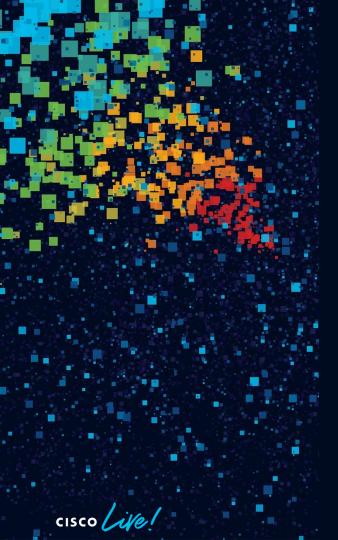
Delivering Cisco Next Generation SD-WAN with Viptela (Addendum)

Nikolai Pitaev, Senior Technical Marketing Engineer, ENB @pitaev
DGTL-BRKCRS-2110



cisco



Agenda

- SD-WAN Fundamentals @ CL Barcelona '20
- New since January 2020:
 - Cloud: Google Cloud, TGW, vWAN
 - Security: SSL Proxy, Umbrella Automation
 - Voice and UC
 - Multicast
 - Infrastructure
- Conclusion



SD-WAN fundamentals in <u>CL On-Demand Library</u>

1. Find DGTL-BRKCRS-2110:



2. Learn in 90 Minutes:

- Building Blocks: controllers and routes
- Deployments: cloud-based and on-prem
- Use cases: DIA, Security, Colocation

- Cloud: SaaS and laaS
- Application Quality of Experience
- Demonstration



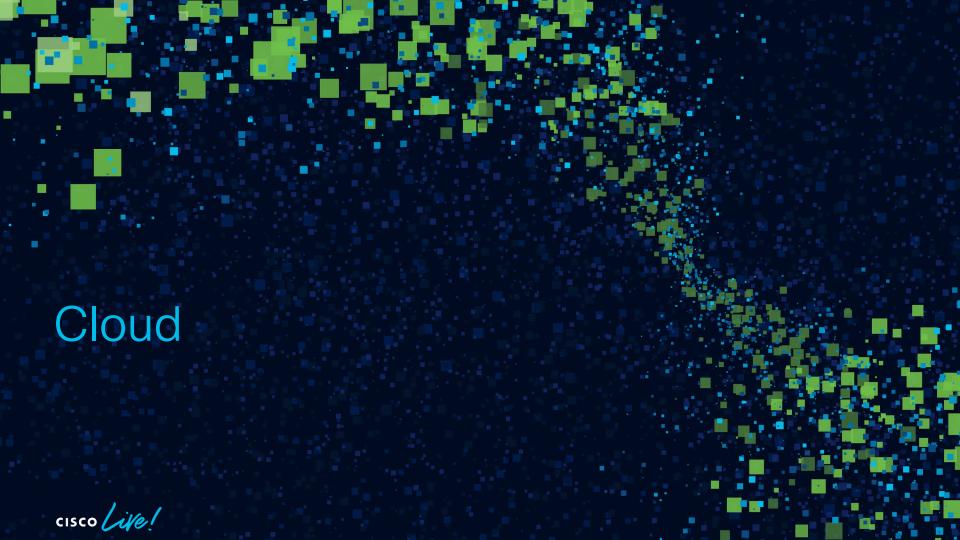


Summary of new topics since January 2020

New topics:

- Cloud: SaaS, Google Cloud, AWS TGW, Azure vWAN
- Security: SSL Proxy, Umbrella automation
- Unified Communications
- Multicast
- SD-WAN Infrastructure features





Cloud-related SD-WAN topics

- 1. Cloud onRamp for SaaS Innovations: Microsoft365
- 2. Cloud onRamp for laaS: TGW and vWAN automation
- 3. Google Cloud



SD-WAN SaaS Innovation with Microsoft 365

Use Case: access to cloud-based Office 365 Apps

Key Problem: what is the best way to the App?

Before: active probing on all paths

After:

17.3 (July) identification based on MSFT published categories

17.4 (Nov.) user can rely on MSFT telemetry data

Benefits:

improved application performance support for new O365 categories



Better O365 user experience with Cisco SD-WAN and application infused path selection

Remote Site



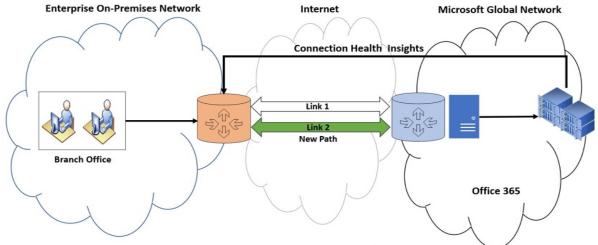
Office 365

Regional

SD-WAN

Data Center

How it works



- Microsoft shares Office 365 connection health insights (aka Telemetry data).
- Cisco SD-WAN devices consumes the insights to make intelligent routing decisions by sending key O365 traffic on alternate paths.
- Microsoft-Cisco collaboration enables improved O365 user experiences such as Outlook search,
 SharePoint document collaboration and Teams conferencing.

