Advertise more specific IP address space (if not already done)

Turbocharging BGP Visibility using ThousandEyes

- ThousandEyes offers comprehensive BGP monitoring with near real-time visibility
- It provides an effective way to verify various operational aspects, such as traffic engineering changes, prefix propagation, etc.
- It supports RPKI monitoring and delivers robust alerting capabilities



Hijacking BGP prefix

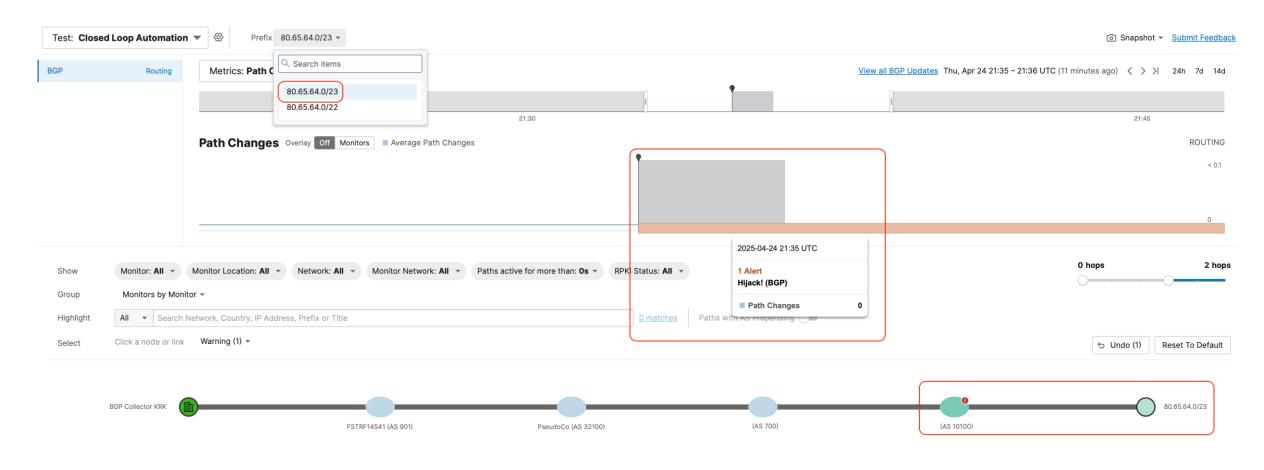


- The prefix propagates through upstream providers AS700 and AS900, reaching the rest of the internet
- Advertised prefix lacks an RPKI ROA, as AS32100 does not adhere to routing security best practices
- A malicious actor within AS10100 begins advertising the prefix 80.65.64.0/23.
- This unauthorized announcement also propagates through AS700 and AS900, eventually reaching the global internet and resulting in a successful BGP hijack

BGP Hijack Remediation

- From an operational standpoint, the quickest and most effective way to mitigate BGP hijacks is to advertise more specific prefixes, if feasible.
- This leverages a fundamental routing principle: "the most specific route always wins"
- In such cases, the longest prefix match rule applies

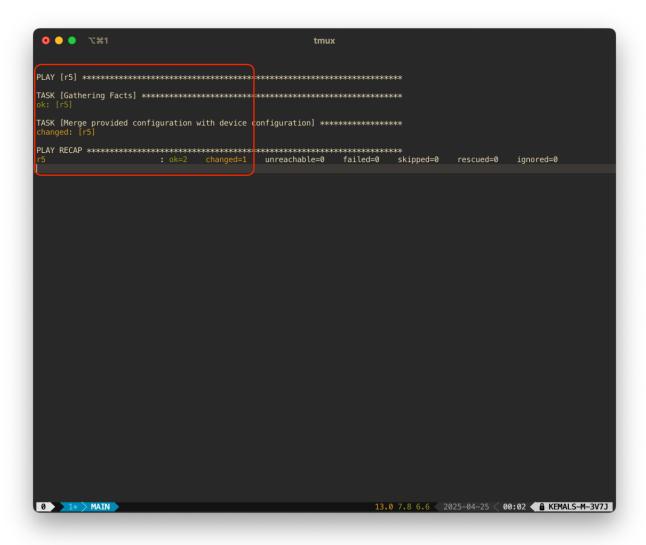
BGP Route Visualization



- ThousandEyes detects the advertisement of the prefix 80.65.64.0/23 and raises a BGP hijack alert
- BGP Route Visualization indicates that AS10100 is originating the announcement of 80.65.64.0/23
- ThousandEyes sends a webhook to Event-Driven Ansible