Key Message: this is the first app-driven SD-WAN solution, where route selection is based on telemetry info injected directly from the cloud.



Announcement in November 2019

Last year, Cisco announced improved application performance in connecting Cisco SD-WAN to Microsoft Office 365 by up to 40 percent. This SD-WAN solution directs Office 365 traffic from the customer site to the closest Microsoft network points of presence using the optimal path, in many cases bypassing the corporate data center, dramatically improving users' experience.

Today, we are announcing the intent to develop new capabilities that allow IT to seamlessly connect branch offices to Microsoft Azure Virtual WAN directly, using Cisco SD-WAN hosted in Azure.

In addition, Cisco SD-WAN will integrate more deeply with Microsoft Office 365 and be infused with application insights that will enable it to manage optimal network paths more effectively and further improve user experience.



When I meet CIOs in small and large enterprises, they almost always ask if Cisco can do more to help their employees get the best application experience in cloud apps and services, while maintaining high security.

While the internet is rapidly becoming the preferred method of connectivity due to cost and availability, it does not provide the security, consistency or traditional wide area network connectivity that IT organizations demand. That is why organizations are deploying SD-WAN technology to securely link corporate headquarters, remote workers in branch offices and datacenters using a distributed connectivity model to cloud that optimizes access to cloud applications.

At Cisco, we have seen phenomenal growth of our secure, cloud-scale SD-WANI solution in the past few years as customers embrace its flexibility, scalability, and security. With Cisco SD-WAN customers can quickly establish an SD-WAN overlay fabric to connect data centers, branches, campuses, and colocation facilities to improve network speed, security, and efficiency. However, the best SD-WAN architecture for customers is delivered through close partnerships with industry leading cloud providers.

Cisco and Microsoft partnership

I am happy to announce that Cisco and Microsoft are extending their existing partnership to improve network connectivity to cloud-based applications to create a better user experience, seamlessly enable direct Internet access to trusted applications such as Office 365 and enable customers to leverage Azure Virtual WAN to route and secure traffic.

Together, the two industry-leading companies will help customers improve connectivity from branch offices to Microsoft by integrating Cisco's SD-WAN with Microsoft's Azure Virtual WAN and Office 365. This integration will enable customers to seamlessly extend their WAN to Microsoft Azure Cloud and, in parallel, deliver optimized Office 365 experiences.

Last year, Cisco announced improved application performance in connecting Cisco SD-WAN to Microsoft Office 365 by up to 40 percent. This SD-WAN solution directs Office 365 traffic from the customer site to the closest Microsoft network points of presence using the optimal path, in many cases bypassing the corporate data center, dramatically improving users' experience.

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https://blogs.cisco.com/enterprise/cisco-and-microsoft-advance-technology-partnership-to-improve-sd-wan-and-cloud-connectivity

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Cloud on Ramp for laaS: TGW Innovations

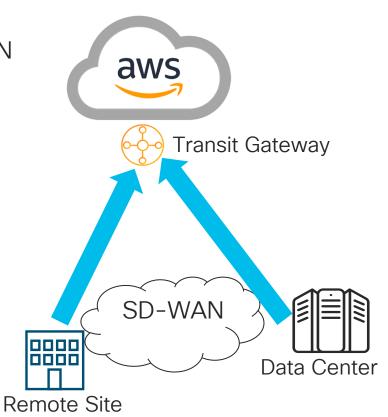
Use Case: connect laaS infra via TGW to SD-WAN

Key Problem: fast and reliable interconnection

Before: manual interconnection

After: automated interconnection from vManage

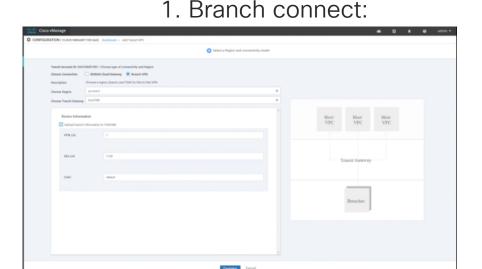
Benefits: fast and reliable config from single UI



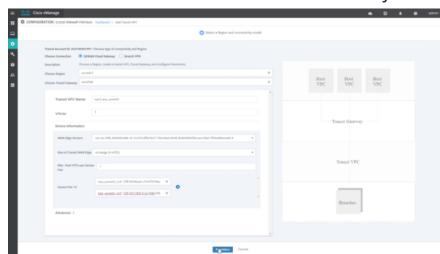


Cloud: SD-WAN & AWS TGW Automation

Automation is targeted for 2nd half of 2020 with 2 options:



2. SD-WAN Cloud Gateway:



Direct connection from branches to TGW

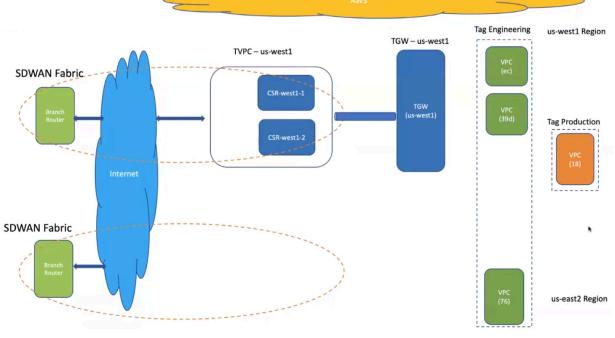
Branches connect to SD-WAN Edge Router in SD-WAN VPC first



AWS TGW Demo: Step 1

Duration of the whole demo: 12 Min

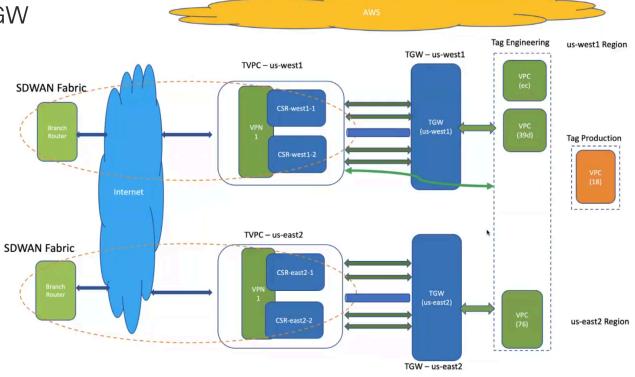
Creation of the 1st TGW in us-west1





AWS TGW Demo: Step 2

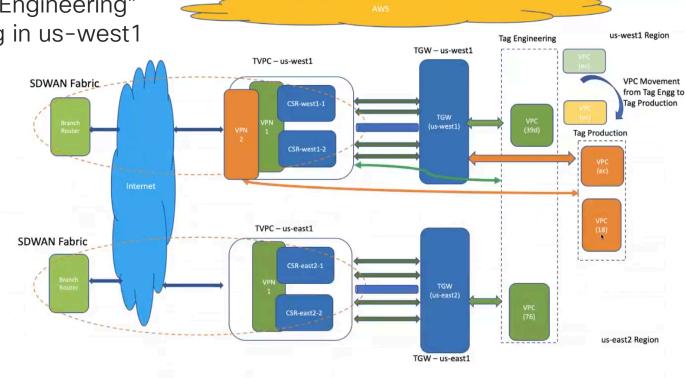
Creation of the 2nd TGW in us-east2





AWS TGW Demo: Step 3

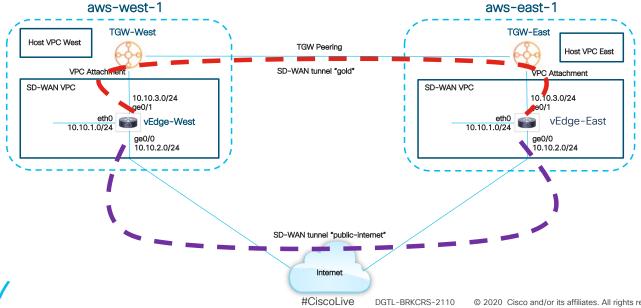
 Moving VPC from "Engineering" to "Production" Tag in us-west1





Cloud: Using TGW as underlay

- SD-WAN can use AWS with TGW peering as underlay
- Pros: AWS is just another transport, full visibility and SD-WAN features
- Cons: static routing on the TGW side



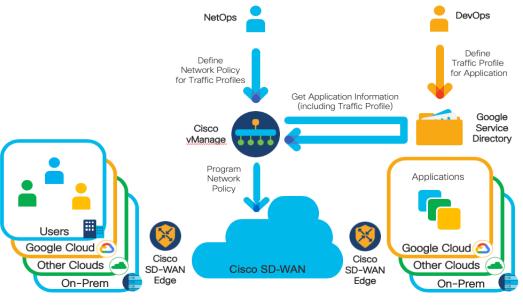
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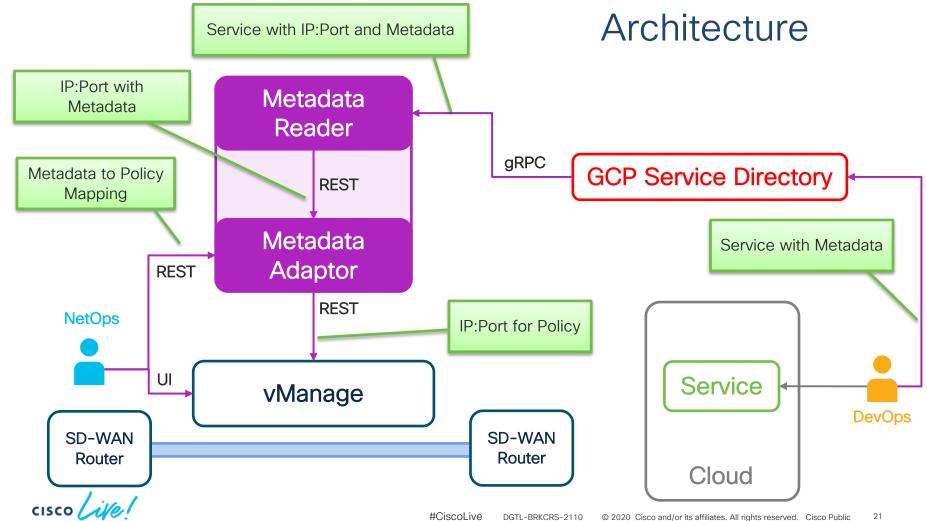