Automated Traffic Engineering

- Upon receiving the webhook from ThousandEyes,
 Event-Driven Ansible initiates automated remediation
- The prefix 80.65.64.0/22 is split into four more specific /24 prefixes: 80.65.64.0/24 through 80.65.67.0/24
- Advertising these more specific prefixes in response to the BGP hijack effectively mitigates the issue



Event Driven Ansible Automating BGP Hijack Remediation

Rulebook

- name: Receive and print ThousandEyes webhook

events hosts: all sources:

- ansible.eda.webhook:

host: 0.0.0.0 port: 8080

rules:

- name: Advertise more specific prefixes to

remediate hijack

condition: event.payload.type == "2"

actions:

run_playbook: name: ./hijack.yaml

Playbook (first part)

hosts: r5

vars:

ansible_connection:

ansible.netcommon.network_cli
 ansible_network_os: cisco.ios.ios

ansible_become: yes

ansible_become_method: enable

Playbook (second part)

tasks:

name: Merge provided configuration with

device configuration

cisco.ios.ios_bgp_global:

config:

as_number: 32100

neighbor:

- neighbor_address: 100.64.10.21

remote_as: 32100 soft_reconfiguration: true

- neighbor_address: 100.64.10.25

remote_as: 32100

networks:

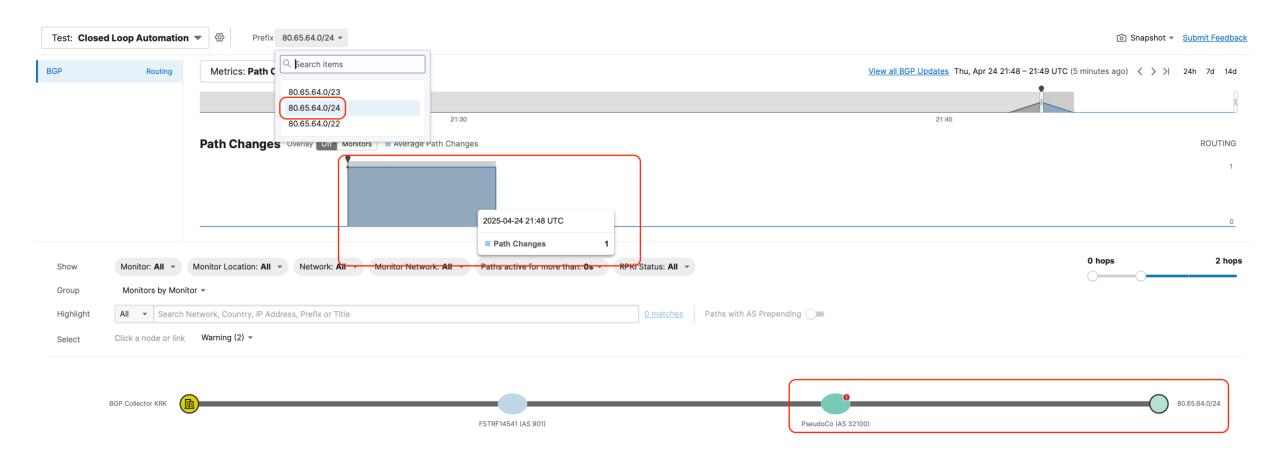
- address: 80.65.64.0 netmask: 255.255.255.0

state: merged

...

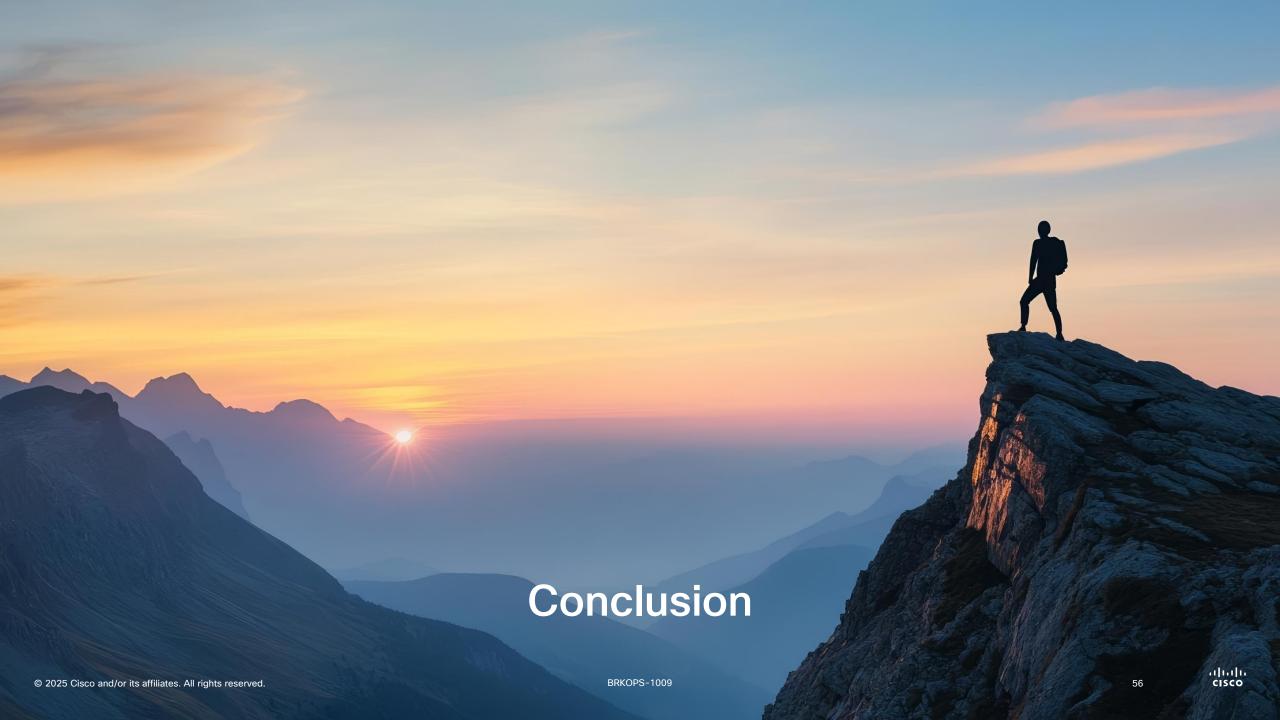
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BGP Hijack Remediation, visualized



- BGP Route Visualization confirms that the prefix 80.65.64.0/24 is being advertised by AS32100
- The announcement of the more specific prefix successfully mitigates the immediate impact of the BGP hijack





Conclusion

- Start small with well-understood, repeatable workflows that have minimal impact. This helps build confidence and trust in the automation process
- While automation might seem like a steep hill to climb, it's well worth the effort
- Automation frameworks and tools have become significantly more powerful and easier to use over the past decade
- Always include verification steps in your automated workflows for example, ensuring an alternate path is healthy, peering sessions are up, and routing changes are safe
- When done right, automation can significantly improve:
 - Speed and Responsiveness: Detect and react to incidents in real time far faster than manual interventions
 - **Scalability**: Handle a large volume of well-understood incidents related to repeatable and well understood workflows without increasing operational load
 - Consistency and Reliability: Deliver predictable, repeatable outcomes
 - **Efficiency**: Free up your team to focus on more valuable, strategic work
- Apply caution and thorough validation: Poorly implemented automation can lead to outages, reputational damage, and financial loss

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