Cloud: SD-WAN & Google Cloud (GCP)

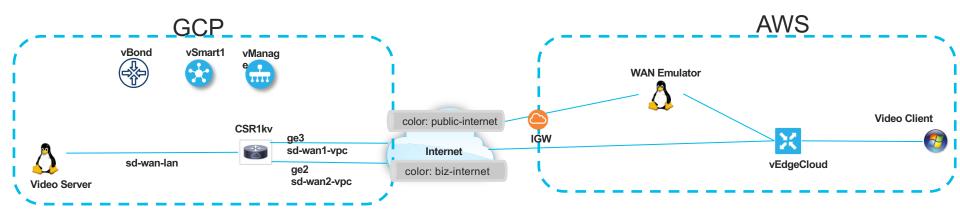
- CSR1000v running non SD-WAN image is supported on GCP
- CSR1000v SD-WAN Image is targeted for 2nd half of 2020
- Example of joint innovation:
 - Interaction between SD-WAN and Service Directory
 - App Metadata translated to SD-WAN SLA/Policies







Demo Setup Topology



Demo Steps:

- Video runs over public-internet with bad quality
- 2. Video Server App registers in Google Service Directory
- 3. Script polls Service Directory, reads metadata and activates SD-WAN policy
- 4. SD-WAN switches traffic to a better biz-internet path. Video quality is improved!



Cloud: Summary

- 1. Cloud onRamp for SaaS Innovations Microsoft365: endpoint category support, telemetry influenced routing
- 2. Cloud onRamp for laaS TGW and vWAN automation: segmentation use case automated, cloud provider backbone is just an additional transport
- 3. Google Cloud: Service Directory creates a bridge between Devops (app metadata) and Netops (network policy)



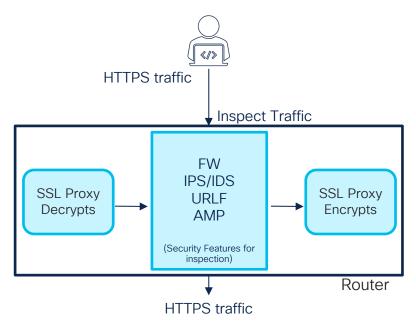


TLS/SSL Proxy Support with SD-WAN

SSL Proxy will help customers decrypt and inspect network traffic for malware

Cisco SD-WAN SSL Proxy...

- Intercepts/Redirects SSL traffic to ISR
- Decrypts packet and inspects
- Re-encrypts packet and sends
- Intercepts response
- Decrypts packet and inspects
- Re-encrypts packet and forwards to end user



"At the start of 2019, 87% of Web traffic was encrypted"

Mary Meeker, Internet Trends



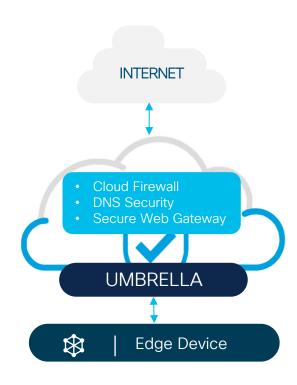
Security: Umbrella integration

Auto-Registration to Cisco Umbrella based on Smart Account credentials:

- Registration of Edge Devices to Umbrella is automatically done
- Secure API key is automatically provisioned on the Edge Device through HTTPS session

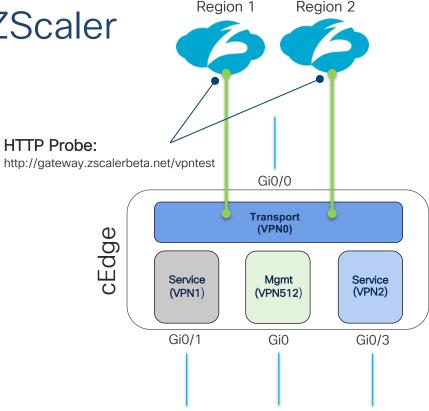
IPSec Auto-Tunnel to Cisco Umbrella:

- By pushing the SIG Feature template, a customer can now setup an IPSec tunnel to Umbrella SIG
- Without this solution, customer would need to manually establish the tunnel for each WAN Edge device at branch



Layer 7 health check to ZScaler

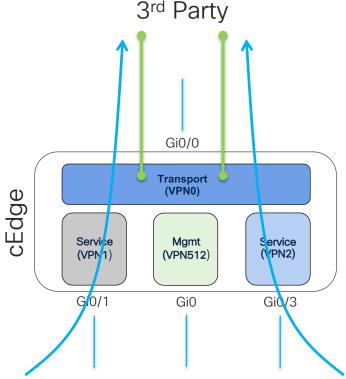
- Redundant IPsec/GRE tunnels to ZScaler now support dynamic best path selection
- No longer reliant on IKE DPD for tunnel failure
- Supported on both vEdge and cEdge
- Ensures traffic takes the best path when redundant paths are available





Transport-side IPsec/GRE Tunnels

- IPsec/GRE tunnels to 3rd party devices can now be sourced from VPN0 interfaces
- Supported on both vEdge and cEdge
- Conserves hardware resources
- Simplifies design





SD-WAN Security - Summary

Latest innovations:

- SSL Proxy
- Cisco Umbrella automation
- Layer 7 health check to ZScaler
- Transport-side IPsec/GRE Tunnels





Key use cases





Flexible Connectivity

Directly connect with Cloud or On-Premise call control with improved user experience while positioning for the future

Large Scale VoIP Provisioning

Leverage the power of vManage Templating and Policy orchestration to provision scalable, consistent UC across the enterprise

Hardware Consolidation

Reduce CapEx and OpEx by consolidating UC and SD-WAN into a single CPE

Voice Module Support

Phase 2 (July)

Digital Voice Modules







T1E1 Multiflex Trunk NIM Modules 1 - 8 Port

PVDM4 - Packet Voice DSP Modules (DSPs) with 32 - 256 sessions

High Density DSP Service Modules (SM-X-PVDMs)

Phase 1 (April)

Analog Voice Modules







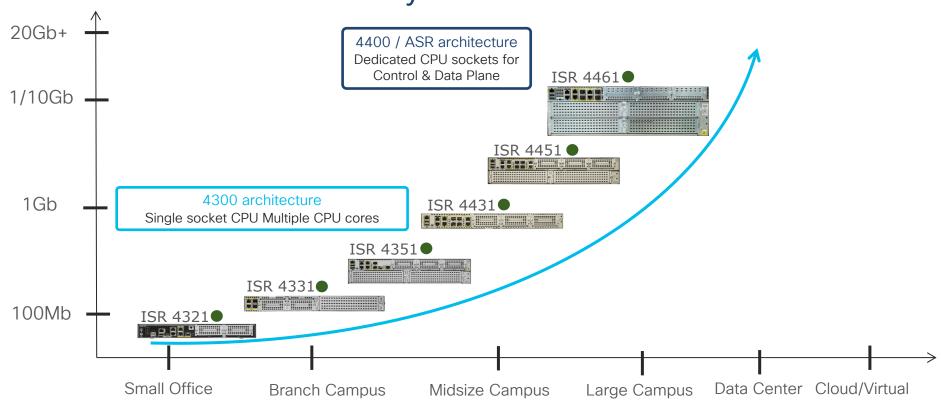


FXS / FXO Voice NIM Modules 2 - 6 Ports High Density Analog Voice Service Modules

BRI Voice NIM Modules 2 - 4 Ports E/M NIM Modules 4 Ports



UC Portfolio Summary





UC Configuration and Policy

vManage/vSmart

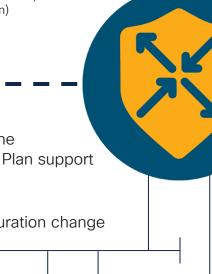


Does not participate in Call Routing Provisions ISR for UC

- Distributed Dial Plan (SIP Dial Peer)
- Call Manipulation (Translation)
- Media/Codec Selection
- SRST



Call Control



Management/Control Plane

Data Plane

Participates in Data Plane
Provides extended Dial Plan support

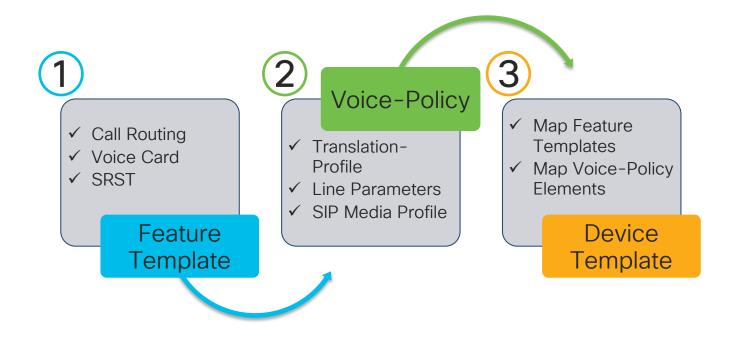
- Enterprise call routing
- Media Termination
- SIP

Does not invoke configuration change



PSTN

Basic Workflow





Configuration Snippet

sip-ua voice class codec 1 codec preference 1 g722-64 bytes 160 codec preference 2 q729r8 codec preference 3 q711ulaw bytes 160 voice class codec 2 codec preference 1 g722-64 bytes 160 codec preference 2 g729r8 codec preference 3 q711ulaw bytes 160 voice service voip allow-connections sip to sip no supplementary-service sip handle-replaces no supplementary-service sip moved-temporarily no supplementary-service sip refer registrar server expires max 300 min 200 bind control source-interface GigabitEthernet0/07 bind media source-interface GigabitEthernet0/0/ ip address trusted list ipv4 10.0.0.0 255.0.0.0 SRST Template fax protocol t38 voice register global max-dn 48 max-pool 24

system message "SRST Mode"

voice register pool 1 voice-class codec 1 dtmf-relay rtp-nte sip-notify voice-card 0/2 no local-bypass dial-peer voice 2 voip voice-class codec 2 session protocol sipv2 dtmf-relay rtp-nte digit-drop sip-notity dial-peer voice 100 voip destination-pattern .T no shutdown session protocol sipv2 session target ipv4:10.21.24.35 dial-peer voice 101 pots incoming called-number. port 0/2/0 no shutdown dial-peer voice 911 pots destination-pattern 911 forward-digits all 0/2/0 port no shutdown

Voice-Card Template

Voice Policy

SIP Template

voice-port 0/2/0

caller-id enable

secondary dialtone

UC Call Flow Review (CLI)

show voip rtp connections

show voice call status

debug ccapi calls

ROUTER# show voip rtp connections

VoIP RTP Port Usage Information:

Max Ports Available: 19999, Ports Reserved: 101, Ports in Use: 1

Port range not configured

Min Max Ports Ports Ports

Media-Address Range Port Port Available Reserved In-use

Global Media Pool 8000 48198 19999 101

VolP RTP active connections:

No. Callid dstCallid LocalRTP RmtRTP LocalIP RemotelP MPSS VRF

1 439 440 8018 32398 10.104.55.21610.104.55.62NO NA

Found 1 active RTP connections

ROUTER# show voice call status

CallID CID ccVdb Slot/DSP:Ch Port 0x3B5 1C2D 0x1B7F03C8 50/0/115.0

Codec 0502289600 g711alaw 20114/102 0554322189 g711alaw 20129/102

MLPP Dial-peers

2 active calls found

ROUTER# debug voice ccapi calls

Call 23 set InfoType to SPEECH

*Mar 4 11:53:26.605: //-1/xxxxxxxxxxx/SIP/Info/ccsip process tcp queue event: Event type: send msg, connid: 6, fd: 0

Called #

ACK sip:7002@10.104.55.65:5060 SIP/2.0

0x6EF 2525 0x1B996AB0 50/0/130.0

Via: SIP/2.0/TCP 10.104.55.55:5060:branch=z9hG4bK974E

From: <sip:10.104.55.55>;tag=21A32655-182 To: <sip:7002@10.104.55.65>;tag=31978359

Date: Wed, 04 Mar 2020 11:53:26 GMT

Call-ID: 979D8058-5D4511EA-8049E498-283111D1@10.104.55.55

Max-Forwards: 70

CSea: 101 ACK

Allow-Events: telephone-event

Content-Length: 0



Cisco Cloud UC (UCaaS) Overview



- Enterprise unified communications and collaboration as a service from the Cloud
- Powered by Cisco's Unified Communications
 Manager and Webex in the cloud
- Hosted and operated by Cisco
- Webex Teams, Webex Meetings, Jabber, and all Cisco collaboration endpoints supported
- Cloud Calling option in Collaboration FLEX Plan



Cisco Webex Teams



Cisco Webex Meetings



Cisco Webex Calling



UC: key takeaways

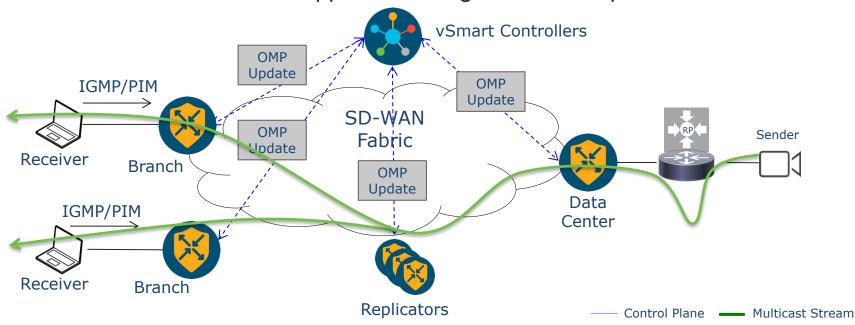
- Phase 1 introduces SIP only support for SRST and analog
- SD-WAN + UC enhances VolP provisioning and consistency
- SD-WAN + UC will position for the future (UCaaS)
- SD-WAN + UC consolidates hardware





Multicast support comes to SD-WAN

IOS XE SD-WAN's multicast supports sending data to multiple destinations



- cEdges interoperate with IGMP v2/v3 and PIM on the service side
- cEdges advertise receiver multicast groups using OMP

- cEdge Replicators replicate multicast stream to receivers
- Multicast is encapsulated in point-to-point tunnels



SDWAN Overlay Multicast – vEdge vs cEdge – 20.1/17.2

Feature	vEdge	cEdge
Overlay Multicast - PIM ASM		
Replicator		
Auto RP - Proxy		
IGMP V2		
IPSec and GRE Encapsulation		
ECMP across multiple TLOCs		
Overlay Multicast - PIM SSM		
WAN Edge RP Functionality		
Static RP		
Auto-RP (Candidate RP and Mapping-Agent)		
IGMP V3		



Caveats

SD-WAN Feature Limitation (17.2)

- × SD-WAN Application Aware Routing
- **▼**TLOC-Extension with Multicast

Multicast Features - Unsupported

- × PIM Bidir
- × AnycastRP/MSDP(Across WAN)
- Multicast BSR
- IPv6 Overlay Multicast
- × IPv6 underlay Multicast



Multicast: key takeaways

- Cisco ISRs/ASRs now support multicast
- SD-WAN XE introduces support for PIM, IGMPv3 and RP
- Cisco SD-WAN now fully supports IPv4 multicast across all platforms



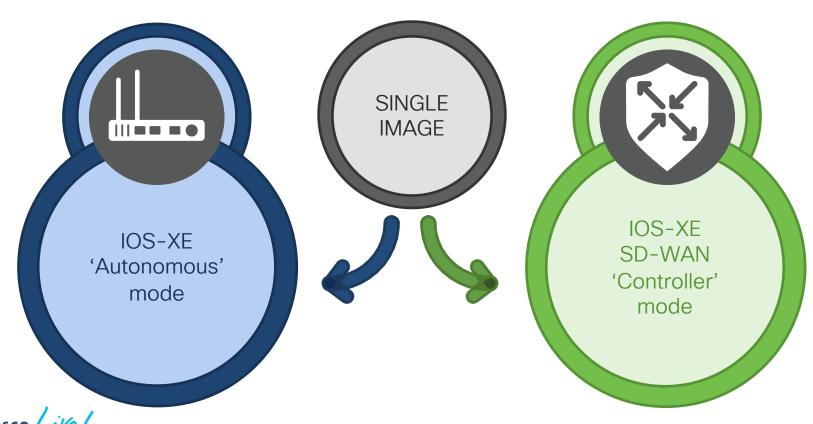


Summary of the key infra SD-WAN features

- Single Image for IOS-XE and IOS-XE SD-WAN
- CLI add-on templates
- Per-Tunnel QoS support on SD-WAN
- AppNav-XE with SD-WAN



Single Image for IOS-XE and IOS-XE SD-WAN



IOS XE vs IOS XE SD-WAN

'AUTONOMOUS' mode

- Only non SD-WAN use-cases are supported
- Autonomous mode is default mode in boot sequence
- Can be configured using exec CLI
 - 'controller-mode disable'

'CONTROLLER' mode

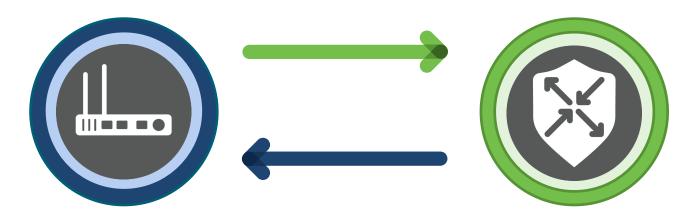
- Only SD-WAN use-cases are supported
- Controller mode requires a second reboot
- Can be configured using exec CLI
 - 'controller-mode enable'



Operational Mode Change

Router# controller-mode ?

disable controller-mode disable
enable controller-mode enable
reset controller-mode reset



Change to Autonomous Mode

Config lost, device in day-0

Change to Controller Mode

Config lost, device in day-0



CLI Add-On Templates

Use Case:

- Needed feature or functionality does not yet exist in a vManage Feature Template
- Caveat or bug workaround

Solution:

- Configure Device Template as normal
- Attach CLI Add-On Template to append configuration
- Supported <u>Commands</u>

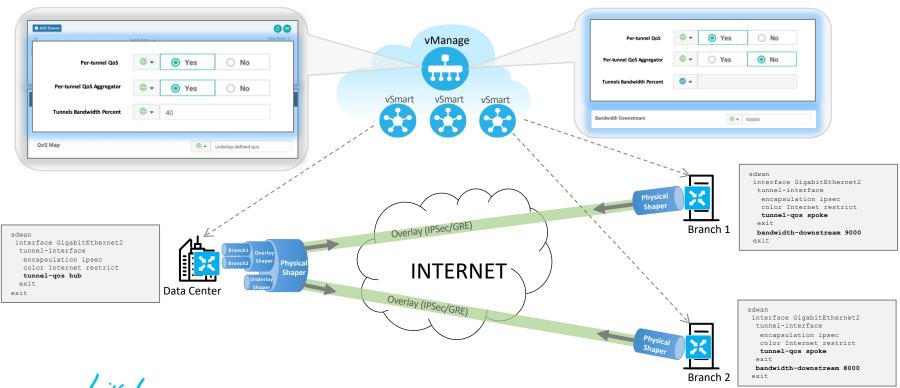


Device Template



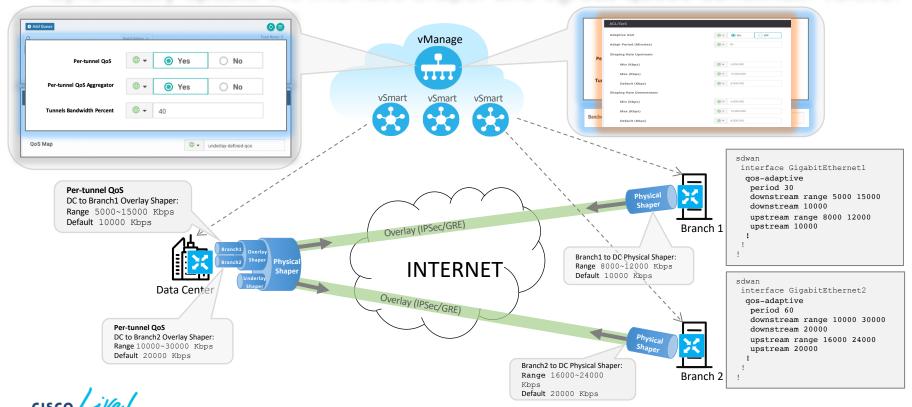
Per-Tunnel QoS support on SD-WAN

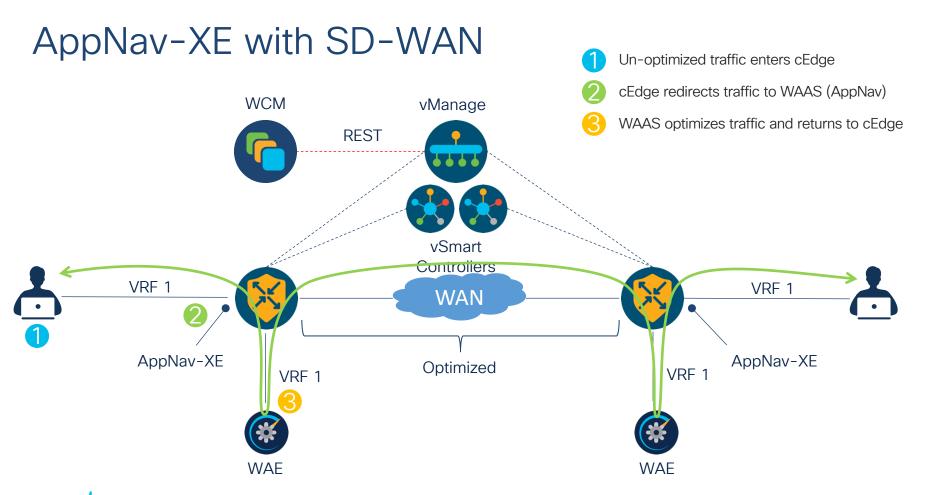
Per-Tunnel QoS allows a site to dynamically adjust the sending rate of its traffic to accommodate lower bandwidth circuits at remote locations.



Adaptive QoS introduced in 17.3 IOS XE

Ability to detect the current bandwidth rate for the WAN circuit and dynamically update the interface shaper and egress queue bandwidth values.







Summary of the key infra SD-WAN features

- Single Image for IOS-XE and IOS-XE SD-WAN
- CLI add-on templates
- Per-Tunnel QoS support on SD-WAN
- AppNav-XE with SD-WAN



Conclusion

- See DGTL-BRKCRS-2110 from CL Barcelona 2020 for SD-WAN fundamentals available at the <u>on-demand library</u>
- Key SD-WAN innovations since January 2020 are:
 - 1. Cloud: Google Cloud, AWS TGW and Azure vWAN automation, SaaS
 - 2. Unified Communication
 - 3. Security: SSL proxy, Umbrella automation
 - 4. Multicast
 - 5. Infra: single image, CLI add-on templates, per tunnel QoS, AppNav





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